



**May 16, 2017**  
**Harnett/Johnston UCC**

*Photo taken in Louisburg, NC*

**WE DIG DATA**

Just take a look

# Locate Requests & Transmissions

## Apr. 2017 vs 2016

### Tickets

2017: 156,103

2016: 161,633

Difference: -3.4%

### Transmissions

2017: 889,980

2016: 862,864

Difference: +3.1%

## YTD Totals 2017

**Tickets: 623,623**

+4.6% over 2016

**Transmissions: 3,532,442**

+11.4% over 2016

# County Ticket Volume



**North Carolina 811**  
www.nc811.org

# County Ticket Volume

April 2016 Stats Compared with April 2017



		Type Ticket					% Measured against Total Tickets					
HARNETT	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	5	8	802	27	239	1081	2016	0.5%	0.7%	74.2%	2.5%	22.1%
2017	18	14	883	39	835	1789	2017	1.0%	0.8%	49.4%	2.2%	46.7%
+/- Var	260.0%	75.0%	10.1%	44.4%	249.4%	65.5%	Diff +/-	0.5%	0.1%	-24.8%	-0.3%	24.6%

# County Ticket Volume

April 2016 Stats Compared with April 2017



JOHNSTON	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	43	24	2118	28	345	2558	2016	1.7%	0.9%	82.8%	1.1%	13.5%
2017	36	31	2205	37	501	2810	2017	1.3%	1.1%	78.5%	1.3%	17.8%
+/- Var	-16.3%	29.2%	4.1%	32.1%	45.2%	9.9%	Diff +/-	-0.4%	0.2%	-4.3%	0.2%	4.3%

# County Ticket Volume

YTD 2016 Stats Compared with YTD 2017



HARNETT	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	40	49	3591	75	1092	4847	2016	0.8%	1.0%	74.1%	1.5%	22.5%
2017	140	68	4105	106	1630	6049	2017	2.3%	1.1%	67.9%	1.8%	26.9%
+/- Var	250.0%	38.8%	14.3%	41.3%	49.3%	24.8%	Diff +/-	1.5%	0.1%	-6.2%	0.3%	4.4%

Work Days	Total Tickets	Average Locates Per Day
104	6049	58

# County Ticket Volume

YTD 2016 Stats Compared with YTD 2017



JOHNSTON	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	129	100	7986	117	1169	9501	2016	1.4%	1.1%	84.1%	1.2%	12.3%
2017	112	137	8542	181	2030	11002	2017	1.0%	1.2%	77.6%	1.6%	18.5%
+/- Var	-13.2%	37.0%	7.0%	54.7%	73.7%	15.8%	Diff +/-	-0.4%	0.1%	-6.5%	0.4%	6.2%

Work Days	Total Tickets	Average Locates Per Day
104	11002	106

# County Ticket Distribution



HARNETT	1789
ANDERSON CREEK	150
ANGIER	154
AVERASBORO	2
BARBECUE	103
BROADWAY	11
BUIES CREEK	30
BUNNLEVEL	167
CAPE FEAR	2
CHALYBEATE SPRINGS	19
COATS	19
COKESBURY	2
DUNCAN	13
DUNN	194
ERWIN	63
HARNETT	2
JOHNSONVILLE	25
KIPLING	62
LILLINGTON	642
OLIVIA	16
OVERHILLS	7
RAWLS	1
SPOUT SPRINGS	105

# County Ticket Distribution

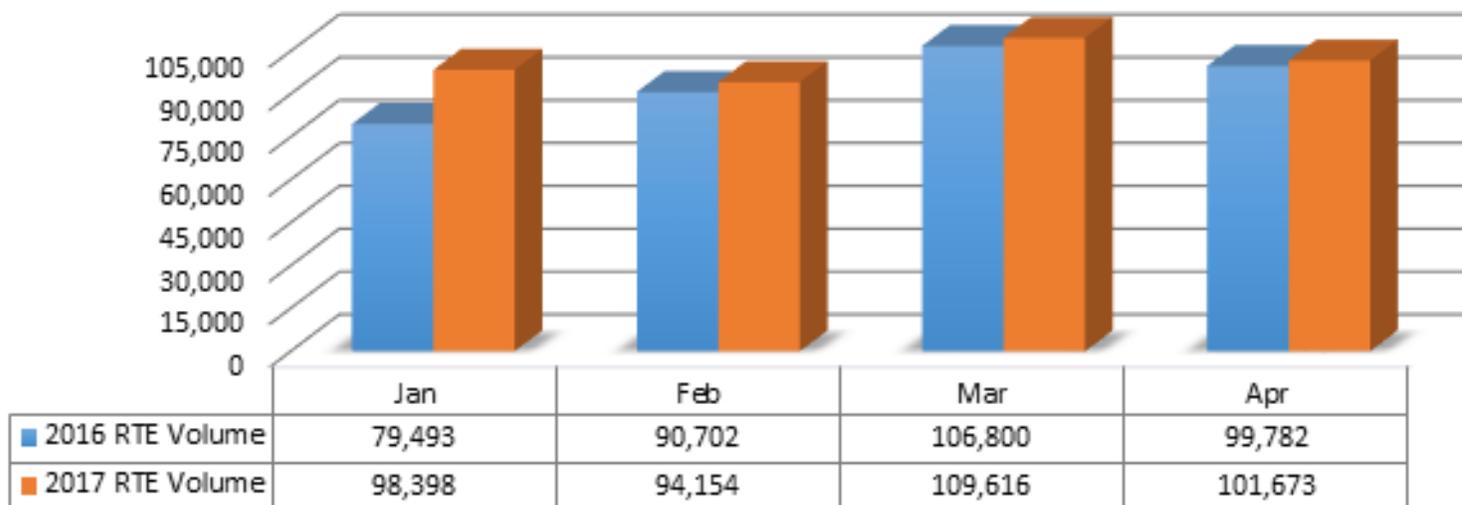
<b>JOHNSTON</b>	<b>2810</b>
ARCHER LODGE	58
BENSON	183
BENTONVILLE	4
BROGDEN	2
CLAYTON	1480
CORINTH HOLDERS	7
DRUG STORE	28
EARPSBORO	4
EDMONDSON	12
FLOWERS	3
FOUR OAKS	104
JOHNSON CROSSROADS	1
KENLY	95
MCGEE CROSSROADS	42
MEADOW	14
MICRO	18
PINE LEVEL	24
PRINCETON	76
SELMA	225
SMITHFIELD	229
STRICKLAND CROSSROAD	1
WILLOW SPRINGS	107
WILSONS MILLS	48
ZEBULON	45



# Remote Ticket Entry

<b>Total Tkt Summary</b>	<b>156,103</b>
In-House Tkt Summary	54,430
RTE Ticket Summary; incl. UL	101,673
RTE Ticket Summary; excl. UL	86,264
RTE % Volume; excl. UL	55.26%
RTE % Volume	65.13%

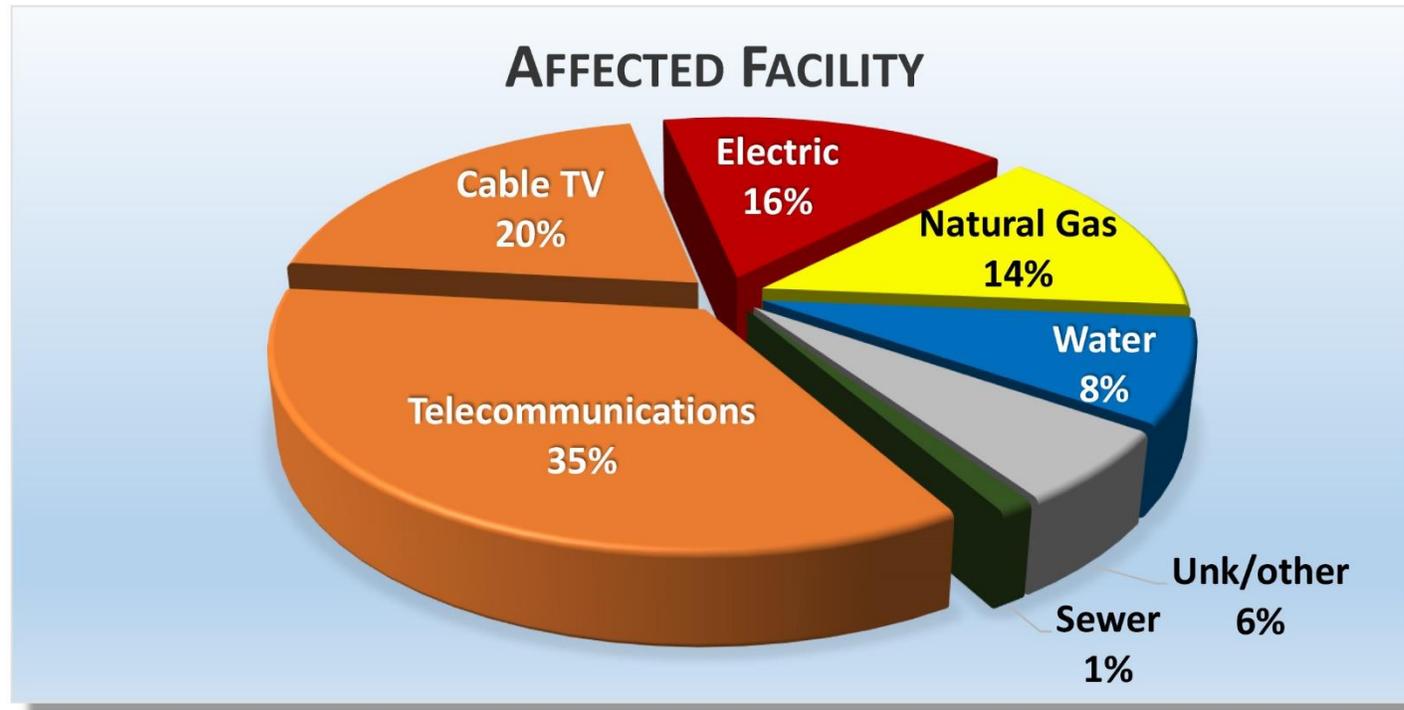
RTE Volume 2017 vs 2016



A photograph of a construction site. In the foreground, a worker in a white hard hat, a high-visibility yellow vest over an orange shirt, and khaki pants stands with their back to the camera. They are looking towards a black metal fence. To the left, another worker in a white hard hat and a high-visibility yellow vest over a blue shirt stands near a pile of dirt. A yellow caution tape is stretched across the scene. In the background, there are trees and a clear sky. The text "Incident Report" is overlaid in large, bold, black letters on a semi-transparent white background.

# Incident Report

Affected Facility	Events	% of Grand Total
Telecommunications	185	35.04%
Cable TV	106	20.08%
Electric	82	15.53%
Natural Gas	74	14.02%
Water	44	8.33%
Unknown/Other	31	5.87%
Sewer	6	1.14%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>



**NC811, April 2017: 528 Damage Events in 49 Counties**

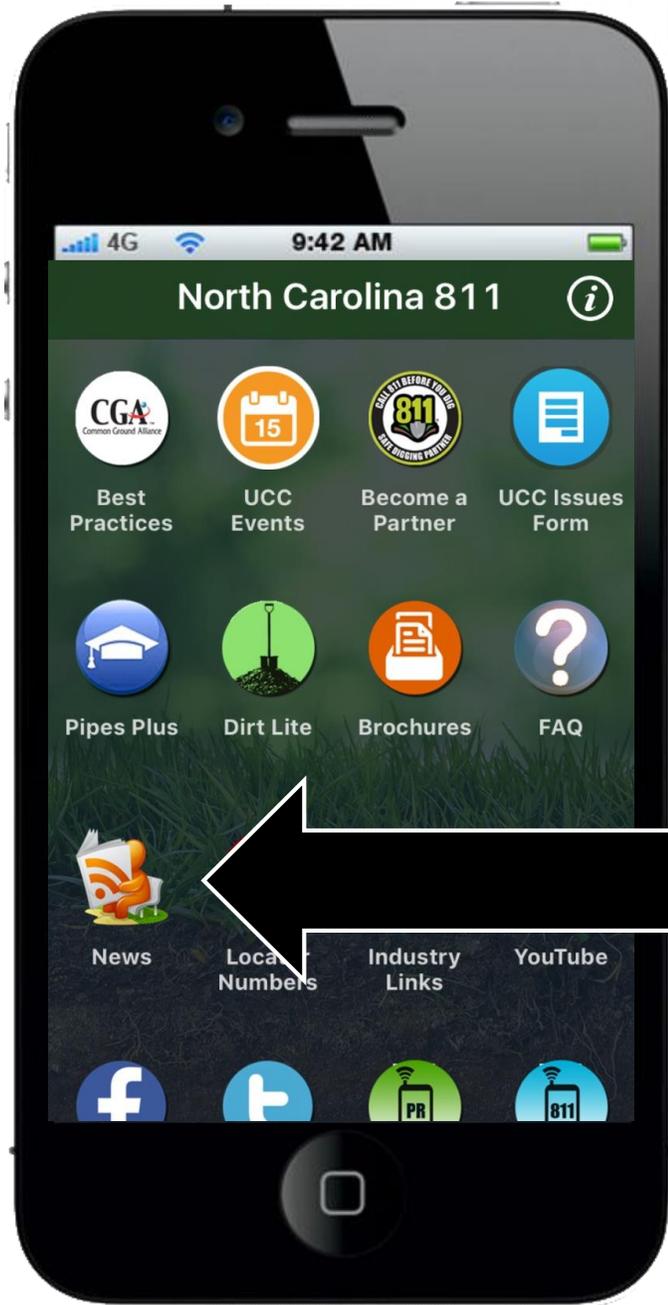
### ***By Events***

<b>County</b>	<b>Events</b>	<b>% of Grand Total</b>
Mecklenburg	156	29.55%
Wake	109	20.64%
Durham	30	5.68%
Guilford	21	3.98%
Union	18	3.41%
Orange	16	3.03%
Cabarrus	14	2.65%
Forsyth	14	2.65%
Iredell	13	2.46%
Buncombe	12	2.27%
Alamance	10	1.89%
Henderson	10	1.89%
Cumberland	8	1.52%
Johnston	8	1.52%
Brunswick	7	1.33%
New Hanover	7	1.33%
Davidson	6	1.14%
Chatham	5	0.95%
Pitt	5	0.95%
Gaston	4	0.76%
Harnett	4	0.76%
Lincoln	4	0.76%
Catawba	3	0.57%
Currituck	3	0.57%
Franklin	3	0.57%



Pender	3	0.57%
Rockingham	3	0.57%
Caldwell	2	0.38%
Craven	2	0.38%
Granville	2	0.38%
Halifax	2	0.38%
Onslow	2	0.38%
Rowan	2	0.38%
Rutherford	2	0.38%
Surry	2	0.38%
Wayne	2	0.38%
Yadkin	2	0.38%
Avery	1	0.19%
Beaufort	1	0.19%
Burke	1	0.19%
Carteret	1	0.19%
Chowan	1	0.19%
Cleveland	1	0.19%
Dare	1	0.19%
Duplin	1	0.19%
Haywood	1	0.19%
Jackson	1	0.19%
Lee	1	0.19%
Wilkes	1	0.19%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>

**NC811, April 2017: 528 Damage Events in 49 Counties**



# Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a **\$100 Lowe's gift card** each month from May til September 2017. 4 random winners will be selected each month.

### How to enter

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
3. Post the photo on Facebook or Twitter and use the hashtag #811Lowe's. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](https://www.facebook.com/811SafeDiggingSelfieContest)

# www.811selfiecontest.com



# Save the Date



**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

September 13<sup>th</sup> 2017  
NC State Fairgrounds &  
Kerr Scott Building  
1025 Blue Ridge Rd,  
Raleigh, NC 27607



# Let's learn more about NC811 Ticket Types

BURIED  
TELEPHONE  
CABLE

BURIED  
SEWER

BURIED  
GAS  
LINE

BURIED  
WATER

BURIED  
ELECTRIC  
CABLE



# **NC Underground Damage Prevention Review Board Meetings**

**Located at: 2550 Operations Way, Raleigh, NC.**

On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



# 2017 NC811 Board Meetings



## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC

## 3Q17

October 20, 2017  
Double Tree  
New Bern, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



## PSNC Energy

Tue, July 11, 2017

10am – 12pm

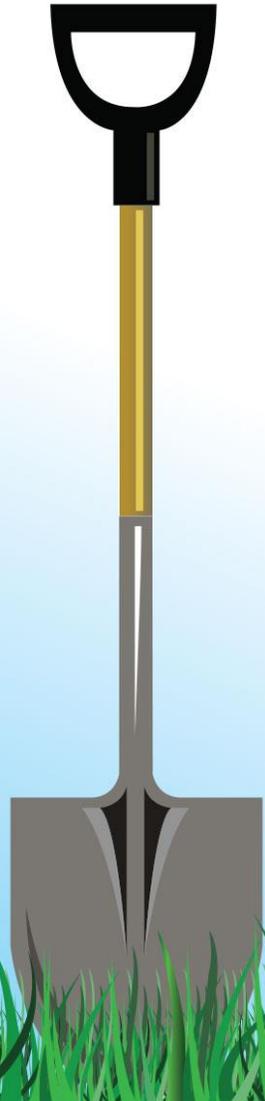
15 Overland Industrial Blvd.,  
Asheville, NC 28806

## PSNC Energy

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,  
Concord, NC 28027





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.