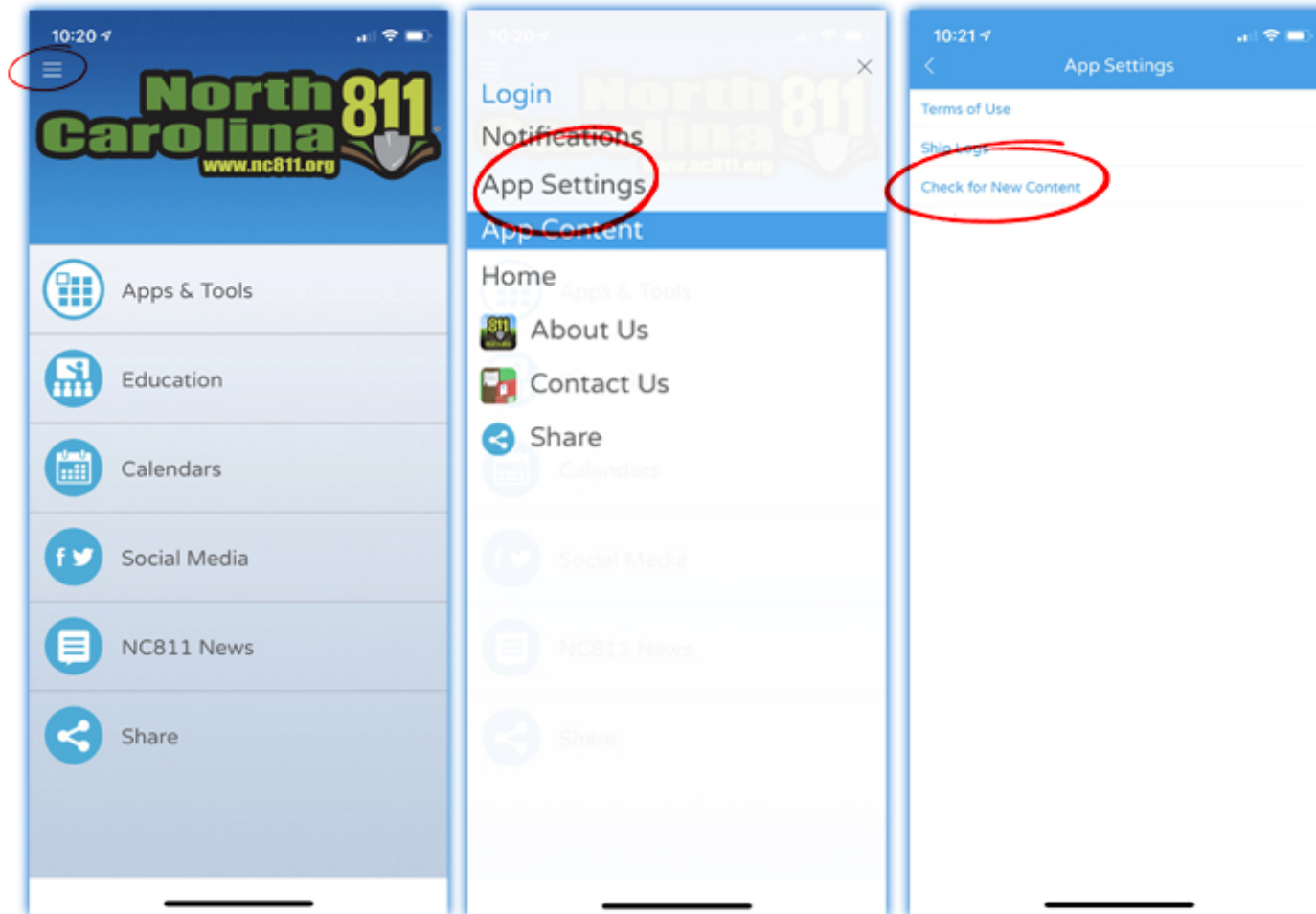




December 2018
Durham County



Make sure your app is up-to-date





NC811 Statistics

December 2018

Locate requests & transmissions

Nov. 2018 vs 2017

Year-to-date

- Tickets
2018: 161,565
2017: 145,407
Difference: 11.1%
- Tickets
2018: 1,876,950
2017: 1,811,919
Difference: 3.6%
- Transmissions
2018: 920,920
2017: 820,084
Difference: 12.2%
- Transmissions
2018: 10,272,571
2017: 9,879,857
Difference: 3.9%





County Ticket Volume

November 2018 stats compared with November 2017

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	110	34	3,910	93	1,309	5,456
2018	209	46	3,702	123	1,629	5,709
+/- Var	90.0%	35.3%	-5.3%	32.3%	24.4%	4.6%
-	-	-		Locates per day		272



County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	1,649	733	48,618	1,625	17,018	69,643
2018	2,662	529	43,562	1,756	21,897	70,406
+/- Var	61.4%	-27.8%	-10.4%	8.1%	28.7%	1.1%
-				Locates per day		301 ₇



County Ticket Distribution

DURHAM	5,709
BAHAMA	36
BRAGGTOWN	1
CHAPEL HILL	73
CLEGG	1
DURHAM	5,443
MORRISVILLE	70
RALEIGH	53
RED MOUNTAIN	1
RESEARCH TRIANGLE PA	12
ROUGEMONT	19



Top Co's Requesting Locate Tickets

Rank	Company Name	Totals
1	AT&T UTILITY OPERATIONS	642
2	PIKE ELECTRIC	425
3	RG COMMUNICATIONS, INC	383
4	INFRASTRUCTURE TECHNOLOGY SERVICES	323
5	SOUTHEAST CONNECTIONS, LLC	287
6	MALIBU UTILITIES	183
7	ADVANCED UNDERGROUND	171
8	TRC CONSTRUCTION, INC.	106
9	SPEEDIES UNDERGROUND SERVICES, INC	86
10	BROTHERS CABLE, LLC	81
11	PIKE ELECTRIC	79
12	DITECH INDUSTRIES, LLC	74
13	B & G PIPELINE	67
14	PSNC ENERGY	63



Meetings and Events



Meetings

- **NC811 Board Meeting**
January 18, 2019
5009 High Point Rd, Greensboro, NC
(Open House)
- **NC Underground Damage Prevention Review Board**
January 15, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership Committee**
The 3rd Wednesday,
Oct, Dec, Feb, April, June, August
December Meeting Canceled
- **State UCC**
January 8, 2019 from 10 am to noon
5009 High Point Rd, Greensboro, NC



Holiday Calendar

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 1	Tuesday
*Martin Luther King Jr's Birthday	January 21	Monday
Good Friday	April 19	Friday
Memorial Day	May 27	Monday
Independence Day	July 4	Thursday
Labor Day	September 2	Monday
*Veterans Day	November 11	Monday
Thanksgiving	November 28	Thursday
*Thanksgiving Day After	November 29	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Tuesday / Wednesday
*Christmas Day After	December 26	Thursday

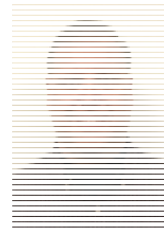
All above holidays are excluded from the three working day notice.

* Denotes observed Holidays. NC811 will be open to accept all locate requests on observed holidays.
The Observed holiday is excluded from the three working day notice as well.

Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

The NC811 Education Department



December 12, 2018

Durham County Utility Coordinating Meeting
PSNC Energy, 2541 Whilden Drive
Durham, NC

Meeting Time: The meeting was called to order by Jeremy Mcfalls at 11:05 a.m. Introductions were made. Meeting was delayed with the anticipation of additional members arriving. Thought was that several of the people were unable to attend, as they might have been busy in dealing with the recent snow and ice.

Total Members Present: There were four members.

Recent Damages: There were no significant damages that this group were aware, within Rockingham County, since our last meeting.

New Business and Projects: N/A

NC811 Presentation:

Kevin Smith gave the NC811 presentation and reviewed the importance of contractors and locators working together. NC has the second largest call volume center in the country and we must all work together to lessen the burden of influx of locate tickets to make the system work at the most efficient level possible. Kevin reviewed the various steps that contractors can make to assist with the abundance of locate tickets requested.

General Discussion:

Reginald Quander with Southern Cross asked Kevin some questions pertaining to locate tickets. He asked a question concerning when a contractor requests a locate ticket and white lines the area and on the ticket it then states for them to locate the entire area. Kevin stated that the locate ticket is a binding legal document and if the ticket requests for a locate of the entire area, then that is what has to be done. Kevin reviewed the importance of white lining and to make certain that the white lining matches the locate request and description.

Kevin reviewed the three day working notice and then for contractors to call in a three-hour ticket. Kevin also reviewed what the law states about emergency locate tickets.

Meeting concluded after the general discussion. (above)

