

*Durham County 811 Coordinating Meeting*

**PSNC Energy-South Durham Office**

**Located at 2541 Whilden Drive, Durham NC 27713**

**August 9, 2017**

The Durham County Utility Coordinating Meeting was called to order by Kenneth Knighton at 11:00 am.

**Total Members Present:**

There was a total of **23** members present at the August Durham County Utility Coordinating Meeting.

**Safety Moment:**

Scott Parker showed a video on the AT&T trucks that had a disgruntled customer shooting at them. We need to pay attention to our surroundings and that communication with customers is very important to our safety. Filming someone on a cell phone that is shooting at your truck with a hand gun may not be the best idea.

**Thomas Hicks discussed a Near Miss:** Thomas Hicks Jr. with PSNC Energy recently had an event while running some gas lines in a new subdivision and couldn't get the power located by USIC due to the power was said to not be energized yet and the pedestals were locked due to this fact. So no lines were marked and one of the contract crews hit a line that in fact did have power on it. Luckily no one was injured but we need to look at ways to communicate this to Duke Energy to mark lines as new ones are put in the ground because they are not always on site and may leave for periods of time while the gas company is running new lines as well.

Tom Miller stated he also had experienced this a great deal in this large subdivision and is having a problem with new locked pedestals & lines.

Kevin Christian with USIC asked where this area was located (54 & Barbee Rd) Kevin stated that USIC cannot located these areas if they are not energized and thought maybe it was possible for the gas company to wait/hold off until all the power in the subdivision is run.

Thomas Hicks Jr said that unfortunately that is not a possibility because the gas company has deadlines and has to get gas to certain areas or they cannot close on the homes without their C.O. and cannot wait for Duke to finish an entire subdivision.

Jeff Bartley asked how long it takes for Duke Energy to energize the subdivision?( Kevin w/ USIC)said there are many streets in this area.

Kevin with USIC said that you might think there is one power line on the pedestal when they might have 16. They cannot just venture a guess when then cannot hookup to the power and cannot locate it.

Scott Parker with PSNC asked how do the locators determine if the pole has been energized are they notified or do they just hookup and find out. Kevin said that they do just hookup and find out.

Scott Parker also asked if a locate is not located and cannot be how do they code it?

Kevin w/ USIC said that they list it as "Unlocatable" but the tickets keep coming back through and don't get marked until there is power on the pedestal there is nothing they can do.

Jeff Bartley asked what happens when it's deemed unlocatable and then Duke goes behind you and energizes that power pedestal and someone hits it? It could become a serious situation.

Thomas Hicks w/ PSNC said that here at the gas company the contractors are required to mark the new lines they install as they put them in so he is wondering if it would be possible for Duke Energy to have their guys do this so someone would know where these lines are.

Scott Parker said that if you hit a line just treat it like it is energized that way no one gets hurt if its powered up.

Paul Carrico w/ AT&T said that maybe this is something we need to bring up at the state UCC meeting to discuss the seriousness of the situation putting lines in the ground that cannot be marked or can't be located.

Ken Knighton w/ PSNC hopefully bringing it up here will help to get the issue addressed going forward now that the issue has been brought up.

Jeff Bartley said he appreciated the job the locators do and know they have a very difficult job and discussing an issue is not pointing fingers but attempting to make things better.

Jeff Bartley went over the NC 811 reports ticket numbers, volume uptick, we are in second for the volume record in number of locate tickets.

Friday is 811 day , August 11<sup>th</sup>

Mock line strike 9-13 everyone is invited to go, be sure to register.

#### ROUND TABLE

Dalton Echols w/ City of Durham said he is pleased to announce they are hiring 2-3 new people because in December of last year there qty of permits was 280 in one month, last month they had 490 permits and the work load keeps increasing for him and Mike Covington so help is coming.

Paul Carrico w/ AT&T said 65% of locate requests are between Charleston metro and Raleigh metro area & the rest are spread all over the state. NC 811 does a great job . 16.9% of AT&T damages was no tickets called in and the national average is 25%.

Les Denney w/ S&N said that he just wanted to reiterate safety and keep an eye on surroundings w/ power it can energize the entire area & you can have an incident. Don't run up when there is an incident approach with caution. Someone trying to do some good can make a bad situation worse not knowing how to handle an issue and Les brought up a hit gas line story how things went from bad to worse.

Lori Whitener w/ Badger Daylighting said there is a lot of work going on in the north and south and Duke is working w/ pot holing excavation and doing a lot w PNG and if anyone would like info she has info after the meeting.

Tom Fahy w/ Frontier is taking over for Shedrick said he looks forward to his new role and locates and locators are very important in what we do.

Brian with Ditch Witch said that he sells locators and if anyone is in need he would be glad to help out and also asked if they were in the trucks so they could spot lines to have a general idea where the lines were if they were not marked.

Wade Morrison w/ Utilis has an email if anyone wants to know it and where and how many miles they will be covering per day and where.

Thomas Hicks said thanks for all the help and participation with his hit line issue.

Tom Miller w/ ITS talked about one of his guys having a truck get stolen and the guy acted and how the guys handled the situation calling 911 immediately.

Mark Schell/ Fire Marshall said there is a new free notification app if anyone is interested go to [AlertDurham.com](http://AlertDurham.com) and also you can call to get an event alert added call and ask for emergency management.

Paul mentioned the solar eclipse coming up at the end of August.

Ken Knighton said he thinks we all do a great job of managing our due diligence when it comes to safety and thanks for working safe.

**Next meeting is Oct 11, 2017**

**Volunteers to host lunch next time is : Branz Technologies**

**Special Thanks to PSNC Energy for lunch today!**

## UCC Sign-In Sheet

County: DurhamDate: 8/9/17

Name	Company	Email	Phone
Jennifer Miller	PSNC Energy	Jennifer.Miller@psnc.com	919-548-7447
JEFF BARTLEY	NC 811	JBARTLEY@NC811.ORG	336-707-4528
LES PENNEY	SEM Commercial	lpenney@SEMVA.com	919-820-3194
Abu Zeigbe	Branz Technologies	abe@branztech.com	703-774-4080
Paul Cassico	AT&T/ID	PC881@ATT.COM	864-494-6031
Kyle Cuddy	TRC Const.	KCuddy@TRCConstruction.us	919-796-2517
Brian Norris	Ditch Witch NC	bnorris@dwn.com	919-817-1135
KEVIN CHRISTIAN	USIC	Kevin.Christian@usicllc	919-427-1405
Lori Whitener	Budger Drylighting	LWhitener@budgerinc.com	803-210-9804
Andrew Baranovsky	TRC Construction	Drew@TRCConstruction.us	(919) 257-0121
Scott Parker	PSNC	Sparker2@psnc.com	919-317-4564
Kevin Francis	Southern Cross	KFrancis@SouthernCross.com	205-966-1164
Kirk Bouldoff	United Pedals	kbouldoff@up.com	570-355-2406
Wade Morrison	Utilis	wmorrison@utilisdesign.com	505-331-9457
THOMAS HICKS JR	PSNC	THOMAS.JR.HICKS@PSNC.COM	919-548-3354





**North Carolina 811**  
www.nc811.org

Durham County UCC  
August 9, 2017

August 2017

# Statewide Ticket and Transmission Data

## July: 2017 / 2016 Comparison

### Tickets

2017: 160,565

2016: 166,259

Difference: -3.4%

### Transmissions

2017: 909,697

2016: 909,182

Difference: +0.1%



# Statewide Ticket and Transmission Data

## Year-to-Date: 2017 / 2016 Comparison

### Tickets

2017: 1,129,684

2016: 1,099,987

Difference: +2.7%

### Transmissions

2017: 6,409,492

2016: 5,902,076

Difference: +8.6%





# County Ticket Volume



July 2017 Stats Compared with July 2016

	Type Ticket					
<b>DURHAM</b>	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	125	165	4,130	176	1,834	6,430
2017	135	37	4,411	146	1,645	6,374
+/- Var	8.0%	-77.6%	6.8%	-17.0%	-10.3%	-0.9%

# County Ticket Volume



YTD 2017 Stats Compared with YTD 2016

	Type Ticket					
<b>DURHAM</b>	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	1,424	903	31,968	1,607	13,153	49,055
2017	1,075	492	31,313	936	10,721	44,537
+/- Var	-24.5%	-45.5%	-2.0%	-41.8%	-18.5%	-9.2%

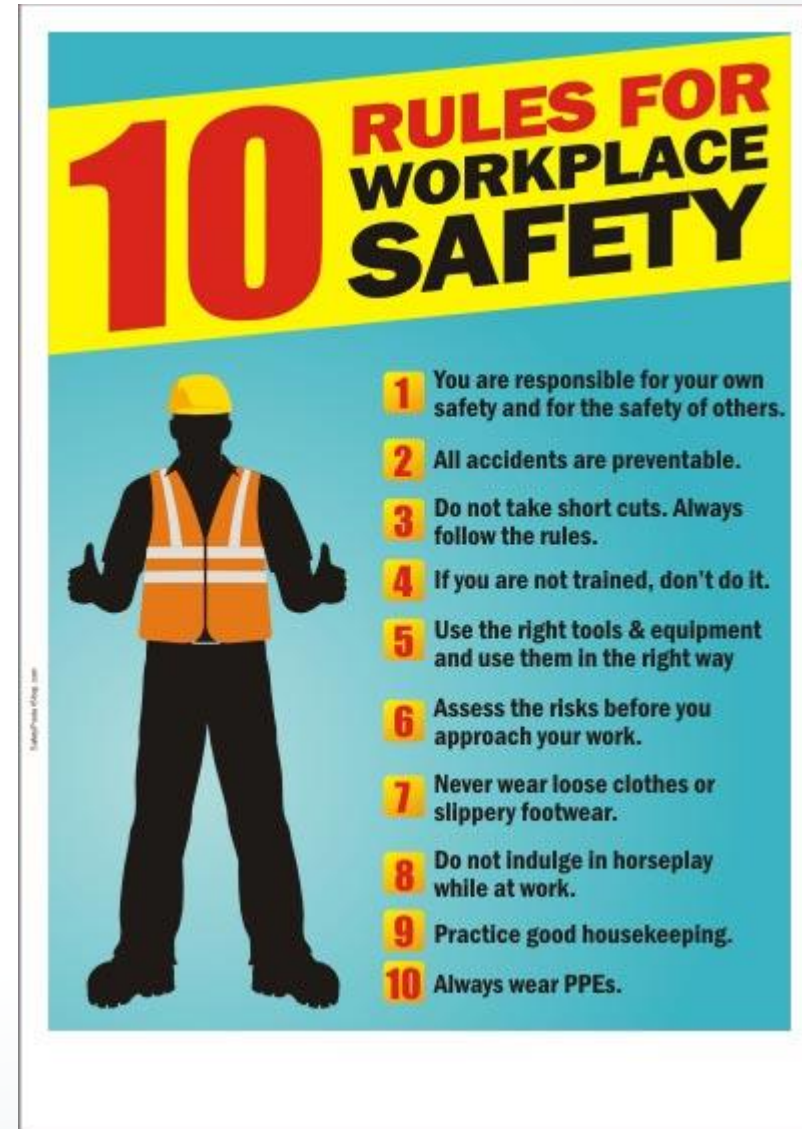
Work Days	Total Tickets	Avg Locates per Day
146	44,537	305

# County Ticket Distribution



<b>DURHAM</b>	<b>6374</b>
BAHAMA	16
CHAPEL HILL	95
DURHAM	6184
GORMAN	1
MORRISVILLE	40
OAK GROVE	4
PARKWOOD	1
RALEIGH	17
RED MOUNTAIN	1
RESEARCH	
TRIANGLE PA	5
ROUGEMONT	10

# A Safety Moment



# Events, Meetings, Holidays



## Upcoming Holiday

**Labor Day**  
**Monday, Sept. 4**

*All holidays are excluded from  
the three working day notice.*

## Board Meeting

**3Q17**  
October 19-20  
Double Tree by Hilton Hotel  
New Bern River Front  
New Bern, NC

## NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations  
Way, Raleigh, NC.**

On the corner of Operations  
Way and Westinghouse Blvd.

October 17, 2017  
10am to 4pm

## State UCC Meetings

**PSNC Energy**  
Tue, Sept. 12, 2017  
10am – 12pm  
1801 Trinity Church Rd.,  
Concord, NC 28027

**August 11, 2017**



# Join us at the ballpark



**Durham Bulls**  
**Fri, August 11<sup>th</sup>**  
409 Blackwell St,  
Durham, NC

*Our co-sponsor of this game is:*



# Join us at the ballpark



**Asheville Tourists**

**Fri, August 11<sup>th</sup>**

30 Buchanan Pl,  
Asheville, NC

*Our co-sponsor of this game is:*



# Join us at the ballpark



**Charlotte Knights**  
**Thurs, Aug. 17th**  
324 S Mint St,  
Charlotte, NC

*Our co-sponsor of this game is:*



**C H A R L O T T E**  
**KNIGHTS**™



# Have you registered yet?



**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

[ncpipesplus.org/mock-line-strike.html](http://ncpipesplus.org/mock-line-strike.html)

**September 13<sup>th</sup> 2017**

NC State Fairgrounds &  
Kerr Scott Building  
1025 Blue Ridge Rd,  
Raleigh, NC 27607



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)

# How can an 811 liaison help you today?



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