

# April is National Safe Digging Month

Get the toolkit: [nc811.org/safe-digging-month.html](http://nc811.org/safe-digging-month.html)



**Durham County**





**WE'RE  
HIRING**

WE'RE ON THE HUNT FOR A  
**SUPERSTAR**  
TO JOIN OUR AWESOME TEAM

NC811 is searching for a new education liaison for our Piedmont Triad Region.

To learn more about the position and to apply, visit the employment section of **nc811.org**





# April is National Safe Digging Month



Use our NSDM toolkit & share your events with us that you host throughout the month.

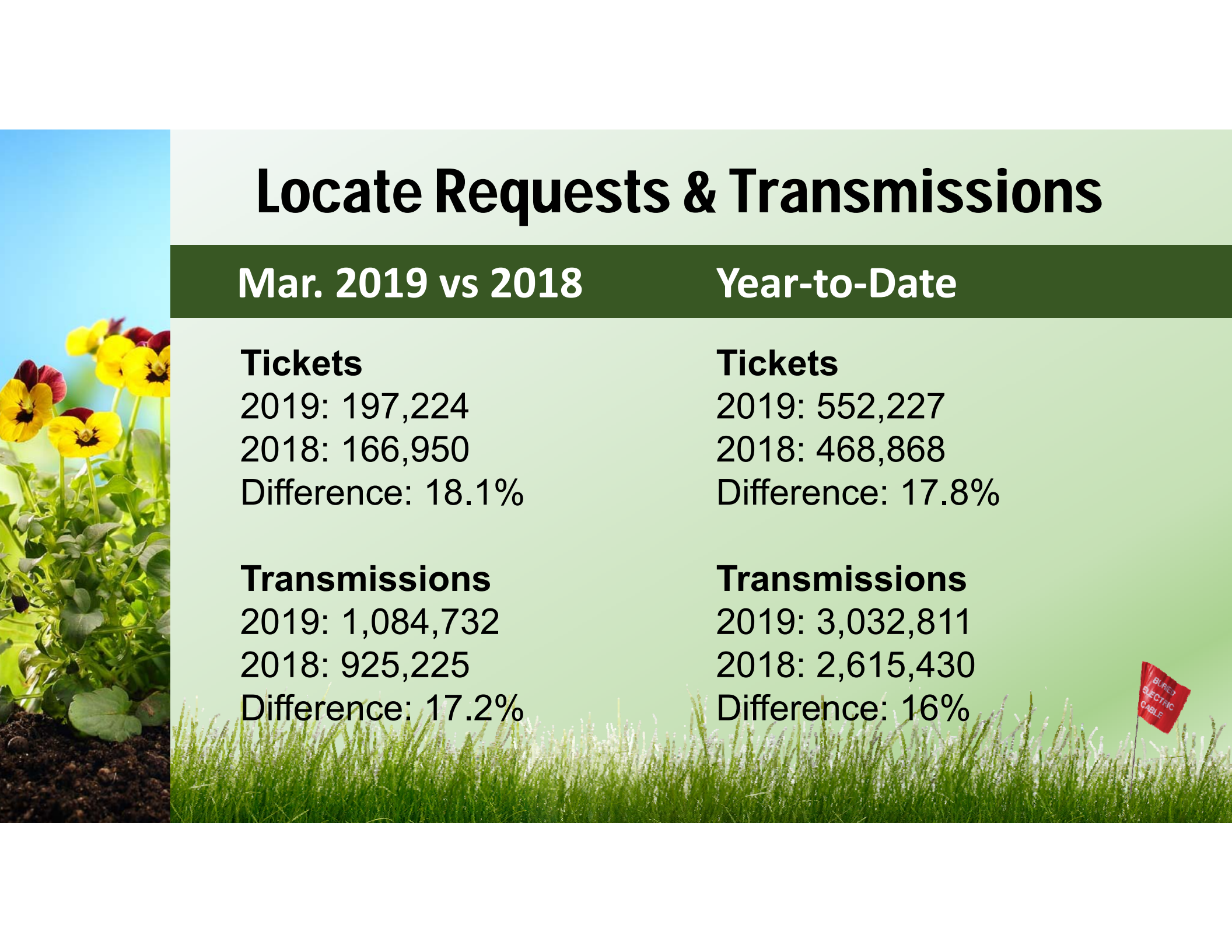
<https://www.nc811.org/safe-digging-month.html>



Here are the stats from







# Locate Requests & Transmissions

## Mar. 2019 vs 2018

### Tickets

2019: 197,224

2018: 166,950

Difference: 18.1%

### Transmissions

2019: 1,084,732

2018: 925,225

Difference: 17.2%

## Year-to-Date

### Tickets

2019: 552,227

2018: 468,868

Difference: 17.8%

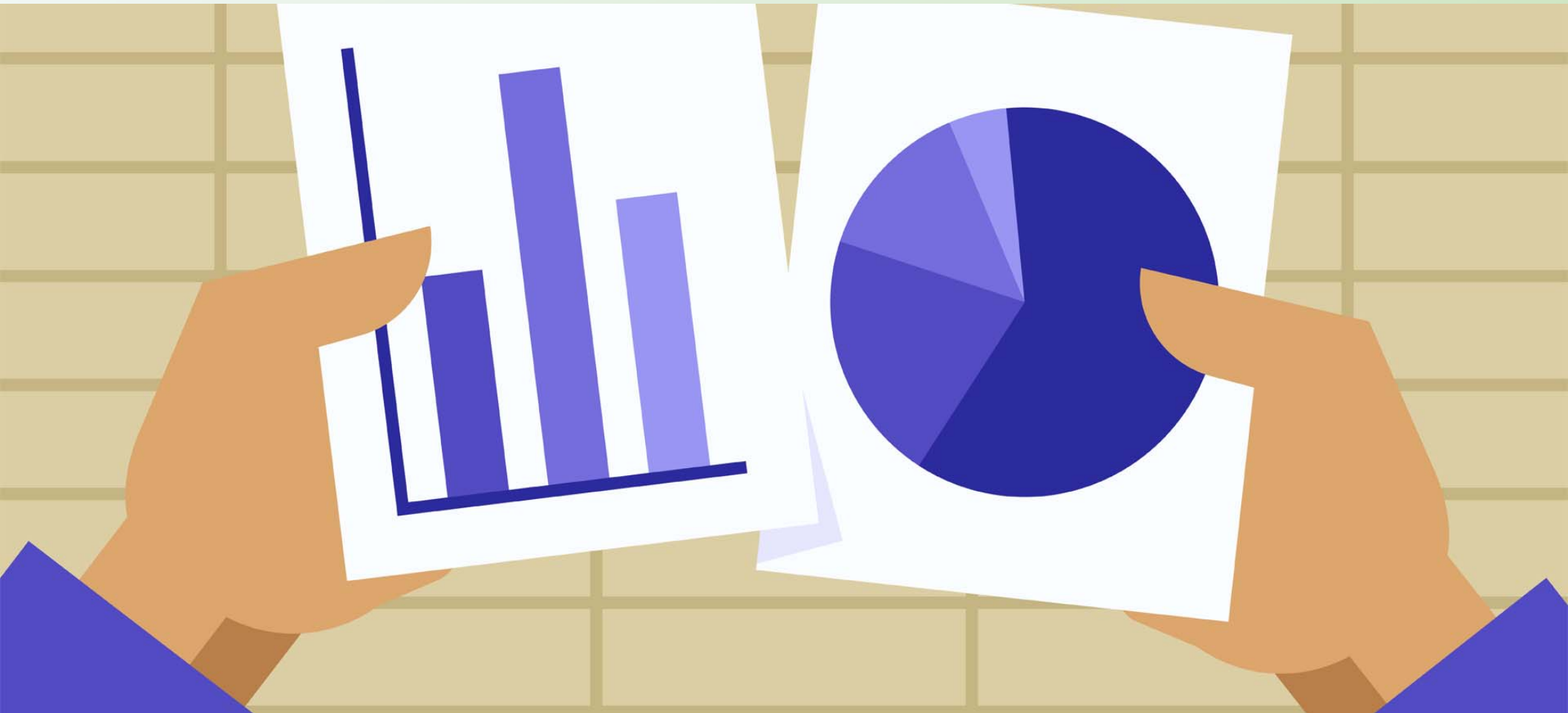
### Transmissions

2019: 3,032,811

2018: 2,615,430

Difference: 16%

# County Ticket Volume



# County Ticket Volume

YTD stats compared with previous year



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	178	28	3,597	151	1,947	5,901
2019	455	79	4,886	306	2,014	7,740
+/- Var	155.6%	182.1%	35.8%	102.6%	3.4%	31.2%
-	-	-		<b>Locates per day</b>		<b>369</b>



# County Ticket Volume

2019 Stats Compared with 2018



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	471	95	11,379	487	4,842	17,274
2019	1,196	186	12,866	748	6,861	21,857
+/- Var	153.9%	95.8%	13.1%	53.6%	41.7%	26.5%
-				<b>Locates per day</b>		<b>270</b>

# County Ticket Distribution



<b>DURHAM</b>	<b>7,740</b>
BAHAMA	87
CHAPEL HILL	153
DURHAM	7,346
GORMAN	2
MORRISVILLE	88
OAK GROVE	2
RALEIGH	31
RESEARCH TRIANGLE PA	17
ROUGEMONT	14

# Incidents

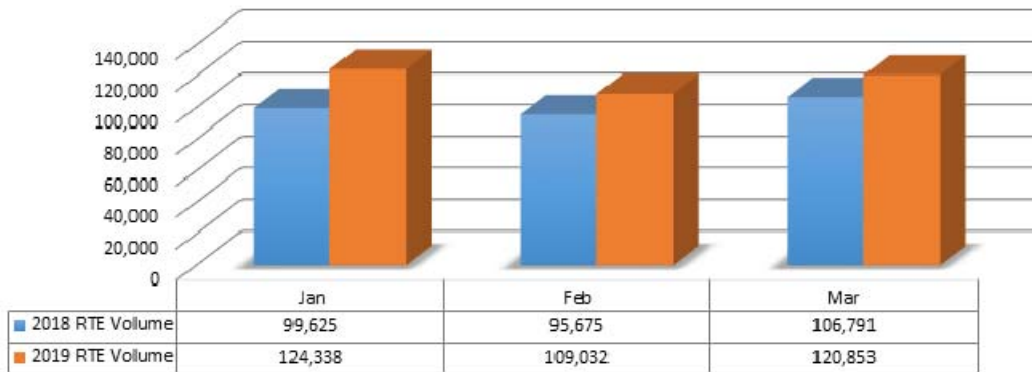




# Remote Ticket Entry

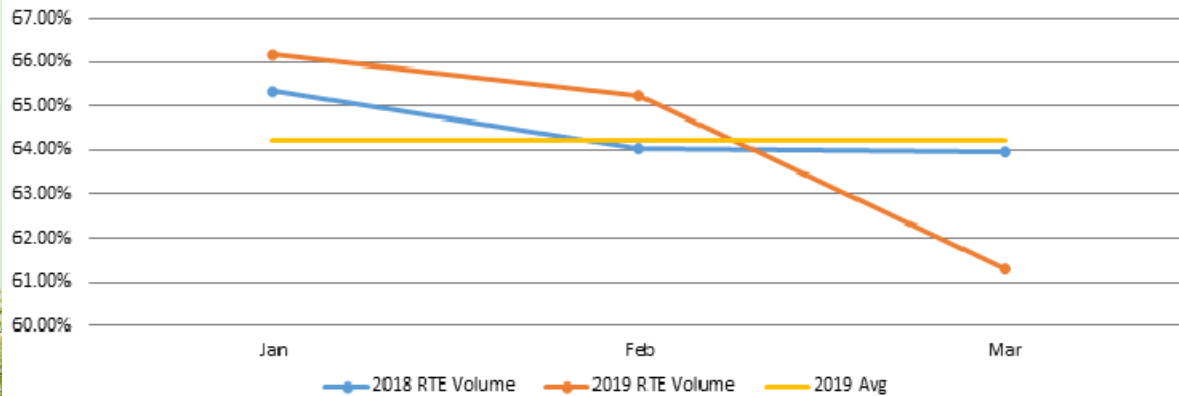


RTE Volume 2019 vs 2018



<b>Total Tkt Summary</b>	<b>197,224</b>
In-House Tkt Summary	76,371
RTE Ticket Summary; incl. UL	120,853
RTE Ticket Summary; excl. UL	97,719
RTE % Volume; excl. UL	49.55%
<b>RTE % Volume</b>	<b>61.28%</b>

RTE Volume % 2019 vs 2018



# Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

**LSAW**  
Locator Safety Awareness Week

## Locator Safety Awareness Week April 22 – April 27

Established in 2014 by Infrastructure Resources and endorsed by Nulca, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

**#LSAW**







# April is Distracted Driving Awareness Month

Every seven seconds someone is injured in a car crash and every 15 minutes someone is killed in one. Employers absorb costs associated with these crashes whether they occur on or off the job. Workplace policies and employee education can help protect your employees, your organization and your community.

<https://www.nsc.org/road-safety/get-involved/distracted-driving-awareness-month>



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more







Both Home Depot & Lowes are sharing the 811 safe digging information on their tree wraps

#811HomeDepot

#811Lowes





## 93 Year Old Max Chapman Still Supporting Damage Prevention



NC811 recognized Max Chapman as a Damage Prevention Ambassador at the Burke Caldwell Utility Coordinating Committee Meeting on Tuesday, March 12th . Mr. Chapman is 93 years young, but does not let that stop him from being a vital part of his local UCC. Ann Rushing, Education Manager stated, “Mr. Chapman is an inspiration to us all. He has spent his entire life giving back to the community and does not let anything stop him from continuing his service. He richly deserves the great distinction of being a Damage Prevention Ambassador”.



# Meetings & Events



# BOARD MEETING

**1Q19**

April 26, 2019

Doubletree by Asheville Hilton – Biltmore

**2Q19**

July 19, 2019

NC811 Event Center, Greensboro, NC

For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)



# 2019 State UCC Meetings



Wed., May 1st, 2019 thru Fri, May 3, 2019

Myrtle Beach Convention Center, 2101 N Oak St, Myrtle Beach, SC

<http://www.scucc.org/default.php>

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC

- April 16, 2019 - 9:30am to 3:30pm
- July 16, 2019 - 10am to 4pm
- October 15, 2019 - 10am to 4pm





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you're a  
**SUPER  
HERO**

**every time you  
contact 811  
before you dig**



A PDF of this presentation is  
available at [www.ncucc.org](http://www.ncucc.org)

*Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.*

**April 10, 2019**

Durham County UCC  
2541 Whilden Drive,  
Durham, NC

**Meeting Time:** The meeting was called to order by the Kevin Smith, with NC811 and then Introductions were made. Kevin announced to the group that he will be leaving at the end of the month and they will meet their new liaison in the month of June.

**Total Members Present:** There were Fifteen members. (some members were in and out of the meeting, due to the severe gas explosion in Durham that took place the same morning of the meeting.)

**Recent Damages:** There were no significant damages that the group experienced to discuss.

**New Business and Projects:**

No new business was discussed and the group was in a somber mood.

**NC811 Presentation:**

Kevin Smith gave the NC811 presentation. Kevin emphasized the importance of not driving while being distracted and for contractors to download the safe digging toolkit on NC811 website. Kevin stated contractors can assist in the efficiency of the \*Contractors, reach out to your area locators and with good communication, let them know where you are actually working for the week.

**General Discussion:**

General conversation about the amount of locate tickets being requested and the inability of locators to fulfill the requests. Concerns with the group as to what the answer is in actually a long term solution for this scenario. A couple of the contractors voiced their frustration to Kevin in getting locates completed in a timely manner. Contractors want to know what can be done about this and feel as though this exact topic has been discussed on several occasions with no improvements.

**Meeting concluded after the general discussion. (above)**

