

Henderson Polk Transylvania

February 2020



North Carolina 811
www.nc811.org

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



JAN. 2019 VS 2020

TICKETS

2020: 170,111

2019: 187,878

Difference: -9.5%

TRANSMISSIONS

2020: 991,786

2019: 1,037,905

Difference: -4.4%



YEAR-TO-DATE

TICKETS

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TRANSMISSIONS

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COUNTY TICKET VOLUME

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	35	10	1226	21	579	1871
2020	51	7	1289	40	728	2115
+/- Var	45.7%	-30.0%	5.1%	90.5%	25.7%	13.0%
				Avg Locates per Day		96

COUNTY TICKET VOLUME

YTD stats compared with pervious year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	6	2	262	5	119	394
2020	11	0	243	29	60	343
+/- Var	83.3%	-100.0%	-7.3%	480.0%	-49.6%	-12.9%
				Avg Locates per Day		16

COUNTY TICKET VOLUME

YTD stats compared with pervious year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1	5	330	8	75	419
2020	4	1	308	7	142	462
+/- Var	300.0%	-80.0%	-6.7%	-12.5%	89.3%	10.3%
				Avg Locates per Day		21

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COUNTY TICKET DISTRIBUTION



HENDERSON	2115
EAST FLAT ROCK	76
EDNEYVILLE	34
ETOWAH	61
FLAT ROCK	178
FLETCHER	284
HENDERSONVILLE	1258
HORSE SHOE	22
LAUREL PARK	24
MILLS RIVER	113
ZIRCONIA	31

COUNTY TICKET DISTRIBUTION

POLK	343
COLUMBUS	114
GREEN CREEK	18
MILL SPRING	94
SALUDA	46
TRYON	68

COUNTY TICKET DISTRIBUTION

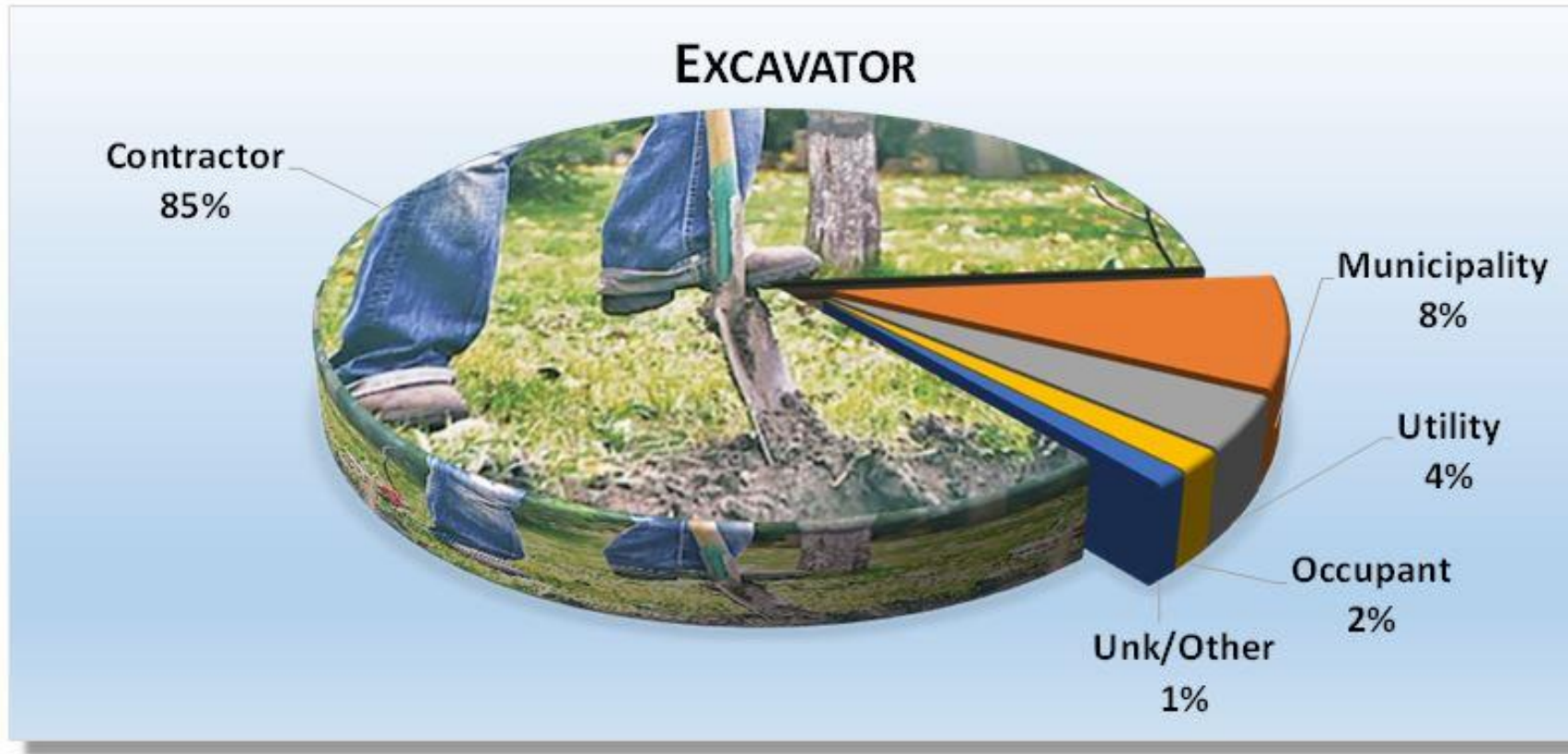
TRANSYLVANIA	462
BREVARD	303
CEDAR MOUNTAIN	12
LAKE TOXAWAY	32
PENROSE	11
PISGAH FOREST	66
ROSMAN	17

Yellow, Italic, and Bold Indicate Top 10 of Column
Red Indicates Values Greater Than Events/1000 for Total Affected Counties

County	Events	% of Grand Total Events	Total Tickets	Total Transmissions	Events per 1000 Transmissions
Alamance	6	0.94%	2,025	10,556	0.57
Alexander	2	0.31%	487	2,631	0.76
Anson	1	0.16%	401	1,683	0.59
Beaufort	3	0.47%	560	2,540	1.18
Brunswick	12	1.88%	3,067	14,116	0.85
Buncombe	7	1.10%	3,642	28,354	0.25
Burke	3	0.47%	1,088	6,648	0.45
Cabarrus	21	3.30%	4,288	24,403	0.86
Caldwell	1	0.16%	795	4,403	0.23
Camden	1	0.16%	114	541	1.85
Carteret	3	0.47%	1,154	5,072	0.59
Caswell	1	0.16%	113	381	2.62
Catawba	1	0.16%	2,089	13,222	0.08
Chatham	4	0.63%	2,446	13,263	0.30
Cleveland	6	0.94%	1,361	7,889	0.76
Columbus	2	0.31%	749	3,003	0.67
Craven	4	0.63%	1,598	9,833	0.41
Cumberland	16	2.51%	3,964	22,192	0.72
Currituck	1	0.16%	796	3,369	0.30
Dare	3	0.47%	1,000	4,682	0.64
Davidson	4	0.63%	1,984	12,014	0.33
Davie	3	0.47%	864	4,170	0.72
Duplin	2	0.31%	421	1,770	1.13
Durham	35	5.49%	6,573	49,634	0.71
Forsyth	18	2.83%	5,541	33,162	0.54
Franklin	1	0.16%	1,138	4,814	0.21
Gaston	11	1.73%	3,085	17,680	0.62
Guilford	46	7.22%	9,471	62,722	0.73
Hamett	9	1.41%	1,583	8,927	1.01
Henderson	10	1.57%	2,115	10,966	0.91

County	Events	% of Grand Total Events	Total Tickets	Total Transmissions	Events per 1000 Transmissions
Iredell	16	2.51%	2,920	16,313	0.98
Jackson	1	0.16%	338	1,147	0.87
Johnston	14	2.20%	3,543	17,814	0.79
Lee	11	1.73%	978	6,315	1.74
Lenoir	2	0.31%	653	2,956	0.68
Lincoln	4	0.63%	1,774	10,823	0.37
Macon	1	0.16%	323	966	1.04
McDowell	5	0.78%	416	2,062	2.42
Mecklenburg	98	15.38%	24,395	181,299	0.54
Montgomery	2	0.31%	450	1,684	1.19
Moore	5	0.78%	1,661	8,306	0.60
Nash	5	0.78%	1,156	5,688	0.88
New Hanover	13	2.04%	4,162	24,057	0.54
Onslow	8	1.26%	2,064	11,028	0.73
Orange	8	1.26%	2,492	14,815	0.54
Pender	3	0.47%	1,138	5,584	0.54
Pitt	17	2.67%	2,013	10,119	1.68
Polk	1	0.16%	343	1,331	0.75
Randolph	11	1.73%	1,705	8,316	1.32
Rockingham	4	0.63%	880	4,010	1.00
Rowan	1	0.16%	2,064	9,623	0.10
Sampson	1	0.16%	1,093	4,183	0.24
Scotland	1	0.16%	265	1,249	0.80
Stanly	4	0.63%	976	3,835	1.04
Surry	4	0.63%	903	3,940	1.02
Union	19	2.98%	4,463	26,122	0.73
Wake	132	20.72%	25,988	172,760	0.75
Warren	1	0.16%	220	948	1.05
Wayne	2	0.31%	1,684	7,710	0.26
Wilkes	4	0.63%	1,048	5,867	0.68
Wilson	2	0.31%	825	3,028	0.66
Grand Total					
Affected	637	100%	157,445	958,538	0.66
All	637		170,111	1,011,214	0.63
Averages	10	1.64%	2,581	15,714	0.78

Excavator	Events	% of Grand Total
Contractor	541	84.93%
Municipality	54	8.48%
Utility	25	3.92%
Occupant	10	1.57%
Unk/Other	7	1.10%
Grand Total	637	100%





PARCEL INFORMATION

- **87-122 (b) (5) a.** A single parcel that may exceed $\frac{1}{4}$ mile in linear length identified by a single address.
- **87-122 (b) (5) b.** The lesser five adjoining parcels identified by addresses, not to exceed $\frac{1}{4}$ mile in linear length or an area not to exceed $\frac{1}{4}$ mile in linear length.

A photograph of Governor Roy Cooper of North Carolina, smiling and seated at a table. He is holding a large, open document titled "State of North Carolina" which appears to be a proclamation. The document features a gold seal and a signature. In the background, several people are visible, some of whom are clapping. On the table in front of him is a glass of beer and some papers. The scene is set indoors, likely at a formal event.

MUNICIPAL PROCLAMATIONS

2020

CALENDAR OF EVENTS



2020 UPCOMING HOLIDAYS



Good Friday

- April 19



Memorial Day

- May 27



Independence Day

- July 4

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2020 MEETINGS

State UCC Meeting

Tuesday, March 10 • 10:00am – 12:00pm
4211 Global St, Raleigh, NC 27610, USA
Dominion Energy



1Q20

April 17, 2020

DoubleTree

Asheville, NC

For booking info:

Tonya Hargraves:

tonya@nc811.org

**NC Underground Damage
Prevention Review Board**
Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

April 21, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

April 15, 2020

11:00am – 1:00pm

NC UDPRB

Update of Activities: February 2020



- 258 Cases heard since initiated in 2014.
- A memorandum of understanding in place with Deputy Attorney General for legal counsel to the UDPRB.
- \$200,000 being billed out to top 50 NC 811 transmission recipients.
- A memorandum of understanding in place with Department of Commerce for placement of funds received.
- ***Reminder: Facility Owners, Excavators and Notification Center are the ONLY parties that may be named in a complaint.***
- NC 811 providing research to all complaints received after October 1, 2019.
- To date, 77 recommendations have resulted in orders being issued by NC Utilities Commission.
- Once funding is received, next steps are to secure administration through an rfp process and to develop a dedicated UDPRB web page.



Joint NC/SC Utilities



**MAY 6 - MAY 8, 2020
HARRAH'S CHEROKEE**

Register at:

<https://www.nc811.org/ncscucc.html>

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON



TAMI STOUT
EDUCATION LIAISON



BRIAN MOREHOUSE
EDUCATION LIAISON



ANN RUSHING
EDUCATION MANAGER



PARRISH RIDDICK
EDUCATION LIAISON



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 2/13/2020

Place: Bay Breeze Seafood

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:42AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – NC811 – 2020- Great year ahead-

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report. - Tom Brookshire- Dominion Energy- Spoke to the group about the 2018 NC/SC Joint Conference and went over in detail of some of the things that were discussed at that conference.

Co-Chair/Secretary- Please see attendance sheet attached. For attendance- - Asked the group for a new Secretary to take Minutes of the meeting. No one stepped up at this meeting. NC811 is asking that all UCC's have a Secretary.

New Business

- NC 811 / One Call presentation was given by Brian Morehouse- PDF attached.

Open Discussion

- Mentioned that locates with USIC are not getting done in the area, this was reported by many in attendance. I gave the group the local supervisors number to reach out and discuss this issue. Many complained

that they are calling the locate in and never getting a response back on the project. No calls from the locator and etc...

- May 6th thru 8th - NC/SC Joint Conference. Make your plans to attend.

This will be a great event to attend please register as soon as possible.

Great lineup of events and presenters planned. Go to the website provided for more information

NC 811 Banners are here, get your Safety Sam Banner today, don't forget to scan the QR Code and fill out that information. If you have an Android phone please pick up the directions of how to use the QR Code Reader.

Invite those contractors that are on your staff to come out and join the local UCC. Getting their input back on many of the issues in the field, would be great feed back.

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the February 2020 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian Morehouse presented to the group information on Proclamations, new conduit going into the ground, be aware of the colors presented. Open discussion on that with the group. NC811 went over the law on what is required when calling in a locate, 1320' - ¼ of a mile- five adjoining properties or area. Gave a report of damages within the areas, how many reported damages within 61 counties reporting
- B. **N.C.D.O.T** –
- C. **Dominion Energy** – NO major damages to report in the area. Duke Energy TUG projects continue in the area and is keeping Dominion Energy busy, General Maint work. Locates have been lower then in the past.
- D.
- E. **USIC** – NA
- F. **Comporium**- Reports that they are battling the weather issues to stay ahead. Reports of two new subdivisions within the area installing the backbone. Whisper Lake and part connecting fiber to the perm job. Have projects under review for the spring months ahead.
- G. **Duke Energy** – NA
- H. **Steel Creek**- NA
- I. **Spectrum** – Nothing new to report.
- J. **Anso**- Work has slowed down over the last three months. No major projects to report at this time
- K. **AT&T** – Hwy 226. Brooke Ridge is beginning. The Clear Creek Project will start this month.
- L. **Foremost**- NA
- M. **The Oaks HOA**- NA
- N. **Hendersonville Water**- Having issues with some contractors in the area doing updates on a regular basis, and the work never being done. Gave information to Brian Morehouse to reach out and help educate. Mentioned that many of the number given on the locate tickets are not accurate. Work load is steady.

Next Meeting – Thursday March 12th 2020 at 11:30 am at Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC

Meeting adjourned at **1:01 PM**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

UCC MEETING

County:

Date:

2 / 13 / 2020

[illegible]