

Minutes –Burke / Caldwell Counties - NC 811 Meeting

January 9, 2018

Present:

Tami Stout - NC811 UCC  
Ralph Johnson – Brentwood Water  
Robert Turner – Brentwood Water  
Troy Houser – Brentwood Water  
Max Chapman – Brentwood Water  
David Perkins – Brentwood Water  
Ken Suttles – Suttles Surveying  
Doug Suttles – Suttles Surveying  
David Wortman – Town of Rhodhiss

Will Dennis – Town of Rhodhiss  
Tommy Chapman - REMC  
David Poore – West Consultants  
Shane Stines – City of Morganton  
Richard Deal – USIC  
Mike Sheffield – PRG Consulting  
Daniel Breland – USIC  
Shawn Kelly – Bager Inc.

Meeting was called to order by President, Ralph Johnson. Robert Turner of Brentwood Water Corp. offered a prayer of blessings on the meeting and meal.

2018 officers were nominated and elected. They are as follows:

Chairperson: Ralph Johnson – Brentwood Water Corp.  
Vice Chairperson: Ken Suttles – Suttles Surveying Co.  
Secretary: Robert Turner – Brentwood Water Corp.

Tami Stout of NC811 UCC who is in Charlotte is currently serving as our contact person until a new area representative has been secured. She can be reached by email at: [tami@nc811.org](mailto:tami@nc811.org). Or you can call Ann Rushing at **(Cell) 336-944-5518.**

Tami Stout of NC811 UCC made the presentation for the month of December. (Note this presentation was sent out early last week.) A link to the December presentation is included with the distribution of these minutes.

Listed below is some of the data that Tami presented:

Tickets for December 2017:  
State Wide: Tickets - 120,249 -12.9% from Dec 2016  
                  Transmissions – 713,122 -8% from Dec 2016  
Tickets YTD 2017:  
State Wide: Tickets - 1,906,148 -2.2% from Dec 2016  
                  Transmissions – 10,804,611 1.4% from Dec 2016

Volume of locates for December 2017 by County:

Burke County: Tickets 414 up 3.5%

	Transmissions:	588	up 14.6%
Caldwell County:	Tickets	382	up 19.4%
	Transmissions	568	up 31.2%

**Round-table Discussion Time:**

Richard Deal & Daniel Breland – USIC: Richard reported that PNG has gone with another provider for locating services as of January 1, 2018. This supplier is Heath Consultants for Texas. He noted that Heath Consultants have been have some problems with their locates.

The bad weather has slowed down the locates. They have had 68 tickets issued over a one-week period for this area for frozen water line repairs.

USIC is still hiring new locators, and has a train class beginning next week. They are still able to manage the ticket workload.

Mike Sheffield - PRG Consulting: Nothing to report.

Ken Suttles & Doug Suttles - Suttles Surveying: Still staying very busy. They are working on a new retirement home project on Parker Road in Morganton. They are still working on the Hotel project in Black Mountain.

David Perkins - Brentwood Water: Things have been slow during the cold weather. Brentwood has not experienced any leaks on their main lines from the cold weather. Now that the weather is warming up, we have had over 100 customers calling in with leaks on their side of the meters caused by the cold weather.

David Poore – West Consultants: Still working on two projects in the towns of Rhodhiss and Rutherford College.

Will Dennis – Town of Rhodhiss: Still working on the water and sewage grant project. Approximately 23% of the work on the water lines has been done.

Shawn Kelly – Badger Inc.: December has been a very slow month. Beginning to do some work in the Lenoir, Rutherford Collage, and Morganton areas.

Tom Chapman – REMC: REMC has experienced a record usage of power over the last 2 days. This is going to cause customers to have larger power bills.

Shane Stines - City of Morganton: Continental Teva electrical project was completed over New Year’s holiday. The city has experienced a lot of water leaks due to the cold weather. They also had several electrical transformers to go out of service and had to be replaced.

Remember to visit the NC811 website for very informative information  
<http://www.nc811.org/>

**Our next meeting will be held again on Tuesday, February 13, 2018 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you next month!!**

Submitted by: Robert Turner – Secretary

# Statewide Ticket and Transmission Data

## December: 2017 / 2016 Comparison

### **Tickets**

2017: 120,249

2016: 136,076

Difference: -12.91%

### **Transmissions**

2017: 713,122

2016: 775,155

Difference: -8.0%

# Statewide Ticket and Transmission Data

Year-to-Date: 2017 / 2016 Comparison

## **Tickets**

2017: 1,906,148

2016: 1,949,995

Difference: -2.2%

## **Transmissions**

2017: 10,806,611

2016: 10,655,012

Difference: 1.4%

# County Ticket Volume



December: 2017 Stats Compared with 2016

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	2	5	400	9	97	513
2017	3	8	414	12	151	588
	50.0%	60.0%	3.5%	33.3%	55.7%	14.6%
Locates per day						33

# County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
<b>2016</b>	11	5	<b>320</b>	14	83	<b>433</b>
<b>2017</b>	9	3	<b>382</b>	15	159	<b>568</b>
	-18.2%	-40.0%	<b>19.4%</b>	7.1%	91.6%	<b>31.2%</b>
				Locates per day		32

# County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

<b>Burke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2016</b>	90	91	<b>6515</b>	155	1787	<b>8638</b>
<b>2017</b>	123	86	<b>7142</b>	172	2275	<b>9798</b>
	36.7%	-5.5%	<b>9.6%</b>	11.0%	27.3%	<b>13.4%</b>
				Locates per day		40



# County Ticket Distribution

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	204	89	5553	181	2732	8759
2017	191	79	5761	174	1732	7937
	-6.4%	-11.2%	3.7%	-3.9%	-36.6%	-9.4%
				Locates per day		32

# County Ticket Distribution

<b>CALDWELL</b>	<b>568</b>
BLOWING ROCK	3
CAJAHS MOUNTAIN	7
GAMEWELL	4
GRANITE FALLS	118
HICKORY	34
HUDSON	80
LENOIR	286
NORTHLAKES	4
PATTERSON	9
SAW MILLS	14

# Top Callers by County

<b>BURKE</b>	<b>588</b>
CONNELLY SPRINGS	62
DREXEL	4
GLEN ALPINE	19
HICKORY	34
HILDEBRAN	14
ICARD	12
LINVILLE	29
LINVILLE FALLS	4
MORGANTON	306
RHODHISS	8
RUTHERFORD COLLEGE	37
VALDESE	50

# Top Callers by County

1 LKN UNDERGROUND	61 Drop bury/Spectrum
2 AT&T UTILITY OPERATIONS	54 Drops/self
3 DUKE ENERGY	49 Pole replacement/self
4 FULLER & COMPANY CONSTRUCTION LLC	31 Water line/City of Ruth College
5 UTILITY LINE CONSTRUCTION SERVICE	26 Pole work/Duke
6 ANSCO & ASSOCIATES, LLC	24 Set pole/cable/AT&T
7 BIGHAM CABLE CONSTRUCTION	23 Install cable/Charter
8 CITY OF MORGANTON	18 City of Morganton (several items being done)
9 ROGER WILSON TRENCHING	17 Bury drops/Century Link
10 TOWN OF VALDESE	16 Water lines/Town of Valdese

# Top Callers by County

1 MILLER PIPELINE	89 New mains/PNG
2 LKN UNDERGROUND	70 Drop bury/Spectrum
3 DUKE ENERGY	27 Pole work/Duke
4 AT&T UTILITY OPERATIONS	27 Drop bury (many)AT&T
5 CLASSIC CITY MECHANICAL	26 Cable install/Duke
6 CITY OF LENOIR	23 Water/City of Lenoir
7 UTILITY LINE CONSTRUCTION SERVICE	22 Pole set/Duke
8 BULLINGTON CONSTRUCTION, INC.	19 Guardrail/NCDOT
9 DATAWATT SOLUTIONS, INC.	19 Repair underground/MCNC
10 ANSCO & ASSOCIATES, LLC	18 Bury drop/AT&T

# Meetings

For more event calendar info visit:  
[nc811.org/events.html](http://nc811.org/events.html)



## **NC Underground Damage Prevention Review Board Meetings**

**Located at: 2550 Operations  
Way, Raleigh, NC.**

On the corner of Operations  
Way and Westinghouse Blvd.

January 16, 2018  
10am to 4pm

## **State UCC Meeting**

January 10, 2018  
2611 Greengate Dr.,  
Greensboro, NC

## **Joint NC/SC State UCC Conference**

May 2-4, 2018  
Harrah's Casino  
777 Casino Drive  
Cherokee, NC

## **NC811 Board Meeting**

**4Q17**

January 19, 2018  
Grandover Resort  
Greensboro, NC

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