

### A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

## NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



#### LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

#### **TICKETS**

2020: 186,642

2019: 197,224

Difference: -5.4%

#### **TRANSMISSIONS**

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%





#### **TICKETS**

2020: 514,693

2019: 552,227

Difference: -6.8%

#### **TRANSMISSIONS**

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

## COUNTY TICKET VOLUME

2020 stats compared with 2019

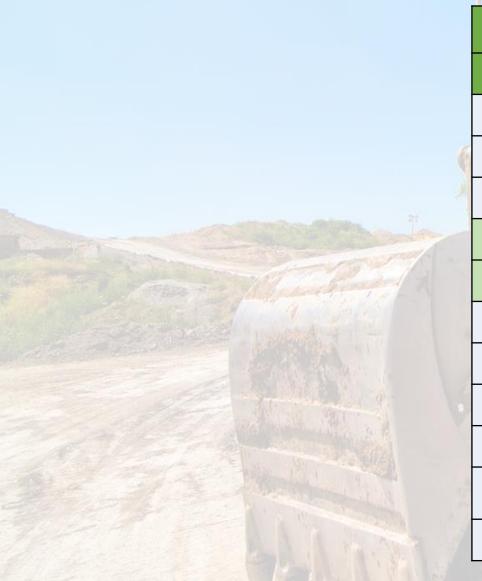
Type Ticket						
3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
455	79	4886	306	2014	7740	
284	82	4112	161	2162	6801	
-37.6%	3.8%	-15.8%	-47.4%	7.3%	-12.1%	
			Locatos	nor day	309	
	455 284	455 79 284 82	3 HR CNCL NEW  455 79 4886  284 82 4112	3 HR CNCL NEW RXMT  455 79 4886 306  284 82 4112 161  -37.6% 3.8% -15.8% -47.4%	3 HR CNCL NEW RXMT UPDT  455 79 4886 306 2014  284 82 4112 161 2162	

## COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket						
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
2019	1196	186	12866	748	6861	21857	
2020	771	187	11810	523	6176	19467	
+/- Var	-35.5%	0.5%	-8.2%	-30.1%	-10.0%	-10.9%	
			Locates per day 22		226		

# COUNTY TICKET DISTRIBUTION



County/Place	03 Mar
DURHAM	6801
ВАНАМА	38
BETHESDA	2
BRAGGTOWN	1
CHAPEL HILL	103
DURHAM	6522
GORMAN	1
MORRISVILLE	64
OAK GROVE	14
RALEIGH	22
RESEARCH TRIANGLE PA	18
ROUGEMONT	16



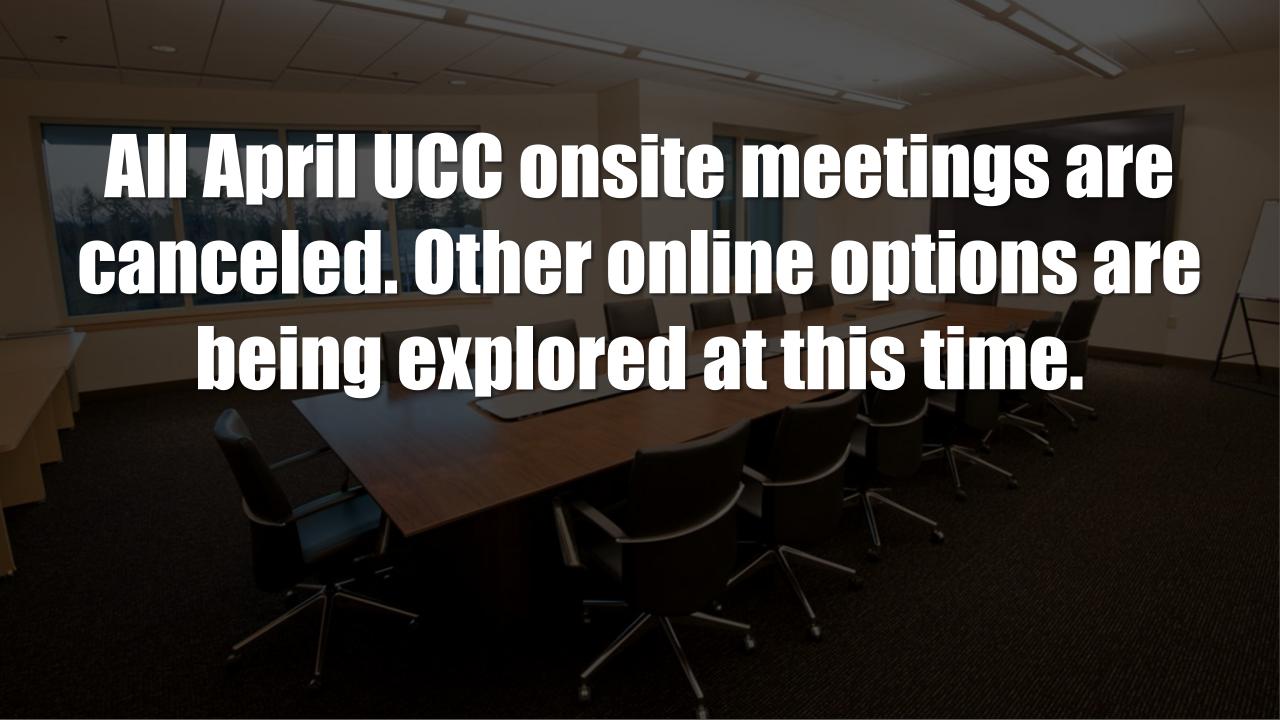
# 2020

**CALENDAR OF EVENTS** 

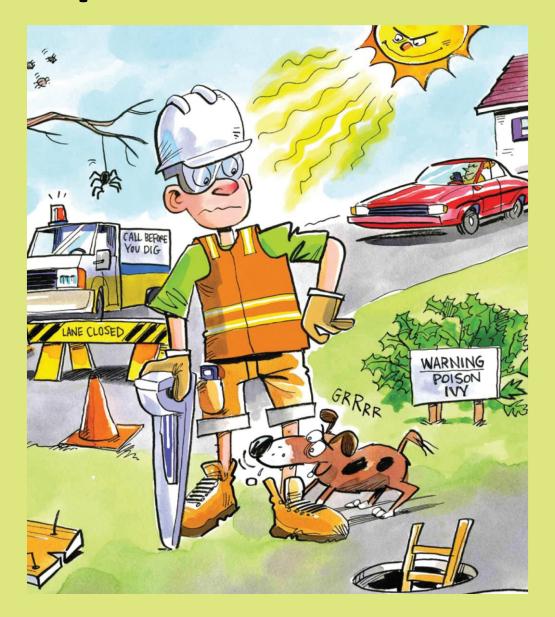








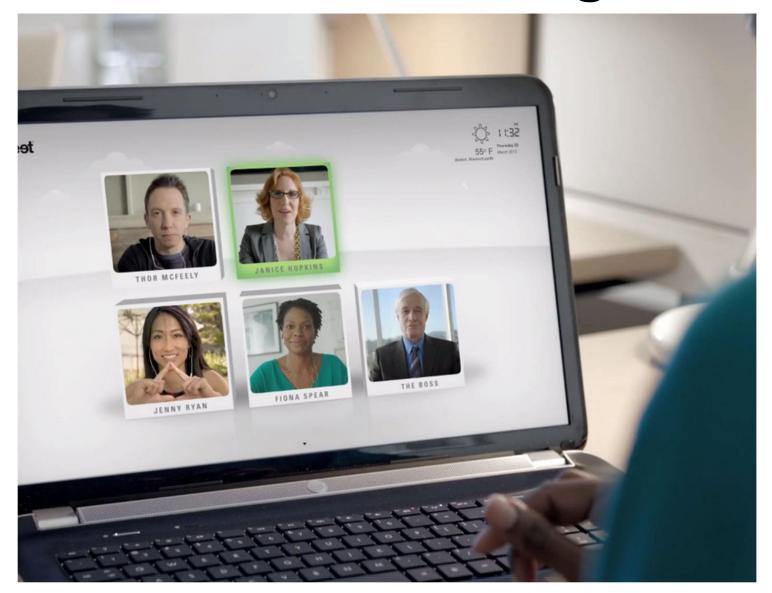
# April 20 - 26, 2020





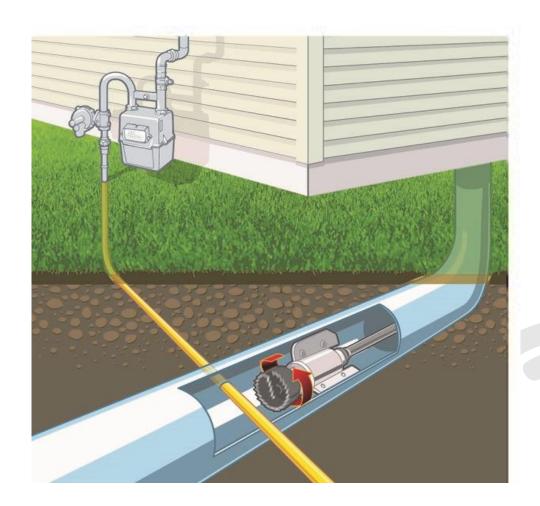
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

# **NC811** Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in it's place.

# Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools "activates" the risk from cross bores. We need to get the word out to the public ASAP.









## THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

#### VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.