

# Henderson-Polk-Transylvania January 2020





# Let's look at the numbers



Know what's **below.**  
**Call** before you dig.



# Locate Requests & Transmissions for all of North Carolina

## Dec. 2019 vs 2018

### Tickets

2019: 140,576

2018: 135,072

Difference: 4.07%

### Transmissions

2019: 814,379

2018: 751,039

Difference: 8.4%

## Year-to-date

### Tickets

2019: 2,222,729

2018: 2,012,022

Difference: 10.5%

### Transmissions

2019: 12,211,179

2018: 10,988,418

Difference: 11.1%





# County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	237	168	15629	319	4083	20436
2019	828	136	15802	589	7772	25127
+/- Var	249.4%	-19.0%	1.1%	84.6%	90.4%	23.0%
				Avg Locates per Day		108



# County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	90	22	3108	188	1149	4557
2019	225	24	3000	152	2763	6164
+/- Var	150.0%	9.1%	-3.5%	-19.1%	140.5%	35.3%
				Avg Locates per Day		27



# County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	27	55	4116	83	952	5233
2019	42	45	4032	181	1032	5332
+/- Var	55.6%	-18.2%	-2.0%	118.1%	8.4%	1.9%
				Avg Locates per Day		23

# County Ticket Volume

2019 Stats Compared with 2018

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	15	19	925	30	456	1445
2019	27	13	884	25	574	1523
+/- Var	80.0%	-31.6%	-4.4%	-16.7%	25.9%	5.4%
				Avg Locates per Day		69





# County Ticket Volume

2019 Stats Compared with 2018

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	15	1	129	3	79	227
2019	5	1	169	11	48	234
+/- Var	-66.7%	0.0%	31.0%	266.7%	-39.2%	3.1%
				Avg Locates per Day		11



# County Ticket Volume

2019 Stats Compared with 2018

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	3	159	2	65	232
2019	4	3	216	14	147	384
+/- Var	33.3%	0.0%	35.8%	600.0%	126.2%	65.5%
				Avg Locates per Day		17



# County Ticket Distribution

HENDERSON	2012	1523
EAST FLAT ROCK	15	14
EDNEYVILLE	38	34
ETOWAH	51	49
FLAT ROCK	207	141
FLETCHER	148	231
HENDERSONVILLE	1293	842
HORSE SHOE	35	22
LAUREL PARK	18	19
MILLS RIVER	150	102
SALUDA	9	15
ZIRCONIA	27	39



# County Ticket Distribution



POLK	415	234
COLUMBUS	74	84
GREEN CREEK	5	8
MILL SPRING	74	65
SALUDA	119	26
TRYON	141	50



# County Ticket Distribution



TRANSYLVANIA	437	384
BALSAM GROVE	3	3
BREVARD	293	260
CEDAR MOUNTAIN	16	10
DUNNS ROCK	5	5
LAKE TOXAWAY	24	26
LITTLE RIVER	6	9
PENROSE	11	12
PISGAH FOREST	45	42
ROSMAN	19	10



For more info visit

<https://www.duke-energy.com/community/customer-assistance-programs/share-the-warmth>

A horizontal, textured red brushstroke serves as a background for the text. The stroke is irregular and painterly, with varying shades of red and visible brush marks.

# UPCOMING EVENTS



# NC811 Upcoming Holiday Schedule

- **New Years Day: January 1<sup>st</sup>**
- **\*Martin Luther King Jr's Birthday: January 20th**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

A photograph of a modern conference room. A long, light-colored wooden table is in the foreground, with several black leather chairs arranged around it. The room has large windows in the background, letting in natural light.

# BOARD MEETING

**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)

# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 14, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, February 5th  
11:00am – 1:00pm







**State UCC Meeting**  
North Carolina 811  
5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**  
**10:00am – 12:00pm**



# *The NC811 Education Department is here to help you!*



A PDF of this presentation is  
available at **[www.ncucc.org](http://www.ncucc.org)**

*Use the UCC Issues form to voice your  
concerns to both local and state level UCC  
meetings in North Carolina. Available on both  
the NCUCC website and the NC811 app.*



# UCC MEETINGS

County:

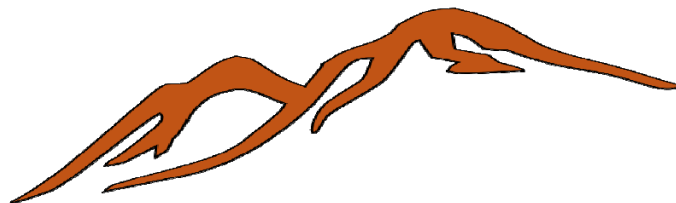
Date:

1/9/2020

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# North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



## Meeting Minutes

Date: 1/9/2020

Place: Bay Breeze Seafood

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:33AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – The Year in review, 2019 was a “GREAT “Year !!!

### Old Business

- Any Changes to last month’s minutes? (NONE)

### Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

### New Business

- NC 811 / One Call presentation was given by: Brian Morehouse went over what is 811? Gave update on the process and expectations of 811. From calling a ticket in to sending out the Positive Response to the caller.

Open Discussion Talked about issues within the area with contractors not calling in locates and then reaching out to the locators within the area. Or calling in locates (3) Hour, before ever going out to the site to make sure it has been marked as needed. Contractors state that they are from other areas and that they aren’t even sure if it has been marked, but they call to just to cover themselves.



## Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Went over the 2019 Call-Ins with all in attendance. Giving final numbers. 811 took in over 2.2. million tickets for the entire year with over 12 Million Transmissions. Very busy year for all. Reviewed with the group the (3) Hour tickets and we looked over how that number for the month of December has come down in majority of the areas. Brian Morehouse went over the need to keep growing our UCC. Handed out cards for all to take and hand out to their contractors inviting them to the UCC meeting with times/dates. It was also addressed how the UCC will be stepping up on running their UCC, each UCC needs to have a Chairman, Co-Chairman, Secretary. It was mentioned that everyone could take the time to take notes for each meeting. Brian Morehouse has been doing this for the UCC. Everyone asked if we could just pass around a paper for all to put long projects down on. That was done. Still need a Secretary to take minutes of the meeting. Issues were brought up by Dominion Energy how some are not getting their emails as they use too. They have had email address changes.
- B. **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that certain projects may be put on hold due to the budget. Small bridge work will continue with general maintenance and culvert repairs still on schedule. I-26 widening is the biggest project on record for them in this area.
- C. **Dominion Energy** – NO major damages to report in the area. Reported that Hydromax is installing signs at all stations and above ground facilities. DENC employees will be with contractors on site while work is being performed. General Maintenance work is taking place in the area.
- D. **USIC** – **Reports that they have hired within the area and have a good staff.**
- E. **Comporium**- NA.
- F. **Duke Energy** – TUG Projects continues. (2) Three Phase Projects taking place with upgrade in system. Duke Energy was not at meeting, but Brian Morehouse had spoken with them earlier in the week. This project is taking place in residential neighborhoods and is going well.
- G. **Steel Creek**-
- H. **Spectrum** – NA
- I. **AnSCO**- NA
- J. **AT&T** – N/A.
- K. **Foremost**- NA
- L. **The Oaks HOA**- No change work continues thought the neighbor with proper grading and as stated in last month's notes. Have to issues to report at this timw. Road repair has been their main focus.
- M. **Summit**- I-26 widening, U5840 ( old Airport Rd) widening has begun.
- N. **City of Henderson**- No major Projects at this time. Has reported man hole covers are being replaced by a contractor. No tiket issues at this time.

**Next Meeting – Thursday, February 14<sup>th</sup> 2020 at 11:30 am at Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC**

Meeting adjourned at 12:51 pm

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**