

Minutes –Burke / Caldwell Counties - NC 811 Meeting

February 13, 2018

Present:

Brian Morehouse -NC811 UCC	Ken Suttles – Suttles Surveying
Tami Stout - NC811 UCC	Doug Suttles – Suttles Surveying
Ralph Johnson – Brentwood Water	Will Dennis – Town of Rhodhiss
Robert Turner – Brentwood Water	Tommy Chapman - REMC
Troy Houser – Brentwood Water	David Poore – West Consultants
Max Chapman – Brentwood Water	Shane Stines – City of Morganton
Roger Lowery – Brentwood Water	Mike Sheffield – PRG Consulting
David Perkins – Brentwood Water	William Ellis – City of Morganton

Meeting was called to order by President, Ralph Johnson. Troy Houser of Brentwood Water Corp. offered a prayer of blessings on the meeting and meal.

Brian Morehouse is the new western NC 811 UCC representative for our region. He can be reached at Tami Stout of NC811 UCC who is in Charlotte is currently serving as our contact person until a new area representative has been secured. **He can be reached by email at: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org). Brian’s Cell Number is: 336-482-6890**

Tami Stout of NC811 UCC made the presentation for the month of February 2018.

Listed below is some of the data that was presented:

Tickets for January 2018 vs January 2017:  
2018: 152,459      2017: 147,568      +3.3%

Transmissions January 2018 vs January 2017:  
2018: 864096      2017: 834,883      +3.5%

Volume of locates for January 2018 by County:

Burke County:	Up 25.4%
Caldwell County:	Up 106.2%

**Round-table Discussion Time:**

Mike Sheffield - PRG Consulting: Nothing to report.

Ken Suttles & Doug Suttles - Suttles Surveying: Currently working on the Math & Science School Project on the campus of NCSD. Duke Power has all their utility lines and transformers are underground rather than on poles. They are saying that they have “No Conflicts” to deal with

as far as locates for their system. This is simply not true, there is a lot of problems trying to avoid damages to their system at this location.

David Perkins - Brentwood Water: Since the last meeting, Brentwood has had four major water line leaks. Three 6" lines, and one 3" line. One leak was cause by one of the fire departments cutting of the water flow to fast, causing a plastic tee to blow out.

David Poore – West Consultants: Still working on two projects in the towns of Rhodhiss and Rutherford College. Also working on a large housing development project just across Castle Bridge in Caldwell County.

Will Dennis – Town of Rhodhiss: Still working on the water and sewage grant project. The contractor for this project has hit a large blue granite stone deposit, causing delays, and possible re-routing of the lines involved. They have also experienced locating problems with the Heath Consultants Co. who is currently doing the locating of underground lines for PNG. They simply are not finding all the services during their located.

**Heath Consultants contact information:**

<b>Contact person:</b>	<b>Shane Bumgarner</b>
<b>Telephone number:</b>	<b>980-308-5581</b>

Tom Chapman – REMC: Things are quiet at REMC. Currently doing line maintenance has experienced a record usage of power over the last 2 days. Cold weather caused much larger power bills for their customers.

Shane Stines - City of Morganton: Had an accident on West Union St. this morning causing power outage in the Riverside Drive area and a large pole with a lot of utilities attached was torn down. Otherwise, everything is running smoothly for now.

**Remember to visit the NC811 website for very informative information**  
<http://www.nc811.org/>

**Our next meeting will be held again on Tuesday, March 13, 2018 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you next month!!**

Submitted by: Robert Turner – Secretary

Burke/Caldwell

February 2018



**North Carolina 811**  
www.nc811.org





# Locate Requests & Transmissions

## Jan. 2018 vs 2017

### Tickets

2018: 152,459

2017: 147,568

Difference: +3.3%

### Transmissions

2018: 864,096

2017: 834,883

Difference: +3.5%

# County Ticket Volume

YTD stats compared with previous year

<b>BURKE</b>	<b>739</b>
CONNELLY SPRINGS	61
DREXEL	13
GLEN ALPINE	7
HICKORY	31
HILDEBRAN	27
ICARD	19
JONAS RIDGE	4
LINVILLE	19
LINVILLE FALLS	4
MORGANTON	416
RUTHERFORD COLLEGE	48
VALDESE	79

# County Ticket Volume

YTD stats compared with previous year

<b>CALDWELL</b>	<b>1231</b>
BLOWING ROCK	6
CAJAHS MOUNTAIN	40
GAMEWELL	60
GRANITE FALLS	197
HICKORY	28
HUDSON	120
JOYCETON	3
LENOIR	688
NORTHLAKES	5
PATTERSON	8
RHODHISS	7
SAW MILLS	60

# County Ticket Distribution

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	3	3	464	15	104	589
2018	6	13	582	9	129	739
	100.0%	333.3%	25.4%	-40.0%	24.0%	25.5%
				Locates per day		34

# County Ticket Distribution

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
<b>2017</b>	8	12	438	7	91	556
<b>2018</b>	18	7	903	25	278	1231
	125.0%	-41.7%	<b>106.2%</b>	257.1%	205.5%	<b>121.4%</b>
				Locates per day		56



# Top Callers by County

LKN UNDERGROUND	78
ANSCO & ASSOCIATES, LLC	73
FULLER & COMPANY CONSTRUCTION LLC	40
DUKE ENERGY	37
ROGER WILSON TRENCHING	34
AT&T UTILITY OPERATIONS	28
BIGHAM CABLE CONSTRUCTION	26
TOWN OF VALDESE	20
CITY OF MORGANTON	19
CLARK LEDBETTER GRADING & HAULING INC	14

# Top Callers by County

OSMOSE UTILITIES SERVICES, INC	271
MILLER PIPELINE	124
OSMOSE UTILITIES SERVICES, INC	92
LKN UNDERGROUND	79
CLASSIC CITY MECHANICAL	48
ANSCO & ASSOCIATES, LLC	36
OSMOSE UTILITIES SERVICES, INC	35
DUKE ENERGY	34
CITY OF LENOIR	29
AT&T UTILITY OPERATIONS	29

# Destroyed Marks & 3 Hour Tickets

When to properly use each

A decorative graphic consisting of several parallel white lines of varying thicknesses, slanted diagonally from the bottom-left towards the top-right, set against a blue gradient background.

### **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket.

A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

### **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# 2018 NC811 Board Meetings



## 1Q18

April 20, 2018  
Harrah's  
Cherokee, NC

## 2Q18

July 20, 2018  
Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# 2018 State UCC Meetings

March 13<sup>th</sup>, 2018  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed., May 2nd, 2018  
thru Fri, May 4, 2018  
Harrah's Cherokee Casino Resort,  
777 Casino Dr, Cherokee, NC



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm





**Welcome to  
the Team!**



NC811 has 2  
new liaisons  
working hard  
for you!



**John Conner**  
Piedmont Triad Region



**Brian Morehouse**  
Western Region

# How can an NC811 liaison help you today?



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)

Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.

