

*Durham County 811 Coordinating Meeting*

**PSNC Energy-South Durham Office**

**Located at 2541 Whilden Drive, Durham NC 27713**

**April 12, 2017**

**Meeting Time:**

The Durham County Utility Coordinating Meeting was called to order by Kenneth Knighton at 11:00 am.

**Total Members Present:**

There was a total of **21** members present at the February Durham County Utility Coordinating Meeting.

**Safety Moment:**

Kenneth Knighton with PSNC Energy talked about watching out for ticks, snakes and bees and they can cause Rocky Mountain Spotted Fever, allergies and using an epi-pen and let people know if you have an allergy on a crew so they are aware if you have an emergency. Watch out for copperhead snakes which are prevalent in our area.

**Steve Moore:** Steve was filling in for Jeff Bartley who had to be in Greensboro on other business. Steve talked about the Safe Digging Month is this month and the toolkit for some photos, videos, and posters if you want them for your office on the UCC website.

**Video for Marathon pipeline with Brent Breedlove on an incident in Indiana and knowing the rules and costs of not calling in a locate ticket.**

**There is a new APP for "Gary the Gopher" you can go to your smartphone and see Gary and go on and dig dirt and possibly win prizes from 1-3 times a day.**

**They are still doing the Fire Station Marquee challenge where fire stations can still win prizes for posting the banner for 811. First prize is 1000.00 and 2<sup>nd</sup> & 3<sup>rd</sup> are for gas grills.**

**811 is partnering with Lowes to show the 811 logo and next year it will be on Lowes stores lawn care tools that you purchase to help promote call before you dig.**

**Roundtable Discussions were as follows:**

Leslie O'Connor with Durham City/ County Emergency Management said they are in the process of re-writing emergency operation plans and FEMA restructuring. She requested everyone's information or business cards.

Tasha Johnson with City of Durham Public Works discussed permitting & locates and changes in some of their processes to be more flexible to utility needs and contractor needs.

Bill DeBruhl with DCC asked if anyone knew of someone that could get some fill dirt and also they have a new supervisor we will be seeing around Scott Chasin.

TRC said that work is picking up.

Tom Miller with ITS asked about the rules in regards to calling in multiple addresses if only need the ROW marked how many is within correct locate ticket parameters because they are getting some comments about it.

Some of the companies gave some examples and some people discussed what they are finding is acceptable with regards to marking in white paint and putting specific addresses and areas on the ticket.

Southern Cross said they thought there was going to be some verbage changed due to the footages might be more/ less depending on the county and house sizes.

Steve said that they are going to be having a video for white lining & how to do it correctly with the CGA best practices.

Special thanks to TRC for lunch today

Next meeting will be Jun 14<sup>th</sup> the second Wednesday at 11 a.m.

Thanks to Distribution Construction who has offered to do lunch next time.

Adjourn



Durham WCC Meeting. 4-12-17

"Please Sign In"

Name	Company	Email
Jennifer Miller	PSNC Energy	Jennifer.Miller@scana.com
James Scott	Southern Cross	JSScott@Southerncrossinc.com
<del>Jack Kiser</del>	<del>PSNC</del>	<del>JKiser@PSGconstruction.com</del>
Ken Kuhlman	PSNC	KKuhlman@scana.com
Leslie O'Connor	Durham City County Emergency Mgmt	locconnor@dcemc.gov
Tedd Baker	Duke Energy	tedd.baker@duke-energy.com
Jackie Proctor	PSNC Energy	Jackie.Proctor@scana.com
Bill DeBrackl	DEC	BillDeBrackl@dec.com
Clinton Bredle	DEC	cbredle@distributivconstruction.com
Robert Wright	D.C.C.	Rwright@distributivconstruction.com
Kerry Bowers	Southern Cross Inc	KBowers@SouthernCrossInc.com
Kyle Cuddy	TRC Const. Inc	kcuddy@TRCConstruction.us
Joe Westmarsh	TRC Construction Inc.	jwestmarsh@trc.com
James Shawyer	ITS	jshawyer@its-nc.com
Les Denny	SN Communications	ldenny@svcomm.com
Tom Miller	ITS	TMiller@its-nc.com
DeAnnis Burnette	Duke Energy	deannis.burnette@duke-energy.com
Tasha Johnson	CITY OF DURHAM Public Works	tasha.johnson@durhamnc.gov



Durham County UCC

April 12, 2017

# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts are here!  
Get yours now.



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



STATISTICS

PERCENTS

**ANALYTICS**

BUTTON

%

# Locate Requests & Transmissions

## March 2017 vs 2016

## YTD Totals 2017

### Tickets

2017: 172,850

2016: 173,038

Difference: - 0.1%

**Tickets: 467,520**

+ 7.6% over 2016

### Transmissions

2017: 985,116

2016: 914,934

Difference: + 7.7%

**Transmissions: 2,642,462**

+ 14.5% over 2016



# County Ticket Volume



**North Carolina 811**  
www.nc811.org

# County Ticket Volume

March 2016 Stats Compared with March 2017



DURHAM	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	353	127	6,379	549	1,927	9,335	2016	18.3%	1.4%	68.3%	5.9%	20.6%
2017	159	72	4,834	118	2,009	7,192	2017	2.2%	1.0%	67.2%	1.6%	27.9%
+/- Var	-55.0%	-43.3%	-24.2%	-78.5%	4.3%	-23.0%	Diff +/-	-16.1%	-0.4%	-1.1%	-4.3%	7.3%

# County Ticket Volume

YTD 2016 stats compared with YTD 2017



DURHAM	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	634	262	14,141	762	5,868	21,667	2016	2.9%	1.2%	65.3%	3.5%	27.1%
2017	470	318	13,825	397	5,181	20,191	2017	2.3%	1.6%	68.5%	2.0%	25.7%
+/- Var	-25.9%	21.4%	-2.2%	-47.9%	-11.7%	-6.8%	Diff +/-	-0.6%	0.4%	3.2%	-1.5%	-1.4%

Work Days	Total Tickets	Avg Locates per Day
82	20,191	246

# County Ticket Distribution

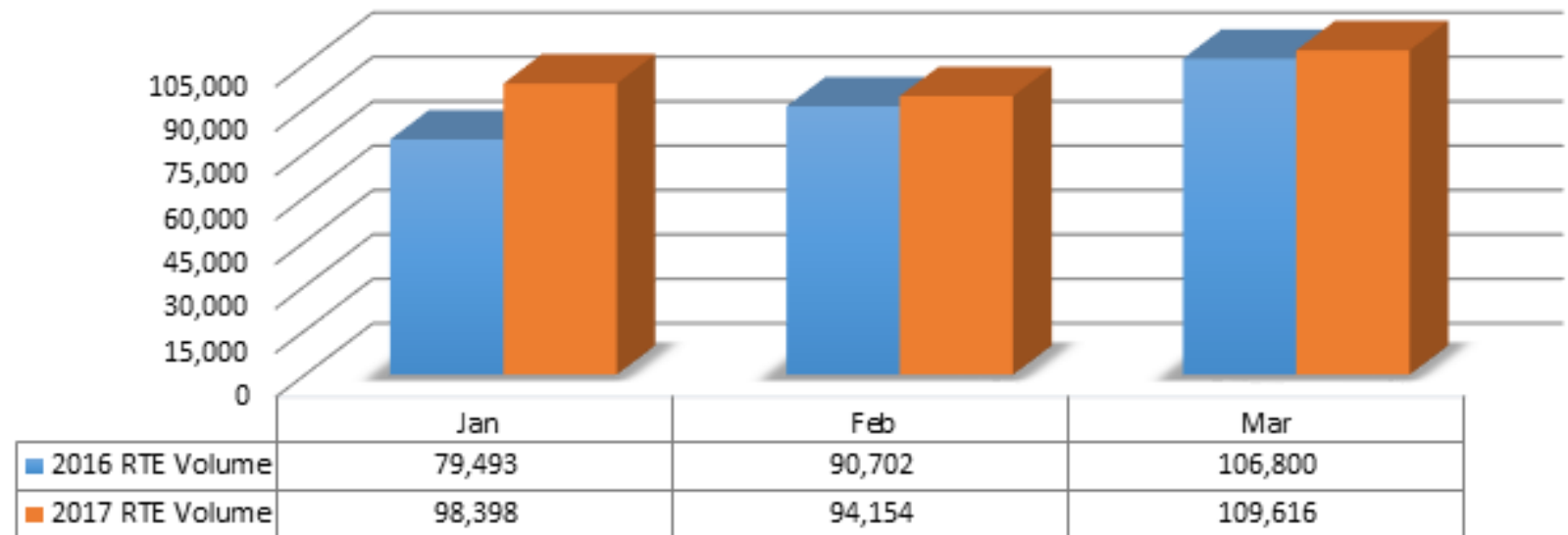


<b>DURHAM</b>	<b>7,192</b>
BAHAMA	44
CHAPEL HILL	102
DURHAM	6,883
GORMAN	5
MORRISVILLE	42
OAK GROVE	33
RALEIGH	57
RED MOUNTAIN	7
RESEARCH TRIANGLE PA	3
ROCKY KNOLL	1
ROUGEMONT	14
WEST POINT ON THE EN	1

# Remote Ticket Entry

Total Tkt Summary	172,850
In-House Tkt Summary	63,234
RTE Ticket Summary; incl. UL	109,616
RTE Ticket Summary; excl. UL	892,711
RTE % Volume; excl. UL	53.64%
RTE % Volume	63.42%

RTE Volume 2017 vs 2016





# Incidents Data

## By County

County	Events	% of Grand Total
Alamance	7	1.07%
Alexander	1	0.15%
Anson	1	0.15%
Brunswick	18	2.76%
Buncombe	15	2.30%
Burke	2	0.31%
Cabarrus	17	2.60%
Caldwell	3	0.46%
Carteret	1	0.15%
Catawba	4	0.61%
Chatham	10	1.53%
Cleveland	5	0.77%
Craven	2	0.31%
Cumberland	11	1.68%
Dare	3	0.46%
Davidson	13	1.99%
Davie	1	0.15%
Durham	47	7.20%
Forsyth	26	3.98%
Gaston	11	1.68%
Granville	4	0.61%
Guilford	16	2.45%
Harnett	5	0.77%
Henderson	5	0.77%
Iredell	10	1.53%
Johnston	18	2.76%

Lee	1	0.15%
Lenoir	1	0.15%
Lincoln	2	0.31%
McDowell	1	0.15%
Mecklenburg	173	26.49%
Moore	2	0.31%
New Hanover	10	1.53%
Onslow	2	0.31%
Orange	6	0.92%
Pender	7	1.07%
Pitt	3	0.46%
Polk	1	0.15%
Randolph	1	0.15%
Richmond	1	0.15%
Rockingham	3	0.46%
Rowan	6	0.92%
Rutherford	1	0.15%
Sampson	1	0.15%
Stanly	1	0.15%
Surry	2	0.31%
Union	21	3.22%
Vance	1	0.15%
Wake	140	21.44%
Watauga	2	0.31%
Wayne	1	0.15%
Wilson	7	1.07%
<b>Grand Total</b>	<b>653</b>	<b>100.00%</b>

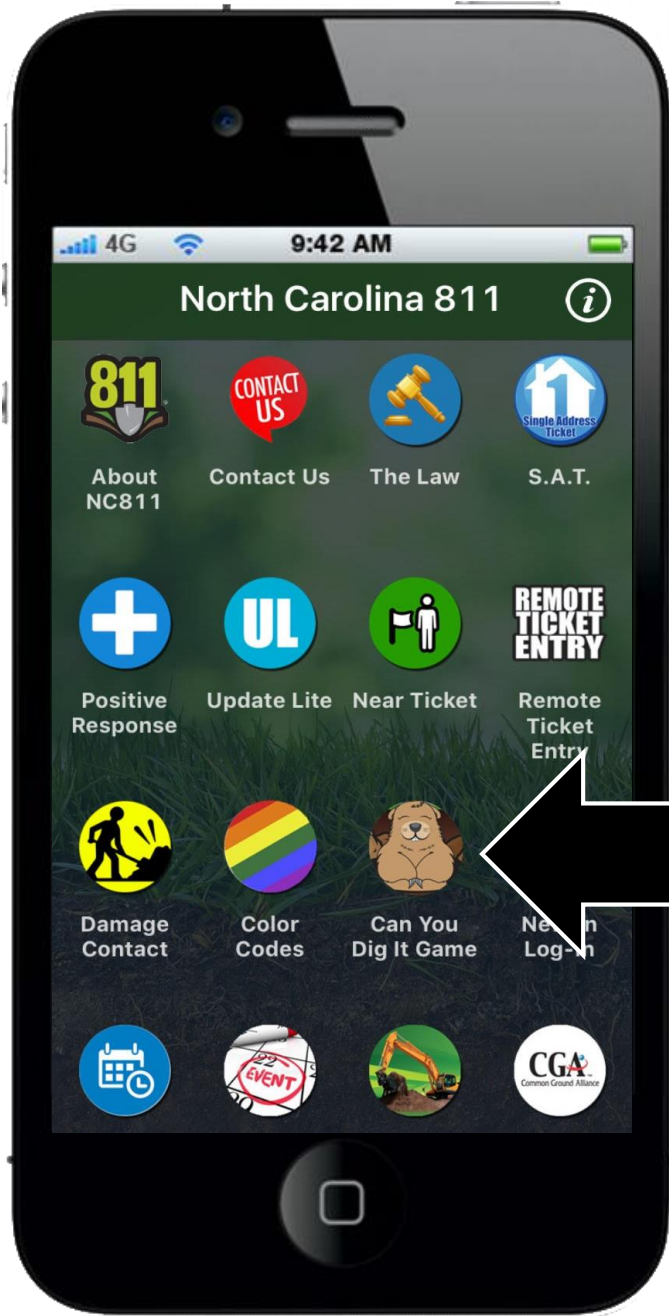


## New Members

So far in 2017 NC811 has welcomed 15 new members.

13 utilities and 2 associate members.

If you need information on how to become a member of NC811 visit: [www.nc811.org/member-services.html](http://www.nc811.org/member-services.html)



For the month of April we have added a button on the NC811 app for the "Can you dig it?" game. All month long visit the game and dig for prizes.

**For more information on the game visit: [safedigging.me](http://safedigging.me)**



# Join us at the ballpark

with



Friday, April 14th  
7pm – 10pm  
30 Buchanan Pl,  
Asheville, NC



# Join us at the ballpark

with  Piedmont  
Natural Gas

Wednesday, April 19th

5pm – 8pm

324 S Mint St,

Charlotte, NC 28202



CHARLOTTE  
**KNIGHTS**™

# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

<http://www.nc811.org/marqueechallenge.html>

**811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.**

**#811Lowe's**

**1.5 Million tree wraps**



**811 and Lowe's are teaming up for safety!**

Lowe's has partnered with 811 to share the "Call Before You Dig" message. Each tree in their Garden Center now has 811 on the wrap.

#811Lowe's



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.  
On the corner of Operations Way and  
Westinghouse Blvd.



- **April 18, 2017 - 10am to 4pm**
- **July 18, 2017 - 10am to 4pm**
- **October 17, 2017 - 10am to 4pm**

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings

## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC

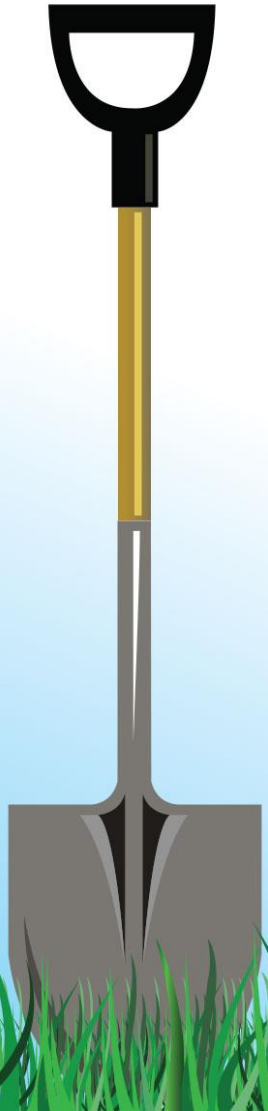


For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



**PSNC Energy**  
**Tue, July 11, 2017**  
**10am – 12pm**  
**15 Overland Industrial**  
**Blvd, Asheville, NC 28806**







**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.