



April

is National Safe
Digging Month

#NSDM



A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

TRANSMISSIONS

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%



YEAR-TO-DATE

TICKETS

2020: 514,693

2019: 552,227

Difference: -6.8%

TRANSMISSIONS

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	144	43	2763	97	1372	4419
2020	74	39	2381	94	1510	4098
+/- Var	-48.6%	-9.3%	-13.8%	-3.1%	10.1%	-7.3%
				Avg Locates per Day		64

COUNTY TICKET VOLUME

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	361	117	7497	165	2803	10943
2020	157	74	6940	138	2505	9814
+/- Var	-56.5%	-36.8%	-7.4%	-16.4%	-10.6%	-10.3%
				Avg Locates per Day		153

COUNTY TICKET VOLUME

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	79	19	1919	55	571	2643
2020	28	22	1764	31	575	2420
+/- Var	-64.6%	15.8%	-8.1%	-43.6%	0.7%	-8.4%
				Avg Locates per Day		38

COUNTY TICKET VOLUME

2020 stats compared with 2019

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	43	14	1003	42	418	1520
2020	42	20	870	28	535	1495
+/- Var	-2.3%	42.9%	-13.3%	-33.3%	28.0%	-1.6%
				Avg Locates per Day		68

COUNTY TICKET VOLUME

2020 stats compared with 2019

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	144	31	2920	68	973	4136
2020	94	25	2724	48	898	3789
+/- Var	-34.7%	-19.4%	-6.7%	-29.4%	-7.7%	-8.4%
				Avg Locates per Day		172

COUNTY TICKET VOLUME

2020 stats compared with 2019

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	39	4	775	36	232	1086
2020	13	13	573	7	168	774
+/- Var	-66.7%	225.0%	-26.1%	-80.6%	-27.6%	-28.7%
				Avg Locates per Day		35

COUNTY TICKET DISTRIBUTION

CLEVELAND 1495

BELWOOD 22

BOILING SPRINGS 30

CASAR 136

DOUBLE SHOALS 8

FALLSTON 28

GROVER 71

HILLSDALE 6

KINGS MOUNTAIN 286

KINGSTOWN 6

LATTIMORE 4

LAWNDALE 45

MOORESBORO 14

PATTERSON SPRINGS 3

POLKVILLE 11

SHELBY 817

WACO 8

COUNTY TICKET DISTRIBUTION

GASTON 3789

ALEXIS 12

BELMONT 639

BESSEMER CITY 137

CHERRYVILLE 148

CRAMERTON 118

CROWDERS 2

DALLAS 333

EAST GASTONIA 1

GASTONIA 1579

GOSHEN GROVE 2

HARDINS 1

HIGH SHOALS 9

KINGS MOUNTAIN 63

LOWELL 36

MCADENVILLE 21

MOUNT HOLLY 559

RANLO 15

SOUTH GASTONIA 14

STANLEY 100

COUNTY TICKET DISTRIBUTION

RUTHERFORD	774
BOSTIC	53
CAROLEEN	12
CHIMNEY ROCK	2
CLIFFSIDE	10
DUNCANS CREEK	2
ELLENBORO	61
FOREST CITY	286
GILKEY	2
GREEN HILL	3
HENRIETTA	8
HOPEWELL	6
LAKE LURE	44
RUTHERFORDTON	222
SHINGLE HOLLOW	1
SPINDALE	47
THERMAL CITY	3
UNION MILLS	12

2020

CALENDAR OF EVENTS





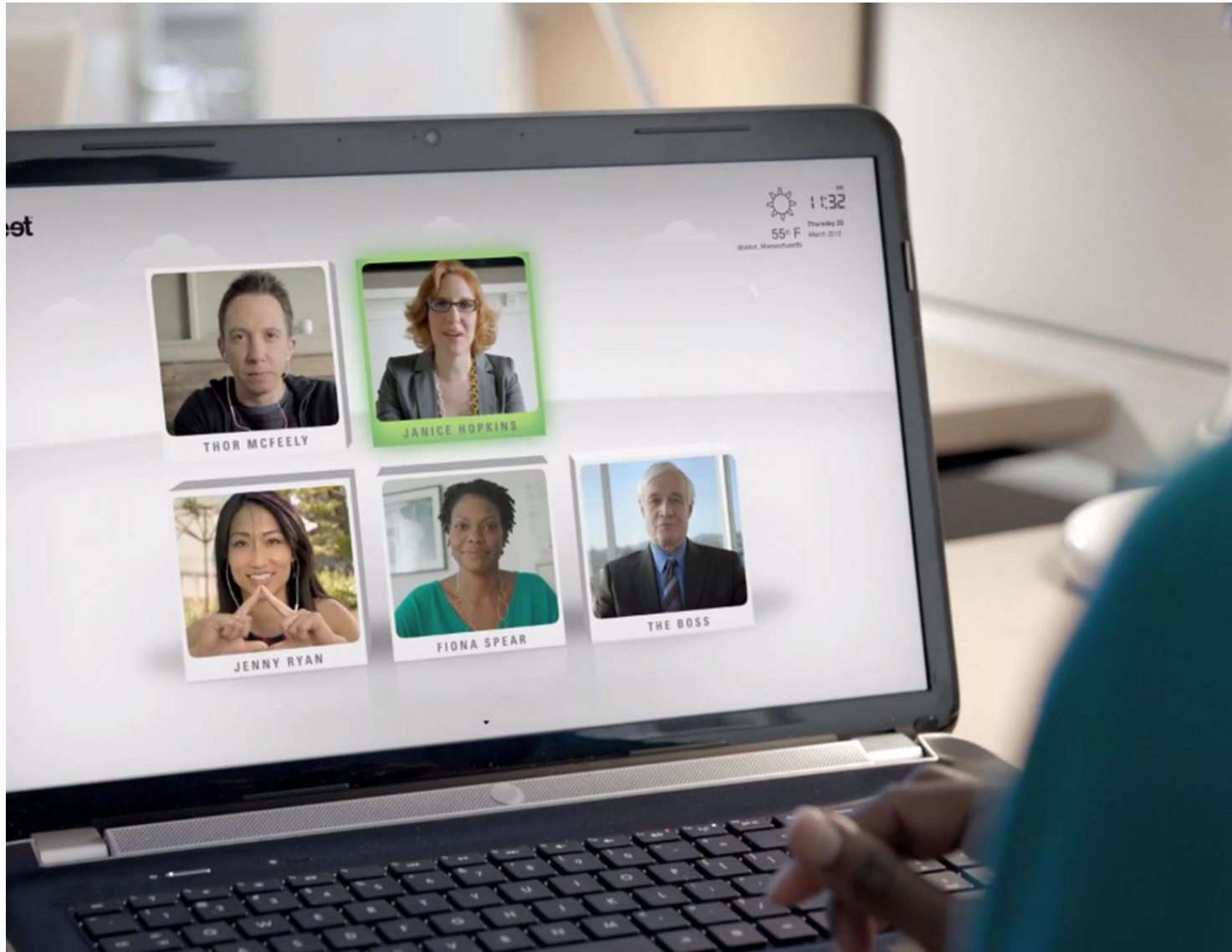
All April UCC onsite meetings are canceled. Other online options are being explored at this time.

April 20 - 26, 2020



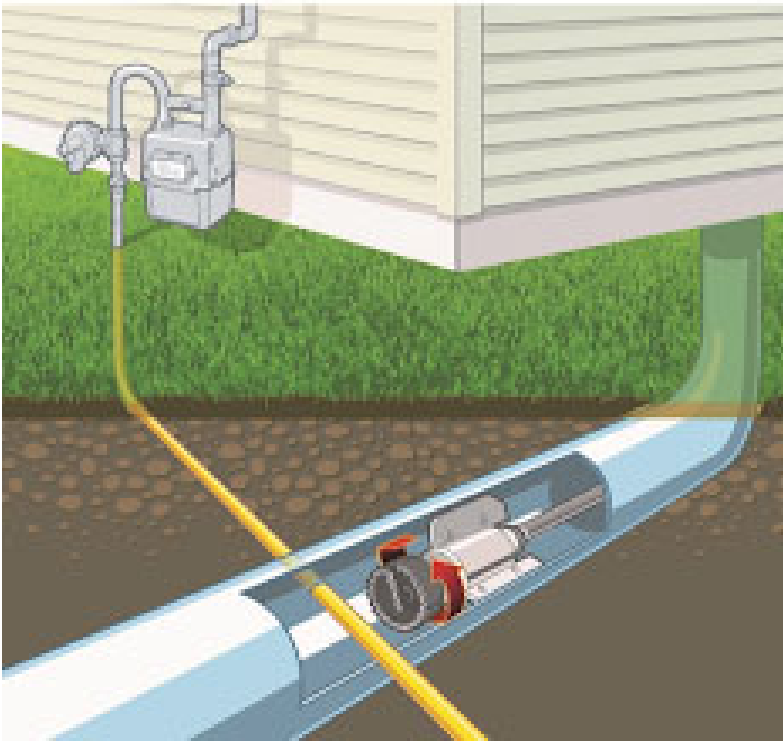
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

NC811 Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in its place.

Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools “activates” the risk from cross bores. We need to get the word out to the public ASAP.

JOIN US at the
**2020 Joint NC/SC
UCC Conference**

May 6th thru 8th in Cherokee



CANCELLED

Joint NC/SC Utilities



Coordinating Committee Conference

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.