



**May 2017**  
**Beaufort County**

*Photo taken in Louisburg, NC*



**WE DIG DATA**

Just take a look

# Locate Requests & Transmissions

## Apr. 2017 vs 2016

### Tickets

2017: 156,103

2016: 161,633

Difference: -3.4%

### Transmissions

2017: 889,980

2016: 862,864

Difference: 3.1%

## YTD Totals 2017

**Tickets: 623,623**

4.6% over 2016

**Transmissions: 3,532,442**

11.4% over 2016

# County Ticket Volume



# County Ticket Volume

April 2017 Stats Compared with April 2016



| Work Days | Total Tickets | Avg Locates per Day |
|-----------|---------------|---------------------|
| 19        | 372           | 20                  |

|         | Type Ticket |        |        |                 |        |        |          | % Measured against Total Tickets |        |       |        |        |
|---------|-------------|--------|--------|-----------------|--------|--------|----------|----------------------------------|--------|-------|--------|--------|
|         | 3 HR        | CNCL   | NEW    | RXMT            | UPDT   | TOTAL  |          | % 3 HR                           | % CNCL | % NEW | % RXMT | % UPDT |
| 2016    | 1           | 5      | 384    | 2               | 53     | 445    | 2016     | 1.9%                             | 1.1%   | 86.3% | 0.4%   | 11.9%  |
| 2017    | 3           | 4      | 320    | 3               | 42     | 372    | 2017     | 0.8%                             | 1.1%   | 86.0% | 0.8%   | 11.3%  |
| +/- Var | 200.0%      | -20.0% | -16.7% | 50.0%           | -20.8% | -16.4% | Diff +/- | -1.1%                            | 0.0%   | -0.3% | 0.4%   | -0.6%  |
|         |             |        |        | Locates per day |        | 20     |          |                                  |        |       |        |        |

# County Ticket Volume

2017 YTD stats compared with previous year



| Work Days | Total Tickets | Avg Locates per Day |
|-----------|---------------|---------------------|
| 82        | 1474          | 18                  |

|                 | Type Ticket |        |        |      |        |        | % Measured against Total Tickets |        |        |       |        |        |
|-----------------|-------------|--------|--------|------|--------|--------|----------------------------------|--------|--------|-------|--------|--------|
|                 | 3 HR        | CNCL   | NEW    | RXMT | UPDT   | TOTAL  |                                  | % 3 HR | % CNCL | % NEW | % RXMT | % UPDT |
| 2016            | 1           | 29     | 1575   | 12   | 207    | 1824   | 2016                             | 0.1%   | 1.6%   | 86.3% | 0.7%   | 11.3%  |
| 2017            | 7           | 18     | 1313   | 12   | 124    | 1474   | 2017                             | 0.5%   | 1.2%   | 89.1% | 0.8%   | 8.4%   |
| +/- Var         | 600.0%      | -37.9% | -16.6% | 0.0% | -40.1% | -19.2% | Diff +/-                         | 0.4%   | -0.4%  | 2.7%  | 0.2%   | -2.9%  |
| Locates per day |             |        |        |      |        | 18     |                                  |        |        |       |        |        |

# County Ticket Distribution

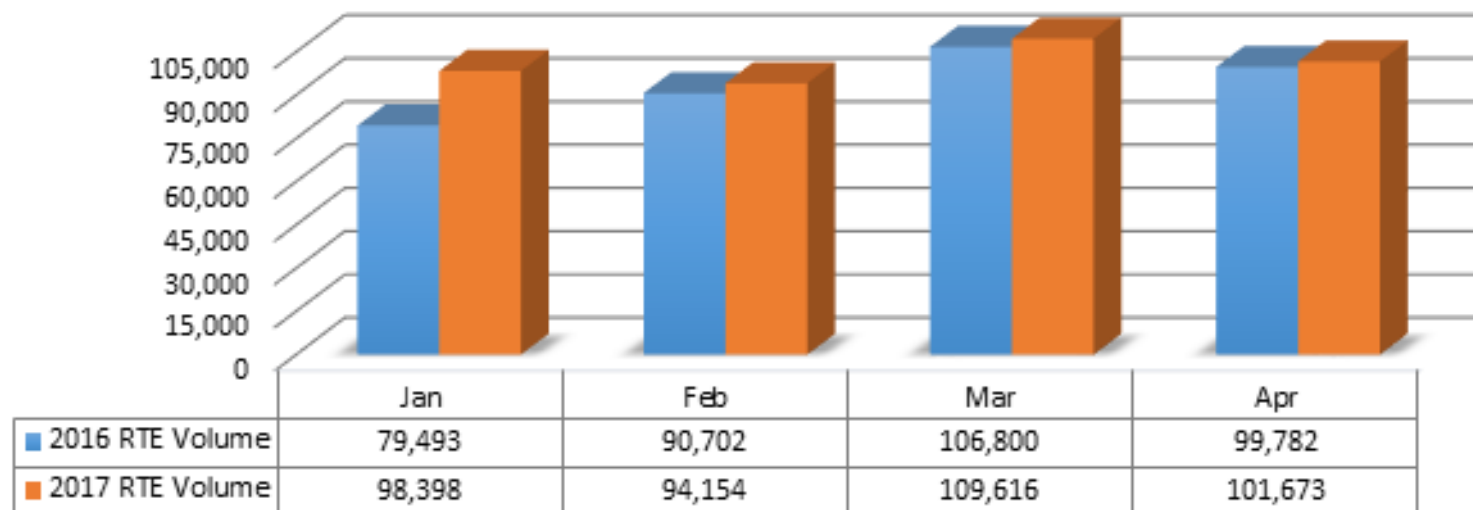
| County/Place       | 04 Apr     |
|--------------------|------------|
| <b>BEAUFORT</b>    | <b>372</b> |
| AURORA             | 27         |
| BATH               | 16         |
| BELHAVEN           | 10         |
| BLOUNTS CREEK      | 9          |
| CAMP LEACH         | 1          |
| CAMPBELL CREEK     | 1          |
| <b>CHOCOWINITY</b> | <b>75</b>  |
| EDWARD             | 4          |
| PAMLICO BEACH      | 1          |
| PANTEGO            | 15         |
| PINETOWN           | 8          |
| RIVER ROAD         | 1          |
| SIDNEY             | 2          |
| <b>WASHINGTON</b>  | <b>201</b> |
| WILMAR             | 1          |



# Remote Ticket Entry

|                              |                |
|------------------------------|----------------|
| <b>Total Tkt Summary</b>     | <b>156,103</b> |
| In-House Tkt Summary         | 54,430         |
| RTE Ticket Summary; incl. UL | 101,673        |
| RTE Ticket Summary; excl. UL | 86,264         |
| RTE % Volume; excl. UL       | 55.26%         |
| RTE % Volume                 | 65.13%         |

**RTE Volume 2017 vs 2016**

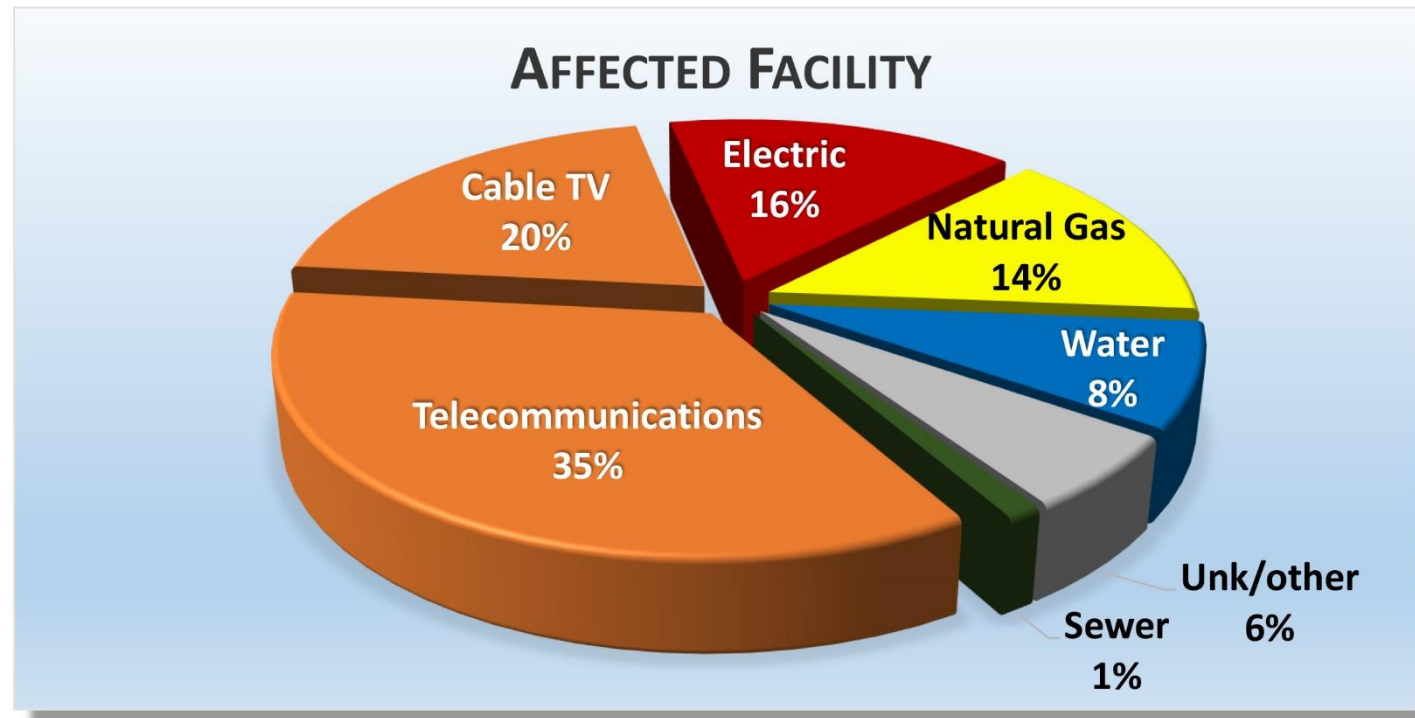




A photograph of a construction site. In the foreground, a worker in a white hard hat, a high-visibility yellow vest over an orange shirt, and khaki pants is seen from behind, looking towards a black metal fence. A large orange pipe is being moved or laid across the fence. In the background, another worker in a white hard hat and high-visibility vest stands near a pile of dirt. Yellow caution tape is strung across the scene. Two orange and white traffic cones are visible on the ground. The background is filled with green trees.

# Incident Report

| Affected Facility  | Events     | % of Grand Total |
|--------------------|------------|------------------|
| Telecommunications | 185        | 35.04%           |
| Cable TV           | 106        | 20.08%           |
| Electric           | 82         | 15.53%           |
| Natural Gas        | 74         | 14.02%           |
| Water              | 44         | 8.33%            |
| Unknown/Other      | 31         | 5.87%            |
| Sewer              | 6          | 1.14%            |
| <b>Grand Total</b> | <b>528</b> | <b>100.00%</b>   |



**NC811, April 2017: 528 Damage Events in 49 Counties**



### ***By Events***

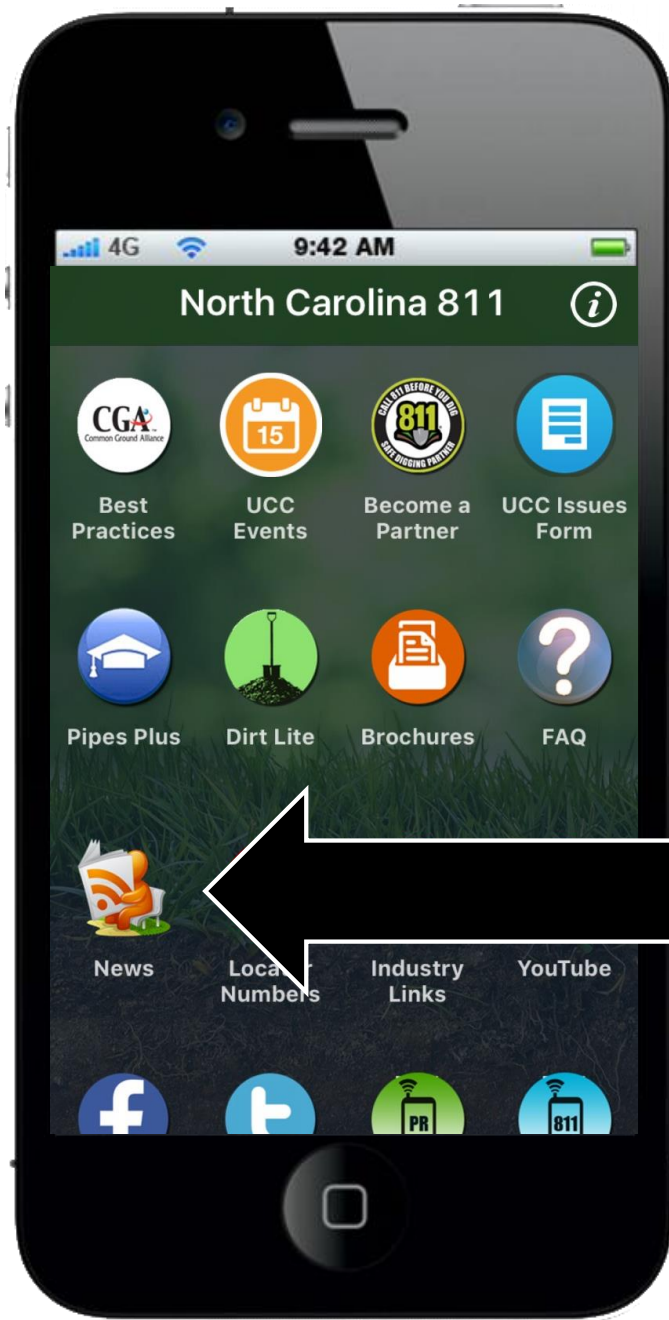
| <b>County</b> | <b>Events</b> | <b>% of Grand Total</b> |
|---------------|---------------|-------------------------|
| Mecklenburg   | 156           | 29.55%                  |
| Wake          | 109           | 20.64%                  |
| Durham        | 30            | 5.68%                   |
| Guilford      | 21            | 3.98%                   |
| Union         | 18            | 3.41%                   |
| Orange        | 16            | 3.03%                   |
| Cabarrus      | 14            | 2.65%                   |
| Forsyth       | 14            | 2.65%                   |
| Iredell       | 13            | 2.46%                   |
| Buncombe      | 12            | 2.27%                   |
| Alamance      | 10            | 1.89%                   |
| Henderson     | 10            | 1.89%                   |
| Cumberland    | 8             | 1.52%                   |
| Johnston      | 8             | 1.52%                   |
| Brunswick     | 7             | 1.33%                   |
| New Hanover   | 7             | 1.33%                   |
| Davidson      | 6             | 1.14%                   |
| Chatham       | 5             | 0.95%                   |
| Pitt          | 5             | 0.95%                   |
| Gaston        | 4             | 0.76%                   |
| Harnett       | 4             | 0.76%                   |
| Lincoln       | 4             | 0.76%                   |
| Catawba       | 3             | 0.57%                   |
| Currituck     | 3             | 0.57%                   |
| Franklin      | 3             | 0.57%                   |



|                    |            |                |
|--------------------|------------|----------------|
| Pender             | 3          | 0.57%          |
| Rockingham         | 3          | 0.57%          |
| Caldwell           | 2          | 0.38%          |
| Craven             | 2          | 0.38%          |
| Granville          | 2          | 0.38%          |
| Halifax            | 2          | 0.38%          |
| Onslow             | 2          | 0.38%          |
| Rowan              | 2          | 0.38%          |
| Rutherford         | 2          | 0.38%          |
| Surry              | 2          | 0.38%          |
| Wayne              | 2          | 0.38%          |
| Yadkin             | 2          | 0.38%          |
| Avery              | 1          | 0.19%          |
| Beaufort           | 1          | 0.19%          |
| Burke              | 1          | 0.19%          |
| Carteret           | 1          | 0.19%          |
| Chowan             | 1          | 0.19%          |
| Cleveland          | 1          | 0.19%          |
| Dare               | 1          | 0.19%          |
| Duplin             | 1          | 0.19%          |
| Haywood            | 1          | 0.19%          |
| Jackson            | 1          | 0.19%          |
| Lee                | 1          | 0.19%          |
| Wilkes             | 1          | 0.19%          |
| <b>Grand Total</b> | <b>528</b> | <b>100.00%</b> |

**NC811, April 2017: 528 Damage Events in 49 Counties**





# Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a **\$100 Lowe's gift card** each month from May til September 2017. 4 random winners will be selected each month.

#### How to enter

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
3. Post the photo on Facebook or Twitter and use the hashtag #811Lowes. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](https://www.facebook.com/811SafeDiggingSelfieContest)

# www.811selfiecontest.com





# Save the Date



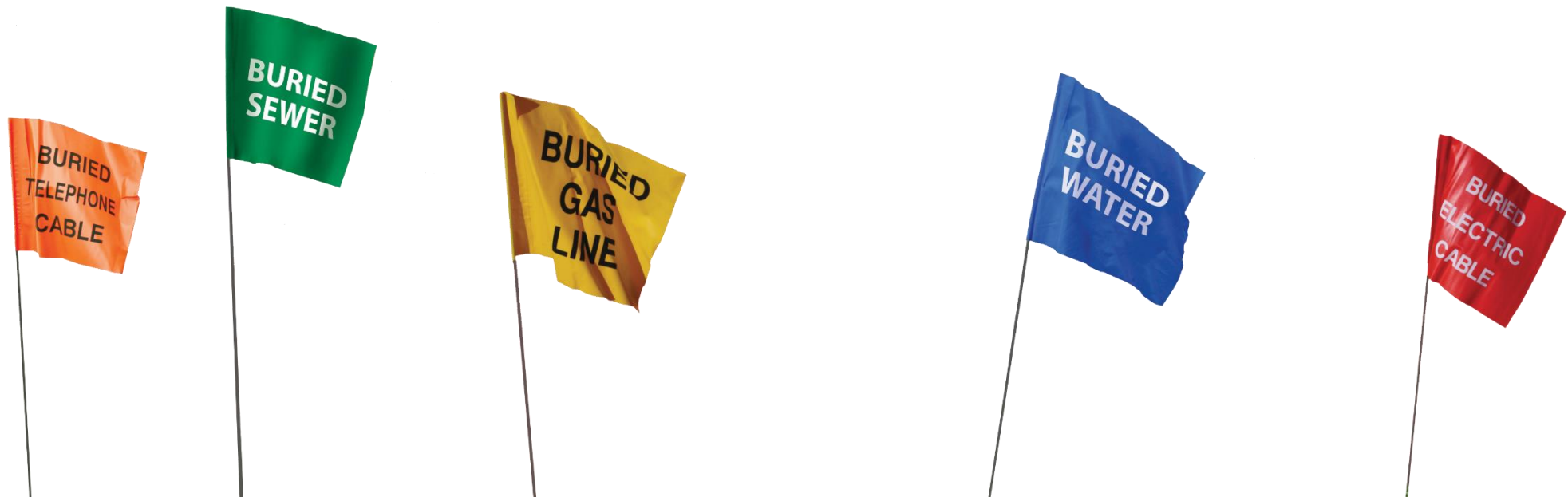
**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

September 13<sup>th</sup> 2017  
NC State Fairgrounds &  
Kerr Scott Building  
1025 Blue Ridge Rd,  
Raleigh, NC 27607





# Let's learn more about NC811 Ticket Types





# **NC Underground Damage Prevention Review Board Meetings**

**Located at: 2550 Operations Way, Raleigh, NC.**

On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

| HOLIDAY                       | DATE                      | DAY OF WEEK      |
|-------------------------------|---------------------------|------------------|
| Memorial Day                  | May 29                    | Monday           |
| Independence Day              | July 4                    | Tuesday          |
| Labor Day                     | September 4               | Monday           |
| *Veterans Day                 | November 10               | Friday           |
| Thanksgiving                  | November 23               | Thursday         |
| *Thanksgiving Day After       | November 24               | Friday           |
| Christmas Eve & Christmas Day | December 25 & December 26 | Monday / Tuesday |
| *Christmas Day After          | December 27               | Wednesday        |

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*





# 2017 NC811 Board Meetings



## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC

## 3Q17

October 20, 2017  
Double Tree  
New Bern, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



## **PSNC Energy**

Tue, July 11, 2017

10am – 12pm

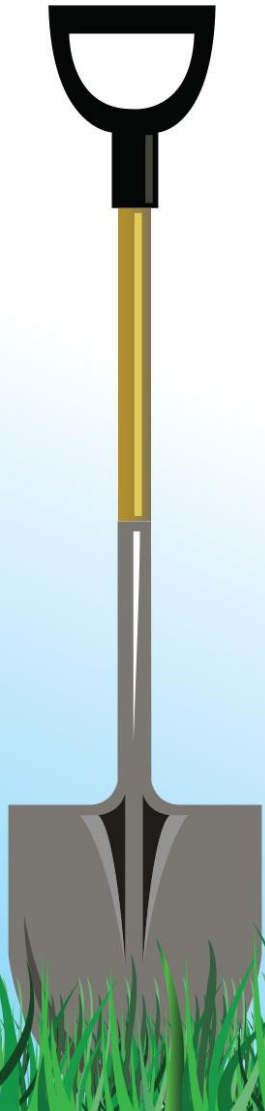
15 Overland Industrial  
Blvd, Asheville, NC 28806

## **PSNC Energy**

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,  
Concord, NC 28027





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.