

# Henderson-Polk-Transylvania

## December 2019



# Let's look at the numbers



**Know what's below.  
Call before you dig.**



# Locate Requests & Transmissions for all of North Carolina

## Nov. 2019 vs 2018

### Tickets

2019: 153,947

2018: 161,565

Difference: -4.72%

### Transmissions

2019: 870,595

2018: 885,722

Difference: -1.7%

## Year-to-date

### Tickets

2019: 2,082,153

2018: 1,876,950

Difference: 10.9%

### Transmissions

2019: 11,396,798

2018: 10,237,379

Difference: 11.3%





# County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	222	149	14704	289	3627	18991
2019	801	123	14918	564	7198	23604
+/- Var	260.8%	-17.4%	1.5%	95.2%	98.5%	24.3%
				Avg Locates per Day		102



# County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	82	19	2749	167	1059	4076
2019	214	21	2569	136	2596	5536
+/- Var	161.0%	10.5%	-6.5%	-18.6%	145.1%	35.8%
				Avg Locates per Day		24



# County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	24	52	3957	81	887	5001
2019	38	42	3816	167	885	4948
+/- Var	58.3%	-19.2%	-3.6%	106.2%	-0.2%	-1.1%
				Avg Locates per Day		21

# County Ticket Volume

2019 Stats Compared with 2018

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	34	6	1084	32	407	1563
2019	77	8	1224	65	638	2012
+/- Var	126.5%	33.3%	12.9%	103.1%	56.8%	28.7%
				Avg Locates per Day		87





# County Ticket Volume

2019 Stats Compared with 2018

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	15	0	179	47	122	363
2019	14	1	156	6	238	415
+/- Var	-6.7%	#DIV/0!	-12.8%	-87.2%	95.1%	14.3%
				Avg Locates per Day		18





# County Ticket Volume

2019 Stats Compared with 2018

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	2	266	6	113	390
2019	7	4	285	10	131	437
+/- Var	133.3%	100.0%	7.1%	66.7%	15.9%	12.1%
				Avg Locates per Day		19



# County Ticket Distribution

HENDERSON	2320	2012
DANA	23	6
EAST FLAT ROCK	42	15
EDNEYVILLE	16	38
ETOWAH	92	51
FLAT ROCK	232	207
FLETCHER	259	148
HENDERSONVILLE	1240	1293
HORSE SHOE	37	35
LAUREL PARK	56	18
MILLS RIVER	152	150
ZIRCONIA	34	27



# County Ticket Distribution



POLK	577	415
COLUMBUS	104	74
MILL SPRING	139	74
SALUDA	139	119
TRYON	185	141

# County Ticket Distribution



TRANSYLVANIA	527	437
BREVARD	309	293
CEDAR MOUNTAIN	14	16
LAKE TOXAWAY	58	24
PENROSE	16	11
PISGAH FOREST	53	45
ROSMAN	21	19
SAPPHIRE	19	8



# UPCOMING EVENTS







#ATCHolidays



@ATCDurham

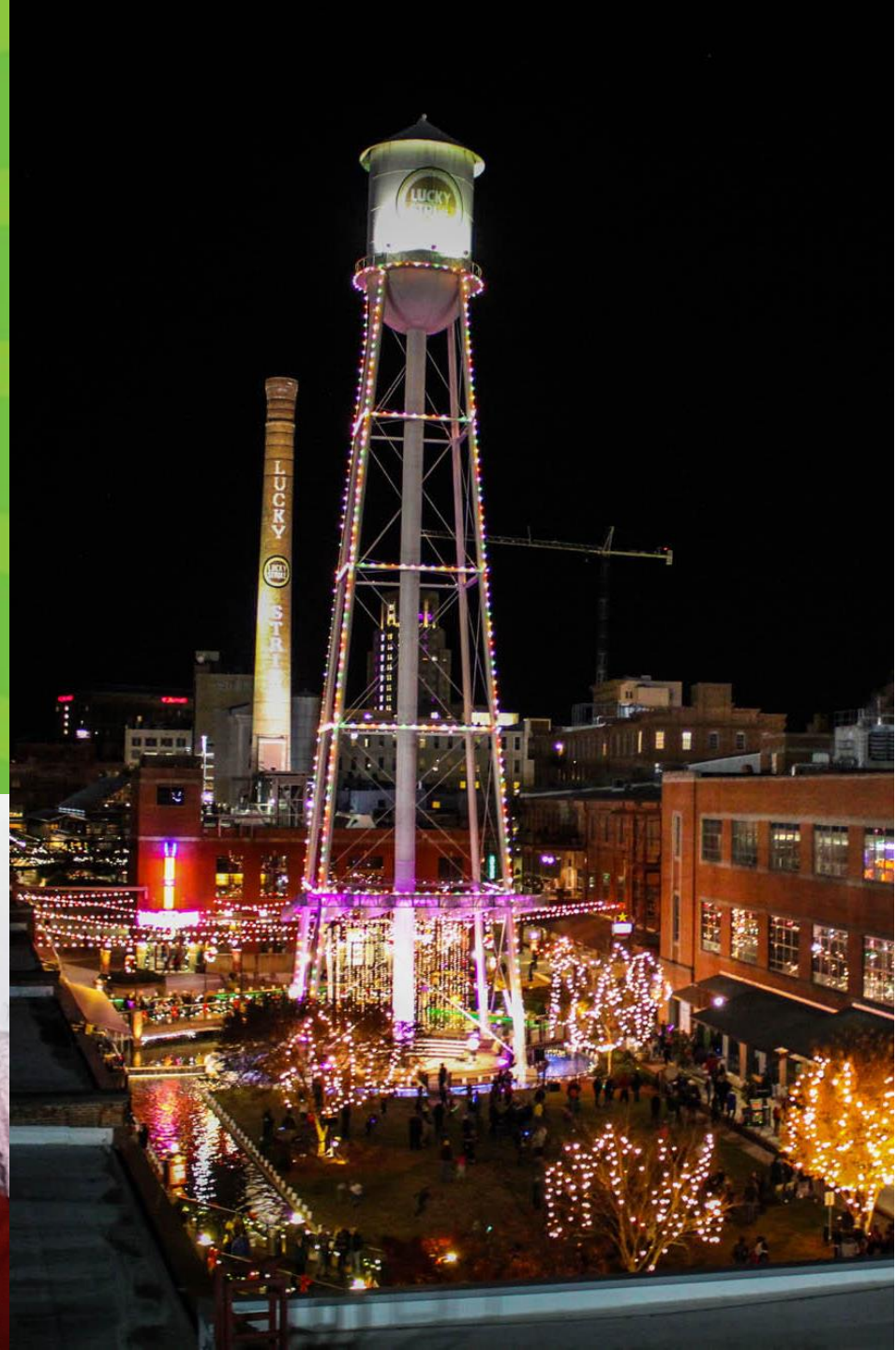


american\_tobacco

Friday, December 6 at 6 pm

American Tobacco Amphitheater

# AMERICAN TOBACCO'S TOWER LIGHTING





# NC811 Upcoming Holiday Schedule

- **Christmas Eve & Christmas Day: Dec. 24 & 25<sup>th</sup>**
- **\*Christmas Day After: December 26<sup>th</sup>**
- **New Years Day: January 1<sup>st</sup>**
- **\*Martin Luther King Jr's Birthday: January 20th**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



**4Q19**

**January 17, 2020  
Grandover Resort  
Greensboro, NC**

**For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)**



# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 21, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, December 11  
11:00am – 1:00pm
- Wednesday, February 19  
11:00am – 1:00pm





## **State UCC Meeting**

North Carolina 811

5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**

**10:00am – 12:00pm**





*The NC811 Education  
Department is here to help you!*

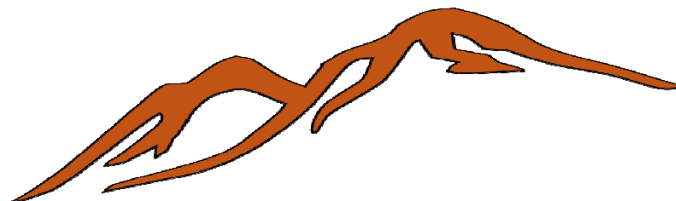


A PDF of this presentation is  
available at **[www.ncucc.org](http://www.ncucc.org)**

*Use the UCC Issues form to voice your  
concerns to both local and state level UCC  
meetings in North Carolina. Available on both  
the NCUCC website and the NC811 app.*



# North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



## Meeting Minutes

Date: 12/12/2019

Place: Bay Breeze Seafood

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:33AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Get Ready for the Holidays!!!! Be careful out there!

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

### New Business

- NC 811 / One Call presentation was given by: Discussed with the group about the Liaison meeting held in Asheville the month of November. Spoke with them about different laws and procedures within other states. Reminded everyone that 811 will NOT be over the UGDPRB, an outside division will oversee that process. That everyone who is eligible can put ticket in on line along with emergency and (3) hour tickets.

### Open Discussion

- Went over Officers for the UCC and it was agreed that the UCC would like to keep the Officers intact at this time. Was also voted on to get the meetings for 2020 at the same location, time and general date.

## Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website). Encourage all of those in attendance to help others during the Holiday season. Brian Morehouse went over the laws with the 1,320' or ¼ mile rule or (5) addresses. Also spoke with the group about calling in tickets if it is one single address and what the requirements area. It was told to the group the difference between a Damage Marks Ticket and a (3) Hour Ticket. Went through the process of calling in an Emergency Ticket. Reminded everyone that deer are out this time of year, drive with caution. Brian Morehouse, NC811, spoke to the group on ways to look things up on the NC Website, how to navigate through there and be able to find things easier. Reviewed with every the 2020 schedule and to help grow our local UCC with inviting contractors to these UCC meetings.
- B. **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that certain projects may be put on hold due to the budget. Small bridge work will continue with general maintenance and culvert repairs still on schedule. Did report that there has be a stoppage on Morris Broadband due to that company getting encroachments but not following procedure to perform work as requested. They have been allowed to finish the one project on NC 191/280 going towards the water treatment plant. But all other work has been halted and some poles will have to be removed per NCDOT.
- C. **Dominion Energy** – NO major damages to report in the area. General Maintenance work continues. Rebranding has been going well, one sign to be changed out and it is reported that all of the rebranding of gas markers within the Right-A-Way is very close to competition within this area. Has reported coming across a few contractors that have tried to dig within their R/W with NO tickets, they were advised and the contractor called the tick in.
- D. **USIC** – Reports that they are training a new class of locators and are getting up to speed with being fully staffed within the area. USIC is still working extended days when needed. Tickets have slow down over the last month or so.
- E. **Comporium- NA**
- F. **Duke Energy** – TUG Projects continues. (2) Three Phase Projects taking place with upgrade in system.
- G. **Steel Creek- NA**
- H. **Spectrum** – Nothing new to report.
- I. **AnSCO- work has slowed down, no major damages at this time, no major projects to report at this time.**
- J. **AT&T** – Work load reported steady, they have had issues with NCDOT digging and not calling a ticket in. Brian Morehouse went over the law that took effect on October 1<sup>st</sup> 2019. Reported that NCDOT has damaged an AT&T line (3) times in the same area. Being reported that they don't feel like this is maintenance work, Brian Morehouse requested to receive more information on this issue. AT&T is meeting NCDOT on site to go over this issue on December 13<sup>th</sup> 2019.
- K. **Foremost- NA**
- L. **The Oaks HOA-** Was not in attendance, but called Brian Morehouse, NC811 and informed him of this report. No change work continues thought the neighbor with proper grading and as stated in last month's notes There are 198 homes and 70 building throughout this subdivision. Brochures were given to be passed out in September to all homeowners bringing

them up to date on what is required of them before they start digging. Call 811 before you put that shovel in the ground.)

**Next Meeting – Thursday, January 9<sup>th</sup> 2020 at 11:30 am at Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC**

Meeting adjourned at **12:41 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**



12 12 19

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