

Haywood County

February 2018



**North 811**  
**Carolina**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

## Jan. 2018 vs 2017

### Tickets

2018: 152,459

2017: 147,568

Difference: +3.3%

### Transmissions

2018: 864,096

2017: 834,883

Difference: +3.5%

# County Ticket Volume



YTD stats compared with previous year

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
<b>2017</b>	2	0	<b>209</b>	5	251	<b>467</b>
<b>2018</b>	1	1	<b>293</b>	44	68	<b>407</b>
	-50.0%		<b>40.2%</b>	780.0%	-72.9%	<b>-12.8%</b>
	-			Locates per day		19

<b>HAYWOOD</b>	<b>407</b>
CANTON	51
CLYDE	94
FINES CREEK	1
IRON DUFF	2
IVY HILLS	4
JONATHAN	2
LAKE JUNALUSKA	20
MAGGIE VALLEY	37
WAYNESVILLE	196

# Top Callers by County

EMERY SEALCO, INC	67
ANSCO & ASSOCIATES, LLC	47
TOMS CATV CONSTRUCTION	42
DUKE ENERGY	33
M B HAYNES	24
TOWN OF WAYNESVILLE	21
MB HAYNES CORPORATION	15
AT&T UTILITY OPERATIONS	13
BIGHAM CABLE CONSTRUCTION, INC.	13
BAGWELL FENCE CO	10

# **Destroyed Marks & 3 Hour Tickets**

When to properly use each

A series of several parallel white lines of varying lengths and thicknesses, slanted diagonally from the bottom-left towards the top-right, located in the lower right quadrant of the slide.

## **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket.

A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# 2018 NC811 Board Meetings



## 1Q18

April 20, 2018  
Harrah's  
Cherokee, NC

## 2Q18

July 20, 2018  
Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# 2018 State UCC Meetings

March 13<sup>th</sup>, 2018  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed., May 2nd, 2018  
thru Fri, May 4, 2018  
Harrh's Cherokee Casino Resort,  
777 Casino Dr, Cherokee, NC



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm





**Welcome to  
the Team!**



NC811 has 2  
new liaisons  
working hard  
for you!



John Conner  
Piedmont Triad  
Region



Brian Morehouse  
Western Region

# How can an NC811 liaison help you today?



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)

Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.



# Haywood UCC Meeting

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February 14th, 2018 @ 12PM Fat Buddies Restaurant

## ATTENDEES

14 people in attendance

Tami Stout - NC811

Rick Rhinehart- PSNC

Brian Morehouse-NC811

Barbara Lacy-NCDOT

Richard Walsh-PSNC

Josh Bowman-PSNC

Mary Ellen Fawcett- Town of Waynesville

Mark Hannah-PSNC

Brandon Worley- Town of Waynesville

Mark Worth-PSNC

Jeff Stinde-Town of Waynesville

Bill Green-NCDOT

Jesse Houston- Town of Waynesville

David Fostes- Town of Waynesville

Brian Morehouse was introduced as the new Education Liaison for the Western Region.

Everyone introduced themselves that was in attendance. A review of

What type of work is going on within the area by all parties.

## AGENDA

### Last Meeting Follow-up

1. Issues were addressed on how they were calling tickets in with wrong pole numbers.

They have also received some tickets with NO pole # and just an address. This issue will be looked into.



## New Business

- Presentation of January 2018 #'s compared to January 2017
- January 2018 Tickets were up 3.3%/ Transmissions were up 3.35%
- Haywood County- Locates per day (19)
- New Tickets were up 40.2%
- Total Tickets were down -12.8%
- RXMT- up 780%
- Updates= were down -72.9 from the previous year Jan 2017
- Top Locates within an area--Waynesville (196)
- Top Callers by County
  - Emery Sealco Inc. (67)
  - ANSCO & Associates LLC (47)
  - MB Haynes (39)

## NOTES

- **NC811-Tami Stout went over the difference between a (3) hour ticket and an Update Ticket and how they are to be handled. Also, went over what must be present to be able to consider a ticket an Emergency.**
- **Shared with the group, if they might be interested in having the 811 logo, how to be able to go about getting this logoon their site.**
- **APRIL Safe Digging Month ( at this time, banners were passed out to those that had ordered them)**
- **Board Meeting Information/ State UCC Meeting Info given**
- **Went over information on how to turn in a complaint to the NC Prevention Review Board and the dates of when they will be meeting.**

## ACTION ITEMS

1. **The group spoke about trying to get with AT&T and ANSCO about attending the NC811 meeting.**
2. Group was spoke to about being careful when doing work around NC Railroads, went over some of the expectations and how some color codes with differ.

## **NEXT WEEK'S AGENDA**

Next meeting will be on the 2nd Wednesday of March