



Cumberland County UCC

April 2017

# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts are here!  
Get yours now.



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



STATISTICS

PERCENTS

ANALYTICS

BUTTON

%

# Locate Requests & Transmissions

## March 2017 vs 2016

## YTD Totals 2017

### Tickets

2017: 172,850

2016: 173,038

Difference: - 0.1%

**Tickets: 467,520**

+ 7.6% over 2016

### Transmissions

2017: 985,116

2016: 914,934

Difference: + 7.7%

**Transmissions: 2,642,462**

+ 14.5% over 2016

# County Ticket Volume



**North Carolina 811**  
www.nc811.org

# County Ticket Volume

March 2016 Stats Compared with March 2017



CUMBER- LAND	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	17	19	2887	43	654	3620	2016	2.6%	0.5%	79.8%	1.2%	18.1%
2017	27	39	2909	38	1051	4064	2017	0.7%	1.0%	71.6%	0.9%	25.9%
+/- Var	58.8%	105.3%	0.8%	-11.6%	60.7%	12.3%	Diff +/-	-1.9%	0.5%	-8.2%	-0.3%	7.8%

# County Ticket Volume

YTD 2016 stats compared with YTD 2017



CUMBER- LAND	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	44	64	7474	103	1970	9655	2016	0.5%	0.7%	77.4%	1.1%	20.4%
2017	99	141	7521	121	2964	10846	2017	0.9%	1.3%	69.3%	1.1%	27.3%
+/- Var	125.0%	120.3%	0.6%	17.5%	50.5%	12.3%	Diff +/-	0.4%	0.6%	-8.1%	0.0%	6.9%

Work Days	Total Tickets	Avg Locates per Day
82	10846	132



# County Ticket Distribution

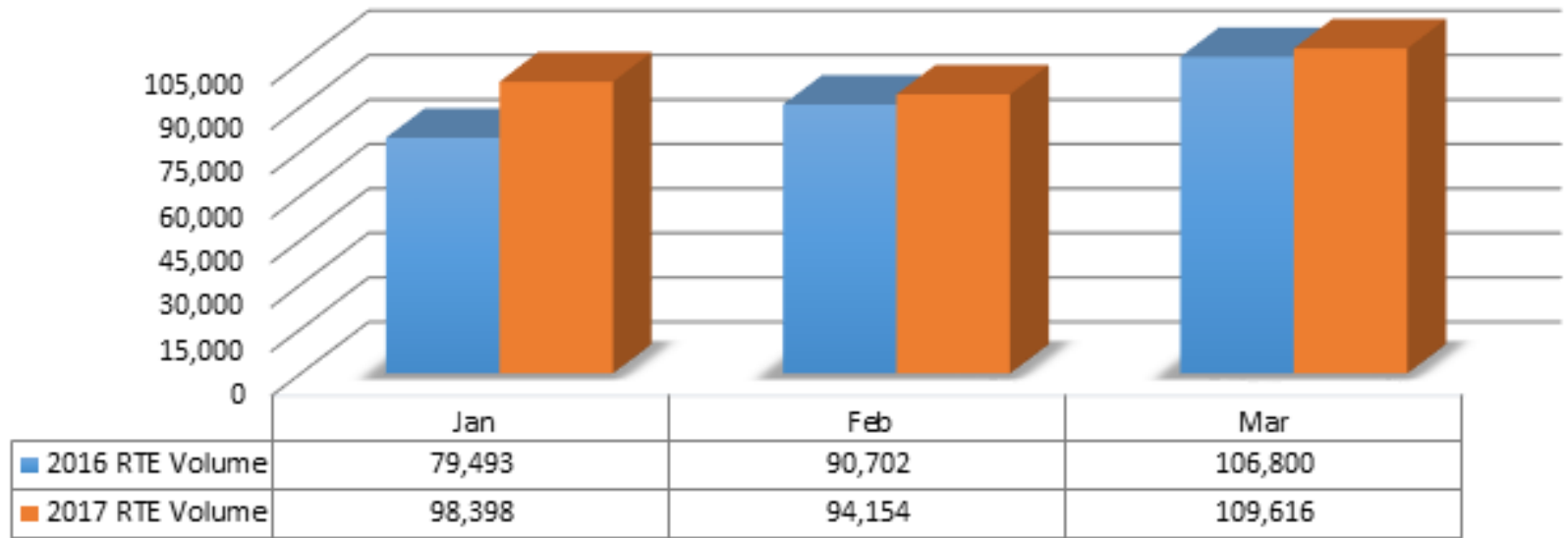


<b>CUMBERLAND</b>	<b>4064</b>
CEDAR CREEK	1
CUMBERLAND	1
EASTOVER	38
FALCON	6
FAYETTEVILLE	2808
FENIX	2
FORT BRAGG	341
GODWIN	12
GRAYS CREEK	9
HOPE MILLS	514
LINDEN	34
POPE AIR FORCE BASE	18
SPRING LAKE	179
STEDMAN	67
VANDER	1
WADE	33

# Remote Ticket Entry

Total Tkt Summary	172,850
In-House Tkt Summary	63,234
RTE Ticket Summary; incl. UL	109,616
RTE Ticket Summary; excl. UL	892,711
RTE % Volume; excl. UL	53.64%
RTE % Volume	63.42%

RTE Volume 2017 vs 2016



# Incidents Data

By  
County

County	Events	% of Grand Total
Alamance	7	1.07%
Alexander	1	0.15%
Anson	1	0.15%
Brunswick	18	2.76%
Buncombe	15	2.30%
Burke	2	0.31%
Cabarrus	17	2.60%
Caldwell	3	0.46%
Carteret	1	0.15%
Catawba	4	0.61%
Chatham	10	1.53%
Cleveland	5	0.77%
Craven	2	0.31%
Cumberland	11	1.68%
Dare	3	0.46%
Davidson	13	1.99%
Davie	1	0.15%
Durham	47	7.20%
Forsyth	26	3.98%
Gaston	11	1.68%
Granville	4	0.61%
Guilford	16	2.45%
Harnett	5	0.77%
Henderson	5	0.77%
Iredell	10	1.53%
Johnston	18	2.76%

Lee	1	0.15%
Lenoir	1	0.15%
Lincoln	2	0.31%
McDowell	1	0.15%
Mecklenburg	173	26.49%
Moore	2	0.31%
New Hanover	10	1.53%
Onslow	2	0.31%
Orange	6	0.92%
Pender	7	1.07%
Pitt	3	0.46%
Polk	1	0.15%
Randolph	1	0.15%
Richmond	1	0.15%
Rockingham	3	0.46%
Rowan	6	0.92%
Rutherford	1	0.15%
Sampson	1	0.15%
Stanly	1	0.15%
Surry	2	0.31%
Union	21	3.22%
Vance	1	0.15%
Wake	140	21.44%
Watauga	2	0.31%
Wayne	1	0.15%
Wilson	7	1.07%
<b>Grand Total</b>	<b>653</b>	<b>100.00%</b>

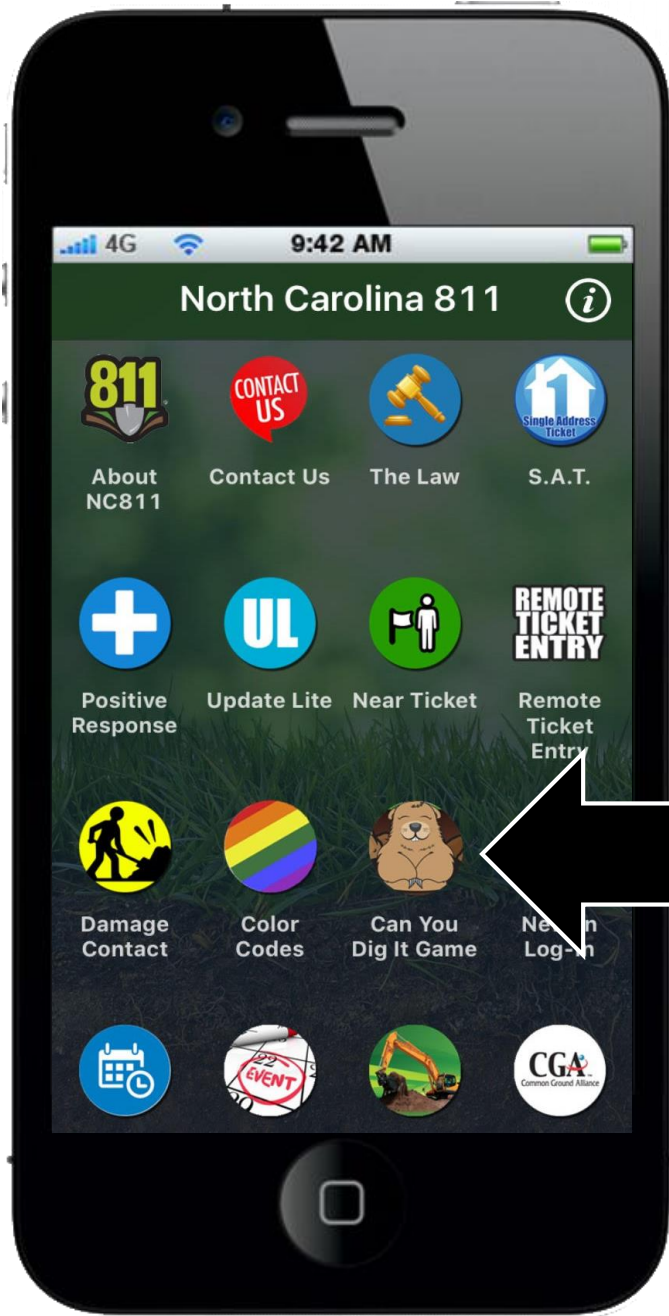


## New Members

So far in 2017 NC811 has welcomed 15 new members.

13 utilities and 2 associate members.

If you need information on how to become a member of NC811 visit: [www.nc811.org/member-services.html](http://www.nc811.org/member-services.html)



For the month of April we have added a button on the NC811 app for the “Can you dig it?” game. All month long visit the game and dig for prizes.

**For more information on the game visit: [safedigging.me](http://safedigging.me)**

# Join us at the ballpark

with



Friday, April 14th  
7pm – 10pm  
30 Buchanan Pl,  
Asheville, NC



# Join us at the ballpark

with  Piedmont  
Natural Gas

**Wednesday, April 19th**  
**5pm – 8pm**  
**324 S Mint St,**  
**Charlotte, NC 28202**



**C H A R L O T T E**  
**KNIGHTS**™

# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

<http://www.nc811.org/marqueechallenge.html>



811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



## 811 and Lowe's are teaming up for safety!

Lowe's has partnered with 811 to share the "Call Before You Dig" message. Each tree in their Garden Center now has 811 on the wrap.

#811Lowe's



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.  
On the corner of Operations Way and  
Westinghouse Blvd.



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

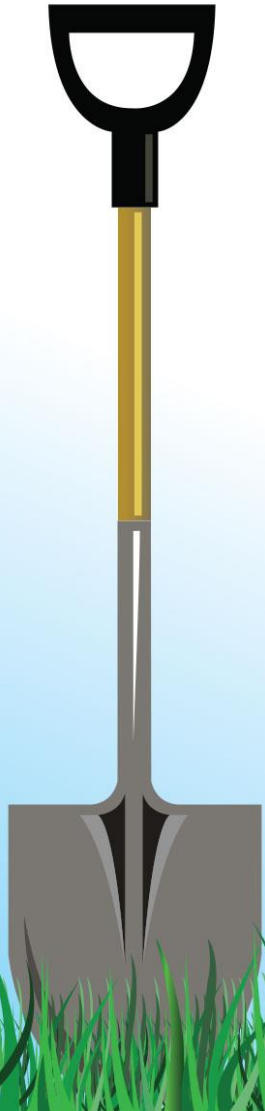


## SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572

## PSNC Energy

Tue, July 11, 2017  
10am – 12pm  
15 Overland Industrial  
Blvd, Asheville, NC 28806





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.