



North Carolina Locate Resolution Partnership Meeting Agenda

Tuesday, August 2, 2016

2:00pm –3:00pm

Agenda Items:

- Discuss what each stakeholder has been able to do at his or her organization with the ticket volume, if anything. From scrubbing tickets, to having the office personnel and field personnel get together and discuss projects, to not calling in projects that aren't going to be started for months/years-or using a design or survey ticket instead of a 3 day locate ticket.
- What did Chris Barker, USIC, find out from his researching Colorado meet ticket?
- Did any stakeholders have any luck working with their organization and having a policy in-house of white lining?

Next Meetings date

- September

Meeting Notes from 7/12/16 Meeting

Attendees:

- Tami Stout NC 811
- Marc Worth PSNC
- Kevin Comalander Spirit
- Paul Carrico AT&T
- Bret Kilgo CDOT
- Chris Barker USIC
- Frank Stump USIC
- Roger Richards Blythe Development
- Bo Joyner Broadlinx Telecom
- Cheryl Pensabene Level 3 Communications
- Ray Joyner Broadlinx Telecom
- Sam Gonzalez Level 3 Communications

1. We will provide previous meeting's notes going forward.
2. Mission statement has been offered and accepted.
3. For best results, we need 1 or 2 from each company / utility to attend.
4. We would like to propose "Mandatory" / "Recommended" to white line on new tickets (not updated tickets except is white line is no longer visible) going forward – we need to work on the wording, place it on letterhead and set a date.
5. Then we need to track and see what the feedback from it is. Will we be able to facilitate this?
6. Chris Barker (USIC) talked about a "Meet" ticket – what they use in Colorado – it offers a face to face contact, certain times to meet, narrows down the dig area. It is not however a go forward to begin work.
7. Can NC 811 add a code for a "Meet" ticket"? The ticket will come due like any other ticket whether the meet happens or not.
8. ACTION ITEM – submit a request the NC811 board for a new code but need more information before presenting.
9. Can we require a contractor to white line? We are looking for a partnership effort.
10. Should this be required on big projects only? No meet tickets on single address locates.
11. This limits the span of work to just what is needed.
12. What can we do to put in process to help limit the amount of white lining?
13. How do we get away from resubmitting tickets?
14. What is the % of compliance? Updates are a concern as the % is very high.
15. No one previews the job - may not be ready for months.

16. Improve in house communication on weather a ticket needs to be updated.
17. Education and scheduling are the largest issues.
18. Take pictures so that if the area is mowed later, the marks are documented
19. Video from NC811 on how to white line. Need NC811 support for education.
20. Can we eliminate multiple tickets from multiple contractors for the same location? Master contractor should include all the other contractors on the ticket if he knows who they are – but then the master is responsible for any damage that occurs.
21. Bret Kilgo (CDOT) offered that the city might want to go out to the utility stakeholder and ask them to create an ordinance.
22. Do a comprehensive outline of cost savings versus retransmitting of tickets.
23. View the Colorado white line law.
24. Having even 10% more people comply with the white lining is a benefit – require pictures.