

Henderson-Polk-Transylvania October 2019





October is...

Tackling Hunger Month

www.NationalDayCalendar.com

NATIONAL
DAY
CALENDAR™

#TacklingHungerMonth



HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth





Let's look
at the numbers



Locate Requests & Transmissions

Sept 2019 vs 2018

Tickets

2019: 186,592

2018: 155,325

Difference: 20.1%

Transmissions

2019: 1,032,861

2018: 847,408

Difference: 21.9%

Year-to-date

Tickets

2019: 1,724,421

2018: 1,513,869

Difference: 13.9%

Transmissions

2019: 9,385,706

2018: 8,250,478

Difference: 13.8%



County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	153	129	12037	234	2710	15263
2019	586	103	12312	440	5831	19272
+/- Var	283.0%	-20.2%	2.3%	88.0%	115.2%	26.3%
				Avg Locates per Day		103



County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	54	18	2566	127	808	3573
2019	187	19	2419	121	2192	4938
+/- Var	246.3%	5.6%	-5.7%	-4.7%	171.3%	38.2%
				Avg Locates per Day		26



County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	15	44	3200	68	687	4014
2019	24	37	3132	133	658	3984
+/- Var	60.0%	-15.9%	-2.1%	95.6%	-4.2%	-0.7%
				Avg Locates per Day		21

County Ticket Volume

2019 Stats Compared with 2018

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	32	7	1204	30	360	1633
2019	105	22	1564	64	602	2357
+/- Var	228.1%	214.3%	29.9%	113.3%	67.2%	44.3%
				Avg Locates per Day		107



County Ticket Volume

2019 Stats Compared with 2018

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	5	4	243	14	101	367
2019	12	0	236	18	201	467
+/- Var	140.0%	-100.0%	-2.9%	28.6%	99.0%	27.2%
				Avg Locates per Day		21



County Ticket Volume

2019 Stats Compared with 2018

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	3	447	2	52	507
2019	7	2	346	13	67	435
+/- Var	133.3%	-33.3%	-22.6%	550.0%	28.8%	-14.2%
				Avg Locates per Day		20



County Ticket Distribution



HENDERSON	2357
EAST FLAT ROCK	24
EDNEYVILLE	24
ETOWAH	57
FLAT ROCK	225
FLETCHER	280
HENDERSONVILLE	1275
HORSE SHOE	44
LAUREL PARK	60
MILLS RIVER	186
MOUNTAIN HOME	25
SALUDA	24
VALLEY HILL	76

County Ticket Distribution



POLK	467
COLUMBUS	105
MILL SPRING	114
SALUDA	90
TRYON	143

County Ticket Distribution



TRANSYLVANIA	435
BREVARD	249
CEDAR MOUNTAIN	17
LAKE TOXAWAY	52
PISGAH FOREST	48
ROSMAN	17
SAPPHIRE	16

County Member Operator Identity Information

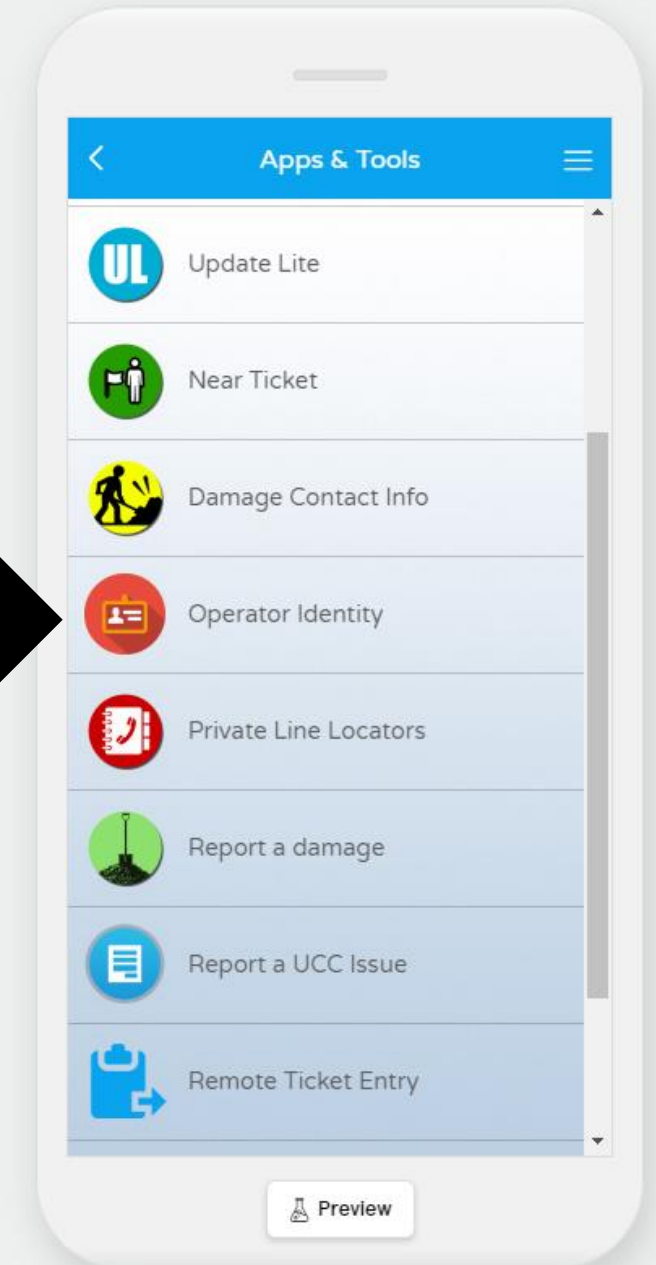
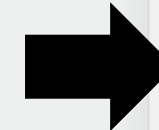
NORTH CAROLINA

County

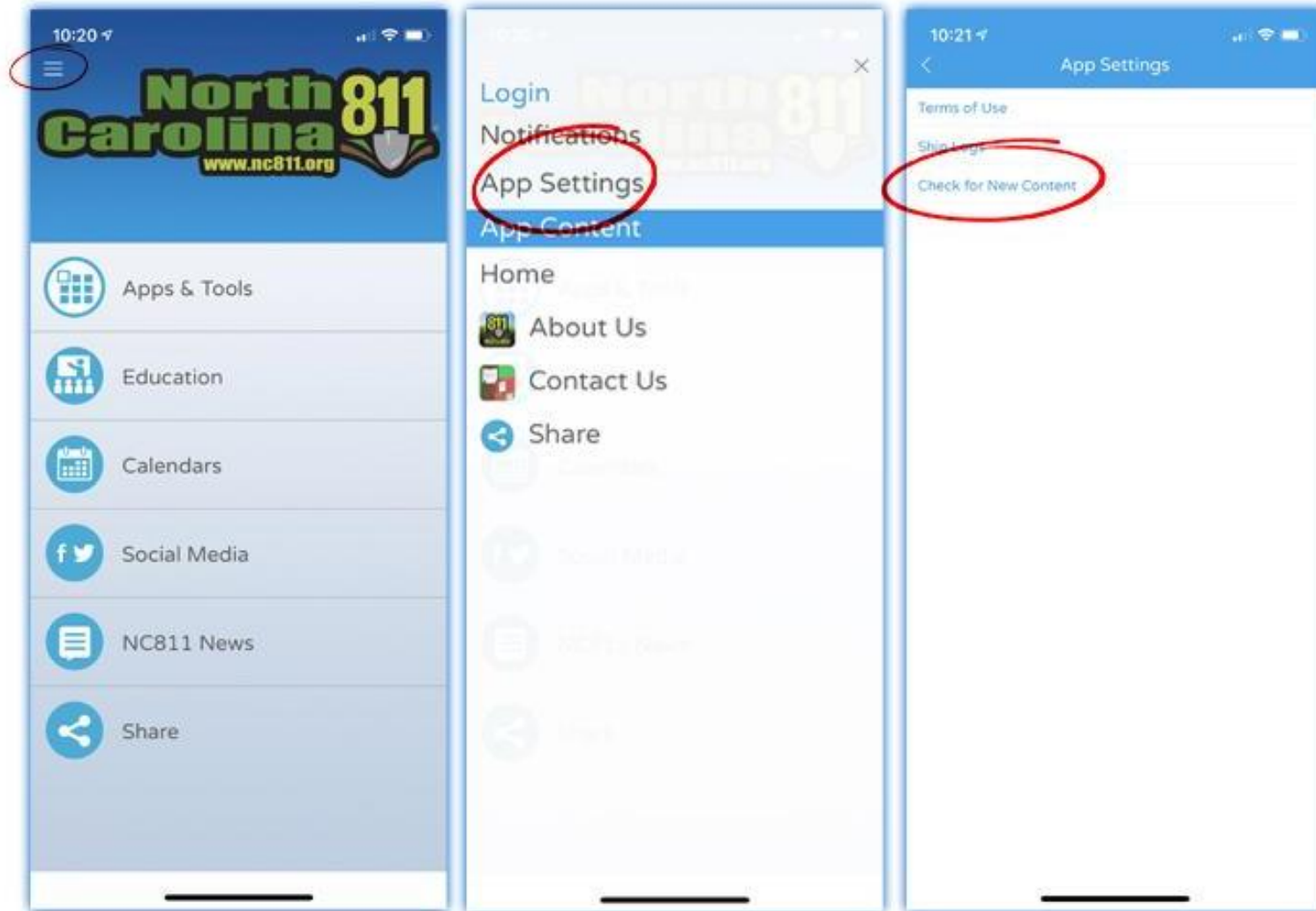
Members Notified for County GUILFORD

Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.



Update your NC 811 app.



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50 feet

8"

ABC Gas Company

200 feet

House Bill 872

Law changes effective Oct. 1, 2019

Available on
nc811.org



UPCOMING

EVENTS



Upcoming Holiday Information

- ***Veterans Day: Monday, November 11th**
- **Thanksgiving: Thursday, November 28th**
- **Day after Thanksgiving: Friday, November 29th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



**BOARD
MEETING**

3Q19

October 18, 2019

Shell Island Resort, Wrightsville Beach, NC

4Q19

January 17, 2020

Greensboro, NC

For booking info, contact

Tonya Hargraves: tonya@nc811.org

NC Underground Damage Prevention Review Board

*Located at: Dempsey E. Benton Water
Treatment Plant*

2301 Benson Rd., Garner, NC

October 15, 2019 - 10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, October 16, 11:00am – 1:00pm





State UCC Meeting
Piedmont Natural Gas Co
1321 S 10th St, Wilmington, NC

Tuesday, November 5, 10:00am – 12:00pm



*The NC811 Education
Department is here to help you!*



A PDF of this presentation is
available at **www.ncucc.org**

*Use the UCC Issues form to voice your
concerns to both local and state level UCC
meetings in North Carolina. Available on both
the NCUCC website and the NC811 app.*

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 10/10/2019

Place: Bay Breeze Seafood

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:36AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – New Changes to the LAW ! Know them !! Be sure to help those in need.

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- info every one of the new laws and procedures that are in place since October 1st 2019. Go over all changes. Be sure when calling in tickets to remember the Holidays that will be observed, those days will not be part of the (3) day call in for tickets to clear.

Open Discussion

- .

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over how to donate to the Food Banks and other organization to help those in need. Encourage all of those in attendance to help others during the Holiday season. NC811 went over some of the new laws and procedures that are now in effect as of October 1st 2019. Went over with the group how the MLS went at the Cabarrus Arena on Wednesday October 2nd 2019. Have received a lot of positive feedback from those that attendant. Talked about large projects in the area and locating issues. Brian Morehouse gave everyone the supervisors numbers for locating companies that are within this area. Encouraging others to reach out to those supervisors if they are having issues with getting tickets cleared. Had an open discussion with all in attendance about how to make our local UCC better and what type of information they may be looking for now and in the future.
- B. **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that certain projects may be put on hold due to the budget. Small bridge work will continue with general maintenance and culvert repairs still on schedule. Did report that there has be a stoppage on Morris Broadband due to that company getting encroachments but not following procedure to perform work as requested. They have been allowed to finish the one project on NC 191/280 going towards the water treatment plant. But all other work has be halted and some poles will have to be removed per NCDOT.
- C. **Dominion Energy** – NO major damages to report in the area. The number of locate tickets coming in are still very high and Dominion Energy is staying rather busy. As for new work load no change since last month. Dominion Energy will have a private contractor going throughout the area changing sign information on all of their stakes within their R/W. Where there were two stickers with date and information, there will be three now with the Dominion Energy logo added to each. This project is expected to take up to 2 months to complete.
- D. **USIC** – **Reports that they are not to full strength with staffing. Find that locates are up. They are working over (10) Hours days and weekends to keep up with the amount of tickets that have been coming in.**
- E. **Comporium**- Very busy with (2) new large projects coming in. One is 90,000 feet of new Fiber to be install near South Lake and another is 20,000 feet to be installed. Both jobs will be started in October 2019 and looking at work finishing up around March 2020. Their contractors are staying busy with new installs and general maint work. They are having issues with getting locates done on time and finding that this is a real issue with getting their work done on time and meeting the customers' requirements.
- F. **Duke Energy** – TUG Projects continues. (2) Three Phase Projects taking place with upgrade in system.
- G. **Steel Creek**- **Reports of having issues with getting locates marked on time. Work load is very heavy as they continue to do the TUG Project with Duke Energy. They have had issues with getting Locates marked correctly. Seems in the last month they have had a lot of their locates way off the marks or they will be trying to locate what is marked and nothing is in that area of where they are digging. Very frustrating at times. Reported issues where no one has been out to locate and they have to call in numerous times. Stated that this holds their work up and then they are having to report this to Duke Energy**
- H. **Spectrum** – Nothing new to report.
- I. **AnSCO**- **Busy in the area with new work, no major projects to report at this time.**
- J. **AT&T** – N/A.
- K. **Foremost**- **NA**

- L. **The Oaks HOA-** No change work continues thought the neighbor with proper grading and as stated in last month's notes. A HOA Meeting took place on September 19th at 9 AM. There are 198 homes and 70 building throughout this subdivision. Brochures were given to be passed out to all homeowners bringing them up to date on what is required of them before they start digging. Call 811 before you put that shovel in the ground. Reported that they have no grounds on the back side of the meter on four meters checked. (Customer responsibility)

**Next Meeting – Thursday, November 14th 2019 at 11:30 am at
Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC**

Meeting adjourned at **12:56 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

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