

Buncombe  
January 2020





# Let's look at the numbers



Know what's below.  
Call before you dig.



# Locate Requests & Transmissions for all of North Carolina

## Dec. 2019 vs 2018

### Tickets

2019: 140,576

2018: 135,072

Difference: 4.07%

### Transmissions

2019: 814,379

2018: 751,039

Difference: 8.4%

## Year-to-date

### Tickets

2019: 2,222,729

2018: 2,012,022

Difference: 10.5%

### Transmissions

2019: 12,211,179

2018: 10,988,418

Difference: 11.1%



# County Ticket Volume

YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	1056	375	30292	1147	18081	50951
2019	2447	352	32114	1676	17534	54123
+/- Var	131.7%	-6.1%	6.0%	46.1%	-3.0%	6.2%
Locates per day						233

# County Ticket Volume

2019 Stats Compared with 2018

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	89	16	1691	108	1338	3242
2019	65	15	1920	82	832	2914
+/- Var	-27.0%	-6.3%	13.5%	-24.1%	-37.8%	-10.1%
-	-	-	Locates per day			132



# County Ticket Distribution

BUNCOMBE	3229	2914
ALEXANDER	35	20
ARDEN	272	188
ASHEVILLE	1791	1702
AVERY CREEK	14	32
BARNARDSVILLE	10	15
BENT CREEK	106	18
BILTMORE FOREST	16	10
BLACK MOUNTAIN	182	161
CANDLER	193	176
FAIRVIEW	129	129
LEICESTER	69	71
SWANNANOA	82	90
WEAVERVILLE	189	220
WOODFIN	59	45







For more info visit

<https://www.duke-energy.com/community/customer-assistance-programs/share-the-warmth>

A horizontal, textured red brushstroke with irregular, feathered edges, centered on a white background. The stroke is a vibrant red color and has a slightly grainy, painterly appearance.

**UPCOMING EVENTS**

# NC811 Upcoming Holiday Schedule

- **New Years Day: January 1<sup>st</sup>**
- **\*Martin Luther King Jr's Birthday: January 20th**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

A photograph of a conference room with a long, light-colored table and several black leather chairs. The room is brightly lit, and the chairs are arranged around the table.

# BOARD MEETING

**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)

# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 14, 2020

10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- **Wednesday, February 5th**  
**11:00am – 1:00pm**





## **State UCC Meeting**

North Carolina 811

5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**

**10:00am – 12:00pm**



*The NC811 Education  
Department is here to help you!*

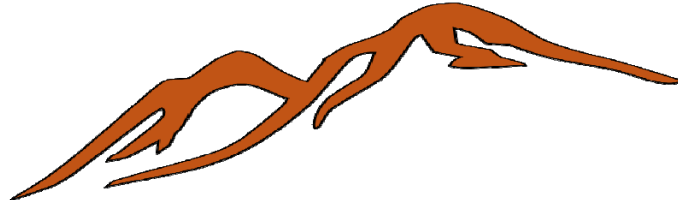


A PDF of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

*Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.*



# North Carolina Buncombe Utilities Coordination Committee



## Meeting Minutes

Date: 1/16/2020

Place: Happy Hill Restaurant

Address: 1400 Patton Ave

Town: Asheville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:35 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Year in REVIEW!!! 2019 was great but 2020 is going to be even better.

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

Chair- Nothing new to report. Jenny Stamey-Chairwoman- asked everyone to keep spreading the word to help make our UCC grow, and encouraged all to invite other contractors. Those in attendance voted on keeping the same officers that served for 2019. The group also voted on keeping the meeting place at Happy Hills Restaurant. It was also voted to keep the meetings at the same time of 11:30 AM.

Co-Chair/Secretary- Please see attendance sheet attached. Mentioned to the group if we can keep attendance up that in October the UCC will decide if they would like to hold a Contractor's Awareness Breakfast for 2020.

### New Business

- NC 811 / One Call presentation was given by: Brian Morehouse and is provided as a PDF on the Buncombe UCC site
- Michelle Flowers- NC Utilities Commission came out and gave a presentation on Gas Pipeline Safety- Talked to the group about expectations and as=answered questions from those in attendance.

**Open Discussion Locate issues- Having an issue with MB Haynes calling in tickets that do not match up. It has been reported that when the locator calls the office to get correct info, the numbers provided are not the right one or they never receive a return call back. Some tickets have had no correct address or are way off. One was a ¼ mile down the road then reported.**

**Reported that there are still issues with trying to get AT&T and Duke Energy tickets marked on time. Contractors complaining that locates never seem to get marked on time and this holds their progress on getting the work completed in a timely matter.**

## **Reports**

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the YEAR in Review. Showing how active NC811 was within the community. From ball games to races, to educating the public, marketing at Lowe’s store, 811 is getting the message out to all. Brian Morehouse gave the January 2020 presentation to those in attendance. Numbers were given for the month of December 2019, YTD totals, going over (3) hour tickets, updates and total ticket information. Brian discussed the law changes that took place October 1<sup>st</sup> 2019, clarifying ¼ mile, 1,320 ft and 5 continuous adjoining properties. Brian Morehouse gave everyone an invite a contractor to a meeting card. Encouraging all to invite local contractors to meeting. All were updated on events within the area hosted by NC811. The group was asked how 811 would improve these meeting, suggestions were asked for. What does the group want to see each month. Data and etc... Responding next month.
- B. **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that certain projects may be put on hold due to the budget. Starting back ROW on I-4759 Liberty Rd Interchange. Work continues on widen of road on I-26 project. Work is coming along very well with little weather issues.
- C. **Dominion Energy** – High Meadows Dr- Weaverville 362 ft project. YMCA –Blue Ridge Assembly 900ft project. Scenic Mountain Dr. Asheville 730’ project. Laurel Ave, Asheville-290’ project. 190 Meadow Rd-Asheville 270’ new project
- D. **Riverside Dr-Asheville (Silver Line Plastics) 800’ new project.** All projects are in the working stage at this time.
- E. **USIC** – NA.
- F. **Anso-** Reported by phone, they couldn’t attend meeting. Work has slowed down and is expected to be slower than normal in the 1<sup>st</sup> quarter.
- G. **City of Asheville Water- Storm Water Division—Howland Rd Project has started and will be finished up in March 2020. Hibemia Rd and Kenilworth Rd project continues.**
- H. **City of Asheville-Water Line Improvement Project –Haywood St-College ST-N. Lexington Ave-Walnut St.**
- I. **AT&T-** Reported they have (42) subdivisions in their que at this time. Work is heavy. Pole change outs are a big project within the area at this time. AT &T has a new process of marking their poles with Duke Energy pole numbers or given addresses for the project.
- J. **MSD-Kenilworth/Forrest Hills Project under way. 2,000’ sewer rehab Norton Dr/Riverside Dr 500’sewer rehab. 332 Wilson/Grovemont- 300’ sewer rehab**
- K. **Southern Cross-** Workload is staying busy, has seen tickets drop off since the month of December 2019.

**Next Meeting – February 14<sup>th</sup> 2020, Happy Hills Restaurant, 1400 Patton Ave, Asheville, NC**

Meeting adjourned at **1:21 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

# Buncombe UCC MEETING

UCC Sign-In Sheet

County: \_\_\_\_\_

Date: \_\_\_\_\_

1 / 16 / 2020

Name	Company	Email	Phone Number
Brian Morehouse	KIC 811	Bmorehouse@kic811.org	336-482 6888
Michelle Flowers	NCUC	mflowers@ncuc.net	919-418-4558
TJ Spumate	AT&T	ts2396@att.com	828-287-5113
Keith Radcliff	NC DOT	kradcliff@ncdot.gov	828-778-8027
Jenny Stamey	AT&T	js7798@att.com	828-251-8949
Jonathan Fly	COA Water	jfly2@ashvilleenc.gov	828-777-1602
Andrew Walker	COA WATER	AWALKER@ASHEVILLENC.GOV	828-777-1279
James Lapole	COA Water	slapole@ashvilleenc.gov	778-0209
Scott Demyck	COA Water	sdemyck@ashvilleenc.gov	828-777-9750
DANNY HARRIS	DOMINION ENERGY	M.HARRIS@DOMINIONENERGY.COM	828-670-3559
Logan Lusk	Dominion Energy	Logan.Lusk@dominionenergy.com	545-4378
Josh Bowman	Dominion Energy	joshua.bowman@dominionenergy.com	828-641-1948
Tanner Sheppard	Dominion Energy	Tanner.Sheppard@dominionenergy.com	(828) 230-0119
Josh Stroupe	DOMINION	Joshua.stroupe@dominionenergy.com	828-702-1868
Richard Walsh	Dominion Energy		
Jeremy Rector	Southern Cross	jrector@southerncrossinc.com	757-434-9050
Colton Anderson	Southern Cross	canderson@southerncrossinc.com	770-4176220
Justin Alexander	Southern Cross	Jalexander@southerncrossinc.com	
MICHAEL WHITESIDE	Southern Cross	MWhiteside@southerncrossinc.com	
Kevin Bowers	Southern Cross	KBowers@southerncrossinc.com	205-966-1166
CHRIS MCCANLESS	Southern Cross	cmccanless@southerncrossinc.com	470-825-1105
* Bobby Austin	City of Asheville	baustin@ashvilleenc.gov	828-777-4661
Marc Worth	Dominion Energy	marc.worth@dominionenergy.com	828-990-7554
Kevin Devlin	MSD	Kdevlin@MSDNC.org	828-768-0205