

Cleveland-Gaston-Rutherford
November 2019



Happy Thanksgiving

Let's look at the numbers



Know what's below.
Call before you dig.



Locate Requests & Transmissions for all of North Carolina

Oct. 2019 vs 2018

Tickets

2019: 203,785

2018: 201,516

Difference: 1.13%

Transmissions

2019: 1,120,817

2018: 1,101,179

Difference: 1.78%

Year-to-date

Tickets

2019: 1,928,206

2018: 1,715,385

Difference: 12.4%

Transmissions

2019: 10,506,523

2018: 9,351,657

Difference: 12.3%



County Ticket Volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	220	129	9816	226	4501	14892
2019	593	133	9896	432	4416	15470
+/- Var	169.5%	3.1%	0.8%	91.2%	-1.9%	3.9%
				Avg Locates per Day		74



County Ticket Volume

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	624	380	27098	553	10917	39572
2019	1256	275	26147	648	9226	37552
+/- Var	101.3%	-27.6%	-3.5%	17.2%	-15.5%	-5.1%
				Avg Locates per Day		181



County Ticket Volume

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	60	52	5469	122	1612	7315
2019	309	63	5997	244	2046	8659
+/- Var	415.0%	21.2%	9.7%	100.0%	26.9%	18.4%
				Avg Locates per Day		42

County Ticket Volume

2019 Stats Compared with 2018

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	72	9	944	34	498	1557
2019	60	10	956	46	511	1583
+/- Var	-16.7%	11.1%	1.3%	35.3%	2.6%	1.7%
				Avg Locates per Day		79



County Ticket Volume

2019 Stats Compared with 2018

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	138	57	3111	76	1211	4593
2019	169	22	2895	80	928	4094
+/- Var	22.5%	-61.4%	-6.9%	5.3%	-23.4%	-10.9%
				Avg Locates per Day		205



County Ticket Volume

2019 Stats Compared with 2018

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	16	2	597	10	176	801
2019	27	5	560	22	239	853
+/- Var	68.8%	150.0%	-6.2%	120.0%	35.8%	6.5%
				Avg Locates per Day		43



County Ticket Distribution



CLEVELAND	1583
BOILING SPRINGS	44
FALLSTON	149
GROVER	55
KINGS MOUNTAIN	298
LAWNDALE	76
MOORESBORO	35
POLKVILLE	19
SHELBY	815
WACO	20

County Ticket Distribution



GASTON	4094
BELMONT	847
BESSEMER CITY	115
CHERRYVILLE	128
CRAMERTON	166
DALLAS	231
GASTONIA	1751
LOWELL	70
MOUNT HOLLY	511
STANLEY	122

County Ticket Distribution

RUTHERFORD	853
BOSTIC	37
CHIMNEY ROCK	10
ELLENBORO	37
FOREST CITY	339
HENRIETTA	10
LAKE LURE	99
RUTHERFORDTON	253
SPINDALE	32
UNION MILLS	10



County Member Operator Identity Information

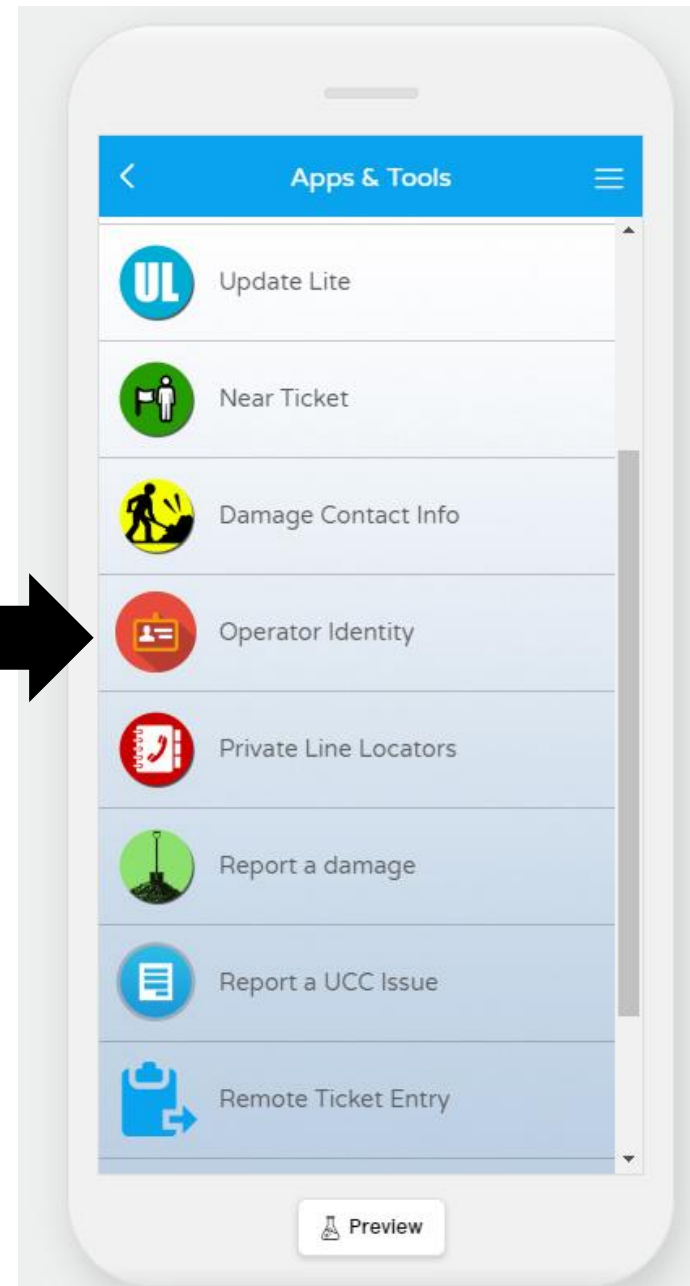
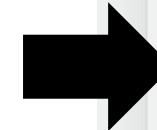
NORTH CAROLINA

County

Members Notified for County GUILFORD

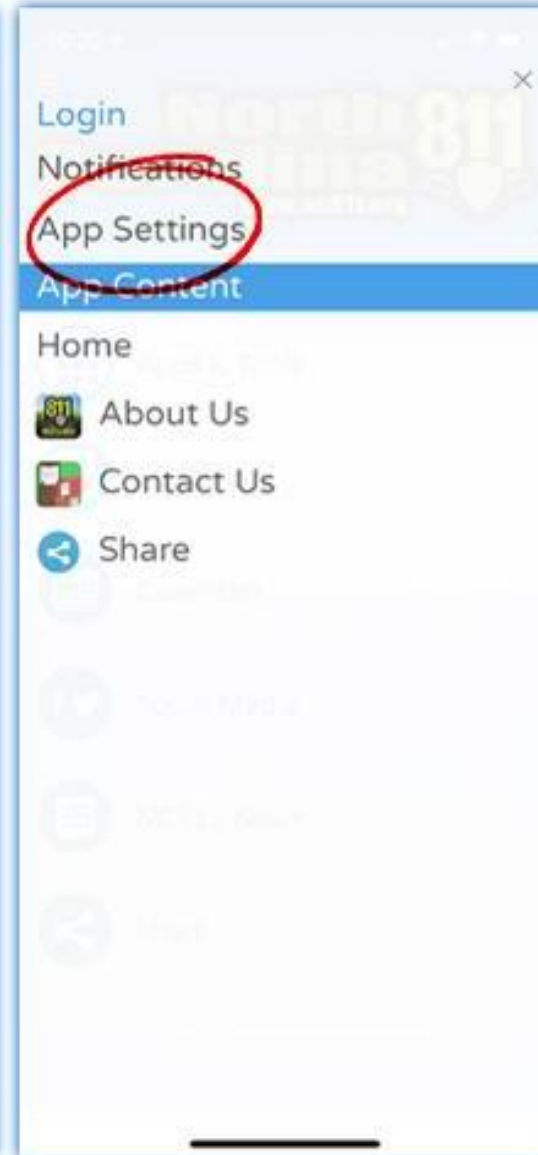
Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT02*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.



Update your NC 811 app.

1. Touch the sandwich icon in the upper left.
2. Open App Settings.
3. Touch “Check for New Content”



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

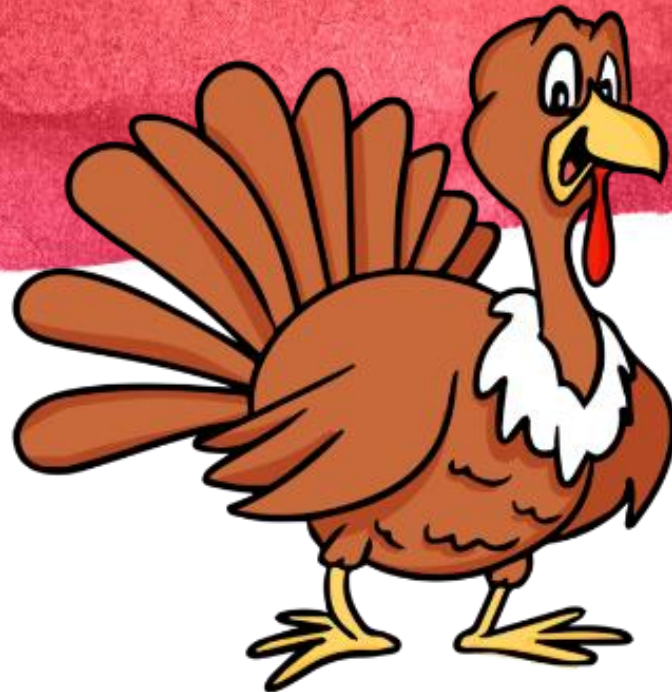
50
feet

8"

ABC Gas Company

200
feet

UPCOMING EVENTS



NC811 Upcoming Holiday Schedule

- ***Veterans Day: Monday, November 11th**
- **Thanksgiving: Thursday, November 28th**
- **Day after Thanksgiving: Friday, November 29th**
- **Christmas Eve & Christmas Day: Dec. 24 & 25th**
- ***Christmas Day After: December 26th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



BOARD MEETING

4Q19

January 17, 2020
Grandover Resort
Greensboro, NC

For booking info:
Tonya Hargraves:
tonya@nc811.org

NC Underground Damage Prevention Review Board

Location:

*Dempsey E. Benton Water Treatment Plant
2301 Benson Rd., Garner, NC*

January 21, 2020

10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

- **Wednesday, December 11**
11:00am – 1:00pm
- **Wednesday, February 19**
11:00am – 1:00pm





State UCC Meeting

Piedmont Natural Gas Co
1321 S 10th St, Wilmington, NC

Tuesday, November 5, 2019
10:00am – 12:00pm



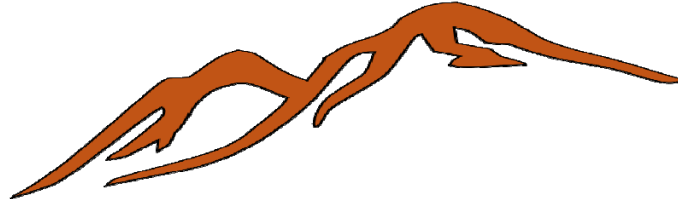
*The NC811 Education
Department is here to help you!*



A PDF of this presentation is available at www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

North Carolina Cleveland-Gaston-Rutherford Utilities Coordination Committee



Meeting Minutes

Date: 11/5/2019

Place: Creekside The Clock

Town: Shelby, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:07AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Happy Thanksgiving- Be safe- New Laws and Updates

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- info every one of the new laws and procedures that are in place since October 1st 2019. Go over all changes. Be sure when calling in tickets to remember the Holidays that will be observed, those days will not be part of the (3) day call in for tickets to clear. Spoke to everyone about the Mock Line Strike that took place in October, gave update on event.

Open Discussion Announced to the group that the Contractors Breakfast will be held February 4th 2019 at 7:30 Am at Golden Corral in Gastonia, NC. More information will follow. Theme – Showing the LOVE for the Contractors !!!

Brian Morehouse asked the group to please handout their business cards to those in attendance. Trying to get a networking process together.

Talked to the group about inviting others to our local UCC meeting to help us grow in attendance and get the word at to all about the importance of being a part of this UCC.

○ 2

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over the safety procedures in cooking a turkey and how to be safe during the holidays. NC811 discussed ticket issues, new law changes and procedures. Went over with everyone what an Emergency was, how to call in a Emergency, how these tickets are being accepted through the computer at this time along with (3) hour Locate Tickets. It is told what can happen when you call in an Emergency Ticket and it is not declared an Emergency. Class 3 Misdemeanor, and a fine up to \$ 250.00 can be issued. Went over the UGDPRB, new location and how this process works. Told the group that you can now put complaints in online. Ask everyone to please download the NC 811 App. Went over how to do this and how to update this APP. Michelle Flower with NCUC attended the meeting and brought everyone up to date on stats from the Utility Commission
- B. **N.C.D.O.T** –
- C. **USIC** – NA
- D. **Duke Energy** – NA
- E. **Spectrum** –
- F. **Dominion Energy- Reported (3) hits over the last month- General Maint in the area, Ticket volume is high and locators are staying busy within this area**
- G. **Town of Boiling Springs-** Work reported in and around the college of Gardner Webb. No major hits to report at this time. Having issues with getting locates down in a timely manner. Even calls in (3) hour tickets and still not getting a proper response. Holds their work up and having to call numerous times.
- H. **J Fencing-** Work is heavy with crews working throughout the area. Have issues with locates for Duke and AT&T getting done on time. Have had many calls put in for (3) Hour tickets. Have had to major lines hit by crews, they were in other areas.

Next Meeting – December 3 rd 2019 at 11:00 Am, Creekside The Clock, Shelby, NC 28152

Meeting adjourned at 12:23 PM

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**