

May 2018



Henderson, Polk, Transylvania



# Locate Requests & Transmissions

## Apr. 2018 vs 2017

### **Tickets**

2018: 175,205

2017: 156,103

Difference: 12.2%

### **Transmissions**

2018: 997,408

2017: 880,980

Difference: 12.1 %

## Year-to-Date

### **Tickets**

2018: 644,073

2017: 623,623

Difference: 3.3%

### **Transmissions**

2018: 3,612,848

2017: 3,532,442

Difference: 2.3 %



# County Ticket Volume

YTD stats  
compared  
with previous  
year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	61	26	4768	90	1029	5974
2018	52	62	4997	92	973	6176
+/- Var	-14.8%	138.5%	4.8%	2.2%	-5.4%	3.4%
Avg Locates per Day						74



# County Ticket Volume

YTD stats  
compared  
with previous  
year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	25	26	1150	54	295	1550
2018	21	8	1069	56	355	1509
+/- Var	-16.0%	-69.2%	-7.0%	3.7%	20.3%	-2.6%
Avg Locates per Day						18



# County Ticket Volume

YTD stats  
compared  
with previous  
year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	6	40	1259	19	308	1632
2018	5	21	1372	24	255	1677
+/- Var	-16.7%	-47.5%	9.0%	26.3%	-17.2%	2.8%
Avg Locates per Day						20





# County Ticket Volume

2018 Stats  
Compared  
with 2017

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	14	4	1172	23	230	1443
2018	19	30	1509	25	236	1819
+/- Var	35.7%	650.0%	28.8%	8.7%	2.6%	26.1%
				Avg Locates per Day		87



# County Ticket Volume

2018 Stats  
Compared  
with 2017

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	6	19	284	21	85	415
2018	4	3	245	17	93	362
+/- Var	-33.3%	-84.2%	-13.7%	-19.0%	9.4%	-12.8%
				Avg Locates per Day		17



# County Ticket Volume

2018 Stats  
Compared  
with 2017

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	1	3	304	9	68	385
2018	1	4	323	7	74	409
+/- Var	0.0%	33.3%	6.3%	-22.2%	8.8%	6.2%
				Avg Locates per Day		19





# County Ticket Distribution

HENDERSON	1819
EAST FLAT ROCK	26
EDNEYVILLE	14
ETOWAH	75
FLAT ROCK	142
FLETCHER	185
HENDERSONVILLE	1012
HOOPERS CREEK	33
HORSE SHOE	30
LAUREL PARK	31
MILLS RIVER	173
MOUNTAIN HOME	14
SALUDA	28
ZIRCONIA	22



# County Ticket Distribution

POLK	362
COLUMBUS	95
GREEN CREEK	12
MILL SPRING	82
SALUDA	89
TRYON	81



# County Ticket Distribution

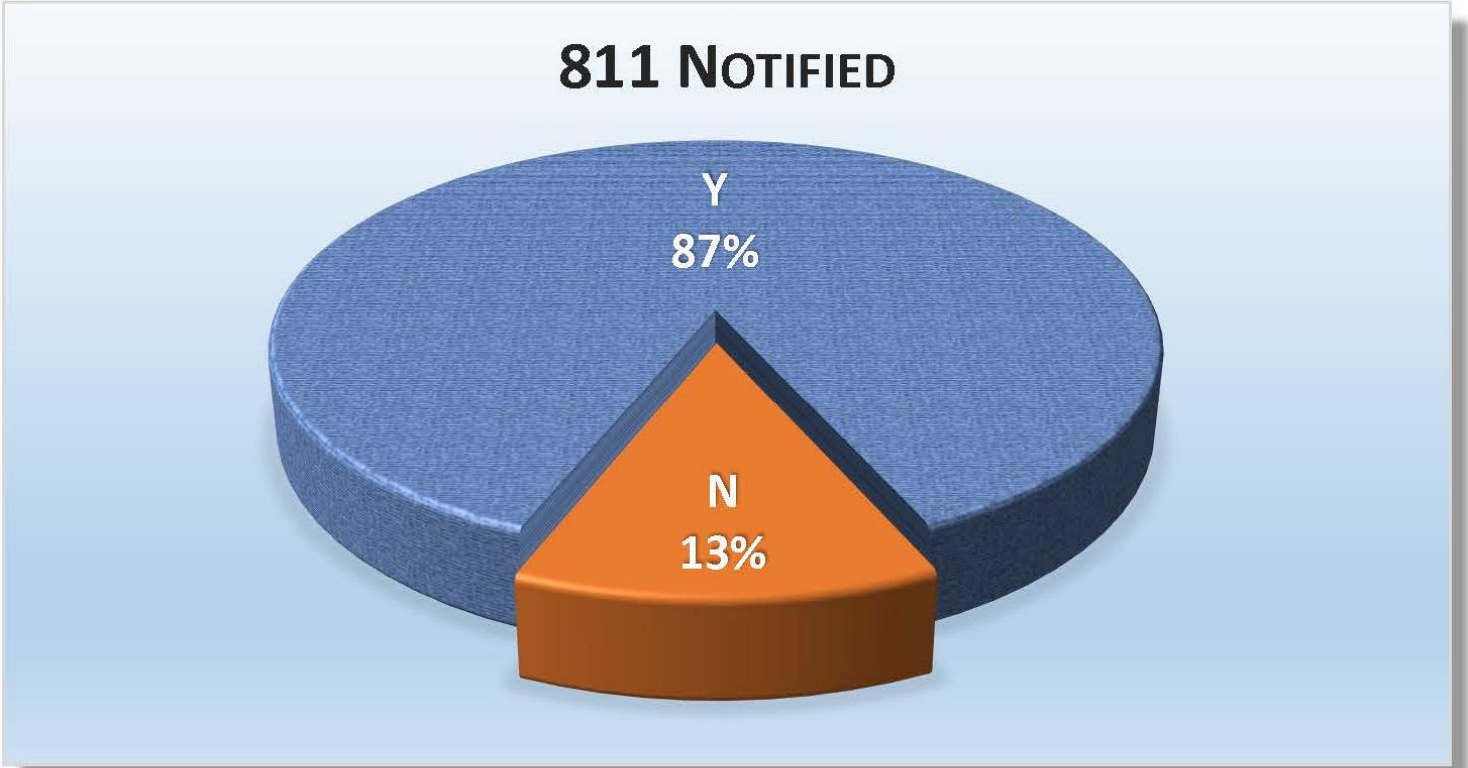
TRANSYLVANIA	409
BREVARD	246
LAKE TOXAWAY	48
PENROSE	10
PISGAH FOREST	34
ROSMAN	32
SAPPHIRE	15





# Incidents

811 Notified	Events	% of Grand Total
Y	598	87.17%
N	88	12.83%
Grand Total	686	100.00%



**NC811, March 2018: 686 Damage Events in 66 Counties**

# Incidents

## By Events

County	Events	% of Grand Total
Mecklenburg	125	18.22%
Wake	124	18.08%
Guilford	32	4.66%
Johnston	31	4.52%
Durham	30	4.37%
Union	25	3.64%
Cumberland	24	3.50%
Forsyth	22	3.21%
Brunswick	21	3.06%
New Hanover	19	2.77%
Cabarrus	17	2.48%
Gaston	15	2.19%
Davidson	11	1.60%
Harnett	11	1.60%
Lee	10	1.46%
Alamance	9	1.31%
Buncombe	9	1.31%
Orange	9	1.31%
Franklin	8	1.17%
Pitt	8	1.17%
Chatham	7	1.02%
Iredell	7	1.02%
Lincoln	7	1.02%
Moore	7	1.02%
Cleveland	6	0.87%
Craven	6	0.87%
Dare	6	0.87%
Rutherford	5	0.73%
Stanly	5	0.73%
Pender	5	0.73%
Henderson	4	0.58%
Caldwell	3	0.44%
Catawba	3	0.44%

Duplin	3	0.44%
Hoke	3	0.44%
Onslow	3	0.44%
Robeson	3	0.44%
Rowan	3	0.44%
Carteret	2	0.29%
Granville	2	0.29%
Halifax	2	0.29%
Jackson	2	0.29%
Montgomery	2	0.29%
Nash	2	0.29%
Person	2	0.29%
Randolph	2	0.29%
Richmond	2	0.29%
Surry	2	0.29%
Wayne	2	0.29%
Yadkin	2	0.29%
Anson	1	0.15%
Bertie	1	0.15%
Clay	1	0.15%
Davie	1	0.15%
Edgecombe	1	0.15%
Gates	1	0.15%
Haywood	1	0.15%
Macon	1	0.15%
Martin	1	0.15%
Polk	1	0.15%
Rockingham	1	0.15%
Sampson	1	0.15%
Stokes	1	0.15%
Tyrrell	1	0.15%
Vance	1	0.15%
Wilson	1	0.15%
<b>Grand Total</b>	<b>686</b>	<b>100.00%</b>

**NC811, March 2018: 686 Damage Events in 66 Counties**

# WHITE PAINT OR FLAGS ON A JOB SITE ELIMINATES GUESSWORK.

Sometimes it is difficult for excavators to relay the exact location of their dig sites to the one call center. Even clear and accurate information relayed in writing or verbally to one person may not be clear to another. With white lining, locators have excavation information on paper, and also have a clearly marked excavation area. White lining helps to avoid misinterpretation and allows for more accurate locates.

For more info: [nc811.org/white-lining.html](http://nc811.org/white-lining.html)











PIPES PLUS

**FREE ONLINE**  
**SAFETY TRAINING**

[ncpipesplus.org](http://ncpipesplus.org)



**EVENTS**





## BOARD MEETING

For booking info reach out to  
Tonya Hargraves  
[tonya@nc811.org](mailto:tonya@nc811.org)

### 2Q18

July 20, 2018  
Lake Lure, NC

### 3Q18

October 19, 2018  
New Bern, NC

For more details visit:  
[nc811.org/board-info.html](http://nc811.org/board-info.html)

# NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations Way, Raleigh, NC**

- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



# State NCUCC Meetings



- July 10, 2018  
10am to noon in Hickory, NC  
at Piedmont Natural Gas
- September 11, 2018  
10am to noon in Concord, NC  
at PSNC Energy

For more details visit: [nc811.org/events.html](http://nc811.org/events.html)



# NC811 EDUCATION DEPARTMENT



Ann



Howard



Tami



Brian



Kevin



Steve

**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.





## UCC Sign-In Sheet

County: Henderson / Polk

Date: 5 / 10 / 18

[illegible]



Henderson/Polk/Trans May 2018 UCC Meeting

Location-Bay Breeze Seafood-1830 Asheville Hwy,Hendersonville,NC

Meeting opened at 11:34 AM

#### Attendance

Carl Ownbey- NCDOT

Brian Morehouse- NC 811

Adam Conley- PSNC Energy

Brian Jamenson-PSNC Energy

Greg Roberts-PSNC Energy

Tony Wing

Barbara Lacy- RKK/DOT

Marion Brooks- Vaughn Melton

Keith Lynch- Hendersonville Water Works

Alan Bowman- City of Henderson

Tom Brookshire-PSNC Energy

Old Business- NONE

New Business- NCDOT has many bridge projects going on in the area, over 70

PSNC Energy- Maintenance work within the area

Town of Henderson- No major work at this time

Group spoke about the amount of locates in the area and some contractors are not calling in tickets right. Spoke about customers stating to mark entire property, when they only needed 30' located. Locators talked about how much time this takes and ways to get better information when customers call in for a ticket to be created.

Talked about RTE Tickets and how there seems to be less information on there that is correct as in POC and telephone number of the person calling this in.

Brian Morehouse-NC 811 gave the May 2018 Presentation on White Lining. Went over the proper way to White Line, call a ticket in, what is needed to make sure a locate is done properly.

Enjoyed those in attendance to look over and have others take the On-Line Pipes Plus Training and also the RTE Web Bases Program.

Meeting ended at 12:49 PM

Next Meeting is June 14<sup>th</sup> at Bay Breeze Seafood