UCC

UCC Sign-In Sheet **County:** Cherokee - Clay - Graham **Date:** 11/24/17

Name	Company	Email	Phone Number
Louis Panzer	NC811	Louis@NC811.ORG	336-707-1736
Mike Revis	Duke	Robert.Revis@duke-energy.com	828-508-6943
Chris Busbee	BRMEMC	Chris.busbee@brmemc.com	706-781-4451
Kenny Stroud	Sumter Utilities	KStroud@SUJmail.com	336-953-1568
Billy Rhymer	KUA INC	Billy.Rhym@duke-energy.com	828-674-5493
Barbara Lacy	RKK Utilities	blacy@rkk.com	828-508-8551

NC811 UCC Report for January 2017

Cherokee-Clay-Graham UCC

Downtown Asheville

North Carolina Utility Coordinating Committee (est. 1942)

North Carolina 811 www.nc811.org

North Carolina Utility Coordinating Committee
CELEBRATING
1942
75th
2017
ANNIVERSARY

2016

A Year In Review

business
analytics
North
Carolina
811
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Locate Requests & Transmissions

Dec. 2016 vs 2015

Tickets

2016: 138,076

2015: 116,302

Difference: +18.7%

Transmissions

2016: 775,155

2015: 612,719

Difference: + 26.5%

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015

North Carolina 811

www.nc811.org

County Ticket Volume

County Ticket Volume

December stats compared with 2015

Dec.	Type Ticket							% Measured against Total Tickets				
Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2015	0	0	137	2	12	151	2015	0.0%	0.0%	90.7%	1.3%	7.9%
2016	2	5	83	5	13	108	2016	1.9%	4.6%	76.9%	4.6%	12.0%
+/- Var	200.0%	500.0%	-39.4%	150.0%	8.3%	-28.5%	Diff +/-	1.9%	4.6%	-13.9%	3.3%	4.1%
				Avg Locates per Day		6						
Clay	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2015	0	4	76	2	1	83	2015	0.0%	4.8%	91.6%	2.4%	1.2%
2016	0	1	44	3	1	49	2016	0.0%	2.0%	89.8%	6.1%	2.0%
2016	0.0%	-75.0%	-42.1%	50.0%	0.0%	-41.0%	Diff +/-	0.0%	-2.8%	-1.8%	3.7%	0.8%
				Avg Locates per Day		3						
Graham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% 3HR	% NEW	% RXMT	% UPDT
2015	0	0	12	1	0	13	2015	0.0%	0.0%	92.3%	7.7%	0.0%
2016	1	1	14	1	8	25	2016	4.0%	4.0%	56.0%	4.0%	32.0%
2016	100.0%	100.0%	16.7%	0.0%	800.0%	92.3%	Diff +/-	4.0%	4.0%	-36.3%	-3.7%	32.0%
				Avg Locates per Day		1						

County Ticket Volume

2016 Stats Compared with 2015

YTD	Type Ticket							% Measured against Total Tickets				
Cherokee	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2015	1	7	1463	36	383	1890	2015	0.1%	0.4%	77.4%	1.9%	20.3%
2016	10	25	1535	36	141	1747	2016	0.6%	1.4%	87.9%	2.1%	8.1%
+/- Var	900.0%	257.1%	4.9%	0.0%	-63.2%	-7.6%	Diff +/-	0.5%	1.1%	10.5%	0.2%	-12.2%
				Avg Locates per Day		7						
Clay	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2015	0	12	822	14	39	887	2015	0.0%	1.4%	92.7%	1.6%	4.4%
2016	5	13	876	17	90	1001	2016	0.5%	1.3%	87.5%	1.7%	9.0%
+/- Var	500.0%	8.3%	6.6%	21.4%	130.8%	12.9%	Diff +/-	0.5%	-0.1%	-5.2%	0.1%	4.6%
				Avg Locates per Day		4						
Graham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2015	0	2	273	3	106	384	2015	0.0%	0.5%	71.1%	0.8%	27.6%
2016	1	7	343	6	246	603	2016	0.2%	1.2%	56.9%	1.0%	40.8%
+/- Var	100.0%	250.0%	25.6%	100.0%	132.1%	57.0%	Diff +/-	0.2%	0.6%	-14.2%	0.2%	13.2%
				Avg Locates per Day		2						

County Ticket Distribution

CHEROKEE	108
ANDREWS	22
MARBLE	3
MARTINS CREEK	2
MURPHY	79
RANGER	2

County Ticket Distribution

CLAY	49
BRASSTOWN	7
HAYESVILLE	38
TUSQUITEE	1
WARNE	3

County Ticket Distribution

GRAHAM	25
ROBBINSVILLE	24
STECOAH	1

2016 Damages

By Events

County	Events	% of Grand Total
Mecklenburg	172	31.33%
Wake	106	19.31%
Durham	59	10.75%
Union	24	4.37%
Buncombe	15	2.73%
Guilford	14	2.55%
Orange	13	2.37%
Forsyth	11	2.00%
Cabarrus	10	1.82%
New Hanover	10	1.82%
Brunswick	9	1.64%
Lincoln	8	1.46%
Catawba	7	1.28%
Johnston	7	1.28%
Cumberland	6	1.09%
Davidson	6	1.09%
Gaston	6	1.09%
Iredell	6	1.09%
Pender	6	1.09%
Alamance	5	0.91%
Cleveland	4	0.73%
Burke	3	0.55%
Carteret	3	0.55%
Chatham	3	0.55%
Harnett	3	0.55%
Henderson	3	0.55%
Pitt	3	0.55%
Rockingham	3	0.55%
Craven	2	0.36%
Moore	2	0.36%
Rowan	2	0.36%
Wilson	2	0.36%
Caldwell	1	0.18%
Chowan	1	0.18%
Davie	1	0.18%
Franklin	1	0.18%
Granville	1	0.18%
Greene	1	0.18%
Haywood	1	0.18%
Lee	1	0.18%
Macon	1	0.18%
Montgomery	1	0.18%
Onslow	1	0.18%
Person	1	0.18%
Randolph	1	0.18%
Robeson	1	0.18%
Stanly	1	0.18%
Wayne	1	0.18%
Grand Total	549	100.00%

NC811, December 2016: 549 Damage Events in 48 Counties

2016 Damages

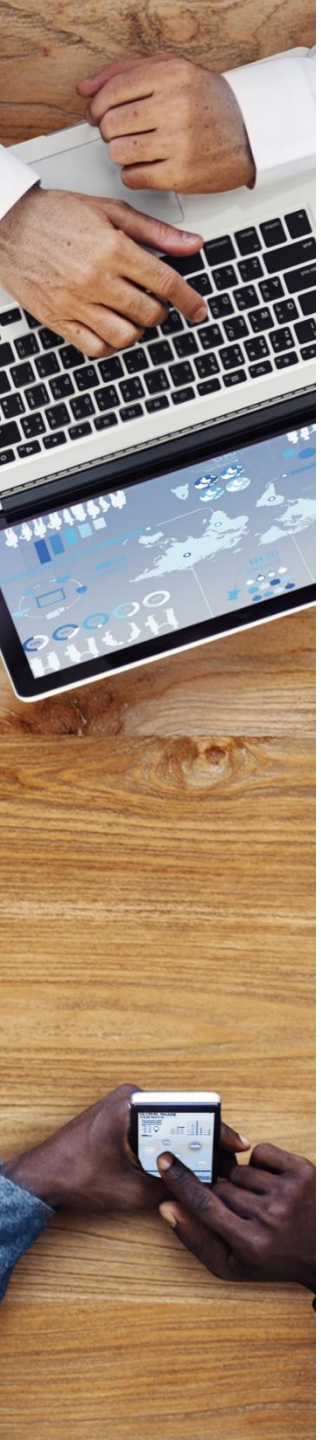
Which Facility Was Damaged When What Work Was Performed?

Facility Damaged

Work Performed

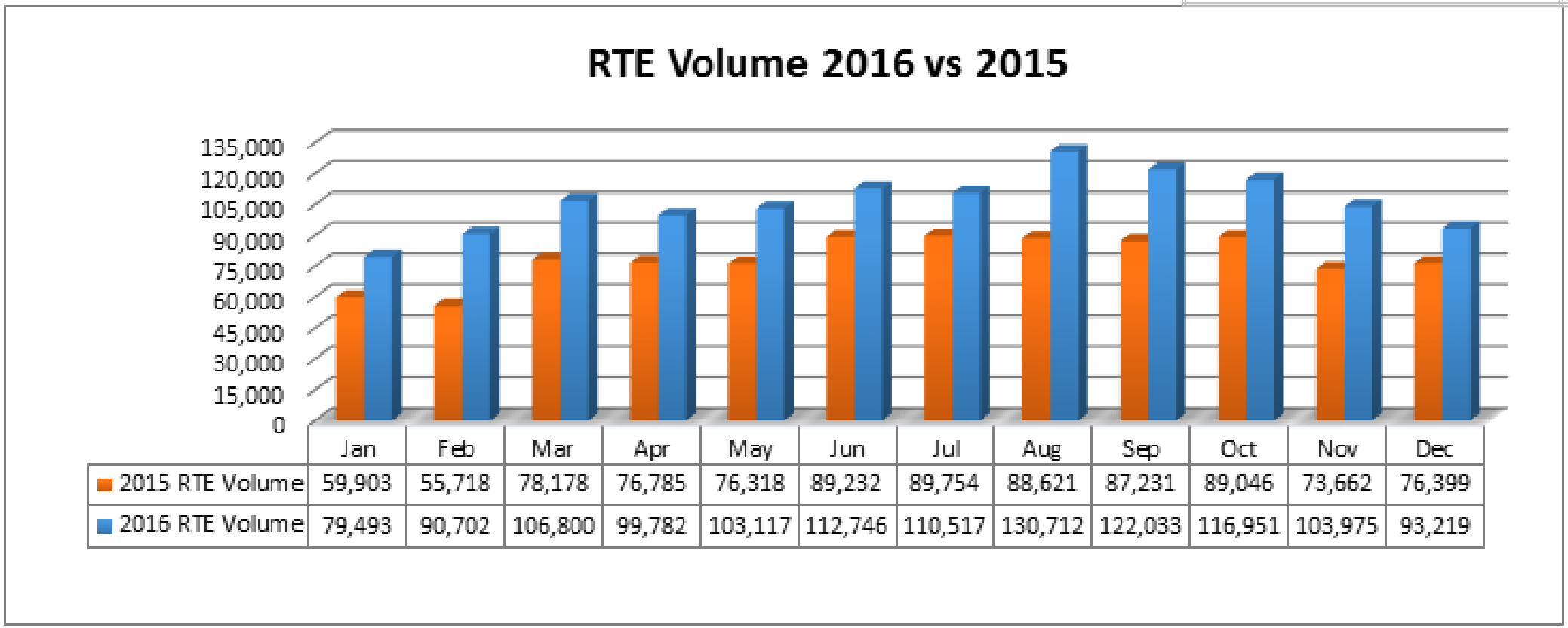
	Telco	Cable TV	Electric	Nat Gas	Water	Unk/Other	Sewer	Grand Total	GT%
Telecommunications	34	40	28	72	54	4	4	236	42.99%
Natural Gas	25	19	15		9	2	2	72	13.11%
Water	29	11	8	1	2	6		57	10.38%
Electric	22	14	11	2	3			52	9.47%
Sewer	5	13	8	1		1		28	5.10%
Cable TV	12		5	4	5			26	4.74%
Unknown/Other	5	5	5	3		2		20	3.64%
Fencing	4	2	4			1		11	2.00%
Landscaping	5	2		1				8	1.46%
Road Work	5	1		1		1		8	1.46%
Storm Drain/Culvert	1		2	1	1			5	0.91%
Pole	4	1						5	0.91%
Irrigation	1	3						4	0.73%
Bldg. Construction			3			1		4	0.73%
Street Light	1	1	1	1				4	0.73%
Drainage	1		2					3	0.55%
Driveway	2							2	0.36%
Site Development	1							1	0.18%
Curb/Sidewalk	1							1	0.18%
Grading							1	1	0.18%
Traffic Signal		1						1	0.18%
Grand Total	158	113	92	87	74	18	7	549	100.00%
	28.78%	20.58%	16.76%	15.85%	13.48%	3.28%	1.28%		

NC811, December 2016: 549 Damage Events in 48 Counties

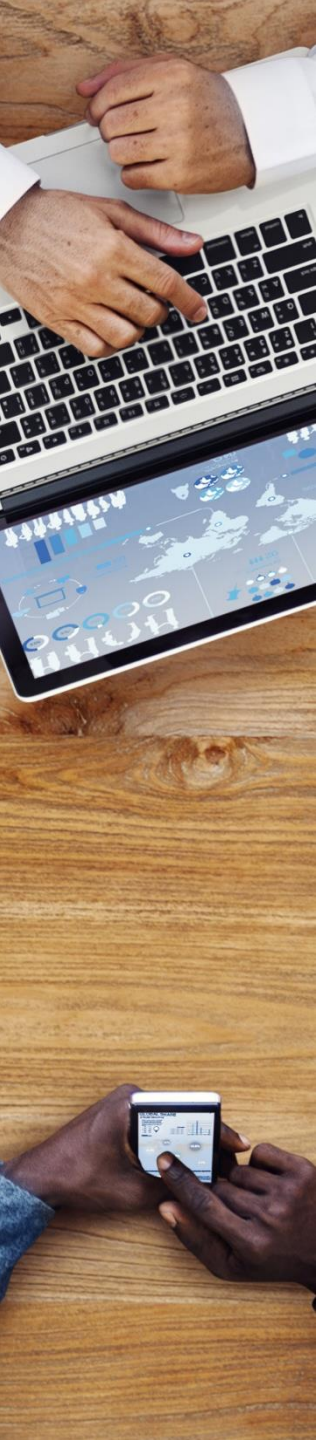


REMOTE TICKET ENTRY

Total Tkt Summary	**138,076**
In-House Tkt Summary	44,857
RTE Ticket Summary; incl. UL	93,219
RTE Ticket Summary; excl. UL	80,183
RTE % Volume; excl. UL	58.07%
RTE % Volume	67.51%



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015 RTE Volume	59,903	55,718	78,178	76,785	76,318	89,232	89,754	88,621	87,231	89,046	73,662	76,399
2016 RTE Volume	79,493	90,702	106,800	99,782	103,117	112,746	110,517	130,712	122,033	116,951	103,975	93,219

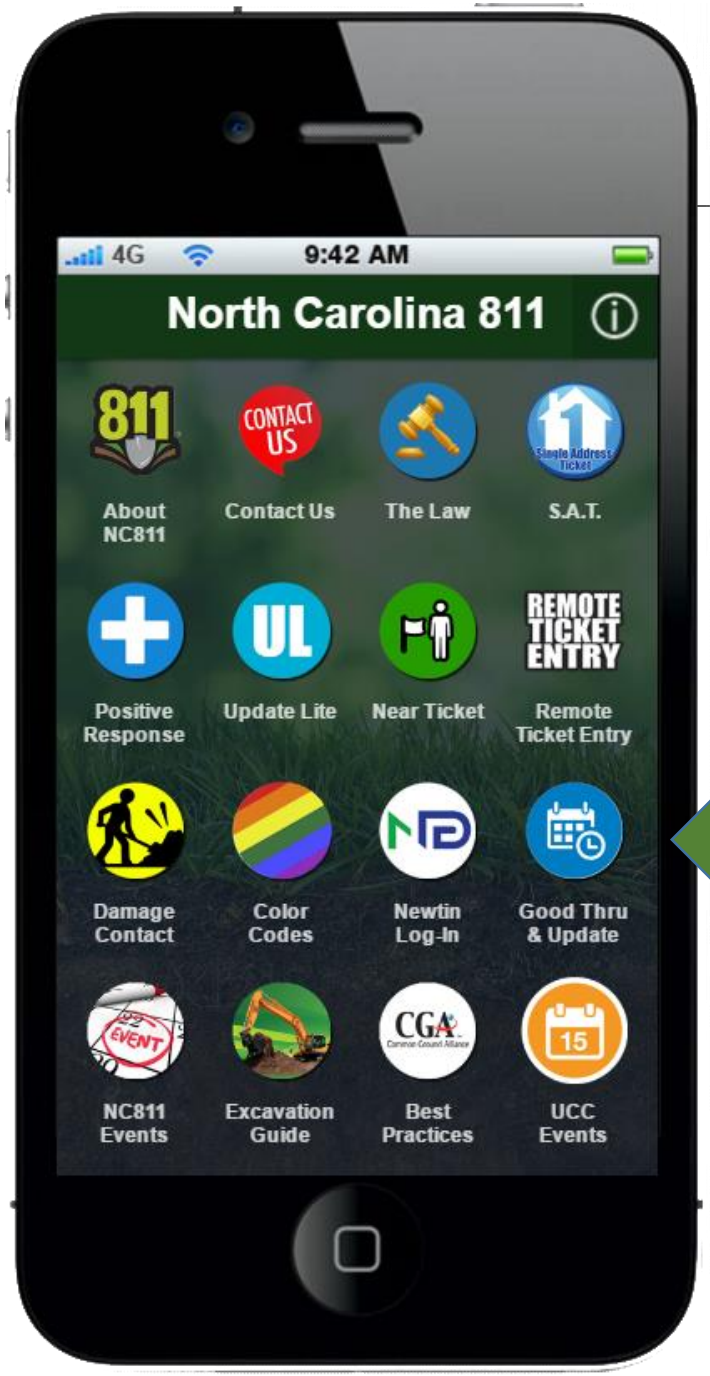


REMOTE TICKET ENTRY

Acquired RTE Participants 2016 vs 2015

Qtr	Month	2016	2015	Difference (+/-) 2016 v/s 2015
1QTR	Jan	71	76	-5
	Feb	87	62	25
	Mar	85	57	28
2QTR	Apr	81	54	27
	May	83	46	37
	Jun	82	66	16
3QTR	Jul	49	62	-13
	Aug	82	78	4
	Sep	67	57	10
4QTR	Oct	61	67	-6
	Nov	65	52	13
	Dec	47	48	-1
YTD Total		**860**	**725**	**135**
1Q		243	195	48
2Q		246	166	80
3Q		198	197	1
4Q		173	167	6

Good Thru & Update



Know the life of your ticket and when to update it with the Good Thru & Update section on the NC811 App

Pipes Plus in Spanish

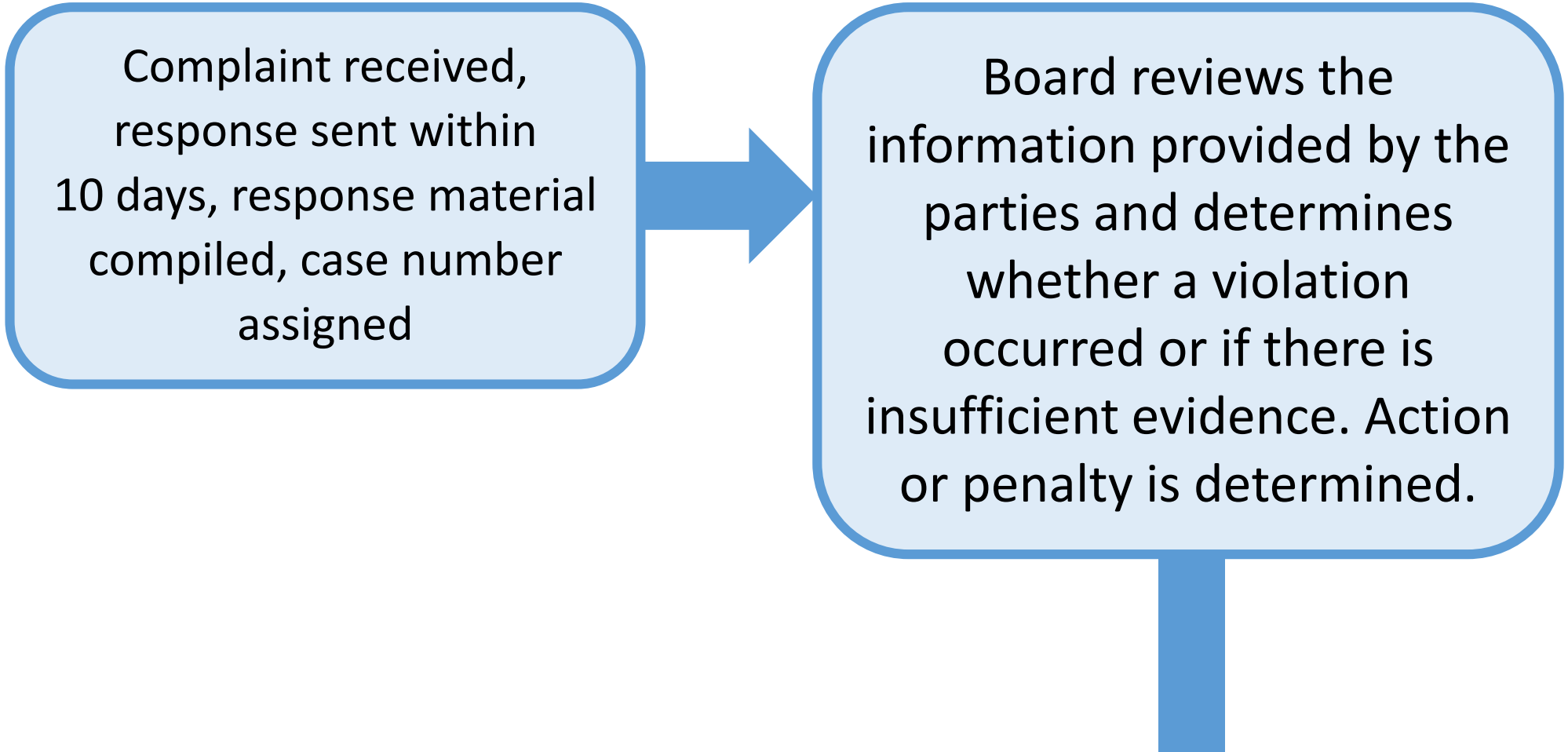
Available online now!

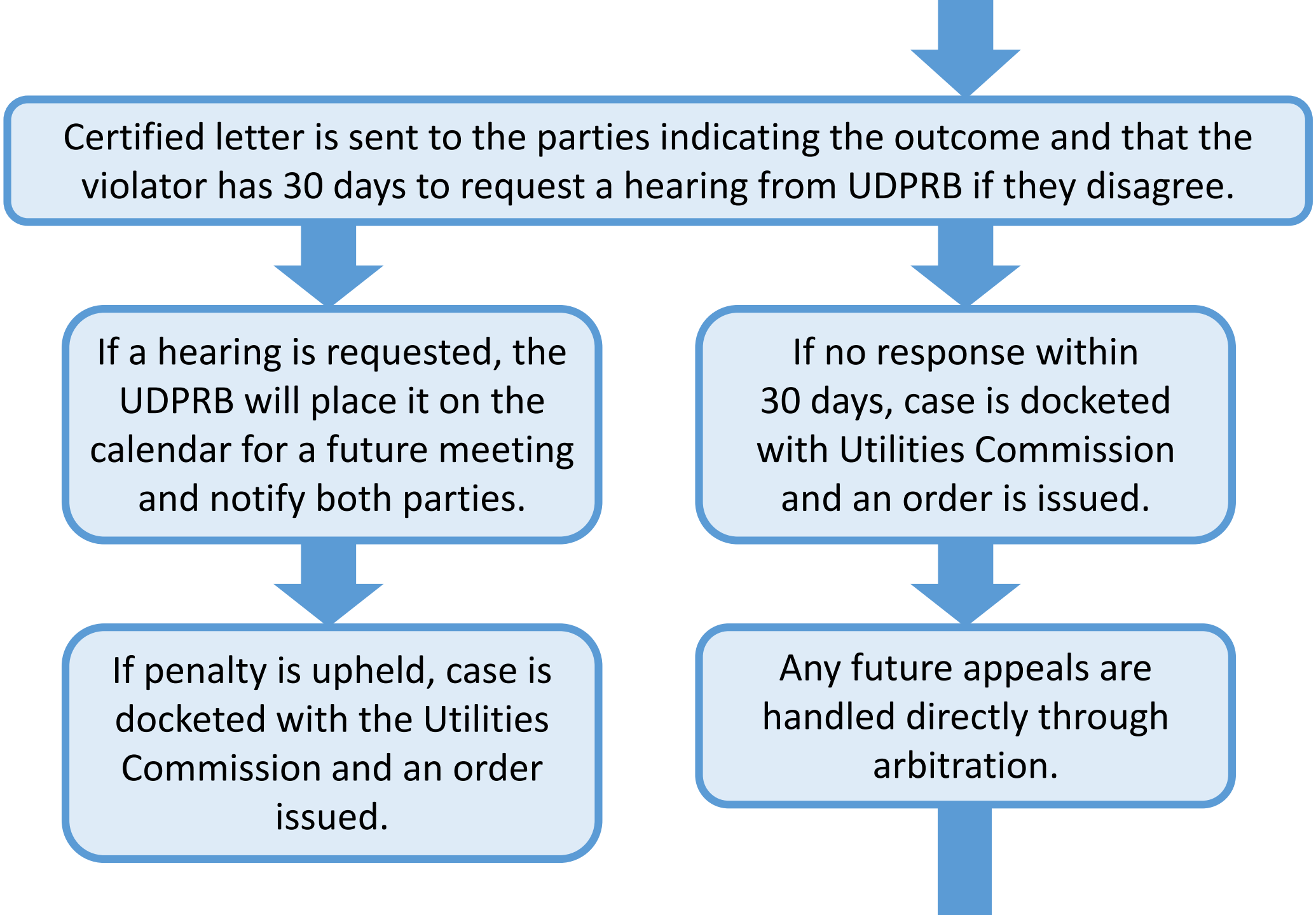
www.ncpipesplus.org

Safe Digging Partner

www.nc811.org/safe-digging-partner.html

NC Underground Damage Prevention Review Board Process




Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.
If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.
If penalty is upheld, case is docketed with the Utilities Commission and an order issued.
If no response within 30 days, case is docketed with Utilities Commission and an order is issued.
Any future appeals are handled directly through arbitration.

An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC

- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 2	Monday
*Martin Luther King Jr's Birthday	January 16	Monday
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC

For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572

Thank you for your time and attention.
You can get a PDF copy of this presentation on www.ncucc.org

Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.