

Foothills UCC

February 2017



Brown Mountain Overlook





Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

YTD Totals 2017

Tickets: 147,568

20.4% over 2016

Transmissions: 834,883

28.2% over 2016

County Ticket Volume



County Ticket Volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	5	7	592	15	211	830	2016	0.6%	0.8%	71.3%	1.8%	25.4%
2017	6	9	694	12	119	840	2017	0.7%	1.1%	82.6%	1.4%	14.2%
	20.0%	28.6%	17.2%	-20.0%	-43.6%	1.2%		0.1%	0.2%	11.3%	-0.4%	-11.3%

County Ticket Volume

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	11	23	1641	36	442	2153	2016	0.5%	1.1%	76.2%	1.7%	20.5%
2017	64	26	2025	36	508	2659	2017	2.4%	1.0%	76.2%	1.4%	19.1%
	481.8%	13.0%	23.4%	0.0%	14.9%	23.5%		1.9%	-0.1%	-0.1%	-0.3%	-1.4%

County Ticket Volume

YTD stats compared w/2016

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% NEW	% RXMT	% UPDT
2016	2	9	269	5	45	330	2016	2.7%	81.5%	1.5%	13.6%
2017	90	6	441	13	21	571	2017	1.1%	77.2%	2.3%	3.7%
	4400.0%	-33.3%	63.9%	160.0%	-53.3%	73.0%		-1.7%	-4.3%	0.8%	-10.0%

County Ticket Volume

2017 Stats Compared with 2016

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RMT	%UDT
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County Ticket Distribution

CLEVELAND	840
BELWOOD	2
BOILING SPRINGS	32
CASAR	13
FALLSTON	4
GROVER	49
KINGS MOUNTAIN	213
KINGSTOWN	1
LATTIMORE	5
LAWNDALE	30
LIGHT OAK	2
MOORESBORO	14
PATTERSON SPRINGS	2
POLKVILLE	11
SHELBY	451
WACO	11

County Ticket Distribution



GASTON	2659
ALEXIS	5
BELMONT	531
BESSEMER CITY	101
CHERRYVILLE	88
CRAMERTON	53
CROWDERS	1
DALLAS	142
DELLVIEW	1
GASTONIA	1043
HIGH SHOALS	4
KINGS MOUNTAIN	27
LOWELL	44
MCADENVILLE	27
MOUNT HOLLY	432
RANLO	52
SOUTH GASTONIA	11
STANLEY	97

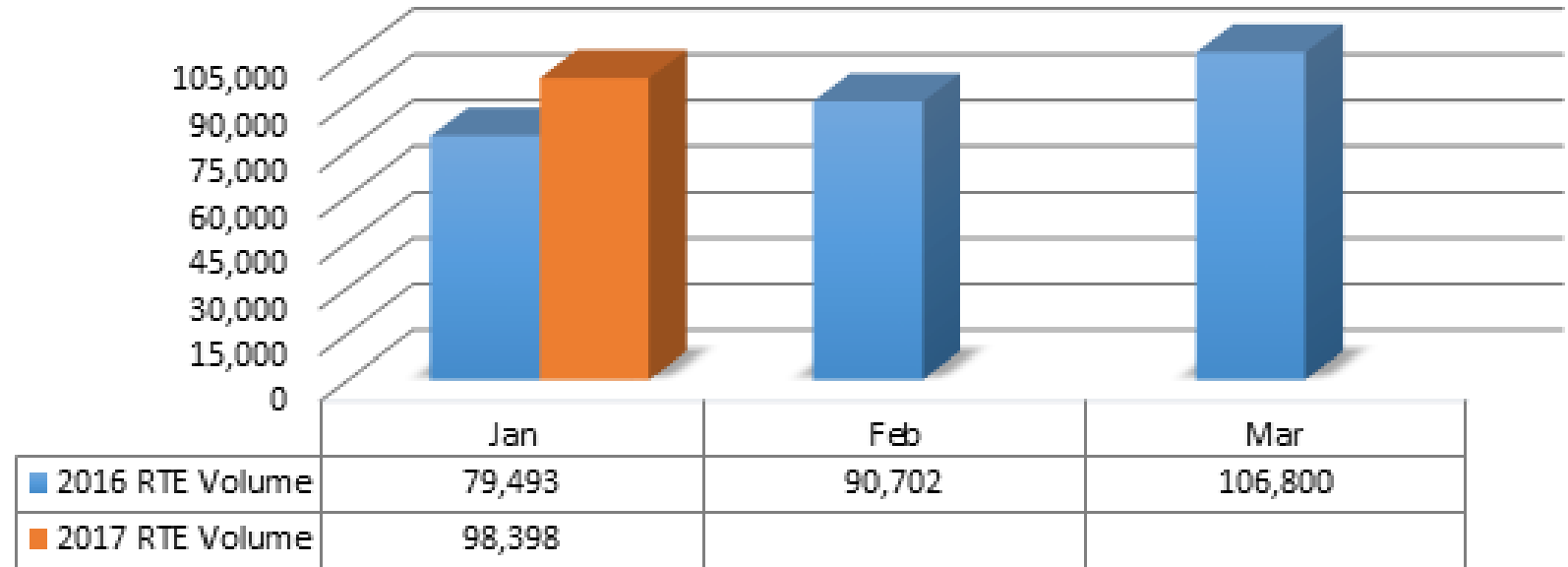
County Ticket Distribution

RUTHERFORD	571
BOSTIC	30
CLIFFSIDE	6
ELLENBORO	24
FOREST CITY	175
GILKEY	8
GREEN HILL	2
HENRIETTA	3
LAKE LURE	33
RUTH	2
RUTHERFORDTON	248
SPINDALE	29
UNION MILLS	6

REMOTE TICKET ENTRY

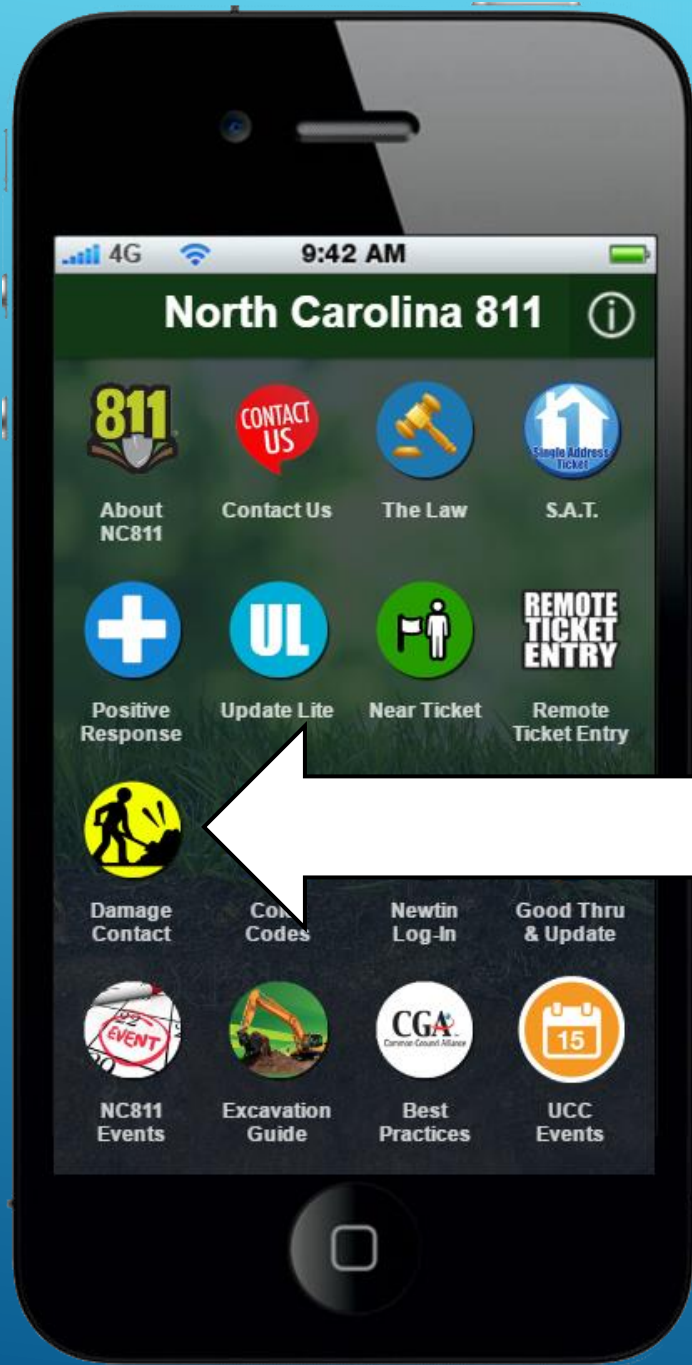
Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454



www.nc811.org/safe-digging-partner.html

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572



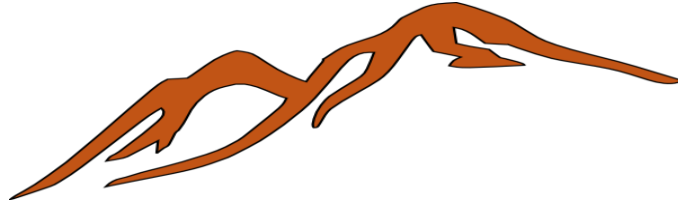


Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

North Carolina Foothills Utilities Coordination Committee



Meeting Minutes

Date: 2/7/17

Place: Big Dave's Family Seafood

Address: 123 Commercial Dr.

Town: Forrest City, NC

Called to Order & Welcomed to Guest

- Kevin Johnson called the meeting to order @ **11:04 AM**
- Chase Gibson went over housekeeping and emergency evacuation.

Introductions

- **Kevin Johnson** started introductions, and then went around the room.
- Safety Share presented by **Fred Jones**
- Topic – **Always pay attention to detail, and be sure you are doing the job start to finish safely and correctly. Fred gave the example of two electric linemen that had a simple task to do, but because they did not put the boom down on their bucket truck they caused a chain reaction that could have been avoided.**

Old Business

- Any Changes to last month's minutes? (NONE)
- **2017 Meeting Location Schedule – Meeting Dates will be scheduled on the First Tuesday of every month at 11:00 AM unless there is a conflict with a legal Holiday, or otherwise noted. All meeting locations, dates, and times will be determined, and scheduled by the Committee's Acting Officers.**
 - January 5th 2017 – Shelby, NC (*Thursday*)
 - February 7th, 2017 – Forrest City, NC
 - March 7th, 2017 – Gastonia, NC
 - April 4th, 2017 – Shelby, NC
 - May 2nd, 2017 - Forrest City, NC
 - June 6th, 2017 - Gastonia, NC
 - July 2017 – *No Meeting due to Holiday*
 - August 1st, 2107 – Forrest City, NC
 - September 5th, 2017 – Shelby, NC
 - October 3rd 2017 – Gastonia, NC
 - November 7th, 2017 – Forrest City, NC
 - December 5th 2017 – Gastonia, NC (*Contractor Awareness Breakfast.*)

○

Officer Reports

Chair- Kevin wanted to encourage everyone about trying to go support the NC/SC UCC Conference in April!

Co-Chair/Secretary- Chase explained the emergency contact sheet and asked for everyone's help in getting the correct numbers.

New Business

- NC 811 / One Call presentation was given by: **Tami Stout**
- N.C.D.O.T. Update – N/A.

Open Discussion

- N/A

Reports

- A. **NC 811 / One Call** – Tami advised us that 2017 is the 75th anniversary of the UCC. She also went over the 811 app along with the monthly one call report.
- B. **N.C.D.O.T** – N/A.
- C. **PSNC Energy** – Has called in tickets for Cramer Woods. Currently they are working on lots of service retirements. They will also be working on the Hwy 273 widening project, and the I85/321 project..
- D. **City of Kings Mountain** – Working on lots of replacements and new installs.
- E. **City of Shelby** – N/A.
- F. **Cleveland County Water** – N/A.
- G. **Rutherford County** – N/A.
- H. **USIC** – Work is continually going up, but they are trying to stay ahead. Actively working on training new hires..
- I. **Kennedy Network-** N/A.
- J. **Duke Energy** – Having issues with contractors digging out of scope of the ticket, and also digging without tickets..
- K. **Charter** – Working on lots of replacements.
- L. **AT&T** – N/A.
- M. **Williams Gas Pipeline** – N/A.
- N. **AnSCO** – N/A.
- O. **Piedmont Natural Gas** – N/A.
- P. **Railroads** – N/A.
- Q. **Badger** – N/A.
- R. **Wilson Septic Tank** – N/A.
- S. **PRG** – Working on Lots of landscaping projects.

Next Meeting – Tuesday, March 7th, 2017 at Passion Grill, 212 South New Hope Rd. Gastonia, NC

Meeting adjourned at **12:42pm**

Minutes submitted by: **Chase Gibson**

North Carolina Foothills Utility Coordinating Committee

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