

Haywood

February 2020



North Carolina 811
Carolina 
www.nc811.org

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



JAN. 2019 VS 2020

TICKETS

2020: 170,111

2019: 187,878

Difference: -9.5%

TRANSMISSIONS

2020: 991,786

2019: 1,037,905

Difference: -4.4%



YEAR-TO-DATE

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COUNTY TICKET VOLUME

YTD stats compared with previous year

Haywood	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	18	5	271	10	112	416
2020	4	5	325	20	87	441
+/- Var	-77.8%	0.0%	19.9%	100.0%	-22.3%	6.0%
-				Locates per day		20

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COUNTY TICKET DISTRIBUTION

HAYWOOD	441
CANTON	101
CLYDE	79
LAKE JUNALUSKA	12
MAGGIE VALLEY	41
WAYNESVILLE	180

Yellow, Italic, and Bold Indicate Top 10 of Column
Red Indicates Values Greater Than Events/1000 for Total Affected Counties

County	Events	% of Grand Total Events	Total Tickets	Total Transmissions	Events per 1000 Transmissions
Alamance	6	0.94%	2,025	10,556	0.57
Alexander	2	0.31%	487	2,631	0.76
Anson	1	0.16%	401	1,683	0.59
Beaufort	3	0.47%	560	2,540	1.18
Brunswick	12	1.88%	3,067	14,116	0.85
Buncombe	7	1.10%	3,642	28,354	0.25
Burke	3	0.47%	1,088	6,648	0.45
Cabarrus	21	3.30%	4,288	24,403	0.86
Caldwell	1	0.16%	795	4,403	0.23
Camden	1	0.16%	114	541	1.85
Carteret	3	0.47%	1,154	5,072	0.59
Caswell	1	0.16%	113	381	2.62
Catawba	1	0.16%	2,089	13,222	0.08
Chatham	4	0.63%	2,446	13,263	0.30
Cleveland	6	0.94%	1,361	7,889	0.76
Columbus	2	0.31%	749	3,003	0.67
Craven	4	0.63%	1,598	9,833	0.41
Cumberland	16	2.51%	3,964	22,192	0.72
Currituck	1	0.16%	796	3,369	0.30
Dare	3	0.47%	1,000	4,682	0.64
Davidson	4	0.63%	1,984	12,014	0.33
Davie	3	0.47%	864	4,170	0.72
Duplin	2	0.31%	421	1,770	1.13
Durham	35	5.49%	6,573	49,634	0.71
Forsyth	18	2.83%	5,541	33,162	0.54
Franklin	1	0.16%	1,138	4,814	0.21
Gaston	11	1.73%	3,085	17,680	0.62
Guilford	46	7.22%	9,471	62,722	0.73
Hamett	9	1.41%	1,583	8,927	1.01
Henderson	10	1.57%	2,115	10,966	0.91

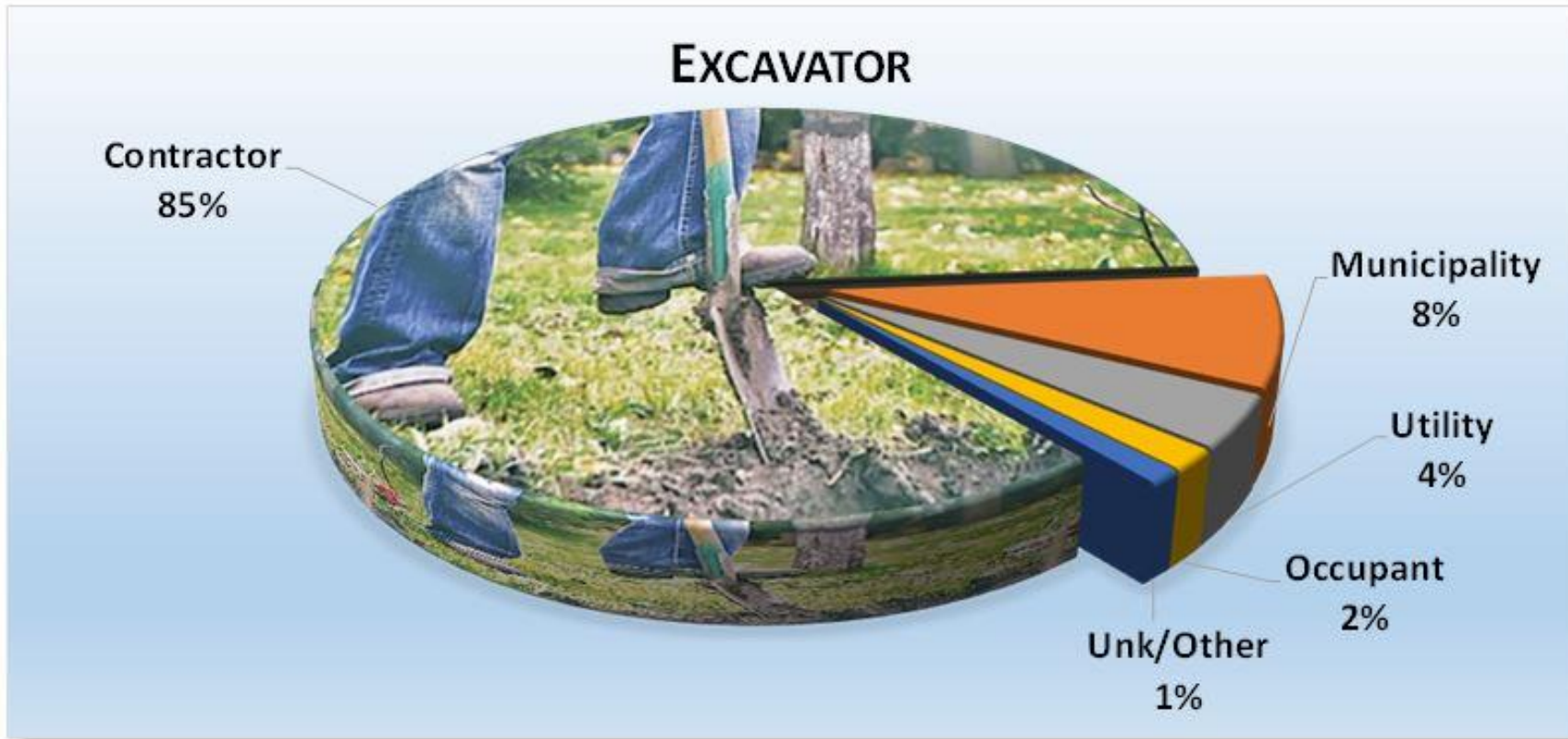
County	Events	% of Grand Total Events	Total Tickets	Total Transmissions	Events per 1000 Transmissions
Iredell	16	2.51%	2,920	16,313	0.98
Jackson	1	0.16%	338	1,147	0.87
Johnston	14	2.20%	3,543	17,814	0.79
Lee	11	1.73%	978	6,315	1.74
Lenoir	2	0.31%	653	2,956	0.68
Lincoln	4	0.63%	1,774	10,823	0.37
Macon	1	0.16%	323	966	1.04
McDowell	5	0.78%	416	2,062	2.42
Mecklenburg	98	15.38%	24,395	181,299	0.54
Montgomery	2	0.31%	450	1,684	1.19
Moore	5	0.78%	1,661	8,306	0.60
Nash	5	0.78%	1,156	5,688	0.88
New Hanover	13	2.04%	4,162	24,057	0.54
Onslow	8	1.26%	2,064	11,028	0.73
Orange	8	1.26%	2,492	14,815	0.54
Pender	3	0.47%	1,138	5,584	0.54
Pitt	17	2.67%	2,013	10,119	1.68
Polk	1	0.16%	343	1,331	0.75
Randolph	11	1.73%	1,705	8,316	1.32
Rockingham	4	0.63%	880	4,010	1.00
Rowan	1	0.16%	2,064	9,623	0.10
Sampson	1	0.16%	1,093	4,183	0.24
Scotland	1	0.16%	265	1,249	0.80
Stanly	4	0.63%	976	3,835	1.04
Surry	4	0.63%	903	3,940	1.02
Union	19	2.98%	4,463	26,122	0.73
Wake	132	20.72%	25,988	172,760	0.76
Warren	1	0.16%	220	948	1.05
Wayne	2	0.31%	1,684	7,710	0.26
Wilkes	4	0.63%	1,048	5,867	0.68
Wilson	2	0.31%	825	3,028	0.66
Grand Total					
Affected	637	100%	157,445	958,538	0.66
All	637		170,111	1,011,214	0.63
Averages	10	1.64%	2,581	15,714	0.78



NC811, January 2020: 637 Damage Events in 61 Counties



Excavator	Events	% of Grand Total
Contractor	541	84.93%
Municipality	54	8.48%
Utility	25	3.92%
Occupant	10	1.57%
Unk/Other	7	1.10%
Grand Total	637	100%





PARCEL INFORMATION

- **87-122 (b) (5) a.** A single parcel that may exceed $\frac{1}{4}$ mile in linear length identified by a single address.
- **87-122 (b) (5) b.** The lesser five adjoining parcels identified by addresses, not to exceed $\frac{1}{4}$ mile in linear length or an area not to exceed $\frac{1}{4}$ mile in linear length.

A man in a white shirt and tie is smiling while holding a document with a gold seal and a signature. He is seated at a table with a glass of beer and other papers. Other people are visible in the background, some clapping.

SAFE DIGGING MONTH PROCLAMATIONS

NC811.ORG/SAFE-DIGGING-MONTH.HTML

2020

CALENDAR OF EVENTS



2020 UPCOMING HOLIDAYS



Good Friday

- April 19



Memorial Day

- May 27



Independence Day

- July 4

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2020 MEETINGS

State UCC Meeting

Tuesday, March 10 • 10:00am – 12:00pm
4211 Global St, Raleigh, NC 27610, USA
Dominion Energy



1Q20

April 17, 2020

DoubleTree

Asheville, NC

For booking info:

Tonya Hargraves:

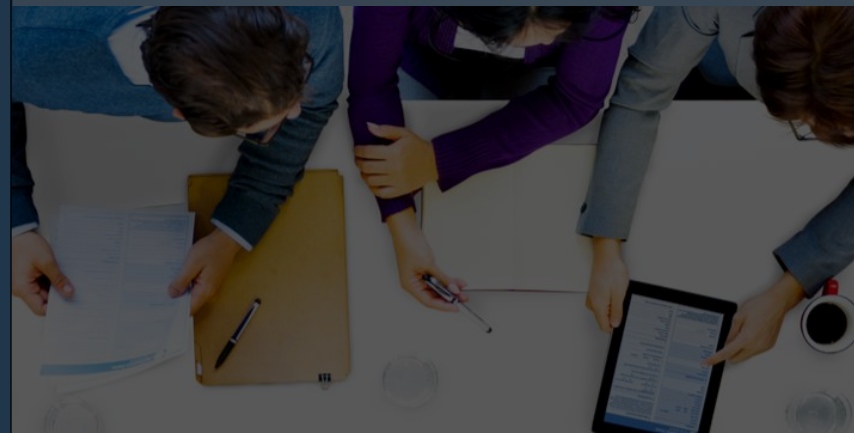
tonya@nc811.org

NC Underground Damage
Prevention Review Board
Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

April 21, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

April 15, 2020

11:00am – 1:00pm

NC UDPRB

Update of Activities: February 2020



- 258 Cases heard since initiated in 2014.
- A memorandum of understanding in place with Deputy Attorney General for legal counsel to the UDPRB.
- \$200,000 being billed out to top 50 NC 811 transmission recipients.
- A memorandum of understanding in place with Department of Commerce for placement of funds received.
- ***Reminder: Facility Owners, Excavators and Notification Center are the ONLY parties that may be named in a complaint.***
- NC 811 providing research to all complaints received after October 1, 2019.
- To date, 77 recommendations have resulted in orders being issued by NC Utilities Commission.
- Once funding is received, next steps are to secure administration through an rfp process and to develop a dedicated UDPRB web page.



Joint NC/SC Utilities



Coordinating Committee Conference

**MAY 6 - MAY 8, 2020
HARRAH'S CHEROKEE**

Register at:

<https://www.nc811.org/ncscucc.html>

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON



TAMI STOUT
EDUCATION LIAISON



BRIAN MOREHOUSE
EDUCATION LIAISON



ANN RUSHING
EDUCATION MANAGER



PARRISH RIDDICK
EDUCATION LIAISON



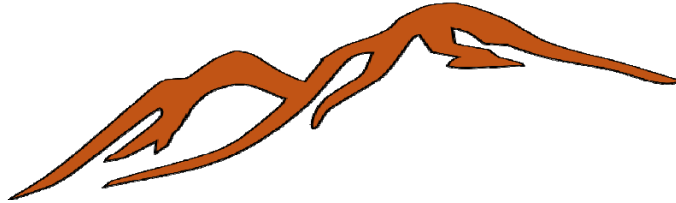
STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

North Carolina Haywood Utilities Coordination Committee



Meeting Minutes

Date: 2/12/2020

Place: Fa Buddies Ribs & BBQ

Address: 193 Waynesville Plaza

Town: Waynesville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12:11 PM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – New Year- Looking forwarding to a “BIG” Year !!!!

Old Business

- Any Changes to last month’s minutes? (NONE)

Officer Reports

Chair- Officers were voted on- Josh Bowman was elected Chairman for 2020 and Richard Walsh was voted as Co-Chairman for 2020

Co-Chair/Secretary- Dominion Energy will be getting a NEW Secretary for this UCC in April 2020

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- informed every one of the upcoming NC/SC Joint Conference and encouraged everyone to sign up as sons as they can. This event is going to be big and a “GREAT” event to attend. Please go to the NC811 website and the NCUCC.org website for more details.
- Group voted to keep the UCC at the location for the 2020 year with the time being 12:00PM
- The group voted to move the April 2020 meeting from April 8th 2020 to April 1st 2020, due to Brian Morehouse, NC811 Western Region Liaison being on vacation. Same location and time. Will go back to regular schedule in June 2020.

- **NEW 811 banners were given out with our new Safety Sam message.** Asked all to please have them installed as soon as they can and leave up throughout the month of April. Help NC811 spread the message. Showed everyone how to use the QR Reader with iPhone and Android phones, gave out instructions.

Open Discussion Reports

- A. **NC 811 / One Call** – *Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the January 2020 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian Morehouse went over Damaged Marks and (3) Hour Locates reminding everyone that the rain has come in and if the line has been marked and the rain washes those marks away, then you need to call in a Damage Marks Ticket and that will be a (3) Business Day waiting period. All were reminded to check that Positive Response before sending crews out. Information was given on NC811 being interested in Proclamations and asked the municipalities to help us out in obtaining them. It was shown to everything the conduits that are now being installed and the colors of these conduits. The group stated that they wish there was some way to have it created that the color of the conduits would have to match the colors of the marking that are assigned to each utility. Discussion by all on this with many opinions. Great conversations. Brian Morehouse brought everyone up to date on the LRPC and the continuing efforts being made by this group. Noted—Tickets were down for the month of January by almost 10%. Went over with the group the NC811 app and the advantages of using it. Discussed updates with the Underground Damage Prevention Review Board.*
- B. **N.C.D.O.T** – NA.
- C. **Dominion Energy** – NO major damages to report in the area. General work continues as stated in the last meetings notes as described. Will be starting a new NCDOT project in March 2020.
- D. **USIC** – NA
- E. **Town of Clyde**- General Maint work going on in their area. Reported no major damage since the last meeting
- F. **AnSCO**- work has slow way down in the area now that the lighting gig project has been completed. No major issues to report at this time.
- G. Town of Waynesville**- (2) new 20,000 galleon tanks is now on line. Reports that they have a few busted lines and all work was completed and no major issues to report at this time. Have two large projects going on at this time and a number of projects in the planning stage. Reports that they are having an issue with USIC marking their electrical lines as if it was Duke Energy's. **This has happened in a number of areas. Gave out Supervisor Jeff Seals information for them to reach out and speak with him on this matter. Reported that LNK is still calling UG Tickets in and not waiting the required time for locates to clear. By the time the locator gets out to the site within the (3) Business days, job has already been completed.**
- H. Next Meeting** – Wednesday, April 1st 2020 at Fat Buddies Ribs & BBQ, 193 Waynesville Plaza, Waynesville, NC

Meeting adjourned at **1:21 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**