

April is National Safe Digging Month

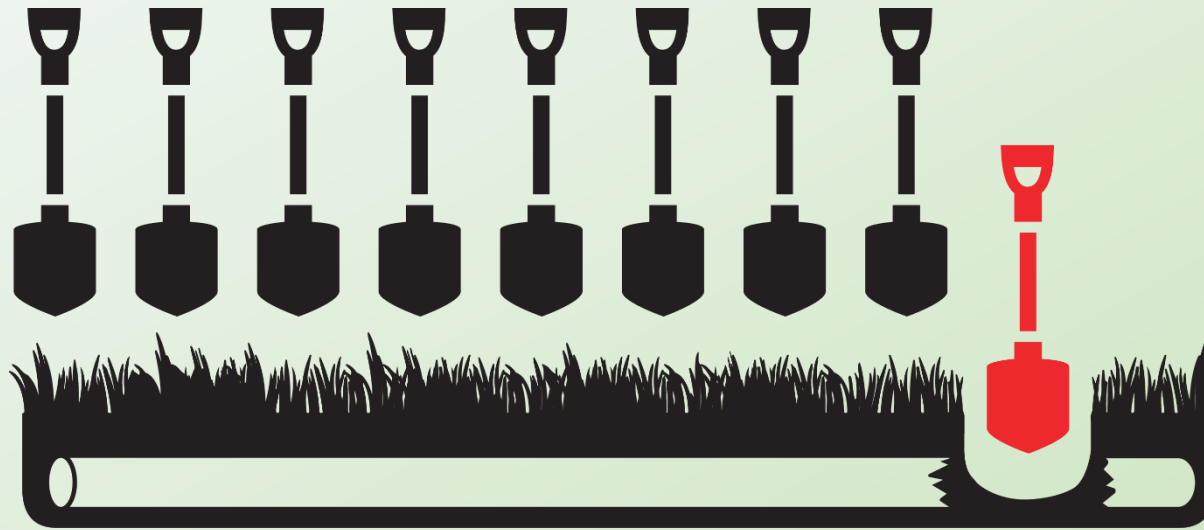
Get the toolkit: nc811.org/safe-digging-month.html



**Durham
County**







Every **9** Minutes

an underground utility is damaged
because someone didn't call



BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
WATER

BURIED
ELECTRIC
CABLE

Locate Requests & Transmissions

Mar. 2018 vs 2017

Tickets

2018: 166,950

2017: 172,850

Difference: -3.41%

Transmissions

2018: 925,225

2017: 985,116

Difference: -6.08%

Year-to-Date

Tickets

2018: 468,868

2017: 467,520

Difference: +0.28%

Transmissions

2018: 2,615,430

2017: 2,642,462

Difference: -1.02%



County Ticket Volume

2018 Stats Compared with 2017



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	159	72	4834	118	2009	7192
2018	178	28	3597	151	1947	5901
	11.9%	-61.1%	-25.6%	28.0%	-3.1%	-18.0%

County Ticket Volume



YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	470	318	13825	397	5181	20191
2018	471	95	11379	487	4842	17274
	0.2%	-70.1%	-17.7%	22.7%	-6.5%	-14.4%

County Ticket Distribution

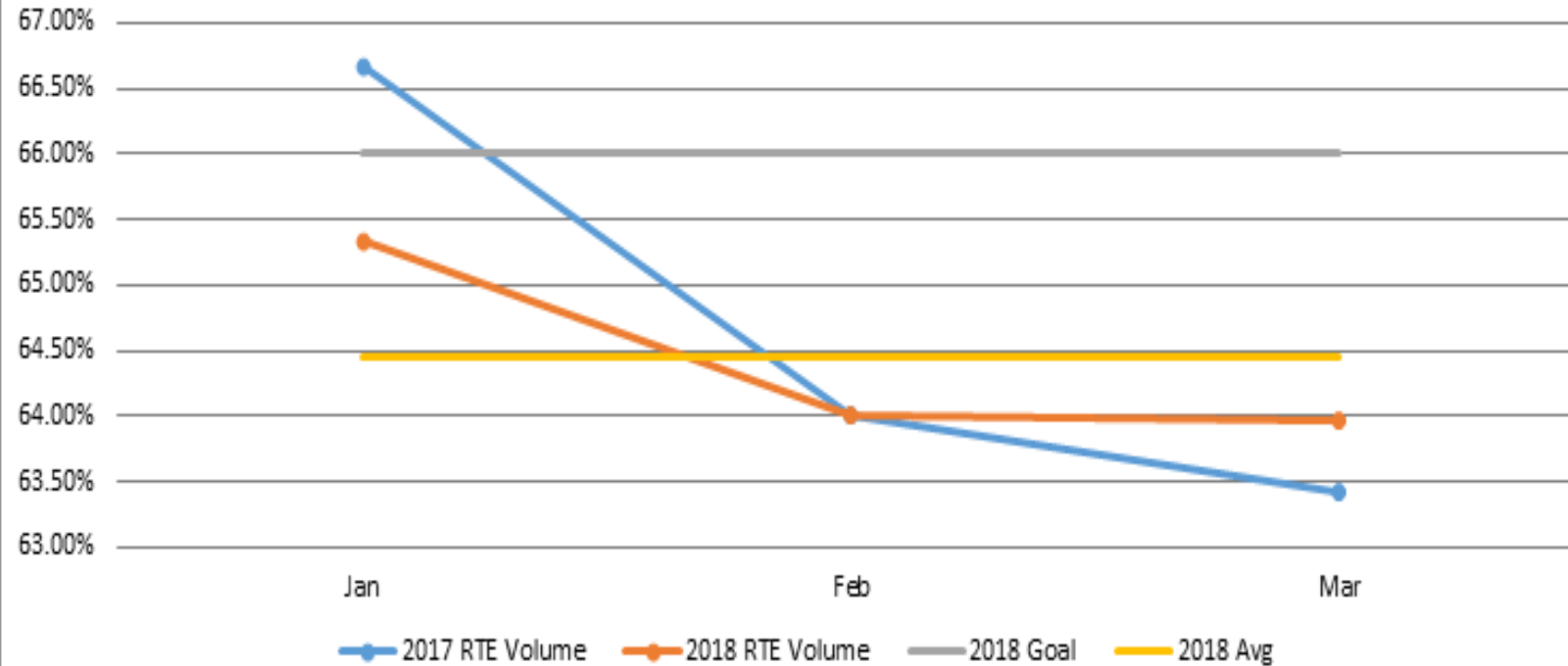


DURHAM	5901
BAHAMA	31
CHAPEL HILL	83
DURHAM	5683
GORMAN	15
MORRISVILLE	56
OAK GROVE	3
RALEIGH	6
RESEARCH TRIANGLE PA	14
ROUGEMONT	7

Remote Ticket Entry



RTE Volume % 2018 vs 2017



Total Tkt Summary	166,950
In-House Tkt Summary	60,159
RTE Ticket Summary; incl. UL	106,791
RTE Ticket Summary; excl. UL	88,272
RTE % Volume; excl. UL	52.87%
RTE % Volume	63.97%

Top Creators of Emergency Locates



City of Durham	35
Pike Electric	14
Duke Energy	10
AnSCO & Associates	8
Weathermaster Plumbing	3

Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

LSAW
Locator Safety Awareness Week

Locator Safety Awareness Week April 22 – April 28

Established in 2014 by Infrastructure Resources and endorsed by Nulca, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

#LSAW

ingles



- Over 3 Million circular inserts weekly in NC, SC & GA that will run weekly beginning in April - August
- Hanging baskets will be in all of their garden centers
- Banners for the garden centers
- Ingles Table Magazine
- In-store radio ads in all stores



CAN YOU DIG IT?

Dig a hole, win prizes!



Gary the Gopher is BACK!

SafeDigging.me



Over \$8,000 in prizes buried in virtual dirt you will not want to miss out on this game!

Play April 1st thru the 30th



**We share the 811 message all the time,
but it means so much more coming from you.**
Create a link to nc811.org on your company website.
We provide everything your webmaster will need.

Visit www.nc811.org/share-nc811.html for more





Both Home Depot & Lowes are sharing the 811 safe digging information on their tree wraps

#811HomeDepot

#811Lowes



CHARLOTTE
KNIGHTS™



Join NC811 and
Piedmont Natural Gas
For Charlotte Knights Baseball
Friday, April 27
starting at 7:00pm



BOARD MEETING

1Q18

April 20, 2018

Harrah's Cherokee, NC

2Q18

July 20, 2018

Lake Lure, NC

For booking info, contact Tonya Hargraves: tonya@nc811.org

2018 State UCC Meetings



Wed., May 2nd, 2018 thru Fri, May 4, 2018

Harrah's Cherokee Casino Resort, 777 Casino Dr, Cherokee, NC

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm





**Welcome to
the Team!**



NC811 has a
new Liaison
working hard
for you!

Kevin Smith
Piedmont Triad Region

NC811 EDUCATION DEPARTMENT



**Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.



Durham County 811 Coordinating Meeting

PSNC Energy-South Durham Office

Located at 2541 Whilden Drive, Durham NC 27713

April 11, 2018

The Durham County Utility Coordinating Meeting was called to order by Kenneth Knighton at 11:05 am.

Total Members Present:

There was a total of **18** members present at the Durham County Utility Coordinating Meeting.

Safety Moment:

Ken Knighton discussed snakes and showed a photo, and talked about snakes at home and how to be careful around the home and at work. He showed a snake that one of the transmission department stumbled upon and almost stepped on because it blended so well with the leaves.

Tami Stout with 811 discussed his presentation: Tami discussed the new T.V. commercial for the Latino T.V. station that will start being sent out to tell people to call before you dig.

It is locator awareness week 4-22 to 4-28 if anyone wants to acknowledge that at work. Ingles is helping to participate in 811 awareness by putting messages on their hanging plants and has sent out 3 million flyers in NC, SC, and GA at no cost to 811 so that is a very big deal and great help to get that message out to everyone.

The game "Can you Dig it" is up and running again so if you want to play you can win actual prizes by clicking on the pile of dirt and playing the game.

Home Depot & Lowes are sharing the 811 logo on trees in their stores to help get that message out.

We are having a ball game soon in Charlotte that will present the logo for 811 and also the joint N.C. & S.C. UCC meeting is coming up in May at Cherokee at the Cherokee Casino and resort.

Kevin Smith will be our new 811 representative going forward, and special thanks to Tami Stout for filling in until Kevin can get his training.

A special presentation was given and a special plaque for Ken Knighton who is retiring and this was his last meeting with us and he will be greatly missed at NC811 and his PSNC Energy family.

COMMENTS or CONCERNS FROM THE GROUP

Doug w/ PRG- told a brief story about a fire damage that he had went out to investigate and before he went he looked up to see if the crew had a valid ticket and what info he could find before he went to the site. The contractor was there and did have the locate ticket. There were no locate marks but in inquiring a few times the person stated he didn't call 811 only the company's line he damaged because he thought if he called 811 that everyone from each utility would charge him for having to come out even though it didn't pertain to them. The code on the ticket was entered as a code 10 which means clear.

Reginald Quander asked about Emergency Tickets and why if they are an emergency do they say 3 days on them. Tami explained about the different utilities may have different needs or concerns and that's between

the utility and the locator. Usually its 2 hours to respond in some way and that can be phone or site or just letting someone know when you can be there.

Doug w/ PRG said it's a great risk and liability if you do not respond you will be held responsible if something is hit.

Tami said that 811 has to take the calls and has to enter them according to what the caller classifies them as if they say "emergency" then that is how it is entered. They are not trained to ask leading questions.

There was some question about can the emergency be verbal and Tami was not aware of that and said you have to call one in and she thought that is the only option for an emergency.

Charter damages are down 14% all the way to the coast but also the numbers are down. There has been an increase in damages to fiber lines which is a concern. Fiber cables are very expensive and they are trying to get feedback from others to cut this number.

Next Meeting is June 13th 2018 here at PSNC Energy

Volunteers for lunch? If anyone wants to volunteer please call Jackie Proctor at 919-598-7436 or Jennifer Miller at 919-598-7447.

Special thanks to PSNC Energy for providing Which Wich today it was delicious!



**Know what's below.
Call before you dig.**

UCC Sign-In Sheet

County: Durham

Date: 4 / 11 / 18

Name	Company	Email	Phone Number
Jennifer Miller	PSNC Energy	Jennifer.Miller@scana.com	919-598-7447
DEE KNIGHT	FRG	DKNIGHT@FRGCONSULTING	919-441-1877
TOM Miller	FITS	TMiller@FITS-NC.COM	919-576-3353
Mike Ross	City of Durham	Mike.Ross@dukeenergy.com	919-540-4326
Tami Stout	NC 811	TANNI@NC811.ORG	336-601-8644
Clinton Brandle	SEC	Cbrandle@seconnections.com	336-609-4640
Ron Bell	SEC	rbell@seconnections.com	336-202-5559
Robert M. Smith	South East Connection S	rsmith@seconnections.com	919-630-3169
Chauie Proctor	PSNC ENERGY	Jackie.Proctor@scana.com	919-598-7436
Sody Kiker	Charter	Sody.Kiker@dukeenergy.com	980-722-7480
Don Griesedieck	CHARTER	don.griesedieck@charter.com	919-573-7386
Chris Mingle	Charter	Chris.Mingle@charter.com	919-903-9160
RAWA OUTLAW	SOUTHERN CROSS	ROUTLAW@SOUTHERNCROSSINC.COM	743-999-1913
Reginald Quander	SOUTHERN CROSS	rquander@southern-cross-inc.com	712-514-3037
JAMES SHAWVER	FITS	jshawver@fits-nc.com	919-201-5445
Elizabeth Garvey	City of Durham	elizabeth.garvey@dukeenergy.com	336-908-3816
TODD BAKER	DUKE ENERGY	todd.baker@duke-energy.com	919-687-3150
Kew Kuhlthorn	PSNC	KKuhlthorn@scana.com	919-819-3898

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