



Buncombe UCC

April 2017

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



# Excavator Testimonial

# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts are here!  
Get yours now.





STATISTICS

PERCENTS

ANALYTICS

BUTTON

%

# Locate Requests & Transmissions

## Mar. 2017 vs 2016

### Tickets

2017: 172,850

2016: 173,038

Difference: -0.1%

### Transmissions

2017: 985,116

2016: 914,934

Difference: 7.7%

## YTD Totals 2017

**Tickets: 467,520**

7.6% over 2016

**Transmissions: 2,642,462**

14.5% over 2016

# County Ticket Volume



**North Carolina 811**  
www.nc811.org

# County Ticket Volume

YTD stats compared with previous year



YTD	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	83	214	6762	161	2462	9682	2016	0.9%	2.2%	69.8%	1.7%	25.4%
2017	90	86	6967	182	2730	10055	2017	0.9%	0.9%	69.3%	1.8%	27.2%
+/- Var	8.4%	-59.8%	3.0%	13.0%	10.9%	3.9%	Diff +/-	0.0%	-1.4%	-0.6%	0.1%	1.7%
-	Locates per day					123						



# County Ticket Volume

2017 Stats Compared with 2016



Current Month												
Type Ticket							% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	49	80	2999	65	953	4146	2016	5.1%	1.9%	72.3%	1.6%	23.0%
2017	53	24	2535	71	1034	3717	2017	1.4%	0.6%	68.2%	1.9%	27.8%
+/- Var	8.2%	-70.0%	-15.5%	9.2%	8.5%	-10.3%	Diff +/-	-3.7%	-1.3%	-4.1%	0.3%	4.8%
-	-	-		Locates per day		196						

# County Ticket Distribution

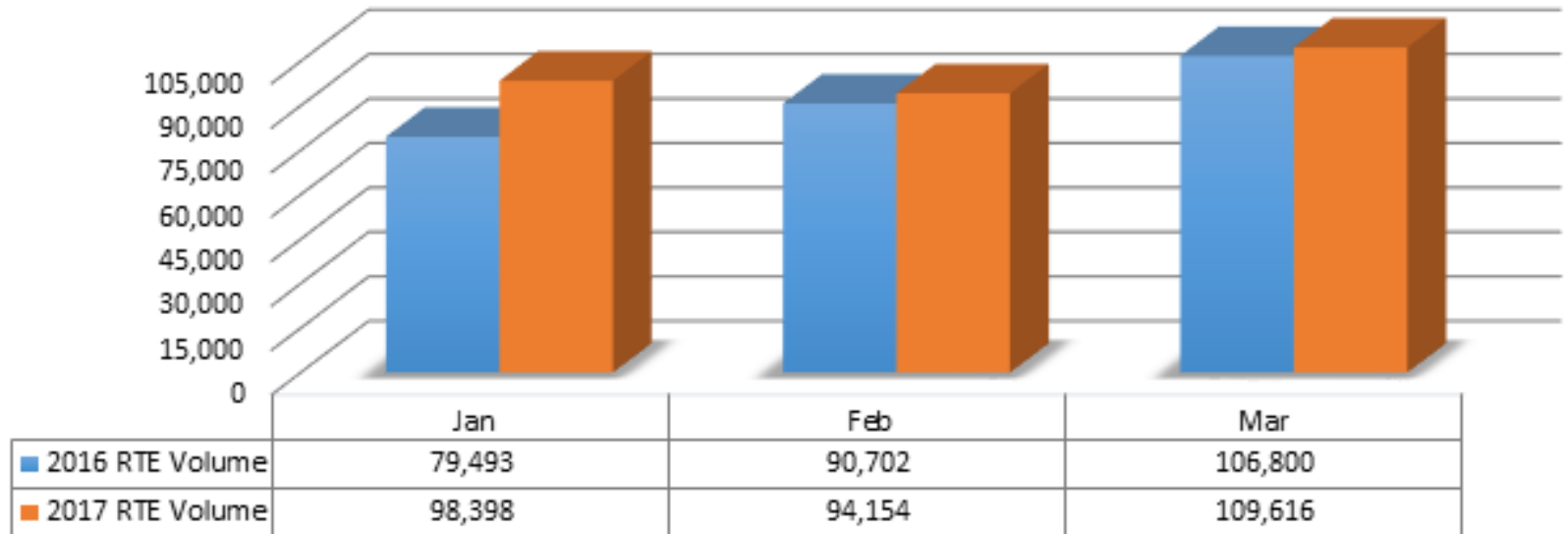


BUNCOMBE	3747
ALEXANDER	33
ARDEN	247
ASHEVILLE	2046
AVERY CREEK	44
BARNARDSVILLE	16
BENT CREEK	2
BILTMORE	6
BILTMORE FOREST	15
BLACK MOUNTAIN	220
CANDLER	336
ENKA	14
ENKA VILLAGE	2
FAIRVIEW	159
GLADY	1
HOMINY	1
KENILWORTH	2
LEICESTER	129
MILLS RIVER	18
MONTREAT	7
OAKLEY	2
OTEE	7
RIDGECREST	2
ROYAL PINES	10
SANDYMUSH	1
SKYLAND	2
SWANNANOA	133
WEAVERVILLE	185
WOODFIN	77

# Remote Ticket Entry

Total Tkt Summary	172,850
In-House Tkt Summary	63,234
RTE Ticket Summary; incl. UL	109,616
RTE Ticket Summary; excl. UL	92,711
RTE % Volume; excl. UL	53.64%
RTE % Volume	63.42%

RTE Volume 2017 vs 2016





# Incidents

## Data

### By County

County	Events	% of Grand Total
Alamance	7	1.07%
Alexander	1	0.15%
Anson	1	0.15%
Brunswick	18	2.76%
Buncombe	15	2.30%
Burke	2	0.31%
Cabarrus	17	2.60%
Caldwell	3	0.46%
Carteret	1	0.15%
Catawba	4	0.61%
Chatham	10	1.53%
Cleveland	5	0.77%
Craven	2	0.31%
Cumberland	11	1.68%
Dare	3	0.46%
Davidson	13	1.99%
Davie	1	0.15%
Durham	47	7.20%
Forsyth	26	3.98%
Gaston	11	1.68%
Granville	4	0.61%
Guilford	16	2.45%
Harnett	5	0.77%
Henderson	5	0.77%
Iredell	10	1.53%
Johnston	18	2.76%

Lee	1	0.15%
Lenoir	1	0.15%
Lincoln	2	0.31%
McDowell	1	0.15%
Mecklenburg	173	26.49%
Moore	2	0.31%
New Hanover	10	1.53%
Onslow	2	0.31%
Orange	6	0.92%
Pender	7	1.07%
Pitt	3	0.46%
Polk	1	0.15%
Randolph	1	0.15%
Richmond	1	0.15%
Rockingham	3	0.46%
Rowan	6	0.92%
Rutherford	1	0.15%
Sampson	1	0.15%
Stanly	1	0.15%
Surry	2	0.31%
Union	21	3.22%
Vance	1	0.15%
Wake	140	21.44%
Watauga	2	0.31%
Wayne	1	0.15%
Wilson	7	1.07%
<b>Grand Total</b>	<b>653</b>	<b>100.00%</b>

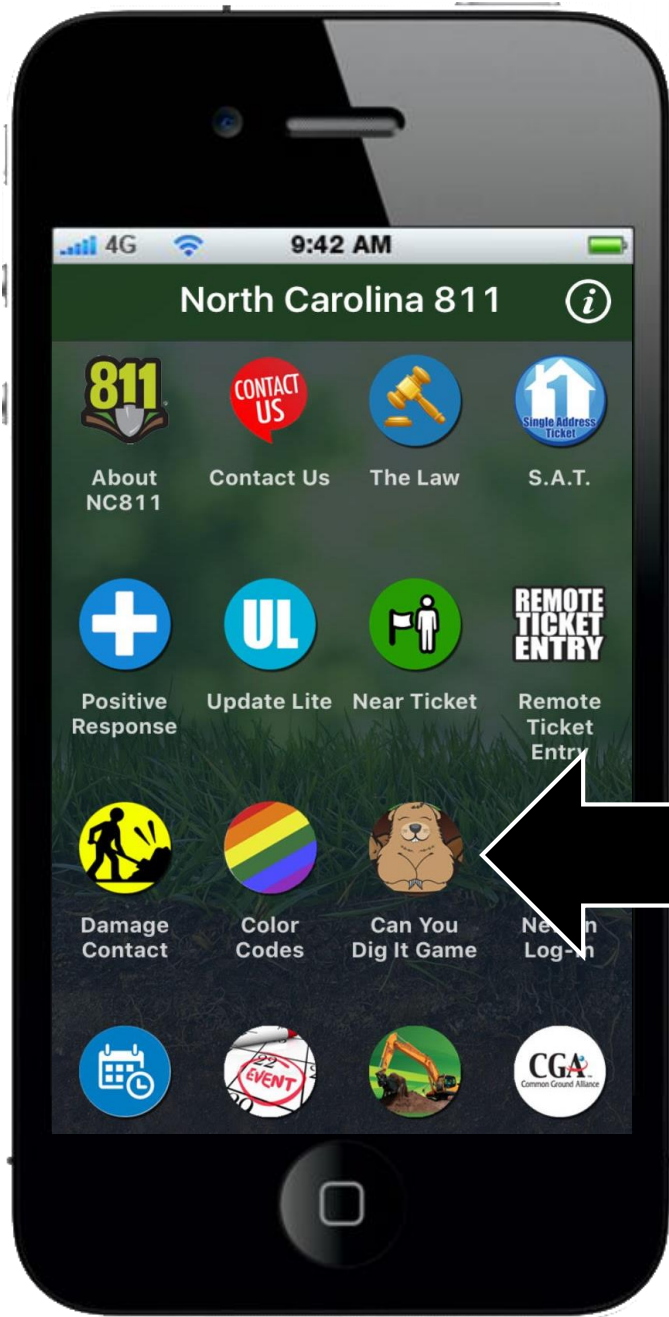


## New Members

So far in 2017 NC811 has welcomed 15 new members.

13 utilities and 2 associate members.

If you need information on how to become a member of NC811 visit: [www.nc811.org/member-services.html](http://www.nc811.org/member-services.html)



For the month of April we have added a button on the NC811 app for the "Can you dig it?" game. All month long visit the game and dig for prizes.

**For more information on the game visit: [safedigging.me](http://safedigging.me)**

# Join us at the ballpark

with



Friday, April 14th  
7pm – 10pm  
30 Buchanan Pl,  
Asheville, NC



# Join us at the ballpark

with  Piedmont  
Natural Gas

**Wednesday, April  
19th  
5pm – 8pm  
324 S Mint St,  
Charlotte, NC 28202**



**C H A R L O T T E  
KNIGHTS™**



# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

<http://www.nc811.org/marqueechallenge.html>

811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



**Know what's below.  
Call before you dig.**

**811 and Lowe's are teaming up for safety!**

Lowe's has partnered with 811 to share the "Call Before You Dig" message. Each tree in their Garden Center now has 811 on the wrap.

#811Lowe's



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.  
On the corner of Operations Way and  
Westinghouse Blvd.



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

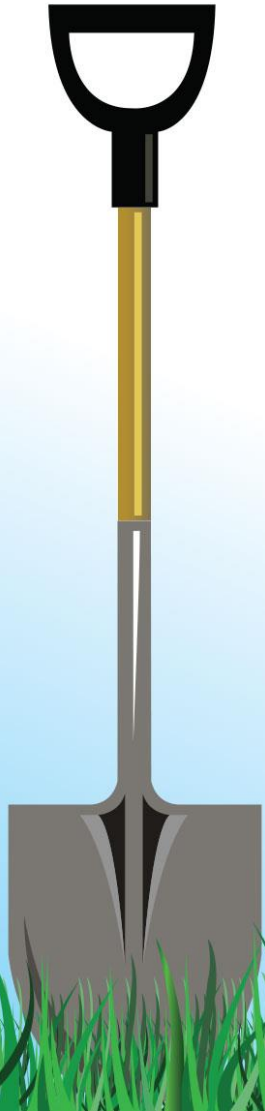


## PSNC Energy

Tue, July 11, 2017

10am – 12pm

15 Overland Industrial Blvd,  
Asheville, NC 28806





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.