

**Henderson-Polk-Transylvania
November 2019**



Happy Thanksgiving

Let's look at the numbers



Know what's below.
Call before you dig.



Locate Requests & Transmissions for all of North Carolina

Oct. 2019 vs 2018

Tickets

2019: 203,785

2018: 201,516

Difference: 1.13%

Transmissions

2019: 1,120,817

2018: 1,101,179

Difference: 1.78%

Year-to-date

Tickets

2019: 1,928,206

2018: 1,715,385

Difference: 12.4%

Transmissions

2019: 10,506,523

2018: 9,351,657

Difference: 12.3%



County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	188	143	13620	257	3220	17428
2019	724	115	13694	499	6560	21592
+/- Var	285.1%	-19.6%	0.5%	94.2%	103.7%	23.9%
				Avg Locates per Day		104



County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	60	21	2800	138	948	3967
2019	206	22	2675	135	2477	5515
+/- Var	243.3%	4.8%	-4.5%	-2.2%	161.3%	39.0%
				Avg Locates per Day		27



County Ticket Volume

YTD stats compared with previous year

Translyvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	21	50	3691	75	774	4611
2019	31	38	3531	157	754	4511
+/- Var	47.6%	-24.0%	-4.3%	109.3%	-2.6%	-2.2%
				Avg Locates per Day		22

County Ticket Volume

2019 Stats Compared with 2018

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	35	14	1583	23	510	2165
2019	138	12	1382	59	729	2320
+/- Var	294.3%	-14.3%	-12.7%	156.5%	42.9%	7.2%
				Avg Locates per Day		116



County Ticket Volume

2019 Stats Compared with 2018

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	6	3	234	11	140	394
2019	19	3	256	14	285	577
+/- Var	216.7%	0.0%	9.4%	27.3%	103.6%	46.4%
				Avg Locates per Day		29



County Ticket Volume

2019 Stats Compared with 2018

Translyvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	6	6	491	7	87	597
2019	7	1	399	24	96	527
+/- Var	16.7%	-83.3%	-18.7%	242.9%	10.3%	-11.7%
				Avg Locates per Day		26



County Ticket Distribution

HENDERSON	2320
DANA	23
EAST FLAT ROCK	42
ETOWAH	92
FLAT ROCK	232
FLETCHER	259
HENDERSONVILLE	1240
HORSE SHOE	37
LAUREL PARK	56
MILLS RIVER	152
SALUDA	34
VALLEY HILL	75
ZIRCONIA	34



County Ticket Distribution



POLK	577
COLUMBUS	104
MILL SPRING	139
SALUDA	139
TRYON	185

County Ticket Distribution



TRANSYLVANIA	527
BREVARD	309
CEDAR MOUNTAIN	14
DUNNS ROCK	19
LAKE TOXAWAY	58
PENROSE	16
PISGAH FOREST	53
ROSMAN	21
SAPPHIRE	19

County Member Operator Identity Information

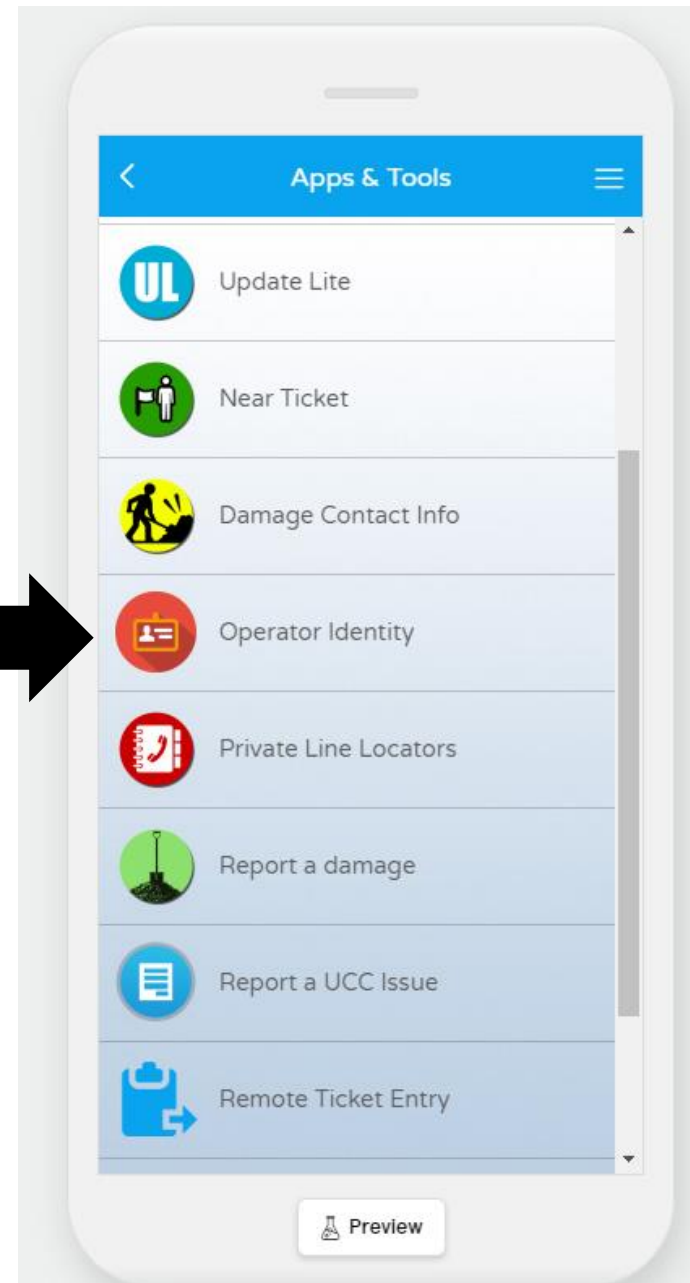
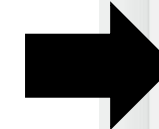
NORTH CAROLINA

County

Members Notified for County GUILFORD

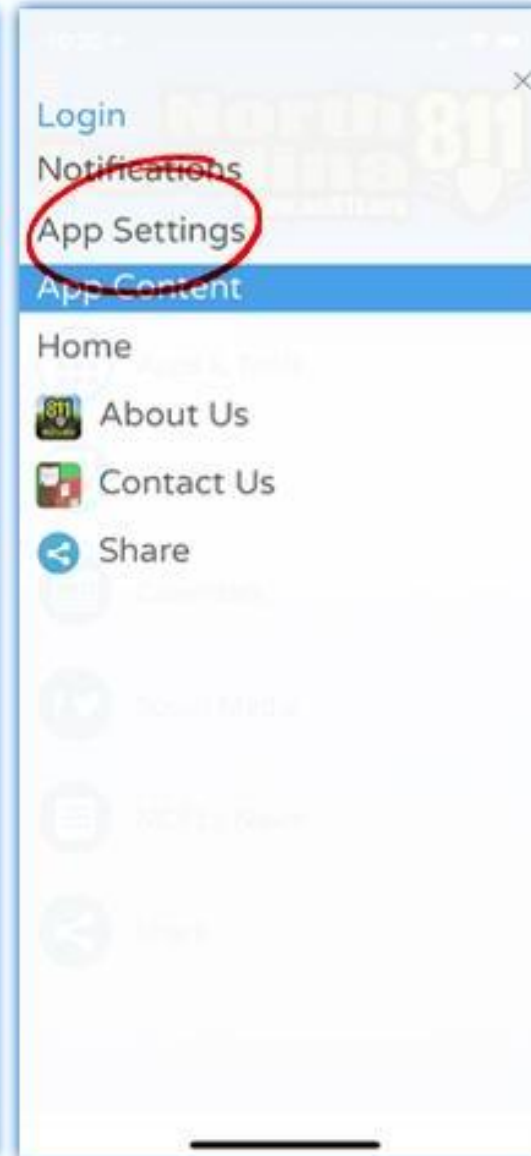
Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.



Update your NC 811 app.

1. Touch the sandwich icon in the upper left.
2. Open App Settings.
3. Touch “Check for New Content”



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

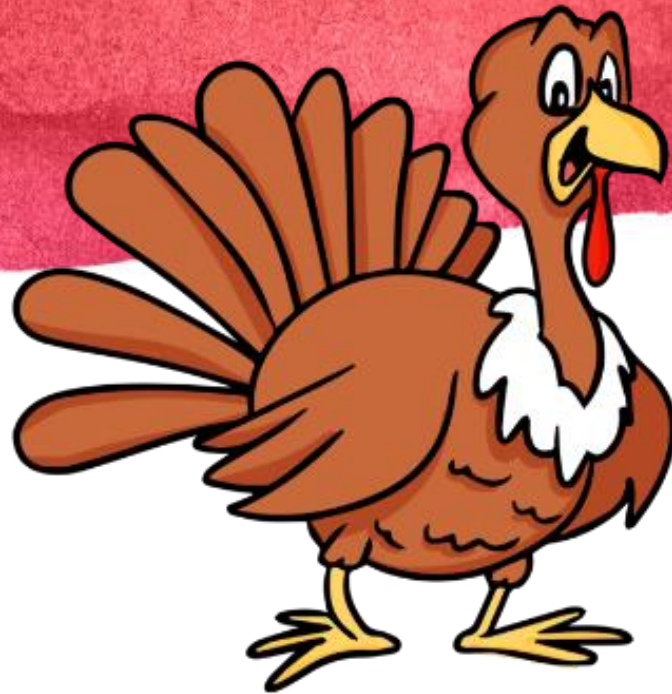
50
feet

8"

ABC Gas Company

200
feet

UPCOMING EVENTS



NC811 Upcoming Holiday Schedule

- ***Veterans Day: Monday, November 11th**
- **Thanksgiving: Thursday, November 28th**
- **Day after Thanksgiving: Friday, November 29th**
- **Christmas Eve & Christmas Day: Dec. 24 & 25th**
- ***Christmas Day After: December 26th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



BOARD MEETING

4Q19

January 17, 2020
Grandover Resort
Greensboro, NC

For booking info:
Tonya Hargraves:
tonya@nc811.org

NC Underground Damage Prevention Review Board

Location:

*Dempsey E. Benton Water Treatment Plant
2301 Benson Rd., Garner, NC*

January 21, 2020
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, December 11
11:00am – 1:00pm
- Wednesday, February 19
11:00am – 1:00pm





State UCC Meeting

Piedmont Natural Gas Co
1321 S 10th St, Wilmington, NC

Tuesday, November 5, 2019
10:00am – 12:00pm



*The NC811 Education
Department is here to help you!*



A PDF of this presentation is
available at **www.ncucc.org**

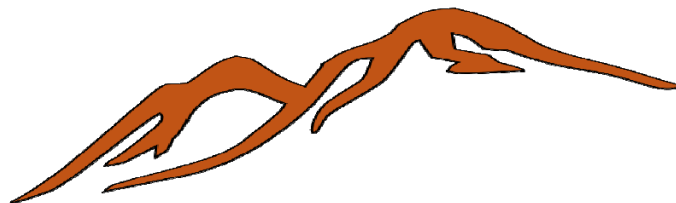
*Use the UCC Issues form to voice your
concerns to both local and state level UCC
meetings in North Carolina. Available on both
the NCUCC website and the NC811 app.*

HENDERSON, POLK, TRAN
UCC MEETING

UCC Sign-In Sheet County: _____ Date: 11 / 14 / 19

[illegible]

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 11/14/2019

Place: Bay Breeze Seafood

Town: Hendersonville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:33AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Happy Thanksgiving- Be safe- New Laws and Updates

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- info every one of the new laws and procedures that are in place since October 1st 2019. Go over all changes. Be sure when calling in tickets to remember the Holidays that will be observed, those days will not be part of the (3) day call in for tickets to clear.

Open Discussion .

Brian Morehouse asked the group to please handout their business cards to those in attendance. Trying to get a networking process together.

Talked to the group about inviting others to our local UCC meeting to help us grow in attendance and get the word at to all about the importance of being a part of this UCC.

○ 2

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over the safety procedures in cooking a turkey and how to be safe during the holidays. NC811 discussed ticket issues, new law changes and procedures. Went over with everyone what an Emergency was, how to call in a Emergency, how these tickets are being accepted through the computer at this time along with (3) hour Locate Tickets. It is told what can happen when you call in an Emergency Ticket and it is not declared an Emergency. Class 3 Misdemeanor, and a fine up to \$ 250.00 can be issued. Went over the UGDPRB, new location and how this process works. Told the group that you can now put complaints in online. Ask everyone to please download the NC 811 App. Went over how to do this and how to update this APP. Michelle Flowers with the NCUC did a small presentation on the stats of damages for North Carolina.
- B. **N.C.D.O.T** – Money has been cut out of the budgets and things are on hold with many projects. Work continues within the area but many projects have been put on hold. The I-26 moves forward and is a very big project within the area.
- C. **USIC – NA**
- D. **Duke Energy – NA**
- E. **City of Hendersonville-** No Major Damages to report. General Maintenance on lines continues. Have had a number of Emergency situations with water line breaks and crews having to work extended time over the nights and weekends. Locates are up and having issues with a few contractors performing work for Duke Energy hitting lines and not giving very good direction on what is needed to be located. They report that they are going out on site and being told that projects are being started on a certain date and having to update tickets numerous times with no sign of work within the area
- F. **Oaks Homeowners Association-** Same report as last month. New road work will be done in this subdivision with over 110 homes and 7 outbuildings throughout.
- G. **Dominion Energy-** Locate tickets are up for 2019. Reported that Mastec has done a review of tickets within he area that they do for Dominion Energy and are looking at ways to cut those tickets down and not to reported updates on a continuous basis.
- H. **NCUC-** Nothing to report at this time- gave presentation of damages within the area
- I. **NCDOT Contractor-** Reports of not getting locates marked on time and having issues with them coming out on (3) hour tickets. Reported of one issue that they had a problem getting lines marked when it is known that there are facilities within the area of excavation. This held their project up and delayed the progress of their work.
- J.

Next Meeting – December 11th 2019 2019 at 11:30 am Bay Breeze Seafood

Meeting adjourned at 12:41PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison