

Henderson, Polk, Transylvania

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A scenic landscape at sunset or sunrise. The sky is a gradient of blue and orange, with a few wispy clouds. The sun is low on the horizon, partially obscured by the text '2018'. In the foreground, there are dark, silhouetted mountains and a small, dark tree on the right side.

2018

what a great year!

A graphic featuring a man in a suit pointing at a central blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons, some containing icons like a pie chart, a person silhouette, a bar chart, a clock, a globe, a gear, a presentation board, and an organizational chart. The entire image is framed by a light blue border at the top and bottom.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878

2018: 152,459

Difference: 23.2%

Transmissions

2019: 1,037,905

2018: 864,096

Difference: 23.3%

County Ticket Volume



County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	12	16	1055	22	230	1335
2019	35	10	1226	21	579	1871
+/- Var	191.7%	-37.5%	16.2%	-4.5%	151.7%	40.1%
Avg Locates per Day						98

County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	8	3	359	21	90	481
2019	6	2	262	5	119	394
+/- Var	-25.0%	-33.3%	-27.0%	-76.2%	32.2%	-18.1%
Avg Locates per Day						21

County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	1	14	432	14	67	528
2019	1	5	330	8	75	419
+/- Var	0.0%	-64.3%	-23.6%	-42.9%	11.9%	-20.6%
Avg Locates per Day						22

County Ticket Distribution

HENDERSON	1871
ETOWAH	63
FLAT ROCK	151
FLETCHER	350
HENDERSONVILLE	886
HOOPERS CREEK	42
MILLS RIVER	184

County Ticket Distribution

POLK	394
COLUMBUS	145
MILL SPRING	45
SALUDA	107
TRYON	85

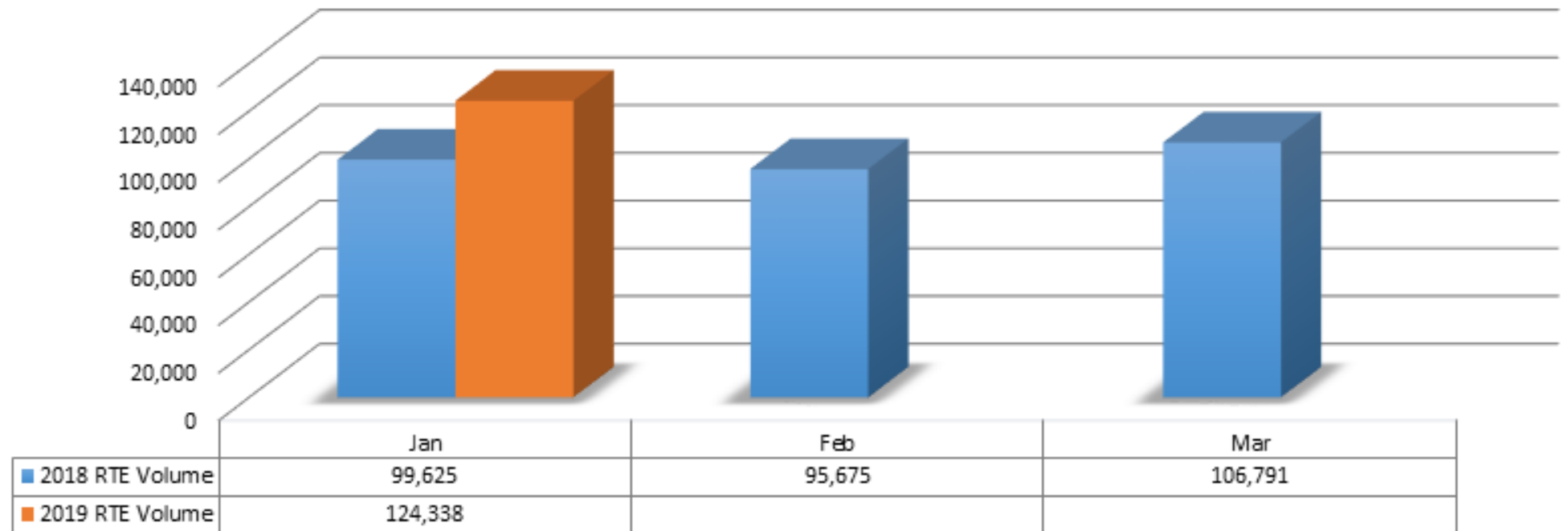
County Ticket Distribution

TRANSYLVANIA	419
BREVARD	212
LAKE TOXAWAY	33
PISGAH FOREST	98
ROSMAN	36

REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018



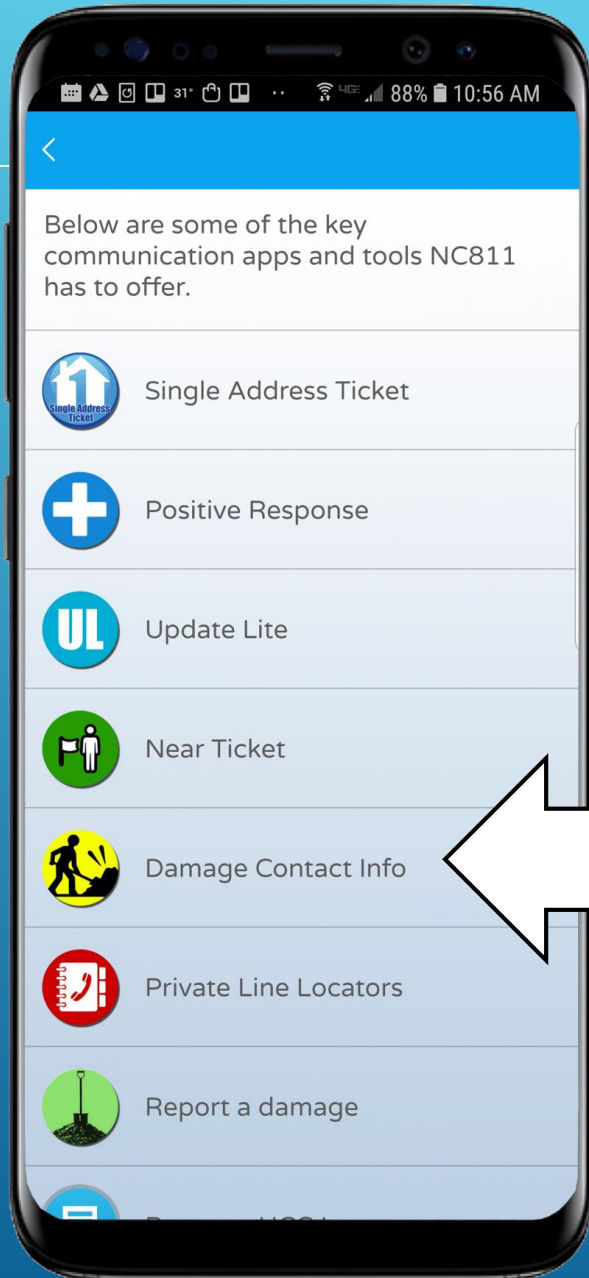
National Safe Digging Month T-Shirts are here!



For more information, visit www.nc811.org

All t-shirt orders must be placed by Feb. 28, 2019

Damage Contact Info



When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.

County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**



**LOCATE
TICKET**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

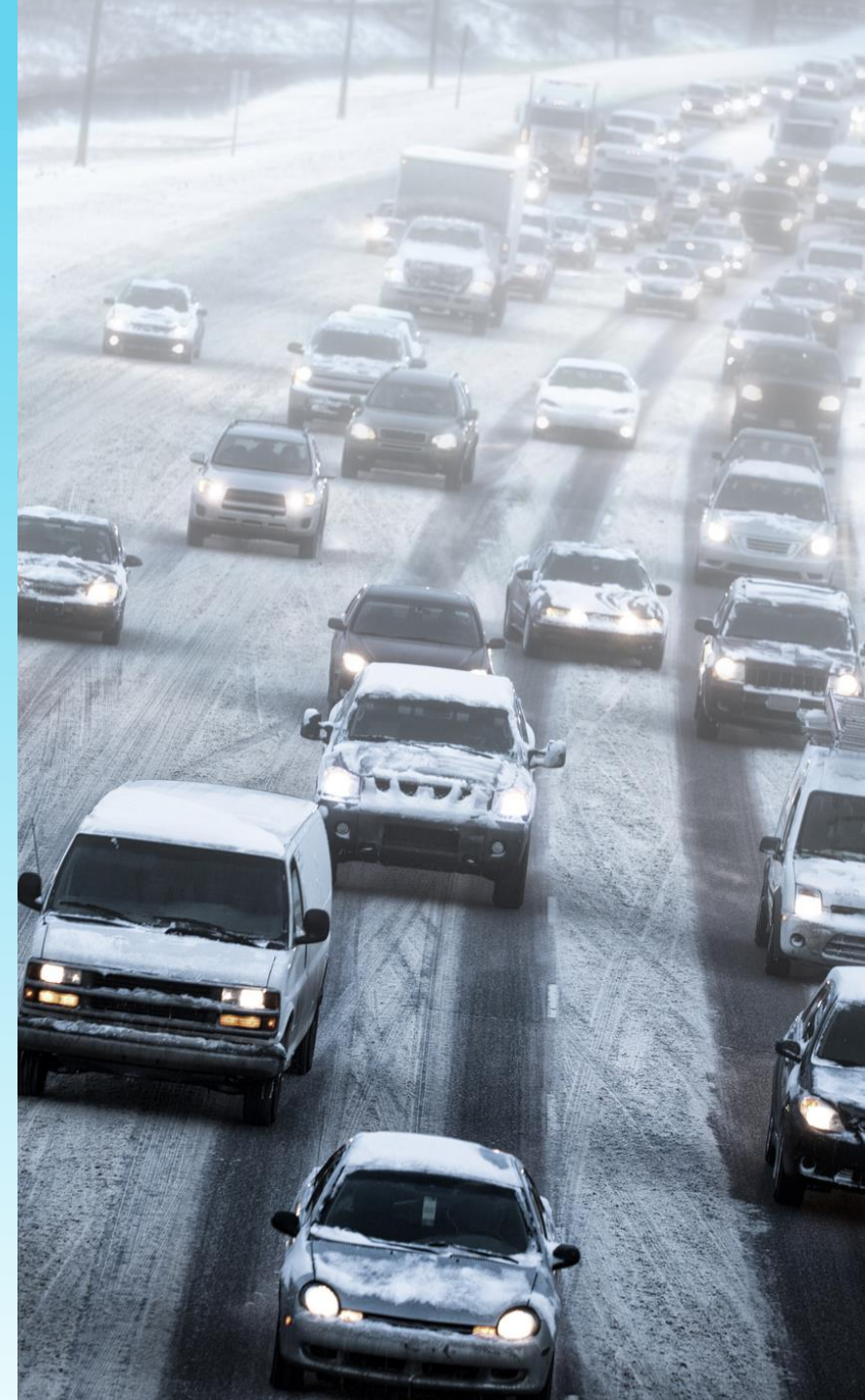
If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS

Meetings



- ▶ **NC811 Board Meeting 1Q19**

April 26th, 2019

8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC

- ▶ **NC Underground Damage
Prevention Review Board**

April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC

- **Locate Resolution Partnership
Committee**

The 3rd Wednesday,

Feb, April, June, August, Oct, Dec

11:00 am - 1:00 pm

5009 High Point Rd., Greensboro, NC

- **State UCC**

March 12, 2019 from 10 am to noon

Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



Coordinating Committee Conference



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

Henderson, Polk, Transylvania February 2019 UCC Meeting

Bay Breeze Seafood

Hendersonville, NC

February 14th 2019

Attendance Sheet Attached.

Meeting started at 12:06 PM

Tom Brookshire-PSNC, Dominion Energy- UCC Chairman

Introduction of all in attendance

Brian Morehouse- Western Region Education Liaison, opened the meeting by seeing if there were any issues that needed to be addressed. He reminded the group to always reach out to him with any issues that they may be having, need a ticket # and a brief explanation given on the problem that they are having.

Brian Morehouse went over the stats for the area (presentation will be on our website). Show a show video of the NC811 Year in review. As we all know 2018 was a very busy year for all, the video showed the many things that NC811 was involved in.

The stats for the area showed that there was a 23% increase in ticket volume for the Month of January. Very busy Month. Weather had been good and everyone agreed that their workload had increased.

Safe Winter driving tips was discussed with the group. Again this month the group was told how to download the NEW 811 App on their phone or tablets. A slide within our presentation talked about Damage Contacts and how to be able to use that from the App or by going to our NC811 website, nc811.org

It was mentioned to the group if anyone is interested in Pipes Plus Training, to please let Brian Morehouse know and NC811 will schedule a date and time to come out and do this class. You can have from 5 people to 100, NC811 will be able to accommodate all.

Tee- Shirts will be for purchase off of the NC811.org website. The cost for a shirt will be \$4.20 per shirt. They will come in two colors, blue and green with the 811 logo on the front and a brief message on the back. Deadline to order in February 28th 2019

Open Table- Discussion about locates within the area.

Old Business- NONE

New Business- NONE

Next Meeting will be the March 14 th 2019.

Meeting adjourned at 1:12 pm

UCC Sign-In Sheet County: _____ Date: 2/14/19

Date:

2, 14, 15

Henderson. Polk Trans UCC

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