



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

YTD Totals 2017

Tickets: 147,568

20.4% over 2016

Transmissions: 834,883

28.2% over 2016

County Ticket Volume

YTD stats compared with previous year

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RMT	% UPDT
2016	21	27	1982	50	736	2816	2016	0.7%	1.0%	70.4%	1.8%	26.1%
2017	22	40	2102	66	1175	3405	2017	0.6%	1.2%	61.7%	1.9%	34.5%
	4.8%	48.1%	6.1%	32.0%	59.6%	20.9%		-0.1%	0.2%	-8.7%	0.2%	8.4%

County Ticket Volume

YTD stats compared with previous year

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RMT	% UPDT
2016	5	29	989	10	496	1529	2016	0.3%	1.9%	64.7%	0.7%	32.4%
2017	10	11	1163	14	573	1771	2017	0.6%	0.6%	65.7%	0.8%	32.4%
	100.0%	-62.1%	17.6%	40.0%	15.5%	15.8%		0.2%	-1.3%	1.0%	0.1%	-0.1%

County Ticket Volume

YTD stats compared with previous year

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% NEW	% RMT	% UPDT
2016	3	2	373	7	290	675	2016	0.3%	55.3%	1.0%	43.0%
2017	0	2	552	14	137	705	2017	0.3%	78.3%	2.0%	19.4%
	-100.0%	0.0%	48.0%	100.0%	-52.8%	4.4%		0.0%	23.0%	0.9%	-23.5%

County Ticket Distribution

CABARRUS	3405
CABARRUS	15
CONCORD	2028
FISHER TOWN	1
FLAWS STORE	1
GEORGEVILLE	3
HARRISBURG	361
KANNAPOLIS	816
LOCUST	8
MIDLAND	110
MOUNT GILEAD	1
MOUNT PLEASANT	49
NEW GILEAD	2
POPLAR TENT	8
RIMER	2

County Ticket Distribution

ROWAN	1771
CHINA GROVE	227
CLEVELAND	70
EAST SPENCER	16
ENOCHVILLE	12
FAITH	6
FRANKLIN	8
GOLD HILL	17
GRANITE QUARRY	18
KANNAPOLIS	296
LANDIS	116
MOUNT ULLA	100
ROCKWELL	76
SALISBURY	748
SOUTH SALISBURY	1
SPENCER	30
WOODLEAF	29

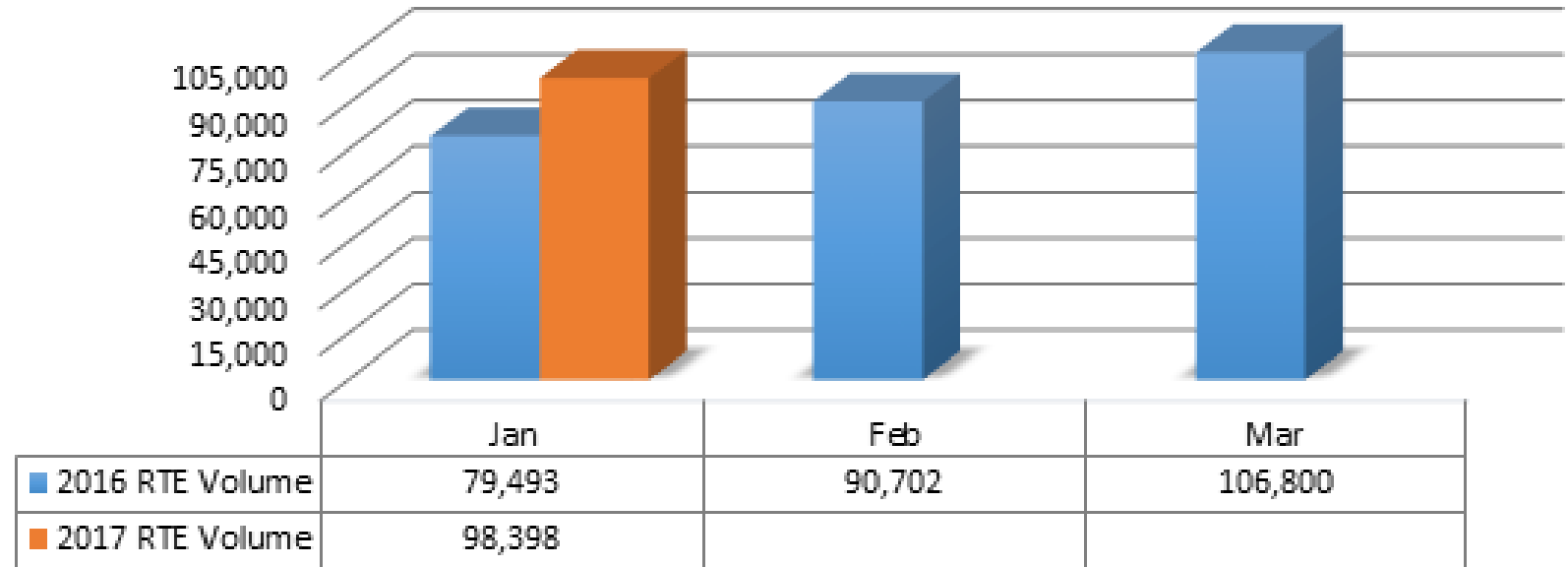
County Ticket Distribution

STANLY	705
ALBEMARLE	379
AQUADALE	24
BADIN	13
BIG LICK	6
COTTONVILLE	1
ENDY	3
LAMBERT	2
LOCUST	65
MILLINGPORT	2
MISENHEIMER	2
NEW LONDON	32
NORWOOD	86
OAKBORO	39
RED CROSS	6
RICHFIELD	13
STANFIELD	32

REMOTE TICKET ENTRY

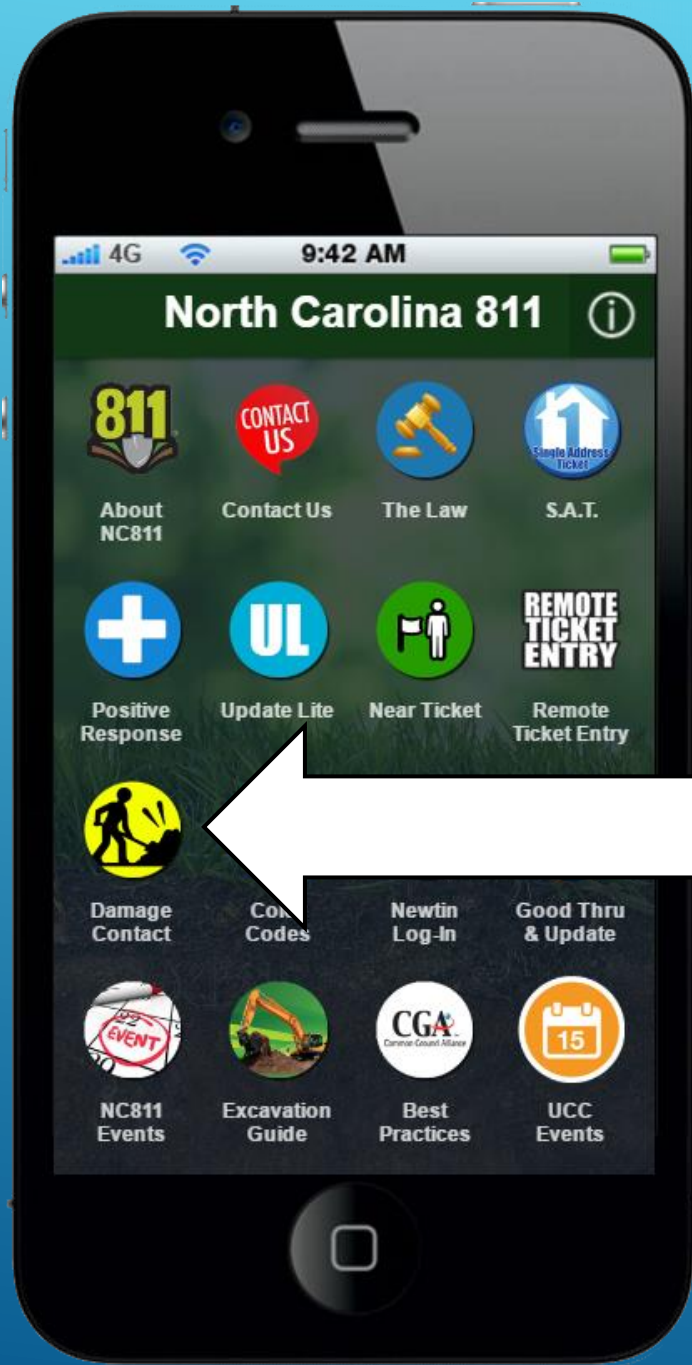
Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572

