



Safety Sam

Protect the ones you love.

Call  Before You Dig.

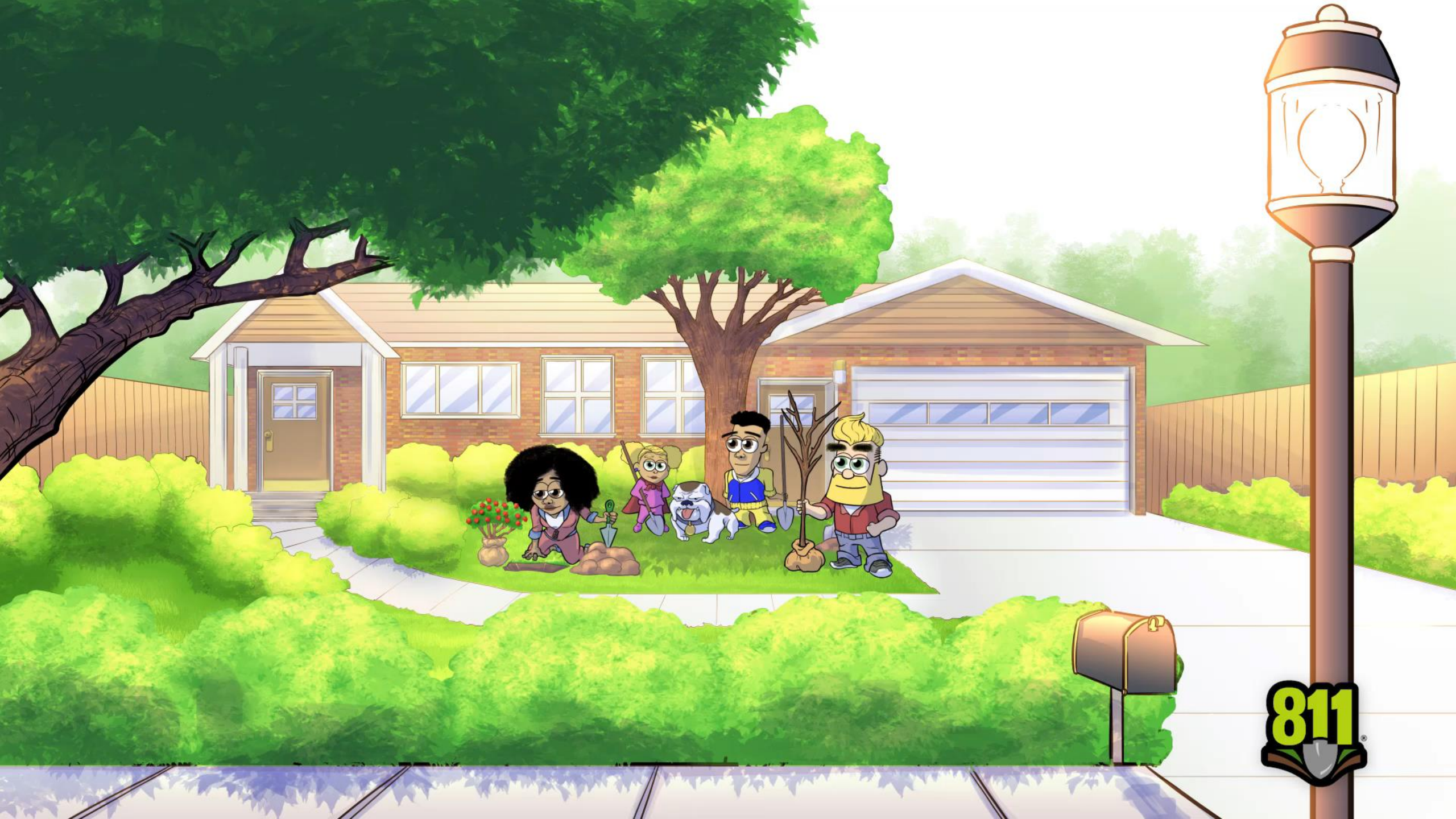


Once you have found up your NC811 location scan this QR code with your smart phone and it'll tell the location information to you.

nc811.org

MARCH 2020

BURKE- CALDWELL



811[®]

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



FEB. 2019 VS 2020

TICKETS

2020: 157,940

2019: 167,125

Difference: -5.5%

TRANSMISSIONS

2020: 919,643

2019: 910,174

Difference: 1%



YEAR-TO-DATE

TICKETS

2020: 328,051

2019: 355,003

Difference: -7.6%

TRANSMISSIONS

2020: 1,911,429

2019: 1,948,079

Difference: -1.9%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	68	28	1607	28	375	2106
2020	26	18	1344	35	552	1975
+/- Var	-61.8%	-35.7%	-16.4%	25.0%	47.2%	-6.2%
				Locates per day		47

COUNTY TICKET VOLUME

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	170	21	1473	53	355	2072
2020	67	17	1013	47	460	1604
+/- Var	-60.6%	-19.0%	-31.2%	-11.3%	29.6%	-22.6%
				Locates per day		38

COUNTY TICKET VOLUME

2020 stats compared with 2019

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	31	11	742	14	173	971
2020	10	6	589	17	265	887
+/- Var	-67.7%	-45.5%	-20.6%	21.4%	53.2%	-8.7%
				Locates per day		44

COUNTY TICKET VOLUME

2020 stats compared with 2019

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	31	9	551	21	109	721
2020	36	11	509	28	225	809
+/- Var	16.1%	22.2%	-7.6%	33.3%	106.4%	12.2%
				Locates per day		40

COUNTY TICKET DISTRIBUTION

BURKE	887
BURKEMONT	1
CONNELLY SPRINGS	114
DREXEL	6
FLAT GAP	2
GLEN ALPINE	5
HICKORY	71
HILDEBRAN	19
ICARD	12
LINVILLE	6
LONGTOWN	1
MORGANTON	484
RUTHERFORD COLLEGE	9
SALEM	4
VALDESE	153

COUNTY TICKET DISTRIBUTION

CALDWELL	809		
BATON	2	HICKORY	16
BLOWING ROCK	7	HUDSON	59
CAJAHS MOUNTAIN	1	KINGS CREEK	19
CEDAR ROCK	1	LENOIR	463
CEDAR ROCK ESTATES	3	PATTERSON	2
COLLETTSVILLE	16	RHODHISS	5
GAMEWELL	12	SAW MILLS	19
GRACE CHAPEL	1		
GRANITE FALLS	182		
HAPPY VALLEY	1		

2020

CALENDAR OF EVENTS





www.nawic.org/nawic/wicweek.asp

2020 MEETINGS

State UCC Meeting

Tuesday, March 10 • 10:00am – 12:00pm
4211 Global St, Raleigh, NC 27610, USA
Dominion Energy



1Q20

April 17, 2020

DoubleTree

Asheville, NC

For booking info:

Tonya Hargraves:

tonya@nc811.org

NC Underground Damage
Prevention Review Board
Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

April 21, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

April 15, 2020

11:00am – 1:00pm





SAFE DIGGING MONTH PROCLAMATIONS
NC811.ORG/SAFE-DIGGING-MONTH.HTML





Know what's below.
Call before you dig.



Piedmont
Natural Gas



Charlotte Checkers Game Night
Tuesday, March 31, 5:30 – 9:00pm

JOIN US at the
**2020 Joint NC/SC
UCC Conference**

May 6th thru 8th in Cherokee

REGISTER TODAY

Joint NC/SC Utilities

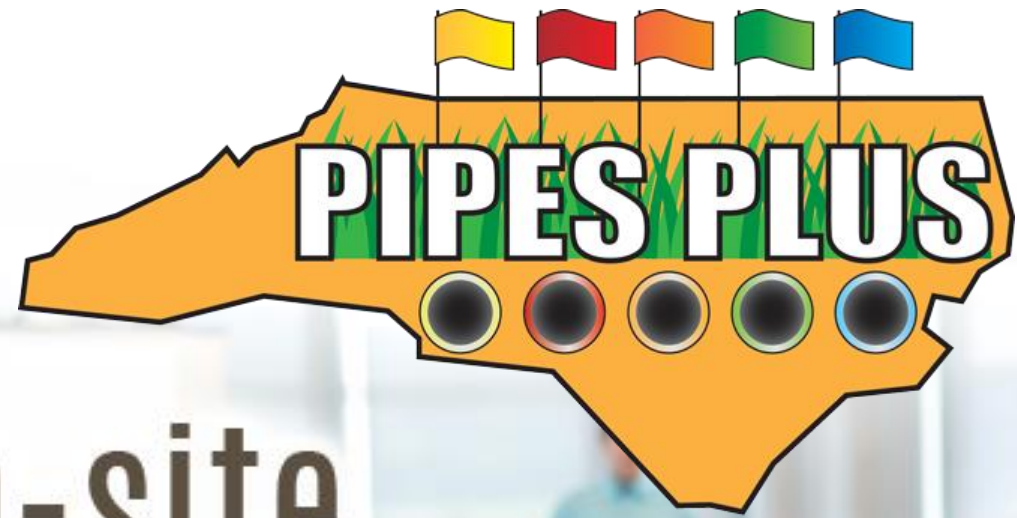


Coordinating Committee Conference

Register at:

nc811.org/ncscucc.html

Learn
online or on-site



NCPIPESPLUS.ORG

Leonard

Know What's Below

Call Before You Dig

BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

RECLAIMED
WATER

BURIED
WATER

BURIED
ELECTRIC
CABLE



 **Greenville
Utilities**

nc811.org

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON



TAMI STOUT
EDUCATION LIAISON



BRIAN MOREHOUSE
EDUCATION LIAISON



ANN RUSHING
EDUCATION MANAGER



PARRISH RIDDICK
EDUCATION LIAISON



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Minutes –Burke / Caldwell Counties - NC 811 Meeting

March 11, 2020

Present:

Brian Morehouse – NC 811
Ralph Johnson – Brentwood Water
Robert Turner – Brentwood Water
Troy Houser – Brentwood Water
Roger Lowery – Brentwood Water
David Perkins – Brentwood Water
David Poore – West Consultants

Tommy Chapman – REMC
Doug Suttles – Suttles Surveying
David Wortman – Town of Rhodhiss
Will Dennis – Town of Rhodhiss
Jeremy Hussey – USIC
Duane Spencer – Heath Consultants

The March 2020 Meeting was held on Tuesday, March 10, 2020 at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by Ralph Johnson, Chairperson. Robert Turner offered a prayer of blessings on the meeting and meal.

We had a total of 13 folks attending today’s meeting. A Special thank you for making time in your schedule to attend this very informative meeting. Please come back next month!

A complete listing of all stats for the previous month of February 2020 are included in the PowerPoint presentation attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions:

February vs 2020

TICKETS 2020:

2020: 157,740
2019: 167,125
Difference: -5.5%

TRANSMISSIONS 2020:

2020: 919,543
2019: 910,174
Difference: 1%

Year-to-date 2020

TICKETS 2020:

2020: 328,051
2019: 355,003
Difference: -7.6%

TRANSMISSIONS 2020:

2020: 1,911,429
2019: 1,948,079
Difference: -1.9%

Brian Morehouse Contact Information: Email at: bmorehouse@nc811.org. Cell Number is: 336-482-6890.

Listed below is the contact information for USIC, PNG, NC Utilities Commission for Burke & Caldwell Counties:

Burke County USIC:	Daniel Breland, USIC -	704-441-4513
Caldwell County USIC:	Jeremy Hussey, USIC -	704-441-4631
Area Supervisor USIC:	Hugh Spinks	773-619-3672

PNG Locators: Jennifer Henderson, Heath Consulting 980-613-1579
NC Utilities Commission: Jennifer Flowers, P.E. 919-418-4588

Brian's Comments:

1. During the next few months, NC 811 will be holding events at many of the Lowes Improvement Stores in the Western part of the state. This is to bring homeowners up to date on the NC 811 Locate services. With a reminder to be sure and "Call before You Dig"!
2. NC 811 will also be holding events in many of the local schools to tell the kids about the mission of NC 811 so they can go home and tell their parents about calling prior to doing in digging around the house.
3. New 811 commercial has hit the air waves, check it out soon. 811 is getting the message out there to all. Safety Sam is featured.
4. **DAMAGE REPORT** – We must call our damages in so they can be included in the monthly tracking report.
5. Remember that when filing a complaint it only be filed against the Facility Operator, Excavator or Call Center- anything else could be thrown out.
6. The next Damage Review Board meeting will be held on April 21, 2020 for 10:00 am to 4:00 pm.
7. **Just remember that every 9 minutes an underground damage occurring against a utility service!**
8. **April 2020 is Safe Dig Month!**
9. When calling in for a locate to be done make sure that you include the following information:
 - Correct Address of locate request
 - Correct Contact Telephone Number
 - Contact person's Name
 - Area to be located marked with "White Lines"
10. **Pipes Plus Training** is now available online. You can go to the website: www.ncpipeplus.org for this training. It will require approximately 90 minutes to complete the requirements for certification.
11. Just remember: **COMMUNICATE! COMMUNICATE! COMMUNICATE!**

12. Finally, anyone interested in putting a “Tailgate 811 logo on the company vehicles, contact NC 811 in Greensboro or Brian Morehouse. The cost to install the logos are \$200.00 each. NC 811 will pay one half of the cost. You can also go to their website: www.ncucc.org

SPECIAL REMINDERS:

- **Brian would like for us to remember to continue documenting any locating issues that might develop during the course of work during the coming months. Be sure to report these to NC 811 office.**
- **Damage Reporting: Remember that if you damage an underground utility, it is your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- **Below is the website where you can go to communicate “Damage Violations”.
<https://www.nc811.org/report-a-violation.html>**

Round-table Discussions:

Tommy Chapman – REMC: They have begun working on replacing the truck storage facilities at the Morganton offices. These sheds were damaged in the storm that past through several months ago.

Will Dennis – Town of Rhodhiss: A fiber optic cable in to bored under the Catawba River in Rhodhiss. Everything good.

David Perkins – Brentwood Water: Still make a few new taps, and still having a few leaks to repair. Business as usual.

Doug Suttles – Suttles Surveying: Their work has slowed down some especially with all the rainy weather we have been experiencing.

David Poore – West Consulting: West Consulting has two fairly large project underway. One project is at Beech Mountain and the other one is in Taylorsville.

Attached is a Poster and Registration form for the upcoming **“Backhoe Rodeo for the Western Carolina Water Operator’s Network”** to be held at the Energy United Water Corp in Hiddenite, NC. Please review and sign up for this event. Should be very interesting and fun!

Duane Spencer – Heath Consultants: Nothing to report.

Jeremy Hussey – USIC – Caldwell County: Still dealing with the Facebook fiber optic installation project in Caldwell County.

We hope that you will tell others about the value of getting together to network and invite others to attend our next meeting which **will be held again on Tuesday, April 14, 2020 at 12:00 noon at the Timberwood Restaurant in Morganton.**

Submitted by Robert Turner – Secretary

Poster & Registration Forms attached

**Western Carolina Water
Operator's Network
Backhoe Rodeo**



JUNE 5th, 2020

9:00 am – 2:00 pm

(Hot Dog Lunch Will Be Provided)

**Energy United Water Corp.
250 McClain Road, Hiddenite**



Western Carolina Water Operator's Network

Backhoe Rodeo

Attendee Registration Form

WCWON is putting on an Operator's Fun Day that will include a backhoe rodeo, vendors, hot dog lunch, and other events hosted by Energy United Water Corporation located at 250 McClain Road, Hiddenite, NC.

Friday, June 5th, 2020

There is **no fee** for this event!

**Note: There is a requirement that you or your employer must be a member of a water/wastewater organization in NC such as NCRWA, NCWOA, AWWA, NRWA, EWWN, etc. Also, no CEU's will be given for this day.*

If you would like to attend, please sign up below and submit by:

Scan & Email: iredel01@bellsouth.net

Fax: (704) 873-1655

Mail: P O Box 5607, Statesville, NC 28687

** Please register by May 29th so we can have numbers for food, etc. **

Name: _____

Employer: _____

Address: _____

Email: _____

Phone Number: _____

