

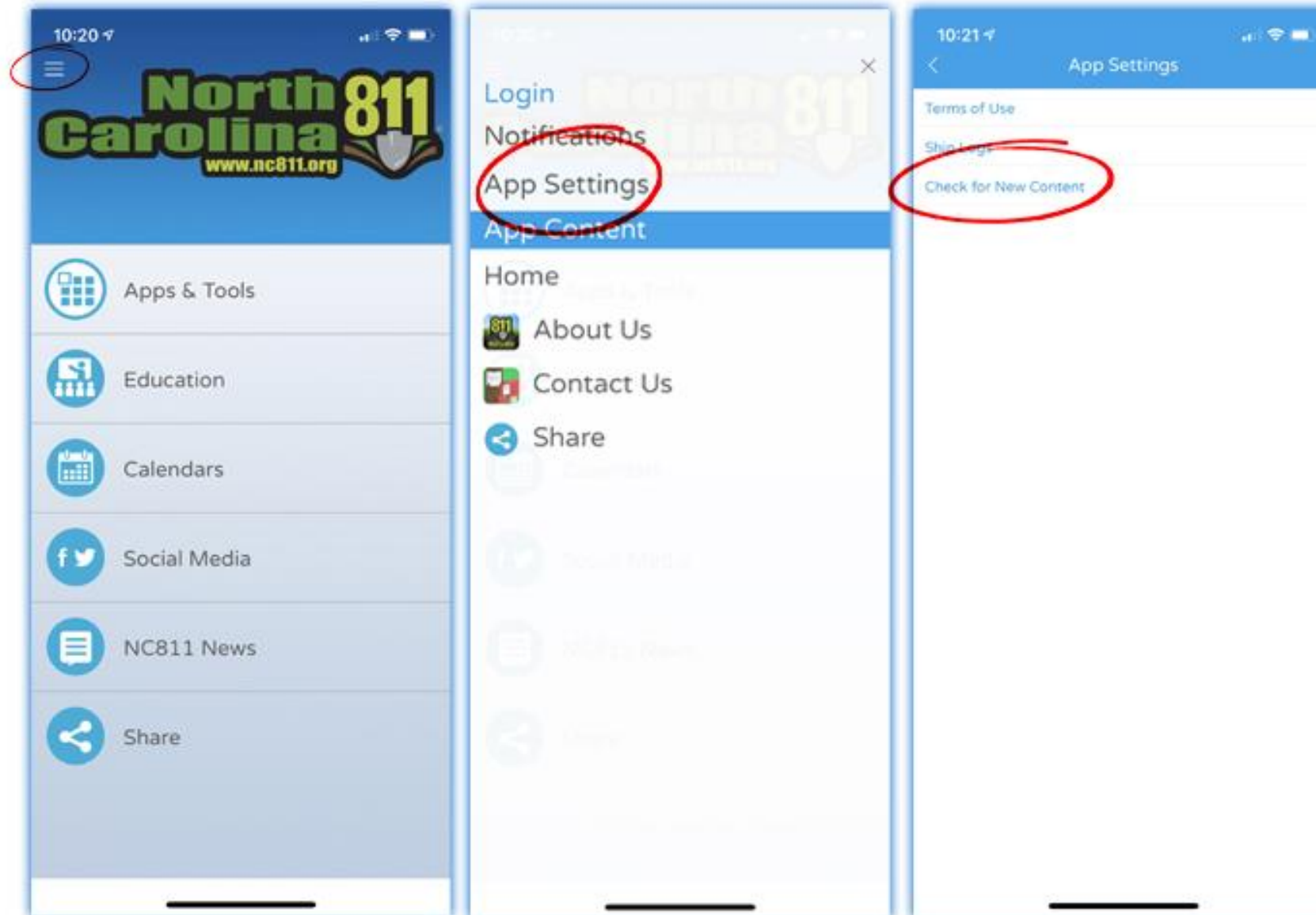


# December 2018

Henderson, Polk,  
Transylvania



# Make sure your app is up-to-date





# NC811 Statistics

December 2018

# Locate requests & transmissions

Nov. 2018 vs 2017

Year-to-date

- Tickets  
2018: 161,565  
2017: 145,407  
Difference: 11.1%
- Transmissions  
2018: 885,722  
2017: 797,227  
Difference: 11.1%
- Tickets  
2018: 1,876,950  
2017: 1,785,899  
Difference: 5.1%
- Transmissions  
2018: 10,237,379  
2017: 9,990,025  
Difference: 2.5%



# County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	136	96	13823	257	2734	17046
2018	222	149	14704	289	3627	18991
+/- Var	63.2%	55.2%	6.4%	12.5%	32.7%	11.4%
Avg Locates per Day						81



# County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	56	46	2981	141	1788	5012
2018	75	21	2979	185	1070	4330
+/- Var	33.9%	-54.3%	-0.1%	31.2%	-40.2%	-13.6%
Avg Locates per Day						19

# County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	56	64	3780	56	926	4882
2018	24	52	3957	81	887	5001
+/- Var	-57.1%	-18.8%	4.7%	44.6%	-4.2%	2.4%
Avg Locates per Day						21



# County Ticket Volume

2018 stats compared with 2017

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	13	10	1217	26	222	1488
2018	34	6	1084	32	407	1563
+/- Var	161.5%	-40.0%	-10.9%	23.1%	83.3%	5.0%
				Avg Locates per Day		74

# County Ticket Volume

2018 stats compared with 2017

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	6	0	178	15	181	380
2018	15	0	179	47	122	363
+/- Var	150.0%	#DIV/0!	0.6%	213.3%	-32.6%	-4.5%
				Avg Locates per Day		17

# County Ticket Volume

2018 stats compared with 2017

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	3	5	384	10	73	475
2018	3	2	266	6	113	390
+/- Var	0.0%	-60.0%	-30.7%	-40.0%	54.8%	-17.9%
				Avg Locates per Day		19

# County Ticket Distribution

HENDERSON	1563
EAST FLAT ROCK	52
ETOWAH	50
FLAT ROCK	120
FLETCHER	174
HENDERSONVILLE	876
MILLS RIVER	139

# County Ticket Distribution

POLK	363
COLUMBUS	76
MILL SPRING	35
SALUDA	157
TRYON	92

# County Ticket Distribution

TRANSYLVANIA	390
BREVARD	231
CEDAR MOUNTAIN	15
LAKE TOXAWAY	78
PISGAH FOREST	33



# Meetings and Events



# Meetings

- **NC811 Board Meeting**  
January 18, 2019  
Grandover Resort  
1000 Club Rd., Greensboro, NC  
NC811 Open House  
5009 High Point Rd, Greensboro, NC
- **Locate Resolution Partnership Committee**  
The 3rd Wednesday,  
Oct, Dec, Feb, April, June, August  
11:00 am - 1:00 pm  
5009 High Point Rd., Greensboro, NC  
(Canceled for Dec. 2018)
- **NC Underground Damage Prevention Review Board**  
January 15, 2019 from 10 am to 4 pm  
2550 Operation Way, Raleigh, NC
- **State UCC**  
January 8, 2019 from 10 am to noon  
5009 High Point Rd, Greensboro, NC

# Holiday Calendar

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 1	Tuesday
*Martin Luther King Jr's Birthday	January 21	Monday
Good Friday	April 19	Friday
Memorial Day	May 27	Monday
Independence Day	July 4	Thursday
Labor Day	September 2	Monday
*Veterans Day	November 11	Monday
Thanksgiving	November 28	Thursday
*Thanksgiving Day After	November 29	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Tuesday / Wednesday
*Christmas Day After	December 26	Thursday

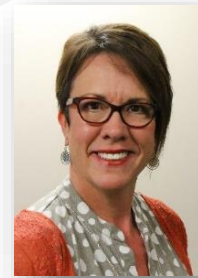
All above holidays are excluded from the three working day notice.

\* Denotes observed Holidays. NC811 will be open to accept all locate requests on observed holidays.  
The Observed holiday is excluded from the three working day notice as well.

# The NC811 Education Department

**Thank you for your time and  
attention. You can get a PDF  
copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**

Use the UCC Issues form to voice  
your concerns to both local and state  
level UCC meetings in North Carolina.  
Available on both the NCUCC website  
and the NC811 app.



Henderson, Polk and Transylvania December 2018 UCC Meeting

Thursday -December 13th 2018 @ 11:30 PM

Bay Breeze Seafood

Hendersonville, NC

Attendance—11 in total; sheet attached to this PDF

Tom Brookshire - Chairman-Opened the meeting at 11:37 AM

Introduction around the room with all in attendance

**Old Business**—Reviewed with the group the difference between a (3) Hour Ticket and a Destroyed Marks Ticket. An when calling in a ticket and all utilities hasn't cleared, to make sure to call in a (3) Hour ticket before doing any type of digging.

**New Business**- Went over how to download the NEW 811 App and be able to search tickets on it from new tickets to near tickets. Encouraged all to use this app.

Spoke to the group about everyone becoming a Safe Digging Partner. To sign up and get the 811 stickers.

**New Projects**—

NCDOT- NA

Town of Hendersonville Water- Maint work and emergency work at this time

PSNC-Very busy with locates. Fiber company is installing conduit from Duke Energy Station to South Carolina, been very busy with locating all these facilities to keep up with them. Install new main on 280 from Dollar General to School House Road. New line to feed Mill's River Crossing Subdivision.

Brian Morehouse, Western Region Education Liaison NC 811, gave this month's presentation. Opening up the program and talking about the many uses of the NEW 811 App. How to download it or to update their existing APP. Spoke to the group about the many ways that you can use this App in your everyday work. Answered questions the group had about the APP and encouraged them to use it.

NC 811 gave a rundown of the stats for the local area and compared them to last year's number for the month of November and a YTD total. As we can see across the region (3) hour tickets are up, and spoke with the group on why this maybe. Talk more with the group about what the differences were between the tickets, Emergency, Destroyed Marks, (3) Hour and etc...

In the presentation, went over with the group on the upcoming events with the NC811 Board Meeting, UG Damage Prevention Meeting, the next NCUCC Meeting and the LPC Meeting, giving all dates for these meeting and times provided.

Thanked everyone for all of the help that they have showed to NC811 this year by attending meeting and looking for ways to improve our process.

Spoke to the group about ways to increase attendance, getting names and numbers of those companies so Brian Morehouse can reach out to them and invite them to a meeting or invite them back.

Wished everyone a Happy Holiday Season and to be safe out there, looking forward to a great 2019!!!

Meeting ended at 12:44 PM

Next Meeting will be the 2<sup>nd</sup> Thursday of January 2019

Reserved the room for all meetings next year.



Date: 12 / 13 / 18

Date:

Albrowen @ hvlnc.gov