

# Cleveland-Gaston-Rutherford January 2020



# Let's look at the numbers



Know what's **below.**  
**Call** before you dig.



# Locate Requests & Transmissions for all of North Carolina

## Dec. 2019 vs 2018

### Tickets

2019: 140,576

2018: 135,072

Difference: 4.07%

### Transmissions

2019: 814,379

2018: 751,039

Difference: 8.4%

## Year-to-date

### Tickets

2019: 2,222,729

2018: 2,012,022

Difference: 10.5%

### Transmissions

2019: 12,211,179

2018: 10,988,418

Difference: 11.1%



# County Ticket Volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	313	148	11118	276	5445	17300
2019	630	145	11165	481	5158	17579
+/- Var	101.3%	-2.0%	0.4%	74.3%	-5.3%	1.6%
				Avg Locates per Day		76



# County Ticket Volume

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	1033	427	30933	709	13055	46157
2019	1380	308	29860	747	10628	42923
+/- Var	33.6%	-27.9%	-3.5%	5.4%	-18.6%	-7.0%
				Avg Locates per Day		185



# County Ticket Volume

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	80	57	6122	149	2051	8459
2019	337	71	6827	269	2328	9832
+/- Var	321.3%	24.6%	11.5%	80.5%	13.5%	16.2%
				Avg Locates per Day		42

# County Ticket Volume

2019 Stats Compared with 2018

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	34	6	596	18	412	1066
2019	7	8	581	16	382	994
+/- Var	-79.4%	33.3%	-2.5%	-11.1%	-7.3%	-6.8%
				Avg Locates per Day		45



# County Ticket Volume

2019 Stats Compared with 2018

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	79	19	1603	80	861	2642
2019	26	15	1771	48	683	2543
+/- Var	-67.1%	-21.1%	10.5%	-40.0%	-20.7%	-3.7%
				Avg Locates per Day		116





# County Ticket Volume

2019 Stats Compared with 2018

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	5	1	234	8	206	454
2019	2	5	438	15	151	611
+/- Var	-60.0%	400.0%	87.2%	87.5%	-26.7%	34.6%
				Avg Locates per Day		28



# County Ticket Distribution



CLEVELAND	1115	994
BELWOOD	9	18
BOILING SPRINGS	28	19
CASAR	55	50
FALLSTON	82	68
GROVER	27	44
KINGS MOUNTAIN	183	199
LAWNDALE	56	50
MOORESBORO	9	17
SHELBY	609	498
WACO	14	9

# County Ticket Distribution

GASTON	2828	2543
BELMONT	578	461
BESSEMER CITY	97	81
CHERRYVILLE	106	76
CRAMERTON	109	99
DALLAS	186	188
GASTONIA	1152	974
HIGH SHOALS	37	48
KINGS MOUNTAIN	16	18
LOWELL	37	52
MOUNT HOLLY	384	445
STANLEY	91	72



# County Ticket Distribution



RUTHERFORD	562	611
BOSTIC	25	25
CHIMNEY ROCK	11	15
ELLENBORO	38	89
FOREST CITY	167	186
LAKE LURE	81	75
RUTHERFORDTON	169	149
SPINDALE	32	34
UNION MILLS	12	20



For more info visit

<https://www.duke-energy.com/community/customer-assistance-programs/share-the-warmth>

A horizontal, textured red brushstroke with irregular, feathered edges, centered on a white background. The stroke is a vibrant red color and has a slightly grainy, painterly appearance.

**UPCOMING EVENTS**

# NC811 Upcoming Holiday Schedule

- **New Years Day: January 1<sup>st</sup>**
- **\*Martin Luther King Jr's Birthday: January 20th**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



A photograph of a modern conference room. A long, light-colored conference table is surrounded by black leather chairs. The room is brightly lit, and the background shows a window with a view of a city skyline.

# BOARD MEETING

**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)

# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 14, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- **Wednesday, February 5th**  
**11:00am – 1:00pm**





## **State UCC Meeting**

North Carolina 811

5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**

**10:00am – 12:00pm**



*The NC811 Education  
Department is here to help you!*



A PDF of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

*Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.*

