

Minutes –Burke / Caldwell Counties - NC 811 Meeting

March 13, 2018

Present:

Brian Morehouse -NC811 UCC
Tami Stout - NC811 UCC
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Troy Houser – Brentwood Water
Max Chapman – Brentwood Water
Roger Lowery – Brentwood Water
Ken Suttles – Suttles Surveying
Doug Suttles – Suttles Surveying

David Wortman – Town of Rhodhiss
Tommy Chapman - REMC
Daniel Breland – USIC
Shane Stines – City of Morganton
Mike Sheffield – PRG Consulting
Bobby Turner – Heath Consultants
Jennifer Henderson – Heath Consultants
Michelle Flowers – NCUC

Meeting was called to order by President, Ralph Johnson. Troy Houser of Brentwood Water Corp. offered a prayer of blessings on the meeting and meal.

Brian Morehouse is the new western NC 811 UCC representative for our region. He can be reached by email at: bmorehouse@nc811.org. Brian’s Cell Number is: 336-482-6890

Brian Morehouse of NC811 UCC made the presentation for the month of February 2018. **You can see the entire presentation by visiting the NC811 website at - <http://www.nc811.org/>**

Thank you, Tami, for working so hard for us during the interim period from the time Mark left until Brian came onboard!

Round-table Discussion Time:

Michelle Flowers – NCUC: The commission reviewing the damage reports had a total of 160 cases submitted, they have reviewed 130 with 30 more to go to complete the process. Fines and More Education requirements have handed out to offenders.

Michelle offer several points to be considered when dealing with underground location issues:

1. Better communication between underground utilities and excavators
2. (Unable to get this item)
3. Operator performance measurements for locator services
4. Partnership with employ training
5. Educate the public on the need for underground locations prior to digging
6. Enforcement agencies role in helping to resolutions of damages
7. Fair enforcement of the rules and regulations
8. (Unable to get this item)

9. Collect and maintain data on to show progress and improvements

Mike Sheffield - PRG Consulting: A lot of pole damages in the local area along with one underground damage to the cable service.

Ken Suttles & Doug Suttles - Suttles Surveying: Continuing to work on the Math & Science School Project on the campus of NCSD. Have experienced problems with gas line locations. Still very confusing especially dealing with the markings and flags.

Ralph Johnson - Brentwood Water: Still having a few water line leaks. We are average 3 to 4 new taps installations per month. Seems to be a lot of new constructions in the area.

David Wortman – Town of Rhodhiss: Still working on the water and sewage grant project. The contractor for this project has hit a large blue granite stone deposit, causing delays, and requiring the re-routing of the lines involved. Rhodhiss has also be awarded a second grant that will allow the total replacement of existing water and sewage lines.

Tom Chapman – REMC: Currently doing line maintenance. Have had some storm damages problems to deal with. Also, REMC sent crews to Virginia to help restore system in the Richmond area.

Shane Stines - City of Morganton: A lot of street maintenance going on right now. Winter weather is causing a lot of pot holes in the pavement. A new store, Harbor Freight is going into the old Goodies' location in the Old Walmart shopping center.

Bobby Turner - Heath Consultants: The current locators for Piedmont Natural Gas Co. They are working around Rutherford College and Caldwell County. The bad weather has been causing some delays in doing the underground locations. Hopefully with a few good days ahead they should be able to get back on schedule.

Once I receive today's presentation, I will send it out in a separate email.

Our next meeting will be held again on Tuesday, April 10, 2018 at 12:00 noon at the Timberwood Restaurant in Morganton. Hope to see you next month!!

Thanks to all for such a good informative meeting!

Submitted by: Robert Turner – Secretary

North Carolina 811



March Madness

Burke/Caldwell



Locate Requests & Transmissions

Feb. 2018 vs 2017

Tickets

2018: 149,459

2017: 147,102

Difference: +%

Transmissions

2018: 826,109

2017: 822,463

Difference: +%

Year-to-Date

Tickets

2018: 301,918

2017: 294,670

Difference: +%

Transmissions

2018: 1,690,205

2017: 1,657,346

Difference: +%

County Ticket Volume



YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	8	10	963	22	176	1179
2018	9	19	1142	26	269	1465
+/- Var	12.5%	90.0%	18.6%	18.2%	52.8%	24.3%
				Locates per day		35

County Ticket Volume



YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	29	17	982	22	174	1224
2018	64	15	1502	59	478	2118
+/- Var	120.7%	-11.8%	53.0%	168.2%	174.7%	73.0%
				Locates per day		50

County Ticket Volume

2018 Stats Compared with 2017



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	5	7	499	7	72	590
2018	3	6	560	17	140	726
+/- Var	-40.0%	-14.3%	12.2%	142.9%	94.4%	23.1%
Locates per day						36

County Ticket Volume

2018 Stats Compared with 2017



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	21	5	544	15	83	668
2018	46	8	599	34	200	887
+/- Var	119.0%	60.0%	10.1%	126.7%	141.0%	32.8%
Locates per day						44

County Ticket Distribution



BURKE	726
CONNELLY SPRINGS	70
DREXEL	11
GLEN ALPINE	14
HICKORY	29
HILDEBRAN	13
ICARD	44
LINVILLE	17
LONGTOWN	4
MORGANTON	422
RUTHERFORD COLLEGE	22
VALDESE	69

County Ticket Distribution



CALDWELL	887
BLOWING ROCK	12
CAJAHS MOUNTAIN	23
EDGEMONT	18
GAMEWELL	9
GRANITE FALLS	163
HICKORY	36
HUDSON	80
LENOIR	496
NORTHLAKES	8
RHODHISS	14
SAW MILLS	8

Top Callers by County

LKN UNDERGROUND	130	Bury Drops/ Spectrum
ANSCO & ASSOCIATES, LLC	76	Bury UG Cable/ AT&T
TUCKER INC	48	Install UG Cable/ AT&T
FULLER & COMPANY CONSTRUCTION LLC	36	Water Line Repairs/ Town of Rutherfordton--UPDATES
BIGHAM CABLE CONSTRUCTION	34	UG Installs/ Charter
TRAFFIC CONTROL SAFETY SERVICES, INC	34	Install Work Zone Signs/-TCSS
BULLINGTON CONSTRUCTION, INC.	34	Install-Replace Guardrails/NCDOT
DUKE ENERGY	33	Replace Poles, Repairs/Duke Energy
AT&T UTILITY OPERATIONS	30	Bury Drops/AT&T
STANTEC CONSULTING	27	Driving Rebar/NCDOT

Top Callers by County

MILLER PIPELINE	96	Svc Mains UG/PNG
ROADSAFE TRAFFIC SYSTEMS	66	Installing Signs/ NCDOT
LKN UNDERGROUND	65	UG Drops/Spectrum
THE COVES MOUNTAIN RIVER CLUB	55	Installing Mailboxes/HOA
DUKE ENERGY	39	Pole Replacements/Duke Energy
CLASSIC CITY MECHANICAL	33	UG Cable Install/ Duke Energy
UTILITY LINE CONSTRUCTION SERVICE	28	Pole Replacements/ Duke Energy
ANSCO & ASSOCIATES, LLC	20	Install Cable Duct/AT&T
BIGHAM CABLE CONSTRUCTION	19	UG Drops/ Charter
AT&T UTILITY OPERATIONS	19	UG Drops/AT&T



<http://www.nc811.org/positive-response.html>



**We share the 811 message all the time,
but it means so much more coming from you.**
Create a link to nc811.org on your company website.
We provide everything your webmaster will need.

Visit www.nc811.org/share-nc811.html for more



National Safe Digging Month

Get the toolkit: nc811.org/safe-digging-month.html

2018 NC811 Board Meetings

1Q18

April 20, 2018
Harrah's
Cherokee, NC

2Q18

July 20, 2018
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org



2018 State UCC Meetings

March 13th, 2018
PSNC Energy
4211 Global Street
Raleigh, NC

**NC/SC Joint Utility
Coordinating
Committee Conference**
Wed., May 2nd, 2018
thru Fri, May 4, 2018
Harrah's Cherokee Casino Resort,
777 Casino Dr, Cherokee, NC



NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

How can an NC811 liaison help you today?



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

