

# Buncombe

February 2019



Blue Ridge Mountains, North Carolina

# NC811 Board Meeting – Jan. 2019



Lyman Horne Receives  
the Ray Killough Award



# NC811 Open House – Jan. 2019



A sunset over a mountain range with the year 2018 overlaid in large white text.

2018

what a great year!

A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business-related icons. The overall theme is business analytics and data visualization.

# business analytics

The logo for North Carolina 811, featuring the text "North Carolina 811" in green and yellow, with a shovel icon and the website "www.nc811.org" below it.

**North Carolina 811**  
www.nc811.org



# Locate Requests & Transmissions

Jan. 2019 vs 2018

## Tickets

2019: 187,878

2018: 152,459

Difference: 23.2%

## Transmissions

2019: 1,037,905

2018: 864,096

Difference: 23.3%

# County Ticket Volume



# County Ticket Volume

YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	63	30	2499	155	1424	4171
2019	125	19	2507	78	1559	4288
+/- Var	98.4%	-36.7%	0.3%	-49.7%	9.5%	2.8%

-

Locates per day

226



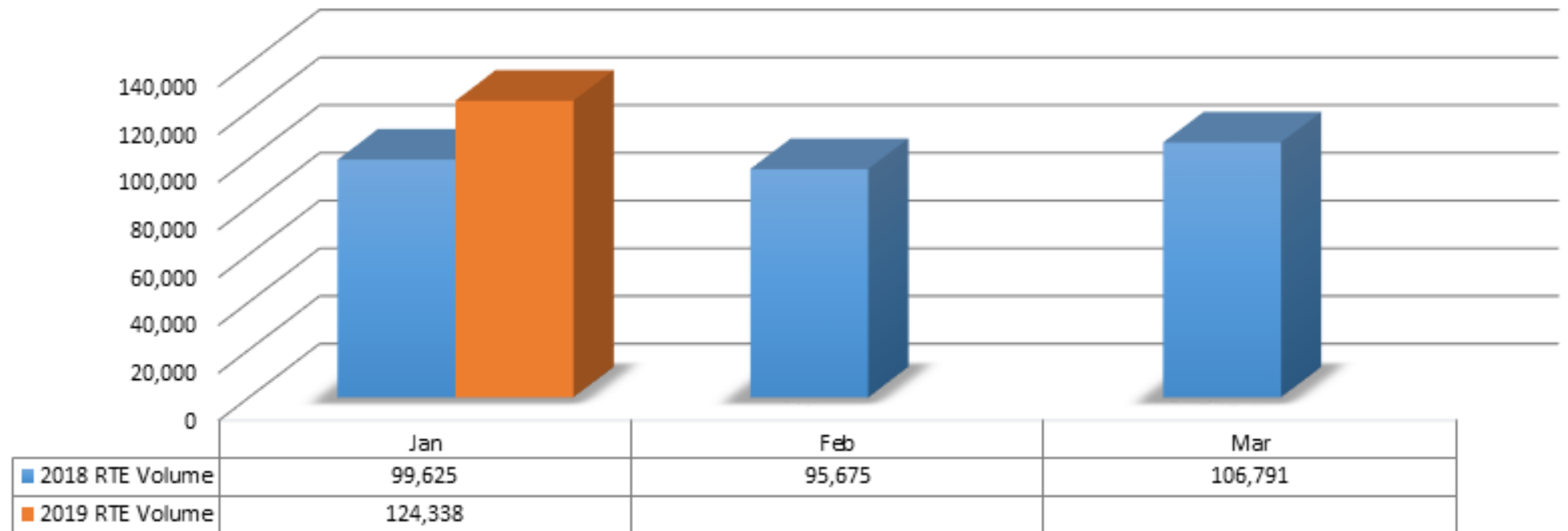
# County Ticket Distribution

BUNCOMBE	4288
ARDEN	274
ASHEVILLE	2568
BLACK MOUNTAIN	203
CANDLER	275
FAIRVIEW	169
LEICESTER	148
SWANNANOA	150
WEAVERVILLE	234

# REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018



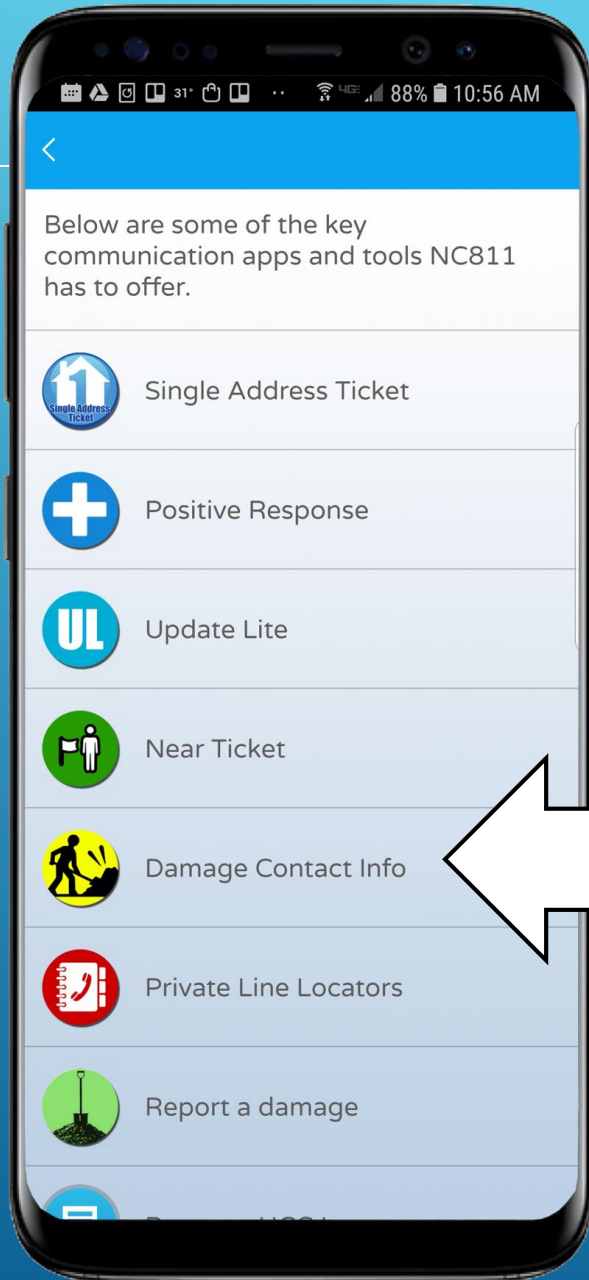
# National Safe Digging Month T-Shirts are here!



[www.nc811.org](http://www.nc811.org)

All t-shirt orders must be placed by Feb. 28, 2019

# Damage Contact Info



**When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.**

# County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match  
your white lined area**





**87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.**

## Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

# Destroyed Marks & 3 Hour Tickets

## **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

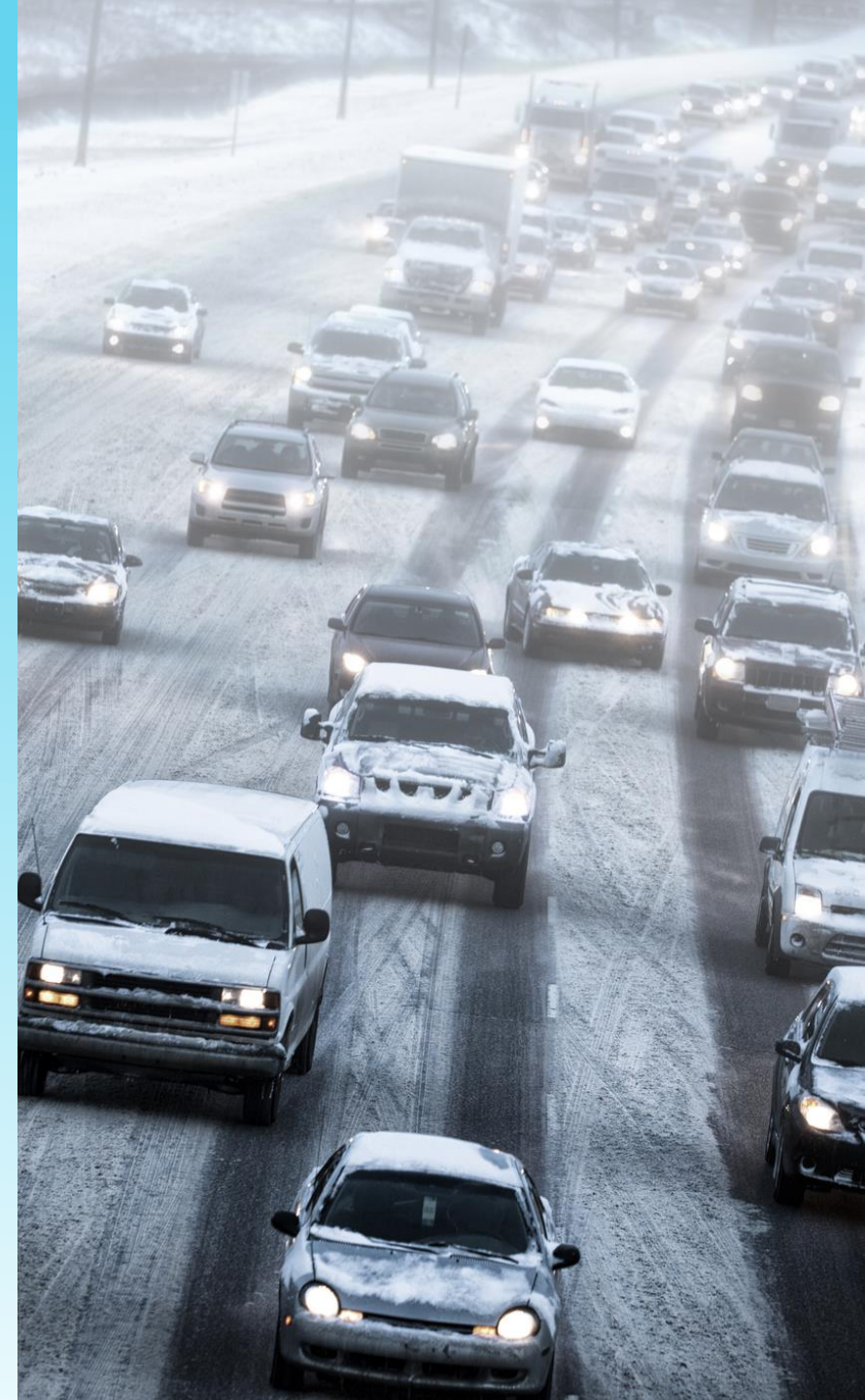
## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.



# Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





## MEETINGS AND EVENTS



# Meetings



- ▶ **NC811 Board Meeting 1Q19**  
April 26th, 2019  
8:30 am; DoubleTree by  
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage  
Prevention Review Board**  
April 16, 2019 from 10 am to 4 pm  
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership  
Committee**  
The 3rd Wednesday,  
Feb, April, June, August, Oct, Dec  
11:00 am - 1:00 pm  
5009 High Point Rd., Greensboro, NC
- **State UCC**  
March 12, 2019 from 10 am to noon  
Dominion Energy, 4211 Global St,  
Raleigh, NC

# Joint NC/SC Utilities



**Coordinating Committee Conference**



**Sheraton Myrtle Beach Convention Center  
May 1st - May 3rd, 2019**

**For more info and to register go to: [www.scucc.org](http://www.scucc.org)**



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.

Buncombe February 2019 UCC Meeting

Happy Hills Restaurant, Asheville, NC

February 21<sup>st</sup> 2019

Attendance Sheet Attached. 20 attended

Meeting started at 12:04 PM

Jenny Stamney, AT&T- Chairman opened up the meeting by greeting everyone

Introduction of all in attendance

Brian Morehouse- Western Region Education Liaison, opened the meeting by seeing if there were any issues that needed to be addressed. He reminded the group to always reach out to him with any issues that they may be having, need a ticket # and a brief explanation given on the problem that they are having.

Brian Morehouse went over the stats for the area (presentation will be on our website). Show a show video of the NC811 Year in review. As we all know 2018 was a very busy year for all, the video showed the many things that NC811 was involved in.

The stats for the area showed that there was a 23% increase in ticket volume for the Month of January. Very busy Month. Weather had been good and everyone agreed that their workload had increased.

Safe Winter driving tips was discussed with the group. Again this month the group was told how to download the NEW 811 App on their phone or tablets. A slide within our presentation talked about Damage Contacts and how to be able to use that from the App or by going to our NC811 website, [nc811.org](http://nc811.org)

It was mentioned to the group if anyone is interested in Pipes Plus Training, to please let Brian Morehouse know and NC811 will schedule a date and time to come out and do this class. You can have from 5 people to 100, NC811 will be able to accommodate all.

Tee- Shirts will be for purchase off of the [NC811.org](http://NC811.org) website. The cost for a shirt will be \$4.20 per shirt. They will come in two colors, blue and green with the 811 logo on the front and a brief message on the back. Deadline to order in February 28<sup>th</sup> 2019

Open Table- Discussion about locates within the area.

Old Business- NONE

New Business-

City of Asheville Water- Warren Wilson Project continues through April; Sardis Rd Project is almost complete

AT&T- High Lite Gig project is underway and will continue through the summer of 2019.

MSD- Wilshire and Laurel Dr. project continues and expect to the summer of 2019. Future project in planning stage is Dale Street and expecting release in April

3700 Waysted-off of Ledbetter project is underway with Waynesville between Brownwood to the treatment plant.

PSNC- W Haywood St- Retire and install- 675' pf 2" plastic along with 150' of 2" plastic on Trade St. Retiring steel under Railroad tracks started on job Monday February 18<sup>th</sup> 2019 and should finish in less than 2 weeks.

Sunset Dr retire and install 250 2" plastic to retire steel under new retaining wall that city is having built. Starting project on Monday Feb 25<sup>th</sup> 2019, should take about one week to complete.

Central Ave and Woodfin St 510' of 8" Plastic to retire 6" steel on Central that is in bad need of replacing. Should start this project in March 2019

Valley St. 260' of 4" plastic to be retired on Charlotte St. To retire 60' of steel on eagle St that is in bad shape. This will be NIGHT WORK that has to be scheduled, should be 4 to 6 weeks out.

NCDOT- Meeting on 26 project, General work being done throughout the City, Bridge work continues

AnSCO- Very busy at this time, Light Gig project has started and shall continue throughout the summer

SouthernCross- Down to two locators, ticket volume is very high at this time and keeping up with work.

Has had a few issues with AnSCO contractor calling in about 100 tickets at one time. Issue being addressed.

Next Meeting will be the 21<sup>st</sup> of April 2019.

Meeting adjourned at 1:19 pm

UCC Sign-In Sheet

County: Buncombe

Date: 2 / 21 / 19

Name	Company	Email	Phone Number
Brian Morehouse	NC811	bmorehouse@nc811.org	336-482-6896
* Michelle Flowers	NCUC	mflowersencuc.net	919 418 4558
DJ RICE	ANSKO	dannyj.rice@anscolle.com	828-231-6922
Chip Lance	AT&T	TL478@att.com	828-665-0001
JENNY STAMEY	AT&T	js7798e@att.com	828 251-8949
KEITH RADELIF	NC DOT	rkradcliff@ncdot.gov	828-298-3879
* R.L. HAYNES	MSD	r.l.haynes@ncdot.org	828-255-0061
Josh McDevitt	WATER-Ashville	jmcdevitt@ashville.gov	828-718-0173
Randy Kamm	COA Water	r.kamm@ashville.gov	828-778-0204
BRANDON BUCKNER	COA WATER	bbuckner@ashville.gov	828-259-5579
James Sheppard	Dominion Energy		828-230-0119
Josh Bowman	PSNC Energy	jb Bowman@scana.com	828-641-1948
ROBERT NOWLIN	PSNC/Dominion	rnowlin@scana.com	828-772-1664
Andrew Green	PSNC/Dominion		828-545-4378
Richard Walsh	PSNC/Dominion		
Jeremy Rector	Southern Cross		757-434-9050
MICHAEL WHITESIDE	Southern Cross	mwhiteside@southerncrossinc.com	
Josh Stroupe	PSNC		
JIM BEVERS	ECS	JBEVERS@ECSLIMITED.COM	828-665-2307
Scott Sawyer	ECS	ssawyer@ecslimited.com	828.665.2307

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