

Burke-Caldwell

February 2020



North Carolina 811
Carolina 
www.nc811.org

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



JAN. 2019 VS 2020

TICKETS

2020: 170,111

2019: 187,878

Difference: -9.5%

TRANSMISSIONS

2020: 991,786

2019: 1,037,905

Difference: -4.4%



YEAR-TO-DATE

TICKETS

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Difference: -9.5%

TRANSMISSIONS

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COUNTY TICKET VOLUME

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	37	17	865	14	202	1135
2020	16	12	755	18	287	1088
+/- Var	-56.8%	-29.4%	-12.7%	28.6%	42.1%	-4.1%
Locates per day						49

COUNTY TICKET VOLUME

YTD stats compared with pervious year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	139	12	922	32	246	1351
2020	31	6	504	19	235	795
+/- Var	-77.7%	-50.0%	-45.3%	-40.6%	-4.5%	-41.2%
				Locates per day		36

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2020	31	6	504	19	235	795
+/- Var	-77.7%	-50.0%	-45.3%	-40.6%	-4.5%	-41.2%
				Locates per day		36

COUNTY TICKET DISTRIBUTION

BURKE	1088
CONNELLY SPRINGS	144
DREXEL	38
HICKORY	101
HILDEBRAN	13
ICARD	22
MORGANTON	588
VALDESE	134

COUNTY TICKET DISTRIBUTION

CALDWELL	795
BLOWING ROCK	9
CAJAHS MOUNTAIN	6
GRANITE FALLS	228
HICKORY	18
HUDSON	83
LENOIR	426

By Events

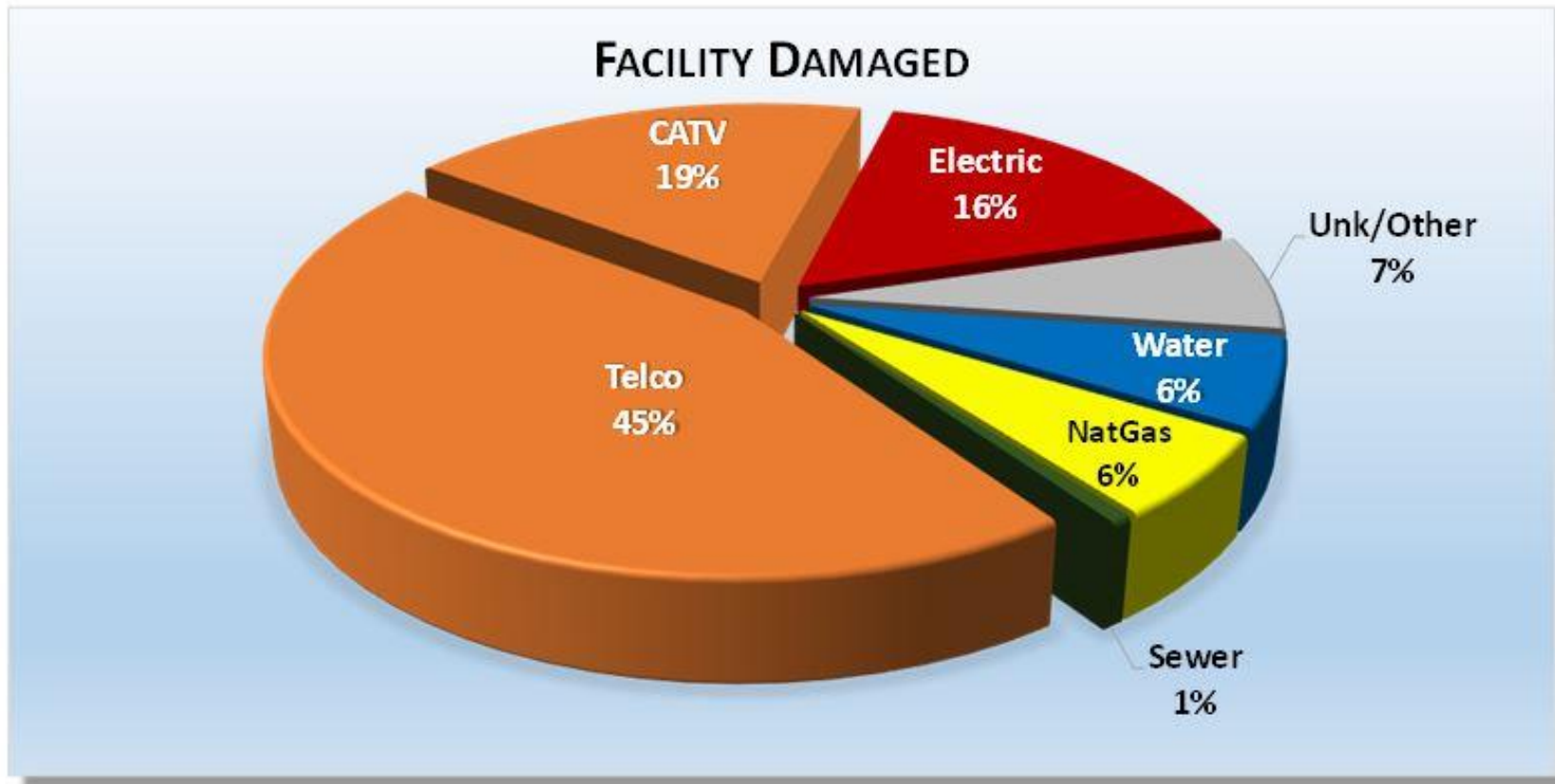
County	Events	% Grand Total
Wake	132	20.72%
Mecklenburg	98	15.38%
Guilford	46	7.22%
Durham	35	5.49%
Cabarrus	21	3.30%
Union	19	2.98%
Forsyth	18	2.83%
Pitt	17	2.67%
Cumberland	16	2.51%
Iredell	16	2.51%
Johnston	14	2.20%
New Hanover	13	2.04%
Brunswick	12	1.88%
Gaston	11	1.73%
Lee	11	1.73%
Randolph	11	1.73%
Henderson	10	1.57%
Harnett	9	1.41%
Onslow	8	1.26%
Orange	8	1.26%

Buncombe	7	1.10%
Alamance	6	0.94%
Cleveland	6	0.94%
McDowell	5	0.78%
Moore	5	0.78%
Nash	5	0.78%
Chatham	4	0.63%
Craven	4	0.63%
Davidson	4	0.63%
Lincoln	4	0.63%
Rockingham	4	0.63%
Stanly	4	0.63%
Surry	4	0.63%
Wilkes	4	0.63%
Beaufort	3	0.47%
Burke	3	0.47%
Carteret	3	0.47%
Dare	3	0.47%
Davie	3	0.47%
Pender	3	0.47%



Alexander	2	0.31%
Columbus	2	0.31%
Duplin	2	0.31%
Lenoir	2	0.31%
Montgomery	2	0.31%
Wayne	2	0.31%
Wilson	2	0.31%
Anson	1	0.16%
Caldwell	1	0.16%
Camden	1	0.16%
Caswell	1	0.16%
Catawba	1	0.16%
Currituck	1	0.16%
Franklin	1	0.16%
Jackson	1	0.16%
Macon	1	0.16%
Polk	1	0.16%
Rowan	1	0.16%
Sampson	1	0.16%
Scotland	1	0.16%
Warren	1	0.16%
Grand Total	637	100%

Facility Damaged	Events	% of Grand Total
Telco	287	45.05%
CATV	119	18.68%
Electric	104	16.33%
Unk/Other	44	6.91%
Water	41	6.44%
NatGas	38	5.97%
Sewer	4	0.63%
Grand Total	637	100%





PARCEL INFORMATION

- **87-122 (b) (5) a.** A single parcel that may exceed $\frac{1}{4}$ mile in linear length identified by a single address.
- **87-122 (b) (5) b.** The lesser five adjoining parcels identified by addresses, not to exceed $\frac{1}{4}$ mile in linear length or an area not to exceed $\frac{1}{4}$ mile in linear length.

A man in a white shirt and tie is smiling while holding a document with a gold seal. He is seated at a table with a glass of beer and a binder. Other people are visible in the background, some clapping. The text "MUNICIPAL PROCLAMATIONS" is overlaid in white on a dark horizontal band.

MUNICIPAL PROCLAMATIONS

2020

CALENDAR OF EVENTS



2020 UPCOMING HOLIDAYS



Good Friday

- April 19



Memorial Day

- May 27



Independence Day

- July 4

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2020 MEETINGS

State UCC Meeting

Tuesday, March 10 • 10:00am – 12:00pm
4211 Global St, Raleigh, NC 27610, USA
Dominion Energy



1Q20

April 17, 2020

DoubleTree

Asheville, NC

For booking info:

Tonya Hargraves:

tonya@nc811.org

NC Underground Damage
Prevention Review Board
Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

April 21, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

April 15, 2020

11:00am – 1:00pm

NC UDPRB

Update of Activities: February 2020



- 258 Cases heard since initiated in 2014.
- A memorandum of understanding in place with Deputy Attorney General for legal counsel to the UDPRB.
- \$200,000 being billed out to top 50 NC 811 transmission recipients.
- A memorandum of understanding in place with Department of Commerce for placement of funds received.
- ***Reminder: Facility Owners, Excavators and Notification Center are the ONLY parties that may be named in a complaint.***
- NC 811 providing research to all complaints received after October 1, 2019.
- To date, 77 recommendations have resulted in orders being issued by NC Utilities Commission.
- Once funding is received, next steps are to secure administration through an rfp process and to develop a dedicated UDPRB web page.



Joint NC/SC Utilities



**MAY 6 - MAY 8, 2020
HARRAH'S CHEROKEE**

Register at:

<https://www.nc811.org/ncscucc.html>

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON



TAMI STOUT
EDUCATION LIAISON



BRIAN MOREHOUSE
EDUCATION LIAISON



ANN RUSHING
EDUCATION MANAGER



PARRISH RIDDICK
EDUCATION LIAISON



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Bunke - Caldwell

UCC MEETING

UCC Sign-In Sheet

County: _____

Date: 2 / 11 / 2020

(11)

Name	Company	Email	Phone Number
Brian Morehouse	NC 811	bmorehouse@nc811.org	336 4826890
Dwane Spencer	Heath	dwane.spencer@heathus.com	980 4251620
Jennifer Henderson	Heath	jennifer.henderson@heathus.com	980-613-1579
Roger Lowery	Brentwood	lowery_PopBolts	828-443-3027
DAVID POORE	WEST CONSULTANTS	dpoore@westconsultants.com	828-522-4729
Daniel Perkins	Brentwood		
Robert Turner	"		
* Ralph John	"		
Troy Houser	"	thousers@charter.net	(828) 430-1984 (m)
* John Leyer	RC	Publicworks@ruturfordcollege.nc.us	828-391-4757
David Wortman	Rhodes Township		
Tommy Chapman	REMC	tchapman@remc.com	828-584-1410
* Kevin Pritchard	City of Lenoir	kpritchard@ci.lenoir.nc.us	828-850-5804
Derek Goble	City of Lenoir	Dgoble@ci.lenoir.nc.us	828-750-5049
Tara Price	City of Morganton	TPrice@ci.morganton.nc.us	
* Roger Allen	City of Morganton		
Mike Sheffield	PRG	mshelld@PRGconsulting.net	
Daniel Breland	USIC	DanielBreland@usicllc.com	704-441-4513
KEN SUTTLES	SUTTLES SURVY		
"4 Banners"			

Minutes –Burke / Caldwell Counties - NC 811 Meeting

February 12, 2020

Present:

Brian Morehouse – NC 811
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Troy Houser – Brentwood Water
Roger Lowery – Brentwood Water
David Perkins – Brentwood Water
Ken Suttles – Suttles Surveying
David Poore – West Consultants
Tommy Chapman – REMC
David Wortman – Town of Rhodhiss

John Leger – Town of Rutherford College
Roger Allen – City of Morganton
Trae Price – City of Morganton
Daniel Breland – USIC
Kevin Pritchard - City of Lenoir
Derek Goble – City of Lenoir
Jennifer Henderson – Heath Consultants
Duane Spencer – Heath Consultants
Mike Sheffield – PRG Consulting

The February 2020 Meeting was held on Tuesday, February 11, 2020 at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Troy Houser offered a prayer of blessings on the meeting and meal.

We had a total of 19 folks attending today’s meeting. This continues to be much better attendance that we had during 2019. A Special thank you for making time in your schedule to attend this very informative meeting. Please come back next month!

A complete listing of all stats for the previous month of January 2020 are included in the PowerPoint presentation attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for January 2020:

TICKETS 2020:

2020: 170,111
2019: 187,878
Difference: -9.5%

TRANSMISSIONS 2020:

2020: 991,786
2019: 1,037,905
Difference: -4.4%

Brian Morehouse Contact Information: Email at: bmorehouse@nc811.org. Cell Number is: 336-482-6890.

Listed below is the contact information for USIC, PNG, NC Utilities Commission for Burke & Caldwell Counties:

Burke County USIC:	Daniel Breland, USIC -	704-441-4513
Caldwell County USIC:	Jeremy Hussey, USIC -	704-441-4631
Area Supervisor USIC:	Hugh Spinks	773-619-3672
PNG Locators:	Jennifer Henderson, Heath Consulting	980-613-1579
NC Utilities Commission:	Jennifer Flowers, P.E.	919-418-4588

Brian's Comments:

1. During this past month, it was noted that in the western part of the state, there were some 7 contractors who were not following the correct procedures. Brian provide proper educational training to them, and a recent follow-up showed improvement in their process.
2. Damaged Marks need to be called back in and not be called in as a (3) Hour ticket.! Even if the rain is responsible for the marks for being destroyed.
3. **DAMAGE REPORT** – Group was encouraged to make sure they call in and report all damages to NC811.
4. When working around underground **NATURAL GAS LINES**, report to take the following action if you damage one of these lines:
 - **Safety First** – Get yourself and all others away from the damage area.
 - **Move Machinery** – If possible, get your machinery away from the open damage area.
 - **Secure the area** – Get all pedestrians out of the area.
 - **Notify the Fire Department – Call 911** – of the incident.
 - **Notify the Gas Pipeline Company** – of the damage and its location.
 - **Notify NC811** – To report the incident.
5. Calling in an emergency response when it is NOT an emergency can result in fines and penalties for the person calling in such a response.
6. Remember, when filing a formal complaint, that the facility owner, excavator, and notification center are the only ones that be listed on the complaint.
7. Make sure that you include the following information when calling in for a locate to be done:
 - Correct Address of locate request
 - Correct Contact Telephone Number
 - Contact person's Name
 - White Lining is great, please try an White Line your project. It isn't the law if you can give adequate information on what needs to be done on the project, but it really helps the locators out.
8. Finally, check your Positive Responses to see if your locates have been completed before you send crews out to site. This will save you time and money.
9. Just remember: **COMMUNICATE! COMMUNICATE! COMMUNICATE!**

SPECIAL REMINDERS:

- **Brian would like for us to remember to continue documenting any locating issues that might develop during the course of work during the coming months. Be sure to report these to NC 811 office.**
- **Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- **Below is the website where you can go to communicate “Damage Violations”.**
<https://www.nc811.org/report-a-violation.html>

Round-table Discussions:

Tommy Chapman – REMC: Things are quiet. Rainy weather causing a lot of delays in work needing to be done. Not getting area “white lined” where locates are needing to be done.

David Wortman – Town of Rhodhiss: All is Good. Nothing to report.

David Perkins – Brentwood Water: Still make a few new taps, and still having a few leaks to repair. The rainy weather is also causing delays in our workload. Would like to report that USIC locating services has greatly improved. Things are going well at the present time.

Ken Suttles – Suttles Surveying: Very busy! Weather is causing our company a lot of delays in get the work done. The project on I-40 and Sugar Hill Road in McDowell County has gone into default. The contractor has stopped work, and no one is able to contact them.

David Poore – West Consulting: Finally completed the NC Hwy 18 S. waterline project for Burke County. We are beginning a new project for the Town of Valdese.

John Leger – Town of Rutherford College: Nothing to report. All is good.

Daniel Breland – USIC – Burke County: Happy to report that USIC in Burke County is now fully staffed, and things are going much better. The current rainy weather is causing delays and will require a little extra time to get caught up.

John Leger – Town of Rutherford College: Nothing to report.

Kevin Pritchard – City of Lenoir: Nothing to report.

Jennifer Henderson – Heath Consultants: Nothing to report.

Mike Sheffield – PRG Consulting: Nothing to report.

We hope that you will tell others about the value of getting together to network and invite others to attend our next meeting which **will be held again on Tuesday, March 10, 2020 at 12:00 noon at the Timberwood Restaurant in Morganton.**

See you next month!!

Submitted by Robert Turner – Secretary