

June 2019



Henderson, Polk, Transylvania

**#NationalSafetyMonth**



# Locate Requests & Transmissions

## May. 2019 vs 2018

### Tickets

2019: 207,168

2018: 179,485

Difference: 15.4%

### Transmissions

2019: 1,116,475

2018: 980,985

Difference: 13.8%

## Year-to-Date

### Tickets

2019: 962,288

2018: 823,558

Difference: 16.8%

### Transmissions

2019: 5,208,146

2018: 4,506,193

Difference: 15.6%

# County Ticket Volume

YTD stats compared with previous year



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	63	78	6496	122	1326	8085
2019	341	53	7085	249	3331	11059
+/- Var	441.3%	-32.1%	9.1%	104.1%	151.2%	36.8%
Avg Locates per Day						108



# County Ticket Volume

YTD stats compared with previous year



<b>Polk</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2018</b>	24	8	1325	69	454	1880
<b>2019</b>	124	11	1394	70	1179	2778
<b>+/- Var</b>	<b>416.7%</b>	<b>37.5%</b>	<b>5.2%</b>	<b>1.4%</b>	<b>159.7%</b>	<b>47.8%</b>
Avg Locates per Day						27

# County Ticket Volume

YTD stats compared with previous year



<b>Transylvania</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2018</b>	<b>6</b>	<b>35</b>	<b>1753</b>	<b>38</b>	<b>363</b>	<b>2195</b>
<b>2019</b>	<b>12</b>	<b>26</b>	<b>1757</b>	<b>80</b>	<b>390</b>	<b>2265</b>
<b>+/- Var</b>	<b>100.0%</b>	<b>-25.7%</b>	<b>0.2%</b>	<b>110.5%</b>	<b>7.4%</b>	<b>3.2%</b>
Avg Locates per Day						<b>22</b>

# County Ticket Volume

2019 Stats Compared with 2018



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	11	16	1499	30	353	1909
2019	81	6	1646	60	749	2542
+/- Var	636.4%	-62.5%	9.8%	100.0%	112.2%	33.2%
				Avg Locates per Day		121

# County Ticket Volume

2019 Stats Compared with 2018



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	0	256	13	99	371
2019	13	1	304	16	164	498
+/- Var	333.3%	#DIV/0!	18.8%	23.1%	65.7%	34.2%
				Avg Locates per Day		24



# County Ticket Volume

2019 Stats Compared with 2018



<b>Transylvania</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2018</b>	<b>1</b>	<b>14</b>	<b>381</b>	<b>14</b>	<b>108</b>	<b>518</b>
<b>2019</b>	<b>3</b>	<b>12</b>	<b>449</b>	<b>20</b>	<b>45</b>	<b>529</b>
<b>+/- Var</b>	<b>200.0%</b>	<b>-14.3%</b>	<b>17.8%</b>	<b>42.9%</b>	<b>-58.3%</b>	<b>2.1%</b>
				<b>Avg Locates per Day</b>		<b>25</b>

# County Ticket Distribution



<b>HENDERSON</b>	<b>2542</b>
<b>FLAT ROCK</b>	<b>226</b>
<b>FLETCHER</b>	<b>403</b>
<b>HENDERSONVILLE</b>	<b>1129</b>
<b>LAUREL PARK</b>	<b>66</b>
<b>MILLS RIVER</b>	<b>227</b>
<b>MOUNTAIN HOME</b>	<b>67</b>
<b>VALLEY HILL</b>	<b>73</b>
<b>ZIRCONIA</b>	<b>70</b>

# County Ticket Distribution



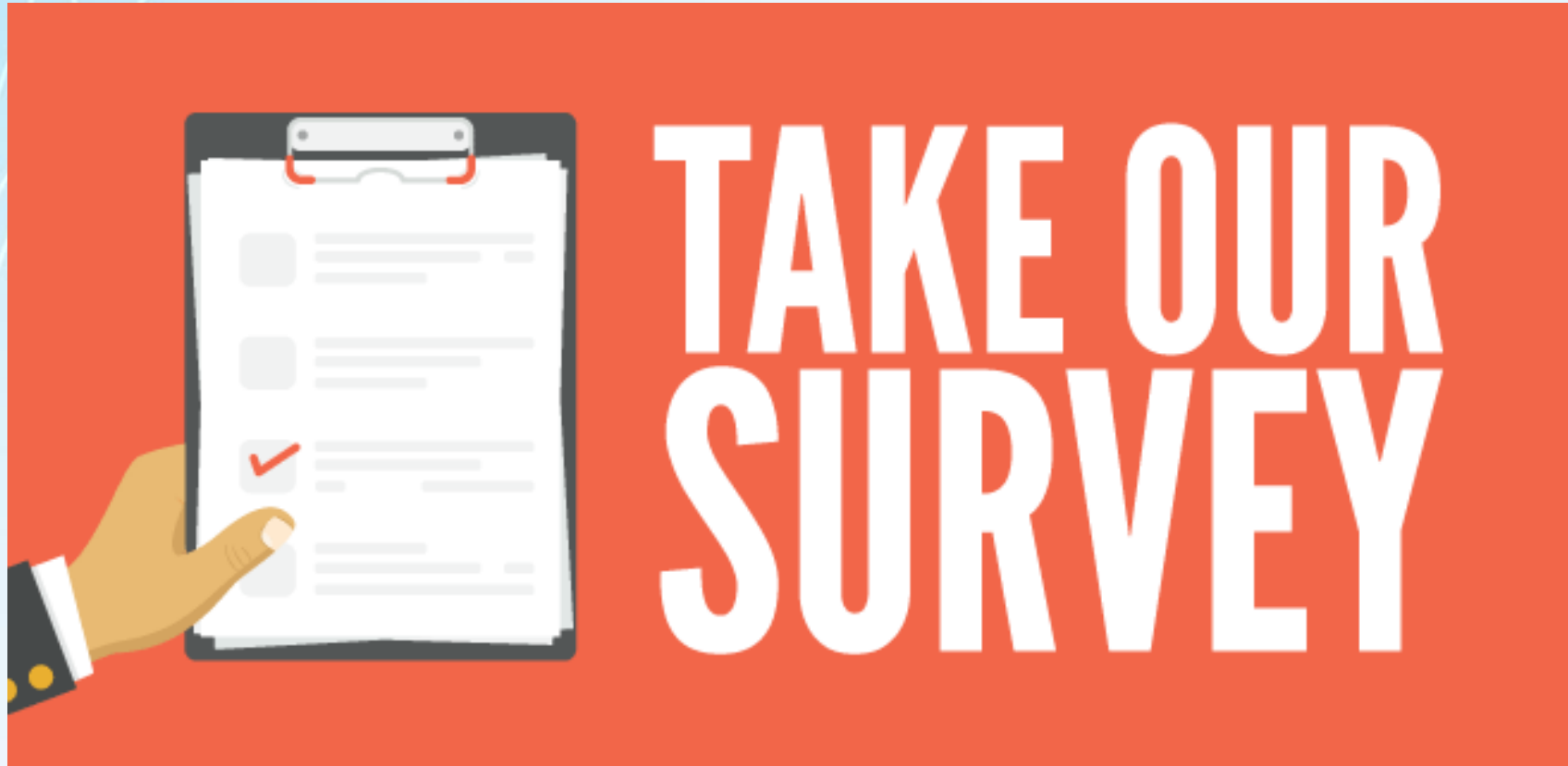
<b>POLK</b>	<b>498</b>
<b>COLUMBUS</b>	<b>143</b>
<b>GREEN CREEK</b>	<b>23</b>
<b>MILL SPRING</b>	<b>67</b>
<b>SALUDA</b>	<b>107</b>
<b>TRYON</b>	<b>151</b>

# County Ticket Distribution



<b>TRANSYLVANIA</b>	<b>529</b>
<b>BREVARD</b>	<b>280</b>
<b>LAKE TOXAWAY</b>	<b>93</b>
<b>PENROSE</b>	<b>19</b>
<b>PISGAH FOREST</b>	<b>71</b>
<b>ROSMAN</b>	<b>31</b>
<b>SAPPHIRE</b>	<b>17</b>

# Take our online UCC survey



Help us grow  
your local UCC  
with your  
feedback.



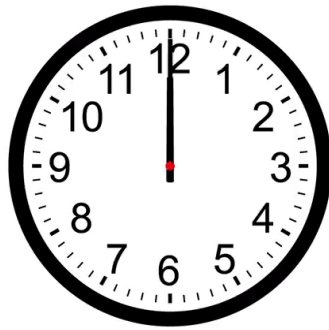
# 3 Hour Notice vs Destroyed Marks

*When to use each*

## 3 Hour Notice



*Evidence of  
unmarked utilities in  
the area*



*3 working days have  
passed and no  
response from locators*

## Destroyed Marks



*Area was located but markings have been  
destroyed due to weather, mowing, etc.*



Meetings&Events

# Holidays in June



**June 16th**

\* Denotes observed Holidays. NC811 will be open to accept all locate requests on observed holidays. Observed holidays are excluded from the three working day notice as well.





**BOARD  
MEETING**

**2Q19**

**July 19, 2019**

**NC811 Event Center, Greensboro, NC**

**3Q19**

**October 18, 2019**

**Shell Island Resort, Wrightsville Beach, NC**

**For booking info, contact**

**Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# Save the Date



**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

[ncpipesplus.org/mock-line-strike.html](http://ncpipesplus.org/mock-line-strike.html)

**October 2<sup>nd</sup> 2019**

CABARRUS ARENA & EVENTS CENTER,  
4751 NC-49, CONCORD, NC 28025

[Locator Training on October 1st, 2019](#)



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# **NC Underground Damage Prevention Review Board**

**Located at: 2550 Operations Way, Raleigh, NC**

July 16, 2019 - 10am to 4pm

October 15, 2019 - 10am to 4pm

<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, June 19, 11:00am – 1:00pm  
Wednesday, August 21, 11:00am – 1:00pm





# Homeowners prefer to call.

**70 percent of Americans want to pick up a phone to call 811, but millennials are more likely to want online or app solutions (27%).**



A PDF of this presentation is available at **[www.ncucc.org](http://www.ncucc.org)**

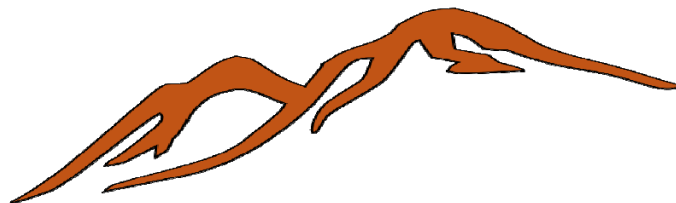
*Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.*







# North Carolina Henderson, Polk, Transylvania Utilities Coordination Committee



## Meeting Minutes

Date: 6/13/2019

Place: Bay Breeze Restaurant

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:37 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – TOP 10 Work Violations

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Nothing at this time to report

### New Business

- NC 811 / One Call presentation was given by: Brian Morehouse
- YTD and Monthly Stats were given, Stats for County Ticket Distribution.
- Update on Meeting and Events for 811
- See attached PDF for entire meeting
- Open Floor

**Open Discussion-Discussion on not having power and phone marked in this area on time. Issues with getting them marked and then having (3) hour tickets no being located, then having to call back numerous times.**



A number of Emergency Locates have been reported and Brian Morehouse, NC811 will be looking into that further, reaching out to the company that has been calling them in and will give a full report at the July meeting.

Issue was brought up where NCDOT was on site performing ditch work in the area and Dominion Energy came by and notified them that they were digging over top of a transmission line and locates needed to be called in, worked was stopped.

Brian Morehouse went over (3) Hr Tickets and a Damaged Locate Ticket. Tell everyone the difference between the two.

### **Reports**

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having a successful safety meeting. Have 811 come in to their safety meeting and be able to update everyone on new laws and procedures. 811 can come in as early as 7 AM to speak to crews and office staff.
- B. **N.C.D.O.T** – NA
- C. **Dominion Energy** – A few report damages nothing major to report. Locates are heavy at this time and no new projects to discuss.
- D. **Duke Energy**- UG subdivision replacements and upgrades taken place throughout the area. # phase reconducting continues. Service work is up and looking at work staying busy throughout the summer.
- E. **USIC**- Not attended
- F. **AnSCO**- Not Attended

**Next Meeting – Thursday, July 11<sup>th</sup> 2019 at 11:30 am at Bay Breeze Seafood Restaurant**

Meeting adjourned at 12:50pm

Minutes submitted by: Brian Morehouse