

Minutes –Burke / Caldwell Counties - NC 811 Meeting

April 9, 2019

Present:

Brian Morehouse -NC811 UCC
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Troy Houser – Brentwood Water
Roger Lowery – Brentwood Water
David Perkins – Brentwood Water
Ken Suttles – Suttles Surveying

Doug Suttles – Suttles Surveying
Landon Suttles – Suttles Surveying
David Poore – West Consulting
John Leger – Town of Rutherford College
Tom Chapman – REMC
Jeremy Hussey – USIC
Rana Outlaw – Direct Sat Locating

Meeting was called to order by President, Ralph Johnson. Robert Turner of Brentwood Water Corp. offered a prayer of blessings on the meeting and meal.

Brian Morehouse Contact Information: Email at: bmorehouse@nc811.org. Cell Number is: 336-482-6890

Brian Morehouse of NC811 UCC made the presentation of data for the month of March 2019. A complete listing of all stats for the month of March are included in his presentation. The presentation is attached to the email used to send these minutes to each of you.

Brian Morehouse’s Comments:

- He reminded the group that if you have not already done so, that you need to download the 811 App and begin using the remote ticket entry. It is very easy to use, and the app has everything that you need to successfully communicate with NC 811.
- Also, please communicate to him any issues we may have that is causing delays in get the locates done in a timely fashion.
- **March Tickets Info:** Total in 2019: 197,000 tickets 2018: 166,000 tickets
- **Burke County:** Averaged 55 tickets/day. With a -1.3% decrease.
- **Caldwell County:** Averaged 49 tickets/day. With a -0.4% decrease.
- **Remote Tickets:** **Everyone needs to start using the Remote Ticket request from the App. It is a lot faster, and very easy to use.**
- Everyone is invited to go on the app and become a “Safe Digging Partner”. By doing so, you will receive 811 logos for your equipment, trucks etc. This will help greatly to advertise the 811 “**Call Before You Dig**” environment.

- Brian requested that if our companies or organizations has a website, that we consider put a link on our website that will take our customers directly to their website.
<http://www.nc811.org>
- Finally, NC 811 is setting up booths at many of the local Lowes Improvement Center and the Home Depot Centers. This is to make their customers aware of the need to “Call before you dig”!

- **Round-table Discussions:**

Suttles Surveying: They are very busy. Still having a major problem with getting locates done on time. In some cases, they are NOT done at all! This is the reason that the 3 hour locates are up so much in the county. Just trying to get the locates made so they can meet their customers’ requirements and deadlines. **This is a Major Problem!**

They are also getting a lot of “No Conflicts” replies. Which should mean there is nothing in the ground. However, they find that there are underground waterlines, electrical cables and telecommunication cables there. They believe that this answer shows that NO ONE came out to do any checking. Causing major liability problems if they destroy someone else’s systems.

Tom Chapman – REMC: REMC sees similar situations when they call in a locate request.

John Leger – Town of Rutherford College: Not much is going on. Still installing a few new taps and dealing with a small number of water line leaks. They too have locate issues when they call in a locate request.

David Poore – West Consulting: They are currently working on a project in Valdese. They too have received “No Conflict” responses when calling in locate request. They too can see where there above ground pedestal that show that cables are buried underground.

David Perkins - Brentwood Water: Selling a lot of new water taps. Locates of underground services is also a problem for their company. “No one comes out to do these locates on time.

Jeremy Hussey - USIC: Has just been assigned as supervisor for the Caldwell County area for USIC Locating Services. They are able to get their locates done in a timely manner. Burke county has a shortage of manpower.

Rana Outlaw – Direct Sat Locating: Is new to our organization. Her company does the locating services for Centilink – Phone services in the eastern part of Burke, Caldwell and Catawba Counties.

Thank you for making a special effort to attend this very important meeting. We hope that you will tell others about the value of getting together to network and invite others to attend our

next meeting which **will be held again on Tuesday, May 14, 2019 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you next month!!**

Submitted by: Robert Turner – Secretary

April is National Safe Digging Month

Get the toolkit: nc811.org/safe-digging-month.html



Burke-Caldwell





April is National Safe Digging Month



Use our NSDM toolkit & share your events with us that you host throughout the month.

<https://www.nc811.org/safe-digging-month.html>



re are the stats from



Locate Requests & Transmissions

Mar. 2019 vs 2018

Tickets

2019: 197,224

2018: 166,950

Difference: 18.1%

Transmissions

2019: 1,084,732

2018: 925,225

Difference: 17.2%

Year-to-Date

Tickets

2019: 552,227

2018: 468,868

Difference: 17.8%

Transmissions

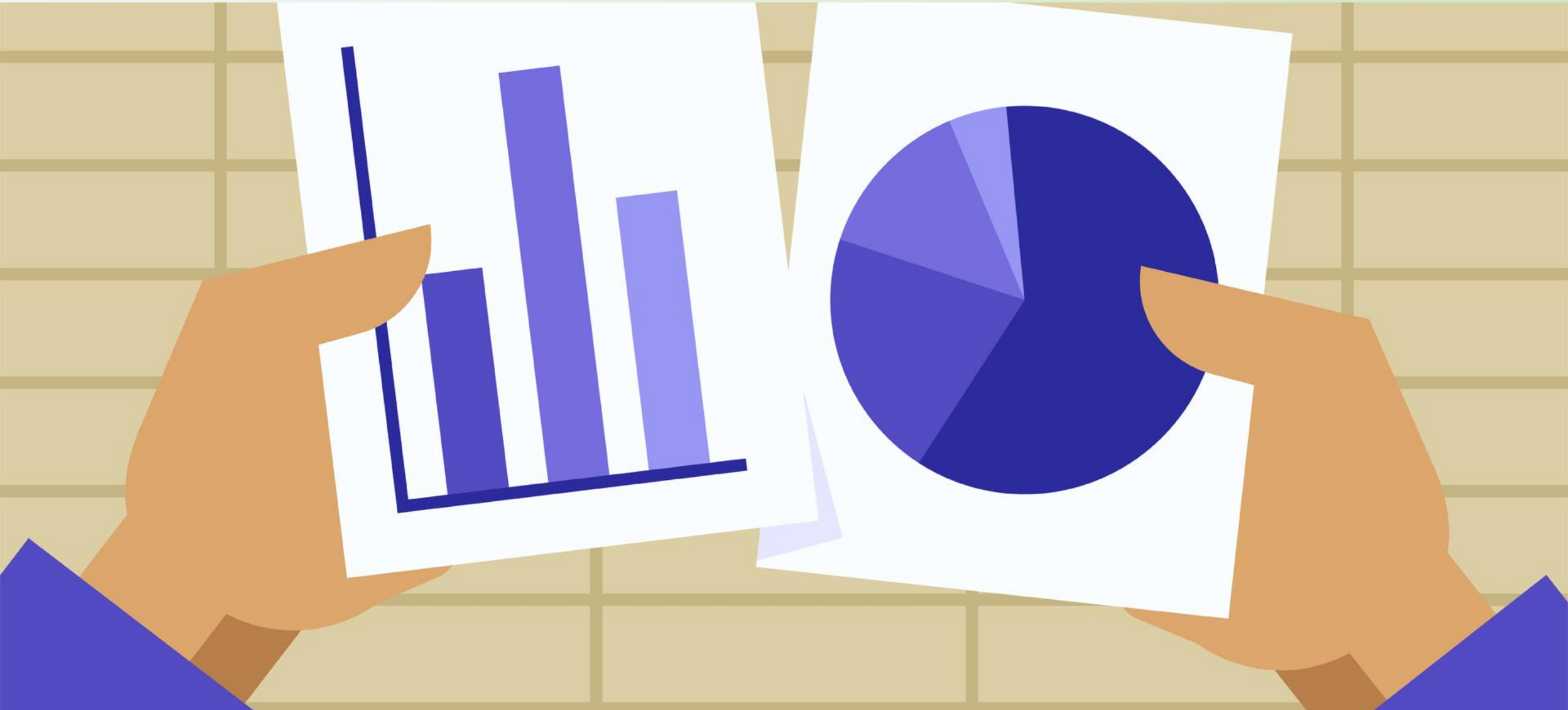
2019: 3,032,811

2018: 2,615,430

Difference: 16%



County Ticket Volume



County Ticket Volume



YTD stats compared with previous year

	Type Ticket					
Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	23	23	2112	42	499	2699
2019	147	33	2428	55	661	3324
+/- Var	539.1%	43.5%	15.0%	31.0%	32.5%	23.2%
				Locates per day		55

County Ticket Volume



YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	78	20	2030	73	769	2970
2019	191	25	2084	70	551	2921
+/- Var	144.9%	25.0%	2.7%	-4.1%	-28.3%	-1.6%
+/- Var				Locates per day		49

County Ticket Volume

2019 Stats Compared with 2018



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	14	4	970	16	230	1234
2019	79	5	821	27	286	1218
+/- Var	464.3%	25.0%	-15.4%	68.8%	24.3%	-1.3%
Locates per day						64

County Ticket Volume



2019 Stats Compared with 2018

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	14	5	528	14	291	852
2019	21	4	611	17	196	849
+/- Var	50.0%	-20.0%	15.7%	21.4%	-32.6%	-0.4%
Locates per day						45

County Ticket Distribution



BURKE	1218
CONNELLY SPRINGS	155
HICKORY	125
HILDEBRAN	53
LINVILLE	72
MORGANTON	642
VALDESE	93

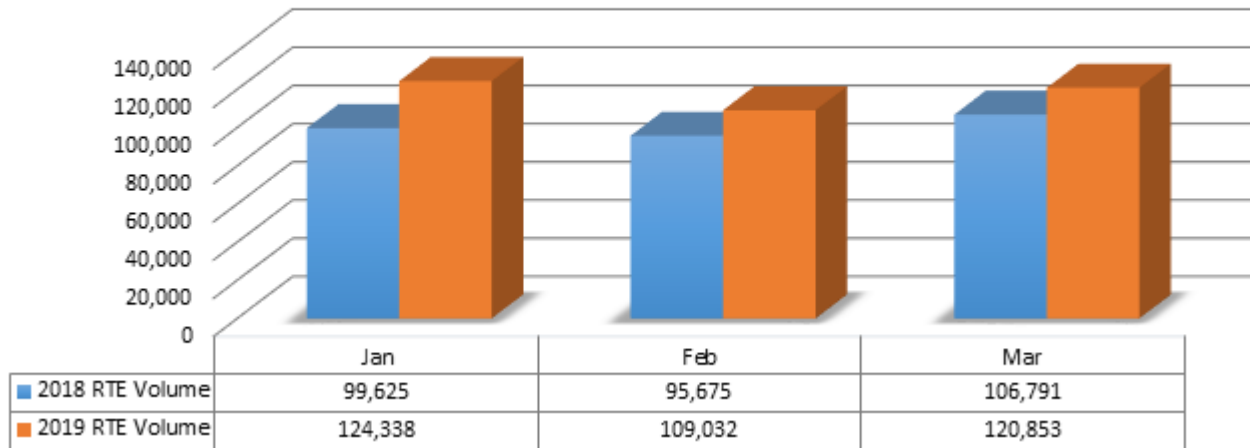
County Ticket Distribution



CALDWELL	849
BATON	27
CAJAHS MOUNTAIN	20
CEDAR ROCK	11
GAMEWELL	51
GRANITE FALLS	198
HICKORY	42
HUDSON	77
LENOIR	391

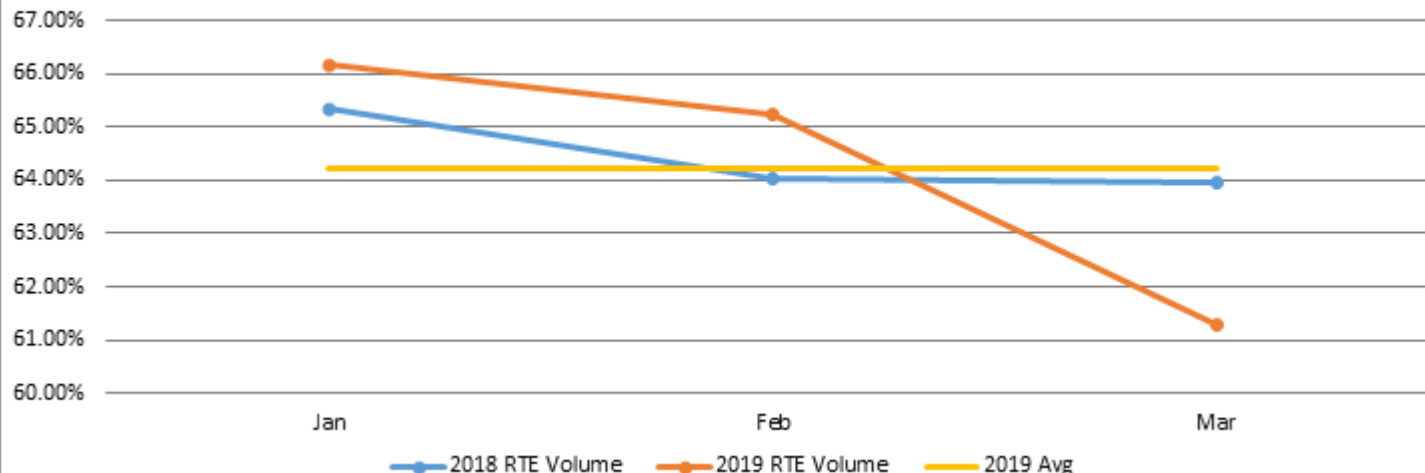
Remote Ticket Entry

RTE Volume 2019 vs 2018



Total Tkt Summary	197,224
In-House Tkt Summary	76,371
RTE Ticket Summary; incl. UL	120,853
RTE Ticket Summary; excl. UL	97,719
RTE % Volume; excl. UL	49.55%
RTE % Volume	61.28%

RTE Volume % 2019 vs 2018



Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

LSAW
Locator Safety Awareness Week

Locator Safety Awareness Week April 22 – April 27

Established in 2014 by Infrastructure Resources and endorsed by Nulca, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

#LSAW



April is also Distracted Driving Awareness Month

Every seven seconds someone is injured in a car crash and every 15 minutes someone is killed in one. Employers absorb costs associated with these crashes whether they occur on or off the job. Workplace policies and employee education can help protect your employees, your organization and your community.

<https://www.nsc.org/road-safety/get-involved/distracted-driving-awareness-month>



**WE'RE
HIRING**

WE'RE ON THE HUNT FOR A
SUPERSTAR
TO JOIN OUR AWESOME TEAM

NC811 is searching for a new education liaison for our Piedmont Triad Region.

To learn more about the position and to apply, visit the employment section of **nc811.org**



**We share the 811 message all the time,
but it means so much more coming from you.**
Create a link to nc811.org on your company website.
We provide everything your webmaster will need.

Visit www.nc811.org/share-nc811.html for more





Both Home Depot & Lowes are sharing the 811 safe digging information on their tree wraps

#811HomeDepot

#811Lowes



93 Year Old Max Chapman Still Supporting Damage Prevention



NC811 recognized Max Chapman as a Damage Prevention Ambassador at the Burke Caldwell Utility Coordinating Committee Meeting on Tuesday, March 12th . Mr. Chapman is 93 years young, but does not let that stop him from being a vital part of his local UCC. Ann Rushing, Education Manager stated, “Mr. Chapman is an inspiration to us all. He has spent his entire life giving back to the community and does not let anything stop him from continuing his service. He richly deserves the great distinction of being a Damage Prevention Ambassador”.



Meetings & Events



BOARD MEETING

1Q19

April 26, 2019

Doubletree by Asheville Hilton – Biltmore

2Q19

July 19, 2019

NC811 Event Center, Greensboro, NC

For booking info, contact Tonya Hargraves: tonya@nc811.org

2019 State UCC Meetings



Wed., May 1st, 2019 thru Fri, May 3, 2019

Myrtle Beach Convention Center, 2101 N Oak St, Myrtle Beach, SC

<http://www.scucc.org/default.php>

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC

- April 16, 2019 - 9:30am to 3:30pm
- July 16, 2019 - 10am to 4pm
- October 15, 2019 - 10am to 4pm





you're a
**SUPER
HERO**

**every time you
contact 811
before you dig**



A PDF of this presentation is
available at www.ncucc.org

*Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.*