

Cumberland County Utility Coordinating Committee

Minutes of January 5th, 2017

Meeting Location:

PWC Operations Center – Water Construction Conference Room

955 Old Wilmington Rd, Fayetteville, NC 28301

Kenny Hart called the meeting to order and welcomed everyone.

Members present:

Kenny Hart	PWC – Water Resource Construction
Jeff Bartley	NC811
Sam Powers	PWC – Water Resource Engineering
Tony Mlynski	Time Warner Cable
Jeff Riddle	City of Fayetteville
Carl McCartney	City of Fayetteville
Rashun Atkins	USIC
Bill Hammond	NCDOT
Ann Rushing	NC811
Douglas Ward	Piedmont Natural Gas
Wanda Ellis	Piedmont Natural Gas
Joseph Kulwicki	Distribution Construction
Marc Tunstall	PWC - Electric Construction

Member Project Discussions:

Jeff Bartley with NC811 went over important information such as:

- Ticket volume for Cumberland County.
- 75 Year Anniversary for UCC
- Pipes Plus is now available in Spanish (available online or at your facility)
- Explained how the NC Underground Damage Prevention Review Board process works.

I have attached Jeff's narrative for your reference.

Jeff also showed a brief video update reviewing 2016 as well as information such as:

- The City of Raleigh was recognized as the Safe Digging Partner of the Month

Bill Hammond with NCDOT was unable to attend however I have attached his NCDOT project list.

Jeff Riddle with the City of Fayetteville stated the City Resurfacing List is in pre-bid at this time. Riley Road Storm Drain Project will be starting soon. Bonnie Doone Storm Drain Project bids are due in January.

Marc Tunstall with PWC Electric Construction stated they were running lines in Shenandoah and Beaver Run. They are also still working on Hurricane Matthew restorations.

Tony Mlynski with Charter Communications stated the work on relocating the fiber cable crossing in Hope Mills Lake is ongoing. Force relocate project for Bragg Boulevard is also ongoing.

Douglas Ward with Piedmont Natural Gas stated they are still working on gas line replacement on Bragg Boulevard. Line work is being conducted in Cottanade Subdivision, Braxton Rd & Chickenfoot Road. Also, there are a lot of retirements being completed due to damage caused by Hurricane Matthew.

Joe Kulwicki with Distribution Construction stated they are working on Bragg Boulevard and Cottonade Subdivision.

Kenny Hart with PWC Water Resource Construction stated the water main rehab contractors are to return in mid-January 2017. Sandy's Hauling & Backhoe Service is currently replacing the water main on Coley Drive. Hurricane Matthew storm recovery is ongoing. PWC crews are also working on water and sewer lateral renewals on Swann Street.

The next Cumberland County Utilities Coordinating meeting will be held on **Thursday, February 2nd, 2017.**



NCDOT, DIVISION SIX
HIGHWAY INCIDENT MANAGEMENT PROGRAM



CONSTRUCTION/BRIDGE/MAINTENANCE
PROJECT STATUS REPORT

DATE: 1-5-17

COUNTY: Cumberland

TIP #	ROUTE	LOCATION	WORK DESCRIPTION	START DATE	END DATE	CONTACT	COMMENTS
	NC 210 (Murchison Rd)	From Honeycutt Rd to Bragg Blvd	Road Widening	11-15-12	6-29-17	Donavon Hunt 488-1070	Expect lane closures
	SR 1003 (Camden Rd)	From Oakland Ave to SR 1007 (Owen Dr)	Road Widening	9-1-14	9-18-17	Jason Salisbury or Ben Peterson 486-1401	Expect lane closures
	NC 24	From Maxwell Rd to Sampson Co. Line	Road Widening	8-1-13	3-7-17	Ken Batchelor 910-592-6316	Expect lane closures
	I-295 (Fayetteville Outer Loop)	From South of SR 1400 (Cliffdale Rd) to East of SR 1007 (All American)	Grading, Drainage, Paving, Signing and Structures	9-29-14	3-29-19	Jason Salisbury or Steve Hill 486-1401	
	NC 59 (Hope Mills Rd)	From SR 1003 (Camden Rd) to SR 1118 (Parkton Rd)	Grading, Drainage, Paving, Signals, Signing & Pavement Markings	6-15-15	3-31-17	Jason Salisbury or Steve Lucas 486-1401	Expect lane closures
	SR 2220 (Tom Starling Rd)	US 301 to NC 87	Grading, Draining & Paving	6-1-15	3-31-17	Donavon Hunt or Mike Davis 488-1070	Expect lane closures
	SR 1007 (Owen Dr)	From US 301 to All American Freeway	Grading, Drainage, Signals & Bridge Preservation	3-1-16	5-1-17	Donavon Hunt or Mike Davis 488-1070	Expect lane closures
	US 301 / I-95 BUS	From NC 87 (MLK) to NC 59	Grading, Paving, Concrete Island & Pavement Marking	3-1-16	4-30-18	Donavon Hunt or Mike Davis 488-1070	Expect lane closures

	NC 24 / 87 (Bragg Blvd)	From Barrington Cross to East of MLK Ramps	Grading, Paving, Drainage & Signals	4-1-2016	5-1-2017	Jason Salisbury or Gabe Shoffner 486-1401	Expect lane closures
	NC 24 / 210 (Rowan St)	From Ray Ave to Ramsey St	Grading, Paving, Drainage & Signals	4-1-2016	5-1-2017	Jason Salisbury or Gabe Shoffner 486-1401	Mostly Night Work
	I-95	From MP 53 to Johnston Co. Line	Resurfacing and Drainage	9-11-16	10-15-17	Donavon Hunt or Mike Davis 488-1070	Mostly Night Work
	I-95	From MP 40 to MP 53	Resurfacing and Drainage	5-17-16	11-15-17	Mike Parker 910-618-5689	Mostly Night Work

Revised June 23, 2004

Contact List – Cumberland County Utilities Coordinating Committee

Name	Initial Attended	Company	Telephone #	E-mail address
Jim Holland		4-D Site Solutions	910-426-6777	jholland@4dsitesolutions.com
Allen Daniels		Aqua Inc.	910-779-0794	adaniels@aquaamerica.com
Louis Hardin		Bricklayers, Inc.	910-322-1354	Bricks.builders@gmail.com
Philip Perkins		Cable Hound Locators	910-331-3723	Perk780@gmail.com
Evelyn Andrews		Centurylink	910-678-0250	Evelyn.Andrews@centurylink.com
Angie Burcham		Centurylink	910-678-0246	Angela.H.Burhcam@centurylink.com
Gail Leaphart		Centurylink	910-678-0230	Gail.Leaphart@centurylink.com
Robbie Bullard		Charter (Previously TWC)	910-308-5660	robert.bullard@charter.com
Jack Crabb		Charter (Previously TWC)	910-401-5034	jack.crabb@charter.com
Andy LaPlante		Charter (Previously TWC)	919-280-3024	andre.laplante@charter.com
Jimmy Reid		Charter (Previously TWC)	910-308-3167	jimmy.reid@charter.com
Bruce Sheldon		Charter (Previously TWC)	252-223-6411	bruce.sheldon@charter.com
Tony Mlynski		Charter (Previously TWC)	910-303-2266	stanley.mlynski@charter.com
Clement McMillan		City of Fayetteville	910-391-0429	cmcmillan@ci.fay.us
David Norman		City of Fayetteville	910-433-1593	dnorman@ci.fay.nc.us
Jeff Riddle		City of Fayetteville	910-322-6358	jriddle@ci.fay.nc.us

Diana Lewis		City of Fayetteville	910-433-1664	dlewis@ci.fay.nc.us
Adam Furr		City of Fayetteville	910-263-2235	afurr@ci.fay.nc.us
Daniel Bowen		City of Fayetteville	910-433-1552	dbowen@ci.fay.nc.us
Steven Fussell		City of Fayetteville	910-433-1693	sfussell@ci.fay.nc.us
Ken Lake		City of Fayetteville - Traffic Services	910-433-1795	llake@ci.fay.nc.us
Joe Kulwicki		Distribution Construction, LLC	910-303-4127	jkulwicki@distributionconstruction.com
Matt Mueller		Distribution Construction, LLC	336-362-5983	mmueller@DistributionConstruction.com
Pat McKenzie		Distribution Construction, LLC	336-268-5654	patmckenzie@distributionconstruction.com
Nancy West-Brake		Digital Repair	252-883-1165	nancy.west-brake@digitalrepair.com
Karen Burns		Duke Energy Progress	910-429-3104	karen.burns@duke-energy.com
Daniel Ramirez		Duke Energy Progress	910-635-8505	daniel.ramirez@duke-energy.com
David Vencill		Duke Energy Progress	910-429-3103	james.vencill@duke-energy.com
Lisa Wingfield		Duke Energy Progress	919-210-7570	lisa.wingfield@duke-energy.com
Rob League		East Coast Underground	910-709-5120	eastcoastundergroundllc@yahoo.com
Dan Grove		Edwards Crane	252-883-2589	dgrove@edwardsinc.com
Gus Keane		ESP Associates, P.A.	919-415-2737	gkeane@espassociates.com
Bill Edelen		Froehling & Robertson	910-323-9832	bedelen@fandr.com

Craig Mintz		Froehling & Robertson	910-323-9832	cmintz@fandr.com
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Jeff Bartley		NC811	336-707-4528	jbartley@nc811.org
Bill Hammond		NCDOT	910-486-1421	bhammond@ncdot.gov
Jonathan Mitchell		NCDOT	910-437-2611	Jwmitchell1@ncdot.gov
Harry Bryant		NC Utilities Commission	919-218-4745	bryant@ncuc.net
Hilary King		NC Utilities Commission	919-612-9379	hking@ncuc.net
Ray Blackwell		Piedmont Natural Gas	910-309-4047	raymond.blackwell@piedmontng.com
Tracy Maddox		Piedmont Natural Gas	910-321-2909	tracy.maddox@piedmontng.com
Michael Sealey		Piedmont Natural Gas	910-321-2943	michael.sealey@piedmontng.com
Eric Bramble		Piedmont Natural Gas	910-309-4415	steven.bramble@piedmontng.com
Wanda Ellis		Piedmont Natural Gas	910-321-2961	wanda.ellis@piedmontng.com
Doug Ward		Piedmont Natural Gas	910-321-2908	douglas.ward@piedmontng.com
Terrell McCrimmon		Professional Maintenance Co.	910-488-8097	pmclandscaping@gmail.com
Chris Rainey		PWC	910-223-4718	chris.rainey@faypwc.com
Kenny Hart		PWC	910-223-4721	kenny.hart@faypwc.com

Morgan Smith		PWC	910-223-4715	morgan.smith@faypwc.com
Marc Tunstall		PWC	910-263-5030	marc.tunstall@faypwc.com
William Bailey		PWC	910-263-4871	william.bailey@faypwc.com
Carey Jacobs		PWC	910-322-0808	carey.jacobs@faypwc.com
Al Johnson		PWC	910-263-4991	al.johnson@faypwc.com
Sam Powers		PWC	910-223-4370	sam.powers@faypwc.com
Randy McLamb		South River EMC	919-820-7114	rmclamb@sremc.com
Andrew Smith		South River EMC	800-338-5530	asmith@sremc.com
Alan Roberts		Southern Cable	919-631-1419	
Mike Paluso		State Utility Contractors	704-289-6400	mikep@sucontractors.com
Corey Shull		State Utility Contractors	704-201-6690	cshull@sucontractors.com
Craig Silvanic		Stewart Engineering	919-244-5129	csilvanic@stewart-eng.com
Dan Adkins		Stewart Engineering	919-390-9157	dadkins@stewart-eng.com
Hector A Cruz		Town of Hope Mills - Public Works	910-916-3508	hacruz@townofhopemills.com
Don Sisko		Town of Hope Mills - Public Works		dsisko@townofhopemills.com
Ira Peterson		Town of Hope Mills Street Department	910-429-3383	ilpeterson@town.hope-mills.nc.us
Tracy Brigman		USIC	910-336-7168	tracybrigman@usicllc.com

Tracy Cribb		USIC	910-619-4403	tracycribb@usicllc.com
Sheila Burns		Utilities Plus, Inc.	910-980-0946	sburns@utilitiesplusinc.com
Tony Blackmon		Wellons Construction	910-985-3231	tblackmon@wellonsconstruction.com
J.K. Lee		Wellons Construction	910-568-7690	jlee@wellonsconstruction.com

NC811 UCC Report for January 2017

CUMBERLAND COUNTY UCC JANUARY 5, 2017

Downtown Asheville





A graphic featuring a man in a suit pointing at a blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons with various business icons. The man's hand is in the foreground, pointing towards the hexagon. The overall theme is business and technology.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Dec. 2016 vs 2015

Tickets

2016: 138,076

2015: 116,302

Difference: +18.7%

Transmissions

2016: 775,155

2015: 612,719

Difference: + 26.5%

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015

County Ticket Volume



County Ticket Volume

December stats compared with 2015

	Type Ticket						% Measured against Total Tickets					
CUMBERLAND	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2015	8	21	2025	29	571	2654	2015	0.3%	0.8%	76.3%	1.1%	21.5%
2016	36	17	2270	38	786	3147	2016	1.1%	0.5%	72.1%	1.2%	25.0%
+/- Var	350.0%	-19.0%	12.1%	31.0%	37.7%	18.6%	Diff +/-	0.8%	-0.3%	-4.2%	0.1%	3.5%

County Ticket Volume

2016 Stats Compared with 2015

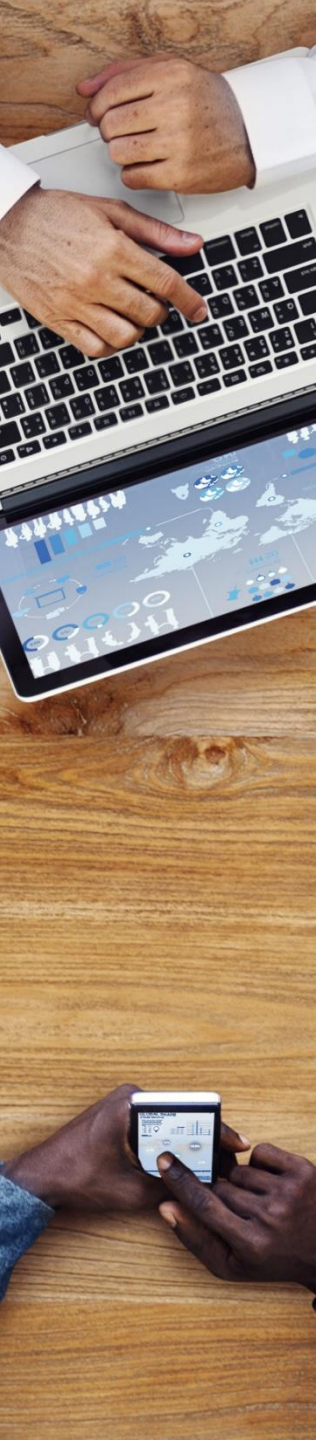
CUMBERLAND	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2015	115	347	32502	618	9822	43404	2015	0.3%	0.8%	74.9%	1.4%	22.6%
2016	268	371	33168	487	10445	44739	2016	0.6%	0.8%	74.1%	1.1%	23.3%
+/- Var	133.0%	6.9%	2.0%	-21.2%	6.3%	3.1%	Diff +/-	0.3%	0.0%	-0.8%	-0.3%	0.7%

Work Days	Total Tickets	Avg Locates per Day
247	44739	181

County Ticket Distribution

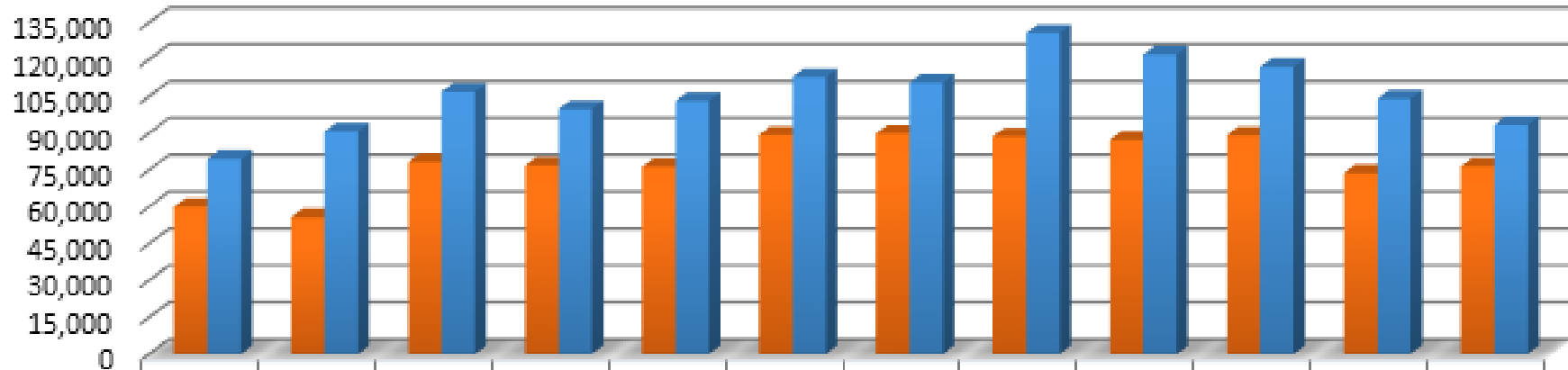
CUMBERLAND	3147
CEDAR CREEK	2
EASTOVER	31
FALCON	4
FAYETTEVILLE	2182
FAYETTEVILLE OUT	2
FORT BRAGG	299
GODWIN	12
GRAYS CREEK	2
HOPE MILLS	418
LINDEN	16
POPE AIR FORCE BASE	13
SPRING LAKE	83
STEDMAN	60
VANDER	2
WADE	21

REMOTE TICKET ENTRY



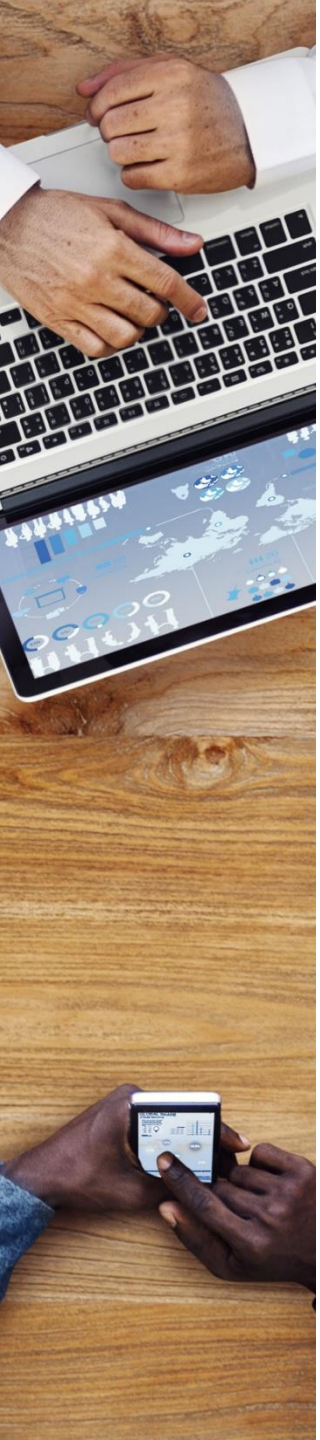
Total Tkt Summary	138,076
In-House Tkt. Summary	44,857
RTE Ticket Summary; incl. UL	93,219
RTE Ticket Summary; excl. UL	80,183
RTE % Volume; excl. UL	58.07%
RTE % Volume	67.51%

RTE Volume 2016 vs 2015



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015 RTE Volume	59,903	55,718	78,178	76,785	76,318	89,232	89,754	88,621	87,231	89,046	73,662	76,399
2016 RTE Volume	79,493	90,702	106,800	99,782	103,117	112,746	110,517	130,712	122,033	116,951	103,975	93,219

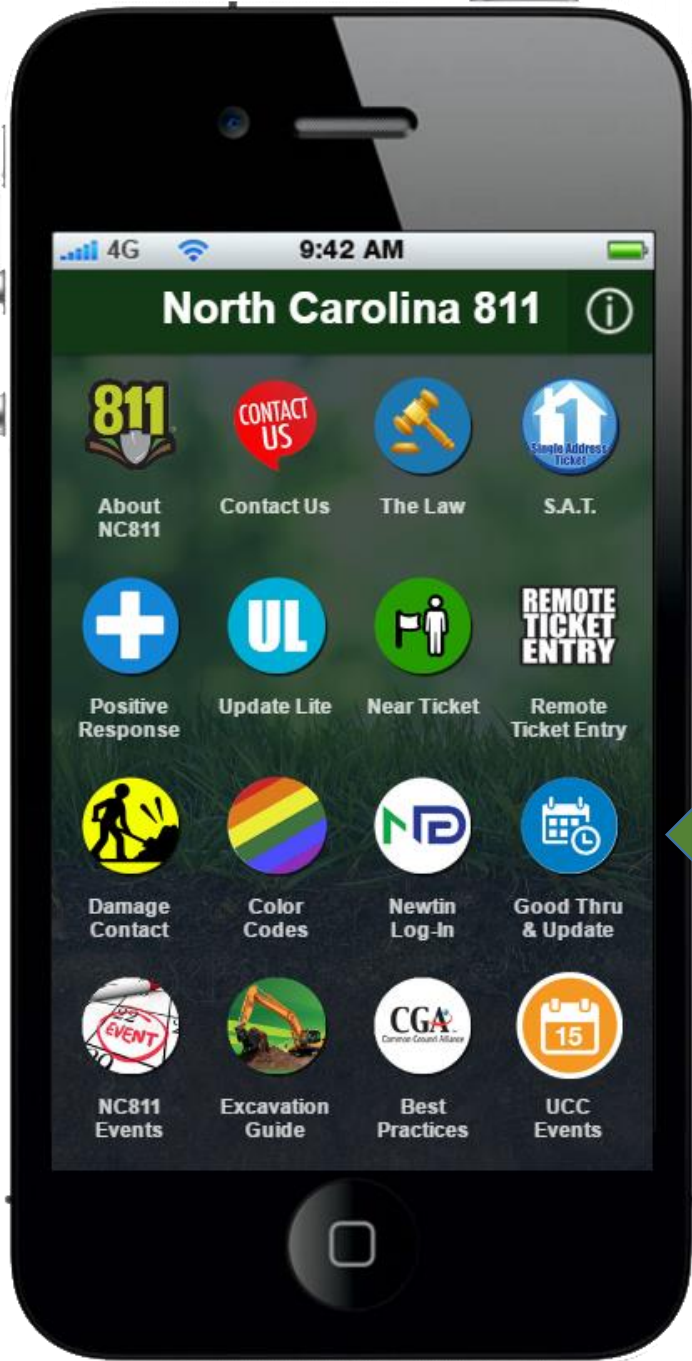
REMOTE TICKET ENTRY



Acquired RTE Participants 2016 vs 2015

Qtr	Month	2016	2015	Difference (+/-) 2016 v/s 2015
1QTR	Jan	71	76	-5
	Feb	87	62	25
	Mar	85	57	28
2QTR	Apr	81	54	27
	May	83	46	37
	Jun	82	66	16
3QTR	Jul	49	62	-13
	Aug	82	78	4
	Sep	67	57	10
4QTR	Oct	61	67	-6
	Nov	65	52	13
	Dec	47	48	-1
YTD Total		860	725	135
1Q		243	195	48
2Q		246	166	80
3Q		198	197	1
4Q		173	167	6

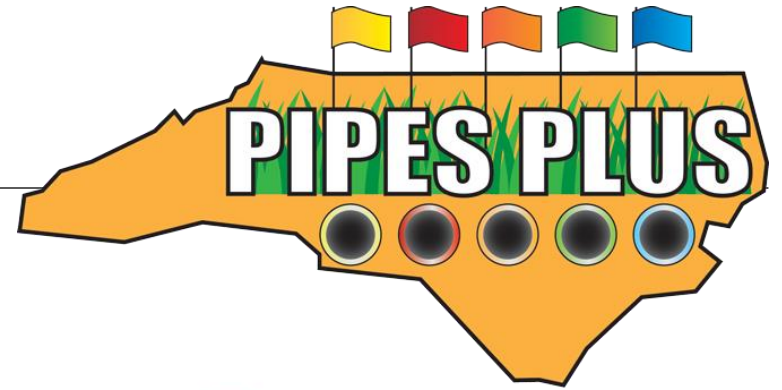
Good Thru & Update



Know the life of your ticket and when to update it with the Good Thru & Update section on the NC811 App

Pipes Plus in Spanish

Available online now!



www.ncpipesplus.org

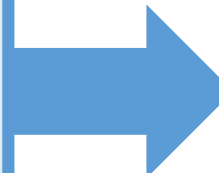
www.nc811.org/safe-digging-partner.html




Safe Digging Partner

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.



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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
```

Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- January 17 and 18, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule



HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 2	Monday
*Martin Luther King Jr's Birthday	January 16	Monday
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



4Q16

January 20, 2017
Grandover Resort &
Conference Center
Greensboro, NC

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

January 10th, 2017
Piedmont Natural Gas
2611 Greengate Dr.,
Greensboro, NC

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr.,
Myrtle Beach, SC 29572





**Thank you for your time and attention.
You can get a PDF copy of this presentation on
www.ncucc.org**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

NC811 UCC Report for January 2017

CUMBERLAND COUNTY UCC JANUARY 5, 2017

Downtown Asheville





A graphic featuring a man in a suit pointing at a blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons with various business icons. The man is in the center, slightly out of focus, wearing a dark suit, white shirt, and red tie. His right hand is pointing towards the hexagon. The hexagon is a vibrant blue with white text. The background has a grid of light blue hexagons. Various icons are scattered throughout: a hierarchy chart, a pie chart, a presentation board, a person silhouette, a globe, a bar chart with an upward arrow, gears, and a clock.

business analytics

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County Ticket Distribution

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2016 Damages

By Events

County	Events	% of Grand Total
Mecklenburg	172	31.33%
Wake	106	19.31%
Durham	59	10.75%
Union	24	4.37%
Buncombe	15	2.73%
Guilford	14	2.55%
Orange	13	2.37%
Forsyth	11	2.00%
Cabarrus	10	1.82%
New Hanover	10	1.82%
Brunswick	9	1.64%
Lincoln	8	1.46%
Catawba	7	1.28%
Johnston	7	1.28%
Cumberland	6	1.09%
Davidson	6	1.09%
Gaston	6	1.09%
Iredell	6	1.09%
Pender	6	1.09%
Alamance	5	0.91%
Cleveland	4	0.73%
Burke	3	0.55%
Carteret	3	0.55%
Chatham	3	0.55%



Harnett	3	0.55%
Henderson	3	0.55%
Pitt	3	0.55%
Rockingham	3	0.55%
Craven	2	0.36%
Moore	2	0.36%
Rowan	2	0.36%
Wilson	2	0.36%
Caldwell	1	0.18%
Chowan	1	0.18%
Davie	1	0.18%
Franklin	1	0.18%
Granville	1	0.18%
Greene	1	0.18%
Haywood	1	0.18%
Lee	1	0.18%
Macon	1	0.18%
Montgomery	1	0.18%
Onslow	1	0.18%
Person	1	0.18%
Randolph	1	0.18%
Robeson	1	0.18%
Stanly	1	0.18%
Wayne	1	0.18%
Grand Total	549	100.00%

NC811, December 2016: 549 Damage Events in 48 Counties

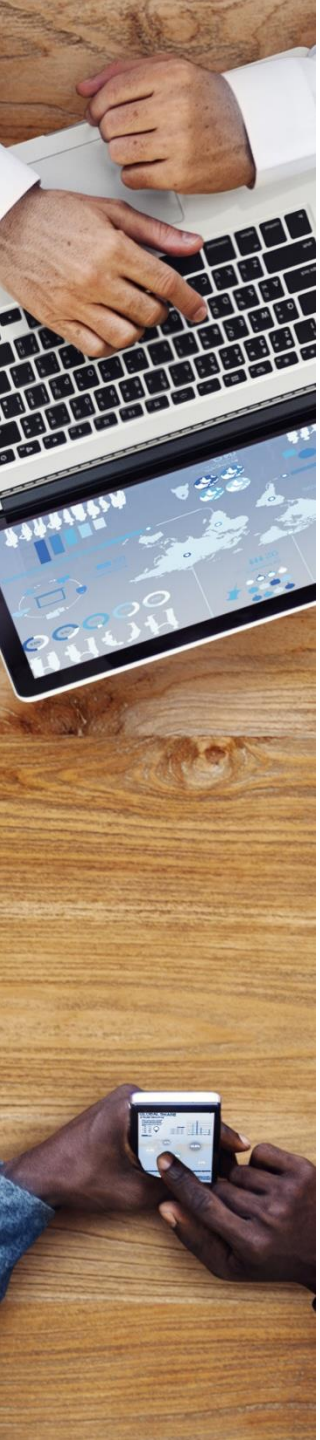
2016 Damages

Which Facility Was Damaged When What Work Was Performed?

	Facility Damaged							Grand	
	Telco	Cable TV	Electric	Nat Gas	Water	Unk/Other	Sewer	Total	GT%
Telecommunications	34	40	28	72	54	4	4	236	42.99%
Natural Gas	25	19	15		9	2	2	72	13.11%
Water	29	11	8	1	2	6		57	10.38%
Electric	22	14	11	2	3			52	9.47%
Sewer	5	13	8	1		1		28	5.10%
Cable TV	12		5	4	5			26	4.74%
Unknown/Other	5	5	5	3		2		20	3.64%
Fencing	4	2	4			1		11	2.00%
Landscaping	5	2		1				8	1.46%
Road Work	5	1		1		1		8	1.46%
Storm Drain/Culvert	1		2	1	1			5	0.91%
Pole	4	1						5	0.91%
Irrigation	1	3						4	0.73%
Bldg. Construction			3			1		4	0.73%
Street Light	1	1	1	1				4	0.73%
Drainage	1		2					3	0.55%
Driveway	2							2	0.36%
Site Development	1							1	0.18%
Curb/Sidewalk	1							1	0.18%
Grading							1	1	0.18%
Traffic Signal		1						1	0.18%
Grand Total	158	113	92	87	74	18	7	549	100.00%
	28.78%	20.58%	16.76%	15.85%	13.48%	3.28%	1.28%		

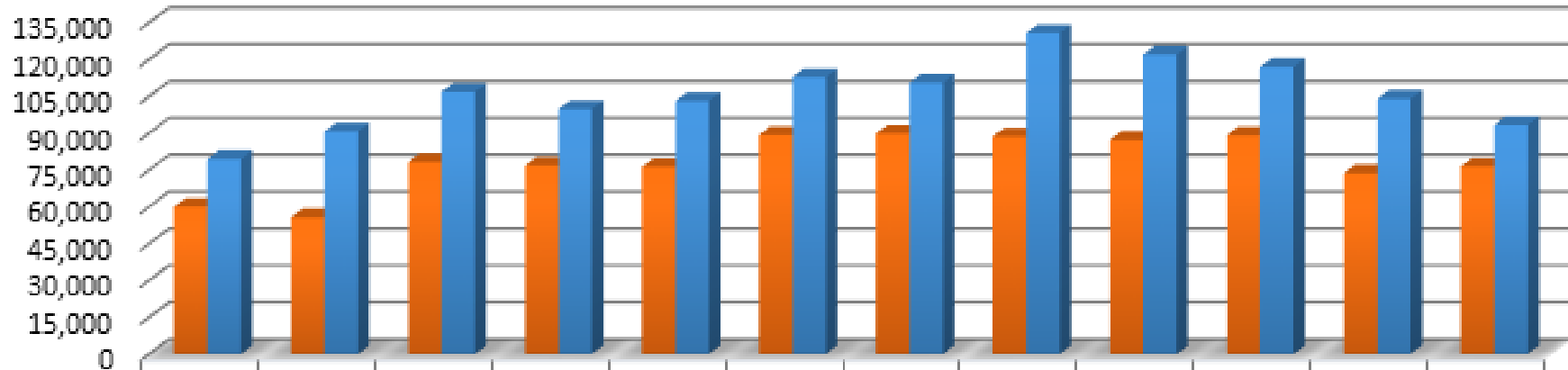
NC811, December 2016: 549 Damage Events in 48 Counties

REMOTE TICKET ENTRY



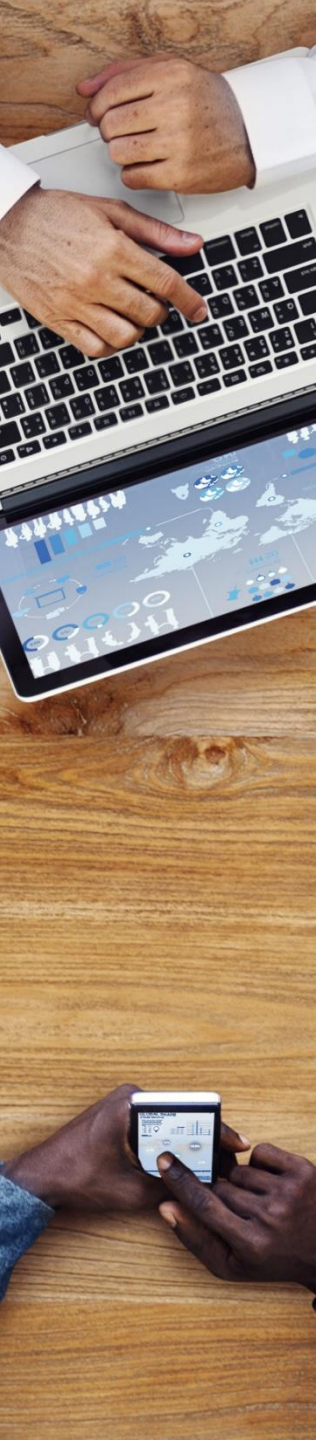
Total Tkt Summary	138,076
In-House Tkt. Summary	44,857
RTE Ticket Summary; incl. UL	93,219
RTE Ticket Summary; excl. UL	80,183
RTE % Volume; excl. UL	58.07%
RTE % Volume	67.51%

RTE Volume 2016 vs 2015



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015 RTE Volume	59,903	55,718	78,178	76,785	76,318	89,232	89,754	88,621	87,231	89,046	73,662	76,399
2016 RTE Volume	79,493	90,702	106,800	99,782	103,117	112,746	110,517	130,712	122,033	116,951	103,975	93,219

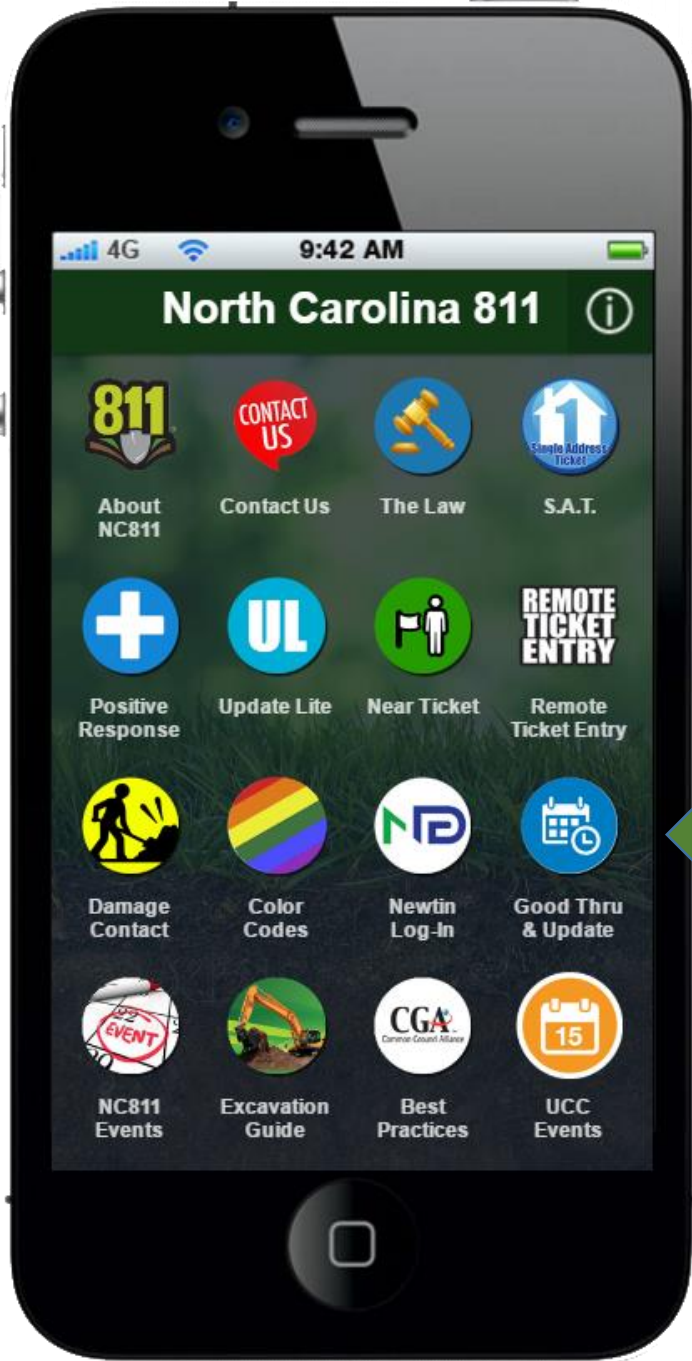
REMOTE TICKET ENTRY



Acquired RTE Participants 2016 vs 2015

Qtr	Month	2016	2015	Difference (+/-) 2016 v/s 2015
1QTR	Jan	71	76	-5
	Feb	87	62	25
	Mar	85	57	28
2QTR	Apr	81	54	27
	May	83	46	37
	Jun	82	66	16
3QTR	Jul	49	62	-13
	Aug	82	78	4
	Sep	67	57	10
4QTR	Oct	61	67	-6
	Nov	65	52	13
	Dec	47	48	-1
YTD Total		860	725	135
1Q		243	195	48
2Q		246	166	80
3Q		198	197	1
4Q		173	167	6

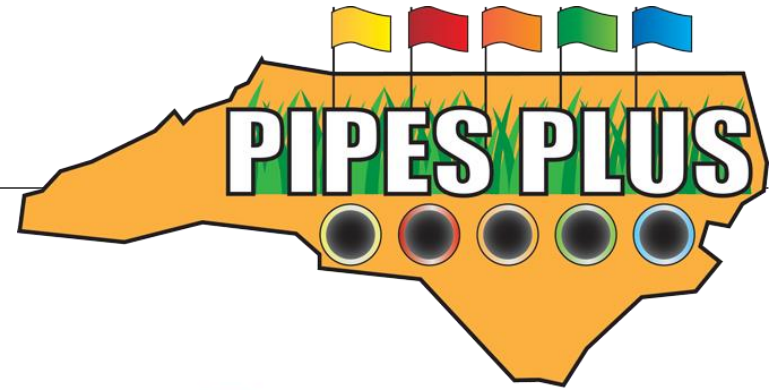
Good Thru & Update



Know the life of your ticket and when to update it with the Good Thru & Update section on the NC811 App

Pipes Plus in Spanish

Available online now!



www.ncpipesplus.org

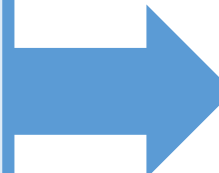
www.nc811.org/safe-digging-partner.html




Safe Digging Partner

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.




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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
```

Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule



HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 2	Monday
*Martin Luther King Jr's Birthday	January 16	Monday
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



4Q16

January 20, 2017
Grandover Resort &
Conference Center
Greensboro, NC

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

January 10th, 2017
Piedmont Natural Gas
2611 Greengate Dr.,
Greensboro, NC

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr.,
Myrtle Beach, SC 29572





**Thank you for your time and attention.
You can get a PDF copy of this presentation on
www.ncucc.org**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.