



# April

is National Safe  
Digging Month

#NSDM



# A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



*Louis Panzer*



# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

## TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

## TRANSMISSIONS

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%



YEAR-TO-DATE

## TICKETS

2020: 514,693

2019: 552,227

Difference: -6.8%

## TRANSMISSIONS

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	6	4	269	3	39	321
2020	6	2	319	10	65	402
	0.0%	-50.0%	18.6%	233.3%	66.7%	25.2%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	91	26	1874	107	872	2970
2020	83	16	1717	45	835	2696
	-8.8%	-38.5%	-8.4%	-57.9%	-4.2%	-9.2%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	96	16	1302	75	384	1873
2020	29	12	1220	25	682	1968
	-69.8%	-25.0%	-6.3%	-66.7%	77.6%	5.1%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	65	41	954	15	89	1164
2020	28	10	967	31	243	1279
	-56.9%	-75.6%	1.4%	106.7%	173.0%	9.9%



# COUNTY TICKET VOLUME

YTD stats compared with previous year

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	220	89	5523	200	2631	8663
2020	202	50	4304	150	2128	6834
	-8.2%	-43.8%	-22.1%	-25.0%	-19.1%	-21.1%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	440	54	3474	186	1392	5546
2020	100	41	3524	95	1705	5465
	-77.3%	-24.1%	1.4%	-48.9%	22.5%	-1.5%

# COUNTY TICKET DISTRIBUTION

ALEXANDER	402
BETHLEHEM	94
ELLENDALE	7
HIDDENITE	21
LITTLE RIVER	1
MILLERSVILLE	2
STONY POINT	19
TAYLORSVILLE	256
VASHTI	2

# COUNTY TICKET DISTRIBUTION

CATAWBA	2696
CATAWBA	175
CLAREMONT	112
CONOVER	255
HICKORY	991
LAKE NORMAN	27
LONG VIEW	15
MAIDEN	245
MOUNTAIN VIEW	33
NEWTON	508
OLIVERS CROSSROADS	66
SHERRILLS FORD	206
TERRELL	46



# COUNTY TICKET DISTRIBUTION

LINCOLN	1968
CROUSE	29
DENVER	1121
IRON STATION	163
LINCOLNTON	375
LOWESVILLE	84
MAIDEN	34
VALE	52
WESTPORT	79

# 2020

## CALENDAR OF EVENTS







**All April UCC onsite meetings are canceled. Other online options are being explored at this time.**

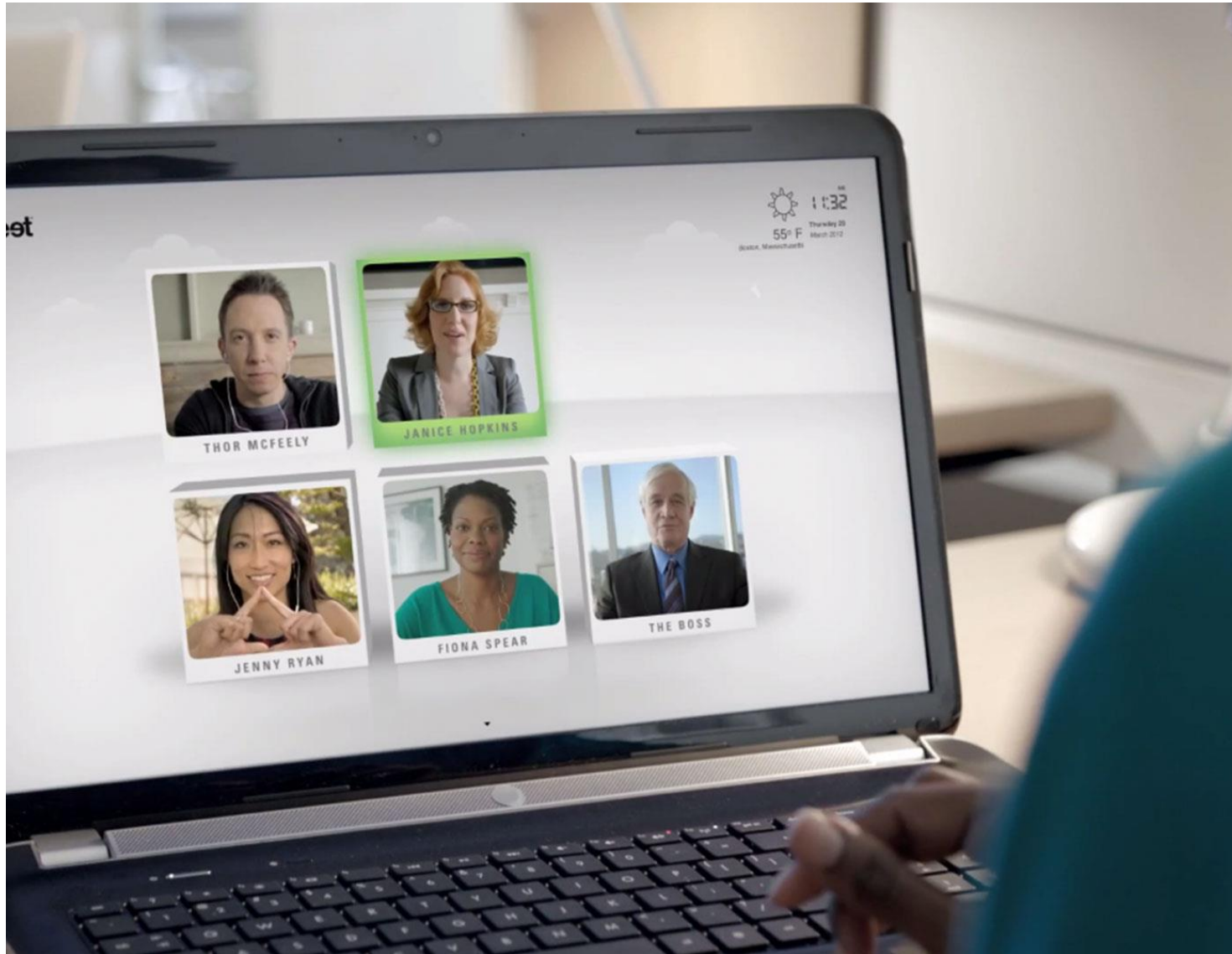
# April 20 - 26, 2020



LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

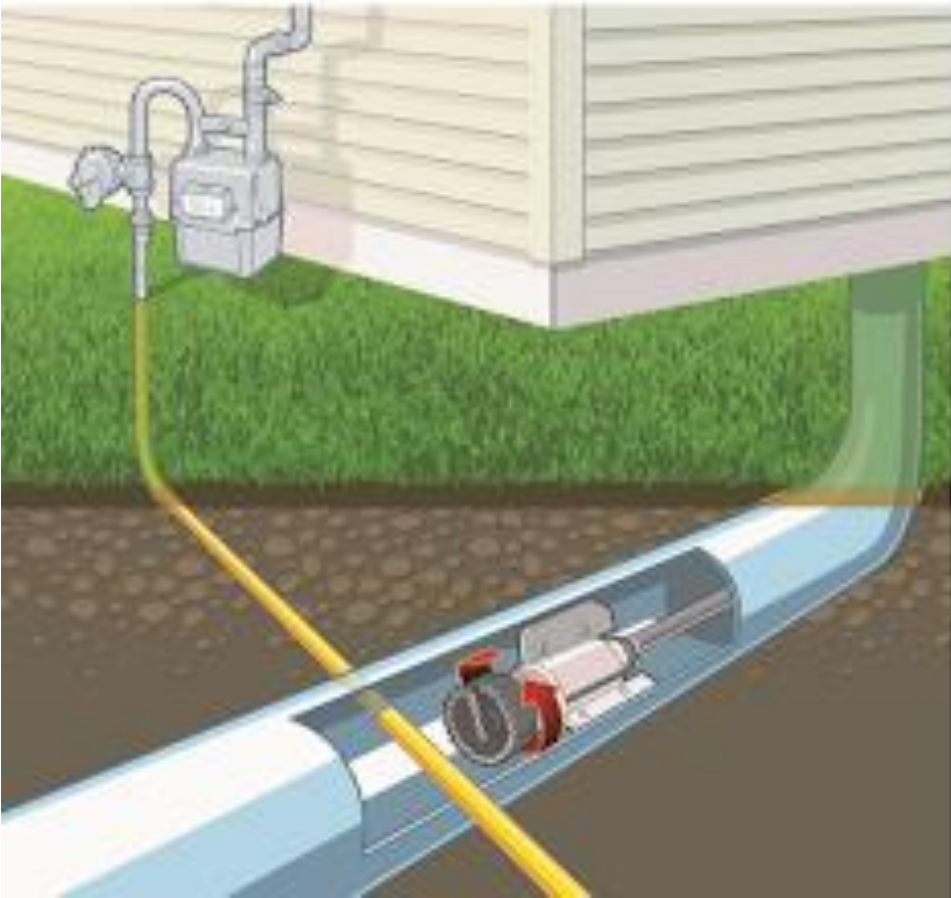


# NC811 Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in its place.

# Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools “activates” the risk from cross bores. We need to get the word out to the public ASAP.

JOIN US at the  
**2020 Joint NC/SC  
UCC Conference**

May 6th thru 8th in Cherokee



**CANCELLED**

**Joint NC/SC Utilities**



**Coordinating Committee Conference**



# THE NC811 EDUCATION TEAM



**HOWARD COREY**  
EDUCATION LIAISON  
EASTERN REGION



**TAMI STOUT**  
EDUCATION LIAISON  
SOUTHWEST REGION



**BRIAN MOREHOUSE**  
EDUCATION LIAISON  
WESTERN REGION



**ANN RUSHING**  
EDUCATION MANAGER



**PARRISH REDDICK**  
EDUCATION LIAISON  
PIEDMONT REGION



**STEVEN MOORE**  
MEDIA RELATION SPECIALIST



# VISIT [NCUCC.ORG](https://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.