	00	C:			CL	reet
u	-	31	D'n	-In	31	1661
_					~,	4 400 40 10

County: Hendesz-Polk Date: 4, 13, 17

Name Muse Insure	Company	Email	Phone Number
MIKE LEWIS Carl Ownbey	PSNC NCDOT	chownbey@nedot.gov	878-670-3530
Carl Cano sq	10001	Chown ego neuri gov	828-891-1911



Henderson-Polk-Trans. UCC

**April 2017** 



# Excavator Testimonial

## NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts are here! Get yours now.





#### **Locate Requests & Transmissions**

Mar. 2017 vs 2016

YTD Totals 2017

**Tickets** 

2017: 172,850

2016: 173,038

Difference: -0.1%

**Transmissions** 

2017: 985,116

2016: 914,934

Difference: 7.7%

**Tickets: 467,520** 

7.6% over 2016

**Transmissions: 2,642,462** 

14.5% over 2016





## **County Ticket Volume**









YTD stats compared with previous year

YTD				Type	Γicket					% Measure	ed against	:Total Tick	ets
							Total						
Henderson		3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
	2016	21	61	2855	58	1218	4213	2016	0.5%	1.4%	67.8%	1.4%	28.9%
	2017	47	22	3596	67	799	4531	2017	1.0%	0.5%	79.4%	1.5%	17.6%
+/- Var		123.8%	-63.9%	26.0%	15.5%	-34.4%	7.5%	Diff +/-	0.5%	-1.0%	11.6%	0.1%	-11.3%
					Avg Locates								
					per Day		72						
							Total						
Translvania		3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
	2016	5	6	843	7	71	932	2016	0.5%	0.6%	90.5%	0.8%	7.6%
	2017	5	37	955	10	240	1247	2017	0.4%	3.0%	76.6%	0.8%	19.2%
+/- Var		0.0%	516.7%	13.3%	42.9%	238.0%	33.8%	Diff +/-	-0.1%	2.3%	-13.9%	0.1%	11.6%
					Avg Locates								
					per Day		20						
							Total						
Polk		3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
	2016	9	8	734	17	545	1313	2016	0.7%	0.6%	55.9%	1.3%	41.5%
	2017	19	7	866	33	210	1135	2017	1.7%	0.6%	76.3%	2.9%	18.5%
+/- Var		111.1%	-12.5%	18.0%	94.1%	-61.5%	-13.6%	Diff +/-	1.0%	0.0%	20.4%	1.6%	-23.0%
					Avg Locates								
					per Day		18						

## **County Ticket Volume**



2017 Stats Compared with 2016

Mar.				Туре	Ticket					% Measure	ed against	TotalTicke	ets
							Total						
Henderson		3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
	2016	13	14	1095	21	686	1829	2016	0.7%	0.8%	59.9%	1.1%	37.5%
	2017	19	11	1300	22	253	1605	2017	1.2%	0.7%	81.0%	1.4%	15.8%
+/- Var		46.2%	-21.4%	18.7%	4.8%	-63.1%	-12.2%	Diff +/-	0.5%	-0.1%	21.1%	0.2%	-21.7%
					Avg Locates per Day		70						
							Total						
Translvania		3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
	2016	4	3	355	0	38	400	2016	1.0%	0.8%	88.8%	0.0%	9.5%
	2017	0	12	343	0	88	443	2017	0.0%	2.7%	77.4%	0.0%	19.9%
+/- Var		-400.0%	300.0%	-3.4%	0.0%	131.6%	10.8%	Diff +/-	-1.0%	2.0%	-11.3%	0.0%	10.4%
					Avg Locates per Day		19						
							Total						
Polk		3 HR	CNCL	NEW	RXMT	UPDT	Tickets			% 3HR	% NEW	% RXMT	% UPDT
	2016	6	3	196	7	244	456	2016	1.3%	0.7%	43.0%	1.5%	53.5%
	2017	2	2	285	12	95	396	2017	0.5%	0.5%	72.0%	3.0%	24.0%
+/- Var		-66.7%	-33.3%	45.4%	71.4%	-61.1%	-13.2%	Diff +/-	-0.8%	-0.2%	29.0%	1.5%	-29.5%
					Avg Locates per Day		17						



## **County Ticket Distribution**

HENDERSON	1605
BALFOUR	3
BAT CAVE	5
CHANTELOUPE COUNTRY	1
DANA	1
EAST FLAT ROCK	41
EDNEYVILLE	12
ETOWAH	71
FLAT ROCK	185
FLETCHER	222
GERTON	1
HENDERSONVILLE	853
HOOPERS CREEK	1
HORSE SHOE	29
LAUREL PARK	18
MILLS RIVER	116
MOUNTAIN HOME	10
NAPLES	1
PINEHURST	1
SALUDA	3
TUXEDO	2
VALLEY HILL	2
ZIRCONIA	27



## **County Ticket Distribution**

TRANSYLVANIA	443
BALSAM GROVE	3
BLANTYRE	1
BREVARD	235
CEDAR MOUNTAIN	50
EAST FORK	2
LAKETOXAWAY	53
LITTLE RIVER	2
PENROSE	10
PISGAH FOREST	59
PISGAH SHADOWS	1
ROSMAN	20
SAPPHIRE	5
SELICA	1
TOXAWAY FALLS	1





POLK	396
COLUMBUS	135
GREEN CREEK	19
MILL SPRING	54
SALUDA	117
SUNNYVIEW	2
TRYON	69

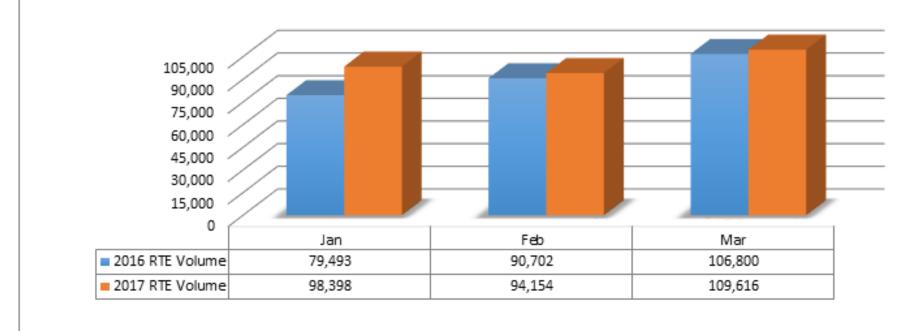


### **Remote Ticket Entry**



Total Tkt Summary	172,850
In-House Tkt Summary	63,234
RTE Ticket Summary; incl. UL	109,616
RTE Ticket Summary; excl. UL	92,711
RTE % Volume; excl. UL	53.64%
RTE % Volume	63.42%

#### RTE Volume 2017 vs 2016





# Incidents Data

By County

County	Events	% of Grand Total
Alamance	7	1.07%
Alexander	1	0.15%
Anson	1	0.15%
Brunswick	18	2.76%
Buncombe	15	2.30%
Burke	2	0.31%
Cabarrus	17	2.60%
Caldwell	3	0.46%
Carteret	1	0.15%
Catawba	4	0.61%
Chatham	10	1.53%
Cleveland	5	0.77%
Craven	2	0.31%
Cumberland	11	1.68%
Dare	3	0.46%
Davidson	13	1.99%
Davie	1	0.15%
Durham	47	7.20%
Forsyth	26	3.98%
Gaston	11	1.68%
Granville	4	0.61%
Guilford	16	2.45%
Harnett	5	0.77%
Henderson	5	0.77%
Iredell	10	1.53%
Johnston	18	2.76%

Lee	1	0.15%
Lenoir	1	0.15%
Lincoln	2	0.31%
McDowell	1	0.15%
Mecklenburg	173	26.49%
Moore	2	0.31%
New Hanover	10	1.53%
Onslow	2	0.31%
Orange	6	0.92%
Pender	7	1.07%
Pitt	3	0.46%
Polk	1	0.15%
Randolph	1	0.15%
Richmond	1	0.15%
Rockingham	3	0.46%
Rowan	6	0.92%
Rutherford	1	0.15%
Sampson	1	0.15%
Stanly	1	0.15%
Surry	2	0.31%
Union	21	3.22%
Vance	1	0.15%
Wake	140	21.44%
Watauga	2	0.31%
Wayne	1	0.15%
Wilson	7	1.07%
Grand Total	653	100.00%



So far in 2017 NC811 has welcomed 15 new members.

13 utilities and 2 associate members. If you need information on how to become a member of NC811 visit: www.nc811.org/member-

services.html



REMOTE TICKET ENTRY

CGA.

Update Lite Near Ticket

Dig It Game

Response

Contact

For the month of April we have added a button on the NC811 app for the "Can you dig it?" game. All month long visit the game and dig for prizes.

For more information on the game visit: safedigging.me

### Join us at the ballpark



Friday, April 14th 7pm – 10pm 30 Buchanan Pl, Asheville, NC



#### Join us at the ballpark



Wednesday, April 19th 5pm – 8pm 324 S Mint St, Charlotte, NC 28202





http://www.nc811.org/marqueechallenge.html

811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowes

1.5 Million tree wraps



#### 811 and Lowe's are teaming up for safety!

Lowe's has partnered with 811 to share the "Call Before You Dig" message. Each tree in their Garden Center now has 811 on the wrap.



#811Lowes

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC. On the corner of Operations Way and Westinghouse Blvd.

- April 18, 2017 10am to 4pm
- July 18, 2017 10am to 4pm
- October 17, 2017 10am to 4pm



### NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

#### 2017 NC811 Board Meetings



#### **1017**

April 21, 2017 Chetola Resort Blowing Rock, NC

#### **2017**

July 21, 2017 The 1927 Lake Lure Inn and Spa Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

## 2017 State UCC Meetings



#### **PSNC Energy**

Tue, July 11, 2017 10am — 12pm 15 Overland Industrial Blvd, Asheville, NC 28806







Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.