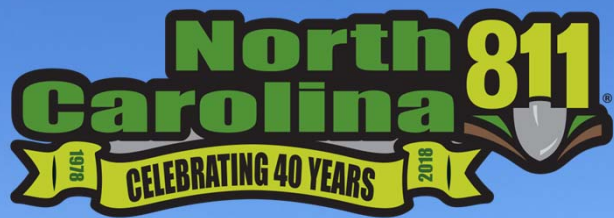


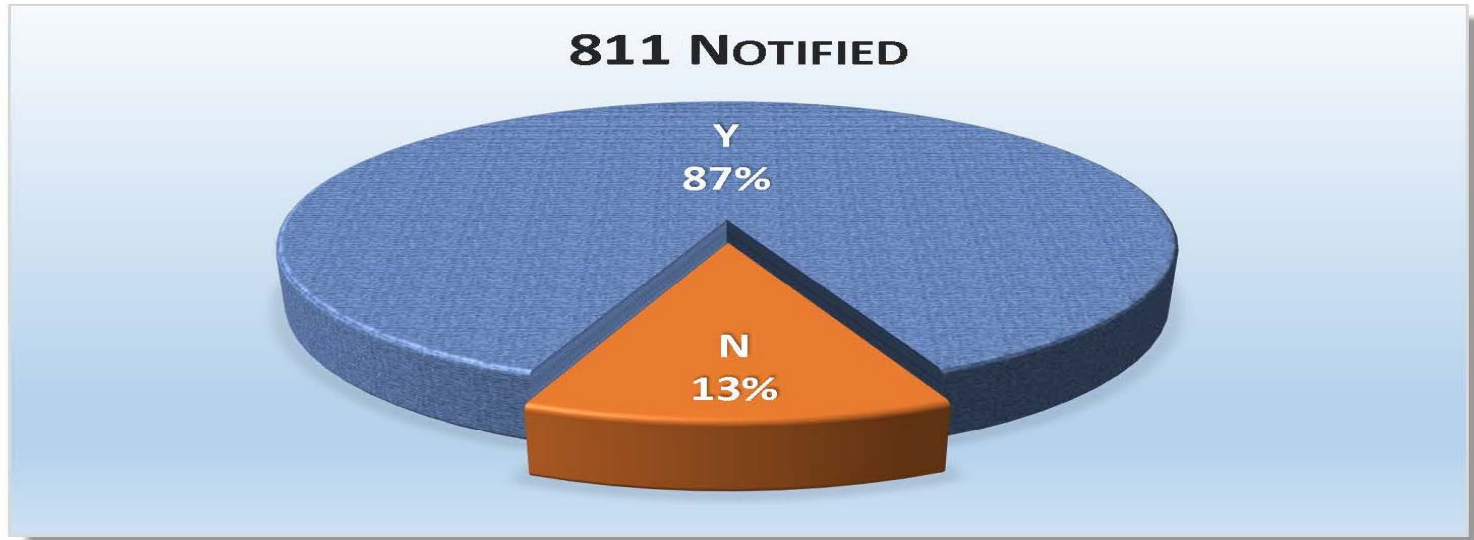
**May 2018**



**Harnett – Johnston Counties**

# Incidents

811 Notified	Events	% of Grand Total
Y	598	87.17%
N	88	12.83%
<b>Grand Total</b>	<b>686</b>	<b>100.00%</b>



**NC811, March 2018: 686 Damage Events in 66 Counties**



# Incidents

## By Events

County	Events	% of Grand Total
Mecklenburg	125	18.22%
Wake	124	18.08%
Guilford	32	4.66%
Johnston	31	4.52%
Durham	30	4.37%
Union	25	3.64%
Cumberland	24	3.50%
Forsyth	22	3.21%
Brunswick	21	3.06%
New Hanover	19	2.77%
Cabarrus	17	2.48%
Gaston	15	2.19%
Davidson	11	1.60%
Harnett	11	1.60%
Lee	10	1.46%
Alamance	9	1.31%
Buncombe	9	1.31%
Orange	9	1.31%
Franklin	8	1.17%
Pitt	8	1.17%
Chatham	7	1.02%
Iredell	7	1.02%
Lincoln	7	1.02%
Moore	7	1.02%
Cleveland	6	0.87%
Craven	6	0.87%
Dare	6	0.87%
Rutherford	5	0.73%
Stanly	5	0.73%
Pender	5	0.73%
Henderson	4	0.58%
Caldwell	3	0.44%
Catawba	3	0.44%

Duplin	3	0.44%
Hoke	3	0.44%
Onslow	3	0.44%
Robeson	3	0.44%
Rowan	3	0.44%
Carteret	2	0.29%
Granville	2	0.29%
Halifax	2	0.29%
Jackson	2	0.29%
Montgomery	2	0.29%
Nash	2	0.29%
Person	2	0.29%
Randolph	2	0.29%
Richmond	2	0.29%
Surry	2	0.29%
Wayne	2	0.29%
Yadkin	2	0.29%
Anson	1	0.15%
Bertie	1	0.15%
Clay	1	0.15%
Davie	1	0.15%
Edgecombe	1	0.15%
Gates	1	0.15%
Haywood	1	0.15%
Macon	1	0.15%
Martin	1	0.15%
Polk	1	0.15%
Rockingham	1	0.15%
Sampson	1	0.15%
Stokes	1	0.15%
Tyrrell	1	0.15%
Vance	1	0.15%
Wilson	1	0.15%
<b>Grand Total</b>	<b>686</b>	<b>100.00%</b>

**NC811, March 2018: 686 Damage Events in 66 Counties**







# Locate Requests & Transmissions

## Apr. 2018 vs 2017

## Year-to-Date

### Tickets

2018: 175,205

2017: 156,103

Difference: 12.2%

### Transmissions

2018: 997,408

2017: 889,980

Difference: 12.1%

### Tickets

2018: 644,073

2017: 623,623

Difference: 3.3%

### Transmissions

2018: 3,612,848

2017: 3,532,442

Difference: 2.3

%

# County Ticket Volume

April 2018 Stats  
Compared  
with April 2017

<b>Harnett County</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2017</b>	<b>18</b>	<b>14</b>	<b>883</b>	<b>39</b>	<b>835</b>	<b>1,789</b>
<b>2018</b>	<b>43</b>	<b>10</b>	<b>1,342</b>	<b>42</b>	<b>288</b>	<b>1,725</b>
<b>+/- Var</b>	<b>138.9%</b>	<b>-28.6%</b>	<b>52.0%</b>	<b>7.7%</b>	<b>-65.5%</b>	<b>-3.6%</b>
				<b>Locates per day</b>		<b>82</b>



# County Ticket Volume

April 2018 Stats  
Compared  
with April 2017



<b>Johnston County</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2017</b>	<b>36</b>	<b>31</b>	<b>2,205</b>	<b>37</b>	<b>501</b>	<b>2,810</b>
<b>2018</b>	<b>64</b>	<b>33</b>	<b>2,730</b>	<b>64</b>	<b>692</b>	<b>3,583</b>
<b>+/- Var</b>	<b>77.8%</b>	<b>6.5%</b>	<b>23.8%</b>	<b>73.0%</b>	<b>38.1%</b>	<b>27.5%</b>
				<b>Locates per day</b>		<b>171</b>





# County Ticket Volume

YTD stats compared with previous year

<b>Harnett County</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2017</b>	<b>140</b>	<b>68</b>	<b>4,105</b>	<b>106</b>	<b>1,630</b>	<b>6,049</b>
<b>2018</b>	<b>91</b>	<b>58</b>	<b>5,039</b>	<b>120</b>	<b>1,237</b>	<b>6,545</b>
<b>+/- Var</b>	<b>-35.0%</b>	<b>-14.7%</b>	<b>22.8%</b>	<b>13.2%</b>	<b>-24.1%</b>	<b>8.2%</b>
				<b>Locates per day</b>		<b>78</b>



# County Ticket Volume

YTD stats compared with previous year

<b>Johnston County</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2017</b>	<b>112</b>	<b>137</b>	<b>8,542</b>	<b>181</b>	<b>2,030</b>	<b>11,002</b>
<b>2018</b>	<b>214</b>	<b>111</b>	<b>10,047</b>	<b>237</b>	<b>2,680</b>	<b>13,289</b>
<b>+/- Var</b>	<b>91.1%</b>	<b>-19.0%</b>	<b>17.6%</b>	<b>30.9%</b>	<b>32.0%</b>	<b>20.8%</b>
				<b>Locates per day</b>		<b>158</b>





# County Ticket Distribution



<b>HARNETT COUNTY</b>	<b>1,725</b>
ANDERSON CREEK	95
ANGIER	300
BARBECUE	140
BROADWAY	23
BUIES CREEK	44
BUNNLEVEL	70
CAPE FEAR	2
CHALYBEATE SPRINGS	15
COATS	72
COKESBURY	8
DUNCAN	14

DUNN	229
ERWIN	131
HARNETT	12
JOHNSONVILLE	24
KIPLING	13
LILLINGTON	446
OLIVIA	20
RAWLS	1
SEMINOLE	1
SPOUT SPRINGS	65

# County Ticket Distribution



<b>JOHNSTON COUNTY</b>	<b>3,583</b>
ARCHER LODGE	51
BENSON	317
BENTONVILLE	5
BROGDEN	2
CLAYTON	1,820
COATS	
CROSSROADS	1
CORINTH HOLDERS	7
DRUG STORE	11
EDMONDSON	17
EMIT	8
FOUR OAKS	138
KENLY	113

MCGEE CROSSROADS	85
MCGEE MILL	1
MEADOW	5
MICRO	11
PINE LEVEL	36
PRINCETON	92
SELMA	253
SMITHFIELD	363
STRICKLAND CROSSROAD	1
WEST SMITHFIELD	6
WILLOW SPRINGS	70
WILSONS MILLS	111
ZEBULON	59

# Incidents



BURIED  
TELEPHONE  
CABLE



# WHITE PAINT OR FLAGS ON A JOB SITE ELIMINATES GUESSWORK.

Sometimes it is difficult for excavators to relay the exact location of their dig sites to the one call center. Even clear and accurate information relayed in writing or verbally to one person may not be clear to another. With white lining, locators have excavation information on paper, and also have a clearly marked excavation area. White lining helps to avoid misinterpretation and allows for more accurate locates.

For more info: [nc811.org/white-lining.html](http://nc811.org/white-lining.html)











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SAFETY TRAINING**

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**EVENTS**



**BOARD  
MEETING**

For booking info reach out to  
Tonya Hargraves  
[tonya@nc811.org](mailto:tonya@nc811.org)

**2Q18**

July 20, 2018  
Lake Lure, NC

**3Q18**

October 19, 2018  
New Bern, NC

For more details visit:  
[nc811.org/board-info.html](http://nc811.org/board-info.html)

# NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations Way, Raleigh, NC**

- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm





# State NCUCC Meetings



- July 10, 2018  
10am to noon in Hickory, NC  
at Piedmont Natural Gas
- September 11, 2018  
10am to noon in Concord, NC  
at PSNC Energy

For more details visit: [nc811.org/events.html](http://nc811.org/events.html)

# NC811 EDUCATION DEPARTMENT



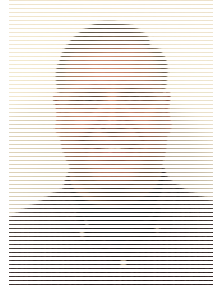
Ann



Howard



Tami



Brian



Kevin



Steve

**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.





## HARNETT/JOHNSTON COUNTY UTILITY COORDINATION COMMITTEE

Minutes of May 15, 2018

Meeting held at Sherry's Bakery  
122 N Wilson Avenue  
Dunn, NC 28334

### Members present:

Kevin Smith	NC811
Andrew Smith	SREMC
Kacey Johnson	SREMC
Larry Priest	Piedmont Natural Gas
Kim Moore	NCDOT
Rick Handlin	NCDOT
Donna Zuniga	Duke Energy
Joe Parda	Temple Grading
Jonathan Temple	Temple Grading
Dennis Turlington	Temple Grading
Tim Callihan	Town of Clayton

### Projects:

**SREMC** – Regular maintenance.

**PNG** –Maintenance of subdivisions in Johnston County.

**Temple Grading** – 7000 feet of water pipe on Hwy 87 from the Industrial Park south and about the same amount of pipe on McLean Chapel Church Rd. and Pendergraff Rd. in Bunnlevel.

**NCDOT** – Johnston - Resurfacing, big projects at NC210 and Hwy 50, Ricks Road, Booker Dairy Rd. and Kelly Rd., widening about 5 miles on NC242. Harnett – I95 project, plans will be sent to each utility.

**Town of Clayton** – Large project on 42 – Glen Laurel, Charter School on Hwy 70.



## Discussion

The NC/SC UCC Conference was held the beginning of May in Cherokee. It was very informative and just a good conference all around. It was interesting to hear how different UCC's conduct their monthly meetings as well.

Kevin Smith presented the NC811 report. Locate requests for Harnett County were up 8.2% from last year and in Johnston County they were up 20.8%. Lillington had the most tickets in Harnett County and Clayton had over 50% of the tickets in Johnston County. Kevin reminded everyone that it is the law that you call the utility owner and NC811 if you damage a line. He said that out of 686 damages, 598 were reported to NC811. He presented a video about White Lining, while there is not a law that you always white line it is required if you cannot adequately describe the work area. We all agree though that White Lining is a good idea. Kevin conducted an experiment with us to show how easily written instructions can be misinterpreted, White Lining eliminates the guesswork and reduces the size of the locate area. Temple Grading mentioned they would also like to be able to upload a map with the locate request. Kevin mentioned that NC811 offers free online safety training, just go to [ncpipesplus.org](http://ncpipesplus.org) or they can come out for large groups and conduct the training at your facility. This training is good for new employees because it contains basic information on underground utilities. The Damage Review Board will be meeting on July 17<sup>th</sup> and October 16<sup>th</sup> in Raleigh. The State NCUCC meeting is going to be July 10<sup>th</sup> in Hickory. The full NC811 report is attached to these minutes.

Temple Grading said they used to meet with the locator when there was a complicated locate. Kevin with NC811 said you can still do that with Code 60 which means the locator and excavator need to meet on site.

Kevin mentioned that USIC is now locating for Aqua NC. Aqua is actually a very large company with a lot of lines. Rick with NCDOT said that he could get us a good contact number for Aqua.

Per Donna with Duke Energy, PRG will be handling their damage investigation beginning June 25<sup>th</sup> in NC. There was some discussion by other participants about the reputation of PRG and how they communicate with the companies they are sending bills to. Donna said that she is hopeful that this won't be the case with Duke Energy damages, the expectation is to continue a positive working relationship and they are putting people in place to help with any issues that may arise.

There was discussion surrounding the quality of locates. Some said they have gone to job sites and there will be so many marks at constant intervals that they have no choice but to dig with shovels. It has become more common lately and it is frustrating. Kevin asked if they would send him some ticket numbers and he can check on it. The general feeling was that this is probably an issue with a specific locator because the majority are doing a great job.

Tim with Town of Clayton is having an issue with receiving constantly updated tickets and the companies are not doing any work. He asked how to handle it, he has tried to contact the excavators but has been unsuccessful. Kevin with NC811 said that if Tim will get him the information he will do his best to help him contact the excavator. Tim also asked if Web TMS would be going to Apple devices but Kevin said he didn't think so. Tim said he also has Rush tickets come in and when he goes to the site no one is there.

Andrew adjourned the meeting and thanked everyone in attendance.

**NEXT MEETING: [June 19, 2018 at Sherry's Bakery in Dunn](#)**

