

# Blue Ridge UCC

February 2018



**North 811**  
**Carolina**  
[www.nc811.org](http://www.nc811.org)



# Welcome to the Team!

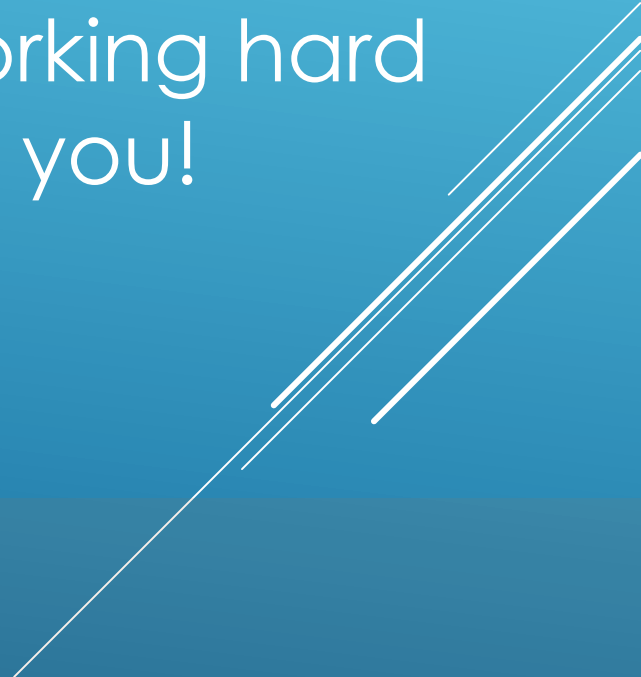


John Conner  
Piedmont Triad  
Region



Brian Morehouse  
Western Region

NC811 has 2  
new liaisons  
working hard  
for you!





# Locate Requests & Transmissions

## Jan. 2018 vs 2017

### Tickets

2018: 152,459

2017: 147,568

Difference: +3.3%

### Transmissions

2018: 864,096

2017: 834,883

Difference: +3.5%

# County Ticket Volume

YTD stats compared with previous year

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	1	1	196	4	9	211
2018	4	3	286	2	67	362
+/- Var	300.0%	200.0%	45.9%	-50.0%	644.4%	71.6%
				Avg Locates per Day		16

# County Ticket Volume

YTD stats compared with previous year

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	10	11	1062	30	482	1595
2018	24	26	1106	41	738	1935
	140.0%	136.4%	4.1%	36.7%	53.1%	21.3%
				Avg Locates per Day		88

# County Ticket Volume

YTD stats compared with previous year

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	8	9	780	17	462	1276
2018	21	9	1154	144	246	1574
	162.5%	0.0%	47.9%	747.1%	-46.8%	23.4%
				Avg Locates per Day		72

# County Ticket Distribution

ALEXANDER	362
BETHLEHEM	89
ELLENDALE	3
HIDDENITE	21
MILLERSVILLE	1
STONY POINT	25
TAYLORSVILLE	223

# County Ticket Distribution

CATAWBA	1935
CATAWBA	146
CLAREMONT	47
CONOVER	174
HICKORY	781
LAKE NORMAN	26
MAIDEN	99
MOUNTAIN VIEW	12
NEWTON	490
SAINT STEPHENS	5
SHERRILLS FORD	127
TERRELL	23

# County Ticket Distribution

<b>LINCOLN</b>	<b>1574</b>
BELWOOD	5
BOGER CITY	3
CROUSE	20
DENVER	613
HOWARDS CREEK MILL	2
IRON STATION	78
LINCOLNTON	600
LOWESVILLE	103
MAIDEN	15
TRIANGLE	4
VALE	64
WESTPORT	65

# Top Callers by County

LKN UNDERGROUND	62	
TRIDENT UTILITY CONTRACTING	30	
BIGHAM CABLE CONSTRUCTION	25	
AT&T UTILITY OPERATIONS	24	
ENERGY UNITED WATER CORP	23	
CITY OF HICKORY	22	
DUKE ENERGY	14	
OSMOSE UTILITIES SERVICES, INC	11	
UTILITY LINE CONSTRUCTION SERVICE	9	
UTILITY LINES CONSTRUCTION SERVICE, INC.	8	

# Top Callers by County

LKN UNDERGROUND	219	
PIEDMONT UTILITY GROUP, LLC	153	
ANSCO & ASSOCIATES, LLC	130	
CITY OF HICKORY	98	
UTILITY LINE CONSTRUCTION SERVICE	87	
MILLER PIPELINE	87	
DUKE ENERGY	81	
BLYTHE DEVELOPMENT	58	
BIGHAM CABLE CONSTRUCTION	56	
CITY OF HICKORY	51	

# Top Callers by County

BIGHAM CABLE CONSTRUCTION	258	
M & M UNDERGROUND	152	
LKN UNDERGROUND	143	
UTILITY LINE CONSTRUCTION SERVICE	104	
MILLER PIPELINE	87	
ANSCO & ASSOCIATES, LLC	69	
ROADSAFE TRAFFIC SYSTEMS	53	
UTILITY PARTNERS OF AMERICA	50	
AT&T UTILITY OPERATIONS	47	
RUTHERFORD EMC	37	

# **Destroyed Marks & 3 Hour Tickets**

When to properly use each

Several thin, white, parallel diagonal lines extending from the top right corner towards the bottom left, adding a dynamic design element to the blue gradient background.

## **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket.

A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to nc811.org on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# 2018 NC811 Board Meetings



## 1Q18

April 20, 2018  
Harrah's  
Cherokee, NC

## 2Q18

July 20, 2018  
Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# 2018 State UCC Meetings

March 13<sup>th</sup>, 2018  
4211 Global Street  
Raleigh, NC-  
PSNC Energy

Lunch will be  
provided-please be  
sure to RSVP

**NC/SC Joint Utility  
Coordinating  
Committee Conference**  
Wed., May 2nd, 2018  
thru Fri, May 4, 2018  
Harrah's Cherokee Casino Resort,  
777 Casino Dr, Cherokee, NC



# NC Underground Damage Prevention Review Board Meetings

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Located at: 2550 Operations Way,  
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



# How can an NC811 liaison help you today?



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)

Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.



Blue Ridge UCC  
February 2018

Meeting opened by Chair, Richard Lawrence at 10:04 am.

16 in attendance.

Level One Safety led by Chair, Richard Lawrence.

USIC-Busy.

Charter-95 damages year to date. From Mecklenburg Co to Boone is considered Western Region. They are providing training "train the trainers." Cable 101. Has gone a long way in building relationships with partners. If you have someone who might be interested, please let Jody know.

Four-mile project in Maiden. Ariel. Just now beginning project.

PSNC-Working on "d" line. 250 psi, 4" steel to 60 psi, 8" steel to Lenoir. Very few damages.

Town of Newton-Water lines going down Hwy 16. Water projects/sewer line.

Michelle Flowers-NCUT spoke briefly about attending UCC meetings to support the damage prevention message.

NC811 presentation given by Tami Stout & Brian Morehouse.

Excellent discussion about several topics. Would like DOT representation. Reminded everyone that had any concerns we need ticket numbers to be able to check on concerns.

Meeting closed at 11:35. Next meeting March 21 at PNG.

Date:

Blue Ridge UCC

Email

Phone Number

tami@nc811.org

336 601 8644 Tammy  
828-312-3128 Str

richard.lawrence@duke-energy.com

828-304-8011

bcook@newtonnc.gov

(828) 320-7784

jennifer.henderson@heathus.com

980-613-1579

paul.black@heathus.com

980-425-4068

Bmorehouse @ nc811.org

336-482-6890 Brian Mon

Daniel Breland @ USICLLC.com

704-441-4513

SAM WASHINGTON @SECOND.COM

04-574-2378

Trice2@Scana.com

704-528-7012

partner @ scan.com

704-574-2264

~~Free~~ P  $\pm$  KARD @ Hickory NC.com

acook@hichory-nc.gov

828-569-9140

inflowers @ encuc.net

919-418-4558 Michelle Flower

Hall@ncvc.net

919-218-2320 John Hall

Jodie Keller charter Comm.

(Todd Crutchfield)

Scrutchedfield @ Newton 1901

Date:

3/7/2018

Moore Co

Email	Phone Number
Tami@nc811.org	336 601 8644 10
J Bartley@nc811.org	336-707-4528
<del>XXXXXXXXXXXX</del>	
Stemplin@TownofAberdeen.net	910-690-4183 7
SHARON.DONALD@CFUTURELINK.com	910-551-5848 4
TONY ARMEN warman@eprof.com	919-290-2210 9
LEE PARRIS SLPARRIS2@ncdot.gov	910-417-5411 8
JEFF BARTLEY NC811	336-707-4528 1
Joel Fox Piedmont Natural	910-419-7200 11
James Soles Windstream	910-217-0234 2
James Whitaker II Windstream	919-774-8202 5
JAMIE YOW jayow@ncdot.gov	910-944-2344 6
Archue Daniel Adaniel@southernPines.net	910-639-5420 3