

Minutes –Burke / Caldwell Counties - NC 811 Meeting

March 14, 2017

Present:

Ralph Johnson – Brentwood Water	David Wortman – Town of Rhodhiss
David Perkins – Brentwood Water	Tommy Chapman – REMC
Robert Turner – Brentwood Water	Shawn Kelly – Badger Daylighting
Troy Houser – Brentwood Water	Richard Deal – USIC
Max Chapman – Brentwood Water	Shane Stines – City of Morganton
Ken Suttles – Suttles Surveying Inc.	Mr. Sheffield – USIC
Doug Suttles – Suttles Surveying Inc.	Josh Stigler – USIC
Landon Suttles – Suttles Surveying Inc.	
John Leger – Town of Rutherford College	

Meeting was called to order by President, Ralph Johnson. Robert Turner of Brentwood Water Corp. offered a prayer of blessings on the meeting and meal.

Two new members have joined the Burke / Caldwell Counties UCC group, they are Chris Hollifield and Keith Farris of the Burke County Government.

Mark Schuman was not present at our meeting. Shown below are some highlights of the 811 locate requests as reported for the month of February 2017:

1. 2017 vs 2016 - Year to Date Totals

Tickets (YTD):	294,670	12.6% over 2016
Transmissions (YTD):	1,657,346	19.0% over 2016

February 2017 vs February 2016 Totals

Tickets 2017:	147,102	Transmissions 2017:	822,463
Tickets 2016:	139,131	Transmissions 2016:	741,864
Difference:	+5.7%	Difference:	+10.9%

New Tickets YTD Data:

	<u>2016</u>	<u>2017</u>	<u>% Diff.</u>
Burke County:	870	960	10.7%
Caldwell County:	850	982	15.5%

February 2017 Data:

Burke County	477	499	4.6%
Caldwell County	478	544	13.8%

2. Lowes - 811 Partners for 2017: Their 1,840 Store locations nationwide are applying over 1.5 million "Tree Wraps" advertising 811 Program to every tree they sell during 2017 planting season.
3. Reminder that the NC811 app is available for your smart phone applications. This is a good app for members to be using.

**Round-table Discussion Time:**

Shane Stines – City of Morganton: A few houses are being built in the city, also the city is doing some new work at WPCC.

Tom Chapman - REMC: Not much is going on. Installing a few new services, and dealing with some wind and storm related weather issues.

David Wortman – Town of Rhodhiss: Nothing going on now.

David Perkins - Brentwood Water: Recently re-roofed one of pump house station. Did the work in house and was able to save money by doing it this way. We are also currently exercising valves within the system. We try to do this at least every other year. Several thousand valves to be turned. We have sold a few taps, and are currently installing these taps.

Ken Suttles & Doug Suttles - Suttles Surveyors: Routine work. Still working on the Mountain View School project. Also, working on a project at the Old Fort Elementary School in Old Fort, NC. They also have a project at South Mountain State Park.

Special Note: Doug & Ken Suttles invite the Burke / Caldwell Counties NC 811 UCC group to join the McDowell County member any month at the Countryside Barbeque Restaurant in Marion, NC on the 3<sup>rd</sup> Monday of each month at 11:30 AM.

John Leger – Town of Rutherford College: Currently working on a sewage problem where land has been sub-divided into lots and the sewage system crosses property lines. Major problems with this situation.

Richard Deal & Josh Stigler – USIC: Still staying very busy. They are still hiring new locators, and doing training session every two to three weeks. Lots of work to be done!

Shawn Kelly – Badger Daylighting: Nothing currently going on in this area. Some work being done in Charlotte area.

**Mark's presentation accompanies these minutes. Remember to visit the NC811 website for very informative information. [www.ncucc.org](http://www.ncucc.org). A link to the presentation is also on the website.**

**Our next meeting will be held again on Tuesday, April 11, 2017 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you then!**

Submitted by: Robert Turner – Secretary

Burke-Caldwell UCC



March 2017

The first day of spring  
is March 20<sup>th</sup>, 2017



# NCUCC 75<sup>th</sup> Anniversary

**NCUCC Playing Cards & T-Shirts coming to your UCC starting in April.**



A graphic featuring a central blue hexagon with the text 'business analytics' in white. The background is a dark blue grid of hexagons with various business icons: a hierarchy chart, a pie chart, a person silhouette, a globe, a bar chart with an upward arrow, a clock, a gear, and a presentation board. A person in a suit is visible in the background, pointing at the hexagon.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

**Feb. 2017 vs 2016**

**YTD Totals 2017**

## **Tickets**

2017: 147,102

2016: 139,131

Difference: +5.7%

## **Transmissions**

2017: 822,463

2016: 741,864

Difference: +10.9%

**Tickets: 294,670**

12.6% over 2016

**Transmissions: 1,657,346**

19.0% over 2016

# County Ticket Volume





# County Ticket Volume

YTD stats compared with previous year

YTD	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
Burke												
2016	3	11	870	18	273	1175	2016	0.3%	0.9%	74.0%	1.5%	23.2%
2017	8	10	963	22	176	1179	2017	0.7%	0.8%	81.7%	1.9%	14.9%
+/- Var	166.7%	-9.1%	10.7%	22.2%	-35.5%	0.3%	Diff +/-	0.4%	-0.1%	7.6%	0.3%	-8.3%
				Locates per day		29						
Caldwell												
2016	21	23	850	20	317	1231	2016	1.7%	1.9%	69.0%	1.6%	25.8%
2017	29	17	982	22	174	1224	2017	2.4%	1.4%	80.2%	1.8%	14.2%
+/- Var	38.1%	-26.1%	15.5%	10.0%	-45.1%	-0.6%	Diff +/-	0.7%	-0.5%	11.2%	0.2%	-11.5%
+/- Var				Locates per day		31						

# County Ticket Volume

## 2017 Stats Compared with 2016

Feb.	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
Burke												
2016	2	7	477	14	129	629	2016	0.3%	1.1%	75.8%	2.2%	20.5%
2017	5	7	499	7	72	590	2017	0.8%	1.2%	84.6%	1.2%	12.2%
+/- Var	150.0%	0.0%	4.6%	-50.0%	-44.2%	-6.2%	Diff +/-	0.5%	0.1%	8.7%	-1.0%	-8.3%
				Locates per day		30						
Caldwell												
2016	9	12	478	9	168	676	2016	1.3%	1.8%	70.7%	1.3%	24.9%
2017	21	5	544	15	83	668	2017	3.1%	0.7%	81.4%	2.2%	12.4%
+/- Var	133.3%	-58.3%	13.8%	66.7%	-50.6%	-1.2%	Diff +/-	1.8%	-1.0%	10.7%	0.9%	-12.4%
				Locates per day		33						

# County Ticket Distribution

BURKE	590
BRINDLETOWN	6
CHESTERFIELD	1
COLD SPRINGS	1
CONNELLY SPRINGS	73
DREXEL	2
ENOLA	1
GLEN ALPINE	19
HENRY RIVER	3
HICKORY	20
HILDEBRAN	20
ICARD	36
JONAS RIDGE	5
LINVILLE	13
LINVILLE FALLS	1
LONG VIEW	7
MORGANTON	277
OAK HILL	1
RHODHISS	4
RUTHERFORD COLLEGE	4
SALEM	1
TABLE ROCK	1
VALDESE	94

# County Ticket Distribution

CALDWELL	668
BLOWING ROCK	4
CAJAHS MOUNTAIN	2
COLLETTSVILLE	6
GAMEWELL	11
GRACE CHAPEL	1
GRANITE FALLS	170
HICKORY	21
HUDSON	83
LENOIR	334
NORTH LAKES	2
NORTHLAKES	9
PATTERSON	1
RHODHISS	2
SAW MILLS	9
YADKIN VALLEY	13

# REMOTE TICKET ENTRY

**RTE Tip:** It is the excavators responsibility to specify the type of proposed excavation or demolition operation to be conducted when creating a New dig ticket.

**New**

**Rxmit**

**DMarks**

**Survey**

For more information regarding Excavator responsibilities see 87-122 of the Underground Safety and Damage Prevention Act.

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Fire Station Marquee Challenge and Safe Digging Partner graphics with HTML code
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

[ncpipesplus.org](http://ncpipesplus.org)

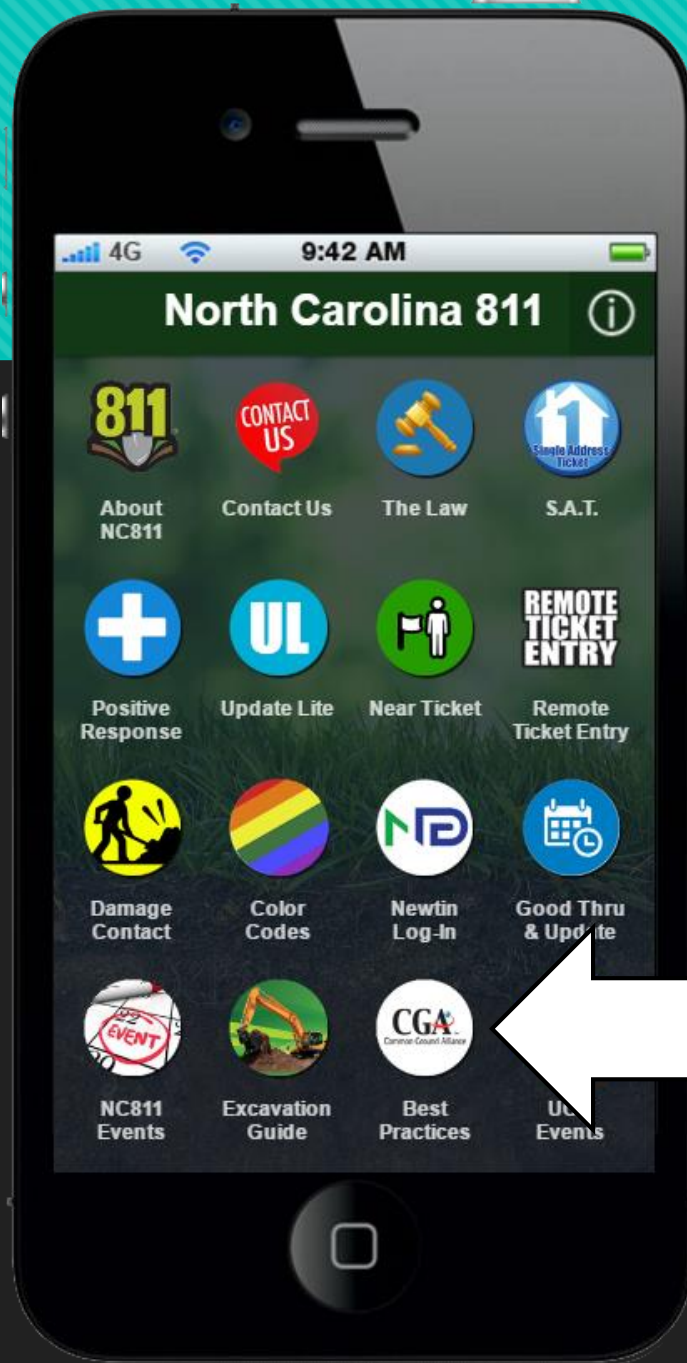


# Best Practices



**This button is linked to the Common Ground Alliance website's Best Practices guide.**

The CGA identified and validated over 130 "best practices" to enhance safety and prevent damages to underground facilities.



# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

[www.nc811.org/marqueechallenge.html](http://www.nc811.org/marqueechallenge.html)

# NC Underground Damage Prevention Review Board Meetings



**Located at: 2550 Operations Way, Raleigh, NC.**  
On the corner of Operations Way and Westinghouse Blvd.

- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

March 14<sup>th</sup>, 2017  
PSNC Energy  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572





[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)



# 811 Partners with Lowe's

We have exciting news! 811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



Like and follow us on:



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.