

Minutes –Burke / Caldwell Counties - NC 811 Meeting

June 13, 2019

Present:

Brian Morehouse -NC811 UCC
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Troy Houser – Brentwood Water
David Perkins – Brentwood Water
Roger Lowery – Brentwood Water

Max Chapman – Brentwood Water
Ken Suttles – Suttles Surveying
Doug Suttles – Suttles Surveying
Tom Chapman – REMC
Jeremy Hussey – USIC
Jennifer Henderson – Heath Consulting

The June 2019 Meeting was held on Tuesday, June 11, 2019 at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

Brian Morehouse Contact Information: Email at: bmorehouse@nc811.org. Cell Number is: 336-482-6890

Brian Morehouse of NC811 UCC made the presentation of data for the meeting month of June 2019. A complete listing of all stats for the previous month of May 2019 are included in the PowerPoint presentation attached to the email used to send these minutes out.

Brian Morehouse’s Comments:

- He reminded the group that if you have not already done so, that you need to download the 811 App and begin using the remote ticket entry. It is very easy to use, and the app has everything that you need to successfully communicate with NC 811.
- Also, please communicate to him any issues we may continually have that is causing delays in get the locates done in a timely fashion.
- The month of June is “Safety Month”. The video for the month covered many of the things we come into contact on a daily basis that we do not think about. Some of these are listed below:
 1. Falling
 2. Respiratory
 3. Use of Ladders
 4. Machinery guards
 5. Power line contacts
 6. Hazard chemicals
 7. Lockout / Tag outs
- **Remote Tickets: Everyone needs to start using the Remote Ticket request from the App. It is a lot faster, and very easy to use.** The DOT is beginning to use the NC811 App to set up locates. IF you see any problems in using the APP, let Brian know so he can address with those that may need to know. Also remember, that you can follow-up on

your requested locates and those locates around you. This way you are always informed!

- **Listed below is the contact information for the USIC Locators Supervisors:**

Burke County:	Daniel Breland, USIC -	704-441-4513
Caldwell County:	Jeremy Hussey, USIC -	704-441-4631
PNG:	Jennifer Henderson, Heath Consulting	980-613-1579

- Brian passed out the UCC survey for each person present to complete. The purpose of this survey is to help make the UCC meetings the most informative possible. He thanked all present for completing the survey.
- The NC Locate Resolution Partnership Committee: meets every two months at the NC 811 Offices in Greensboro, NC. The next scheduled meetings are June 19th, and August 21st at 1:00 PM. Remember that one half of all damages occur between June and September of each year.
- Brian is continuing to request that if our companies or organizations has a website, that we consider put a link on our website that will take our customers directly to their website. <http://www.nc811.org>

- **Round-table Discussions:**

Suttles Surveying: Still staying very busy. They currently work on Love Truck Stop project near Charlotte. This has been a very difficult project. They are requiring a "As Built Policy" on the catch basins for the handling of Storm water. As a part of this requirement, money is required to be on deposit for a 20-year period to cover any future cost to repair or replace any defective parts of this system.

Tom Chapman – REMC: We are working a new housing development project in the Brown Mountain Beach area of Burke County. They are seeing a lot of new housing projects be done at the present time.

David Perkins – Brentwood Water: Continuing to sell a lot of new water taps. Do some leak repairs. Also working on weed control around valves, meters, pump houses and storage tanks.

Jennifer Henderson – Heath Consulting: Nothing to report.

Jeremy Hussey - USIC: They are currently caught up with their locates in Caldwell County. He has a full crew at the present time.

Thank you for making a special effort to attend this very important meeting. We hope that you will tell others about the value of getting together to network and invite others to attend our

next meeting which **will be held again on Tuesday, July 9, 2019 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you next month!!**

Submitted by Robert Turner – Secretary

June 2019



Burke-Caldwell



#NationalSafetyMonth



Locate Requests & Transmissions

May. 2019 vs 2018

Tickets

2019: 207,168

2018: 179,485

Difference: 15.4%

Transmissions

2019: 1,116,475

2018: 980,985

Difference: 13.8%

Year-to-Date

Tickets

2019: 962,288

2018: 823,558

Difference: 16.8%

Transmissions

2019: 5,208,146

2018: 4,506,193

Difference: 15.6%

County Ticket Volume

YTD stats compared with previous year



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	47	43	3844	81	1118	5133
2019	225	39	3770	97	1245	5376
+/- Var	378.7%	-9.3%	-1.9%	19.8%	11.4%	4.7%
				Locates per day		53

County Ticket Volume

YTD stats compared with previous year



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	127	30	3186	123	1184	4650
2019	271	39	3373	130	852	4665
+/- Var	113.4%	30.0%	5.9%	5.7%	-28.0%	0.3%
				Locates per day		46

County Ticket Volume

2019 Stats Compared with 2018



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	10	14	829	21	333	1207
2019	45	3	719	15	251	1033
+/- Var	350.0%	-78.6%	-13.3%	-28.6%	-24.6%	-14.4%
				Locates per day		49

County Ticket Volume

2019 Stats Compared with 2018



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	28	4	611	34	193	870
2019	40	12	712	38	153	955
+/- Var	42.9%	200.0%	16.5%	11.8%	-20.7%	9.8%
				Locates per day		45

County Ticket Distribution



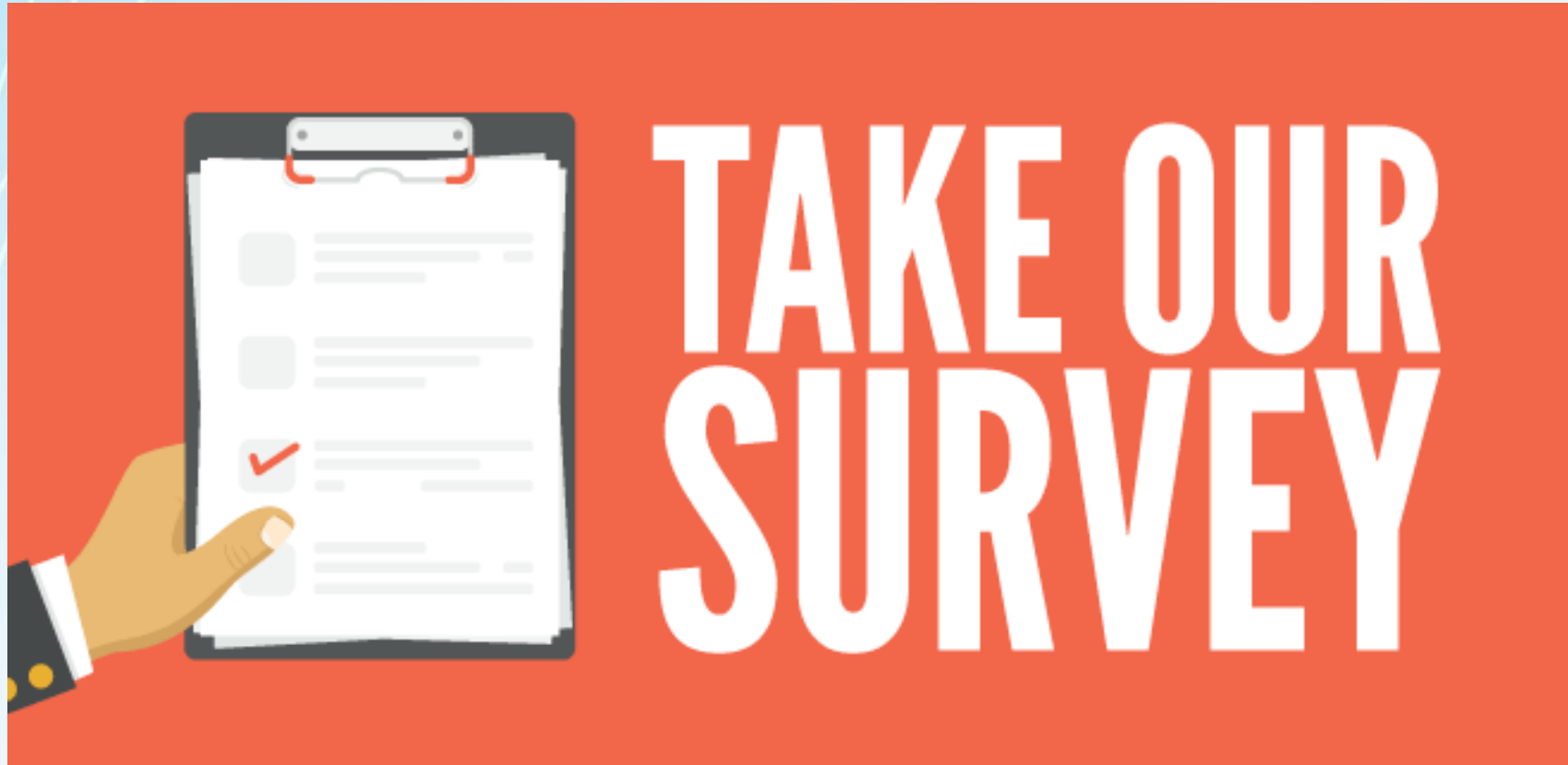
BURKE	1033
CONNELLY SPRINGS	154
HICKORY	121
HILDEBRAN	35
ICARD	40
MORGANTON	549
VALDESE	66

County Ticket Distribution



CALDWELL	955
BATON	15
BLOWING ROCK	14
CAJAHS MOUNTAIN	44
GAMEWELL	15
GRANITE FALLS	216
HICKORY	38
HUDSON	91
LENOIR	467

Take our online UCC survey



Help us grow
your local UCC
with your
feedback.

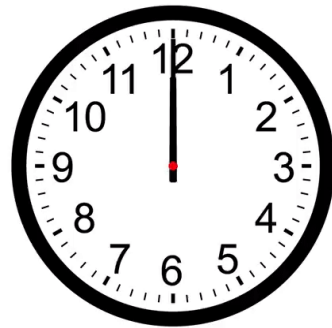
3 Hour Notice vs Destroyed Marks

When to use each

3 Hour Notice



Evidence of unmarked utilities in the area



3 working days have passed and no response from locators

Destroyed Marks



Area was located but markings have been destroyed due to weather, mowing, etc.



Meetings & Events

Holidays in June

June 14: Flag Day

On this date in 1777, the Second Continental Congress adopted the flag of the United States.

Teaching resources at:
FCIT.USF.EDU/PROJECT/FLAG



June 16th

* Denotes observed Holidays. NC811 will be open to accept all locate requests on observed holidays. Observed holidays are excluded from the three working day notice as well.



**BOARD
MEETING**



2Q19

July 19, 2019

NC811 Event Center, Greensboro, NC

3Q19

October 18, 2019

Shell Island Resort, Wrightsville Beach, NC

For booking info, contact

Tonya Hargraves: tonya@nc811.org

Save the Date



MOCK LINE STRIKE
EDUCATION THROUGH DEMONSTRATION

ncpipesplus.org/mock-line-strike.html

October 2nd 2019

CABARRUS ARENA & EVENTS CENTER,
4751 NC-49, CONCORD, NC 28025

[Locator Training on October 1st, 2019](#)



North Carolina 811
www.nc811.org



NC Underground Damage Prevention Review Board

Located at: 2550 Operations Way, Raleigh, NC

July 16, 2019 - 10am to 4pm

October 15, 2019 - 10am to 4pm

<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, June 19, 11:00am – 1:00pm
Wednesday, August 21, 11:00am – 1:00pm





Homeowners prefer to call.

70 percent of Americans want to pick up a phone to call 811, but millennials are more likely to want online or app solutions (27%).



A PDF of this presentation is available at www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.