

Beaufort County UCC

Minutes

February 9, 2017

- Macon Respass called the meeting to order.
- Howard Corey gave an update from NC811 (see attachment).
- Tri-County Telcom – converting over to their new fiber cable, drops, etc.
- City of Washington – Electric – they have a pole tagging project underway. They are also converting some overhead lines to underground about their system.
- Beaufort – no current projects, just routine maintenance.
- Piedmont Natural Gas – routine maintenance.
- Spectrum – no current projects at this time.
- Louis Panzer w/NC811 presented Bruce Sheldon w/ Spectrum a Service Award for his time serving on the NC811 Board.
- Next meeting scheduled for May 11th at 12:00pm at Fish Hooks restaurant.

Beaufort County

February 2017



Brown Mountain Overlook



A graphic featuring a man in a suit and red tie pointing at a blue hexagon with the text 'business analytics'. The background is dark blue with a hexagonal grid pattern. Various business icons are scattered around: a hierarchy chart, a pie chart, a presentation board, a person silhouette, a globe, a bar chart with an upward arrow, a clock, and gears.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Year end totals 2016

Tickets: 1,949,995

26.9% increase over
2015

Transmissions:

10,655,012

38.5% increase over
2015



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

YTD Totals 2017

Tickets: 147,568

20.4% over 2016

Transmissions: 834,883

28.2% over 2016

County Ticket Volume



County Ticket Volume

Jan stats compared with previous year



Work Days	Total Tickets	Avg Locates per Day
20	346	17

	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	3	281	1	32	317	2016	0.0%	0.9%	88.6%	0.3%	10.1%
2017	0	3	315	4	24	346	2017	0.0%	0.9%	91.0%	1.2%	6.9%
+/- Var	0%	0.0%	12.1%	300.0%	-25.0%	9.1%	Diff +/-	0.0%	-0.1%	2.4%	0.8%	-3.2%
				Locates per day		17						

County Ticket Volume

2017 Stats Compared with 2016



Work Days	Total Tickets	Avg Locates per Day
20	346	17

	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	3	281	1	32	317	2016	0.0%	0.9%	88.6%	0.3%	10.1%
2017	0	3	315	4	24	346	2017	0.0%	0.9%	91.0%	1.2%	6.9%
+/- Var	0%	0.0%	12.1%	300.0%	-25.0%	9.1%	Diff +/-	0.0%	-0.1%	2.4%	0.8%	-3.2%
				Locates per day		17						

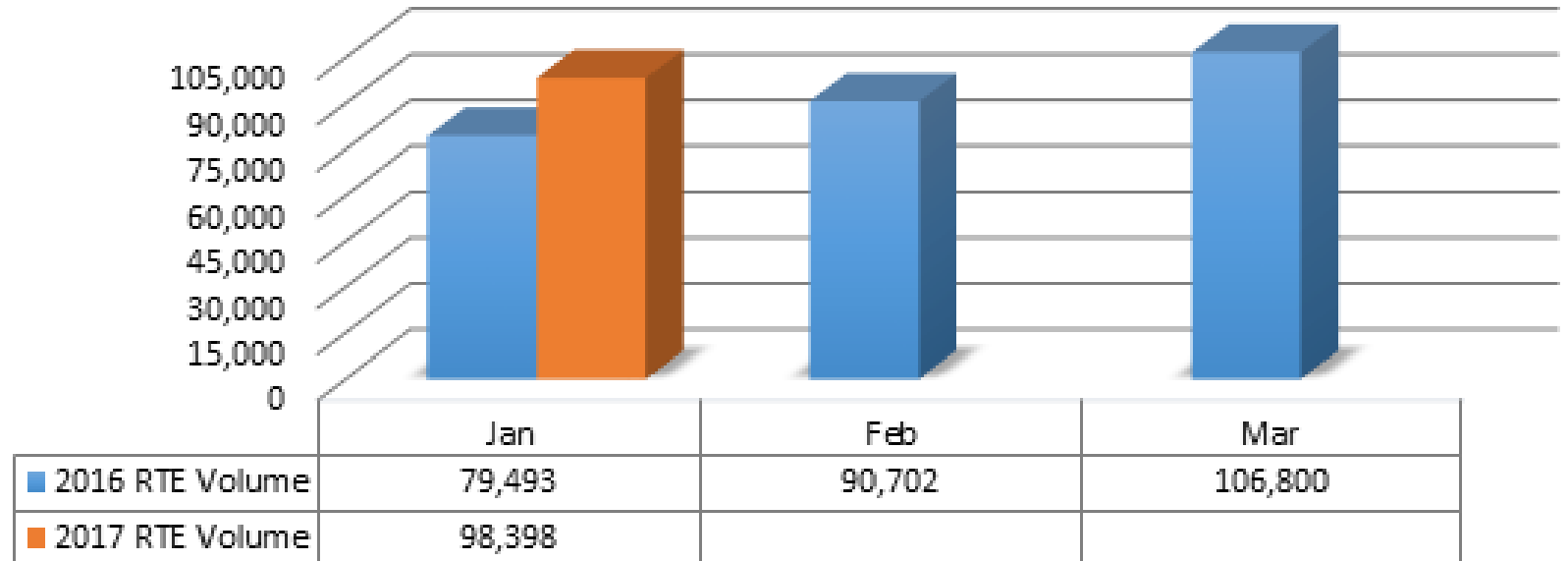
County Ticket Distribution

County/Place	01 Jan
BEAUFORT	346
AURORA	12
BATH	17
BELHAVEN	24
CHOCOWINITY	42
EDWARD	1
PANTEGO	23
PINETOWN	12
RIVER ROAD	1
WASHINGTON	214

REMOTE TICKET ENTRY

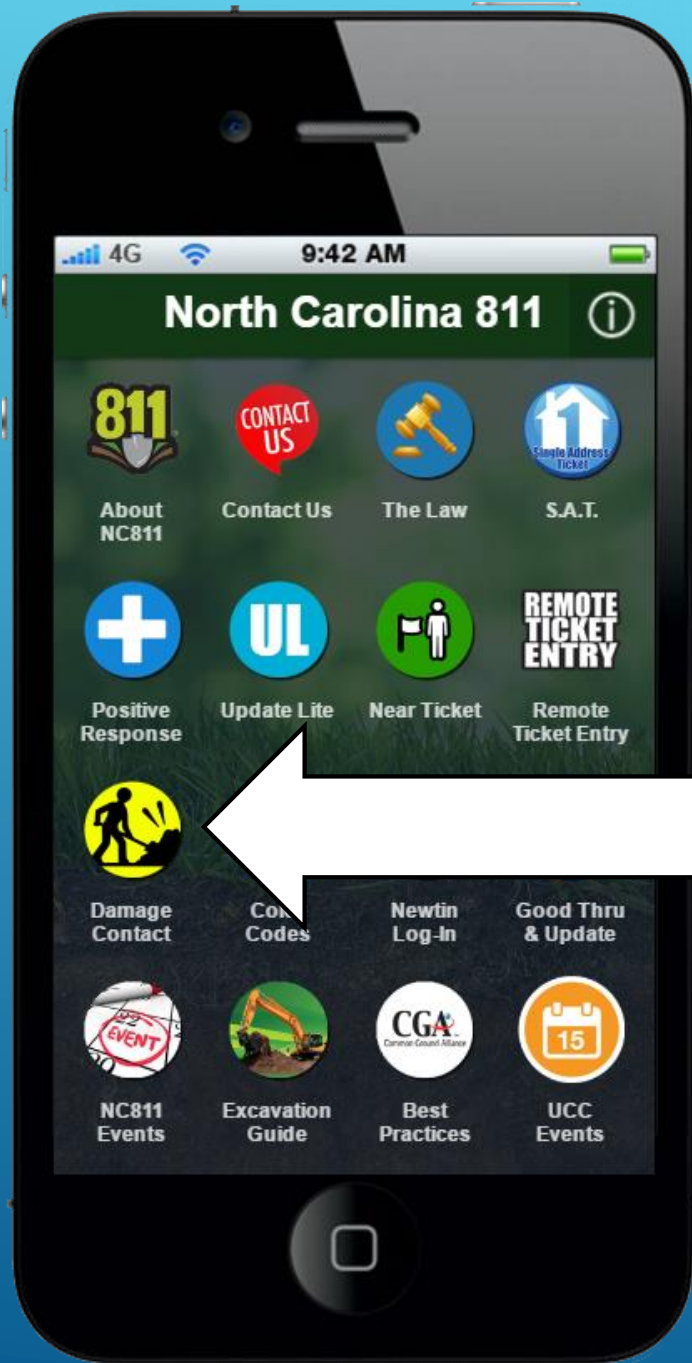
Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454



www.nc811.org/safe-digging-partner.html

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the information
provided by the parties and
determines whether a violation
occurred or if there is insufficient
evidence. Action or penalty is
determined.


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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
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Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572





Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.