

NC 811 MEETING
Piedmont Natural Gas
2623 Uwharrie Rd
High Point, NC 27260
February 23, 2017

Ricky Maynard welcomed everyone to the High Point NC 811 meeting. Ricky advised every one of the facility usage and our emergency areas in case they were needed. Ricky told about the drive by shooting incident for the safety minute. No one was hurt.

Minutes were read from last meeting and everyone agreed on them.

Jeff Bartley showed a video. There were just under 2,000,000 locate tickets at year end 2016. A 26.9% over 2015. Be sure if you fill out a complaint, it is filled out entirely. There is a new app called Damage Contact.

If you damage a facility you must make 2 calls, one to the owner and one to NC 811. North Carolina 811 is open 24/7.

There was a lot of round table discussion.

Keith Pugh-City of High Point talked about Main St being closed and worked on. Parkway and Main St will have to be closed 2 more times. There was a \$300,000 savings by closing the road to do the work needed. Yates has all the main in the ground. Keith said they hope to have everything done by the spring market. Distribution Construction still has to go back and retire some gas services.

Terry Newman will be leaving USIC. Mike Pratt will be taking his place for now.

Distribution Construction has a lot of services and mains they are working on.

Remember to stop work if no marks.

John Foster said if you find any measurements that are different to let him know. He will send the information in to GIS department to update the measurements

Next meeting will be April 27, 2017.

Please contact Kim Hayden 336-862-8509 if you have any questions or your company would like to provide lunch.

UCC Sign-In Sheet

County: High Point Date: 02 / 23 / 17

Name	Company	Email	Phone Number	T-SHIRT SIZE
JEFF BARTLEY	NCBII	JBARTLEY@NCBII.ORG	336-707-4528	XL
Mike Pratt	USIC	Michaelpratt@usielle.com	556-215-3697	XL
Rob Sledge	DC	rsledge@distributionconstruction.com	336-253-2968	4XL
Ricky Maynard	PNG	ricky.maynard@duke-energy.com	336-862-8374	XL
Alicia Rose Wright	NS DOT	arwright3@ncdot.gov		
Ron Bell	DCCO	rbell@distributionconstruction.com	336-202-5559	4XL
Jim Robinson	DC	JRobinson@DistributionConstruction.com	512-364-9792	XL
Stacy Green	DC	sgreen@distributionconstruction.com	336-272-0775	2X
WAYNE WILLARD	DISTRIBUTION CONST.	wwillard@distributionconstruction.com	336-520-9300	3X
Michelle Porter	Distribution Const (Claims)	mporter@distributionconstruction.com	336-517-6175	L
Kim Hayden	png	Kim.hayden@predmats.com		
KEITH PUGH	CHP	keith.pugh@highpointnc.gov	336-906-5500	XL
DJ SENERES	COA	dseneres@archdale-nc.gov	434-7344	M
John D. Noble	HTP	PNG	704-577-2057	
Mike Pratt	USIC	Michaelpratt@usielle.com		

High Point UCC

February 23, 2017

February 2017



Brown Mountain Overlook







**business
analytics**



North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

County Ticket Volume



County Ticket Volume

2016 Stats Compared with 2015

GUILFORD	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	76	128	4225	74	1814	6317	2016	4.2%	2.0%	66.9%	1.2%	28.7%
2017	90	97	4686	114	2599	7586	2017	1.2%	1.3%	61.8%	1.5%	34.3%
+/- Var	18.4%	-24.2%	10.9%	54.1%	43.3%	20.1%	Diff +/-	-3.0%	-0.7%	-5.1%	0.3%	5.6%

Work Days	Total Tickets	Avg Locates per Day
20	7586	379

County Ticket Distribution

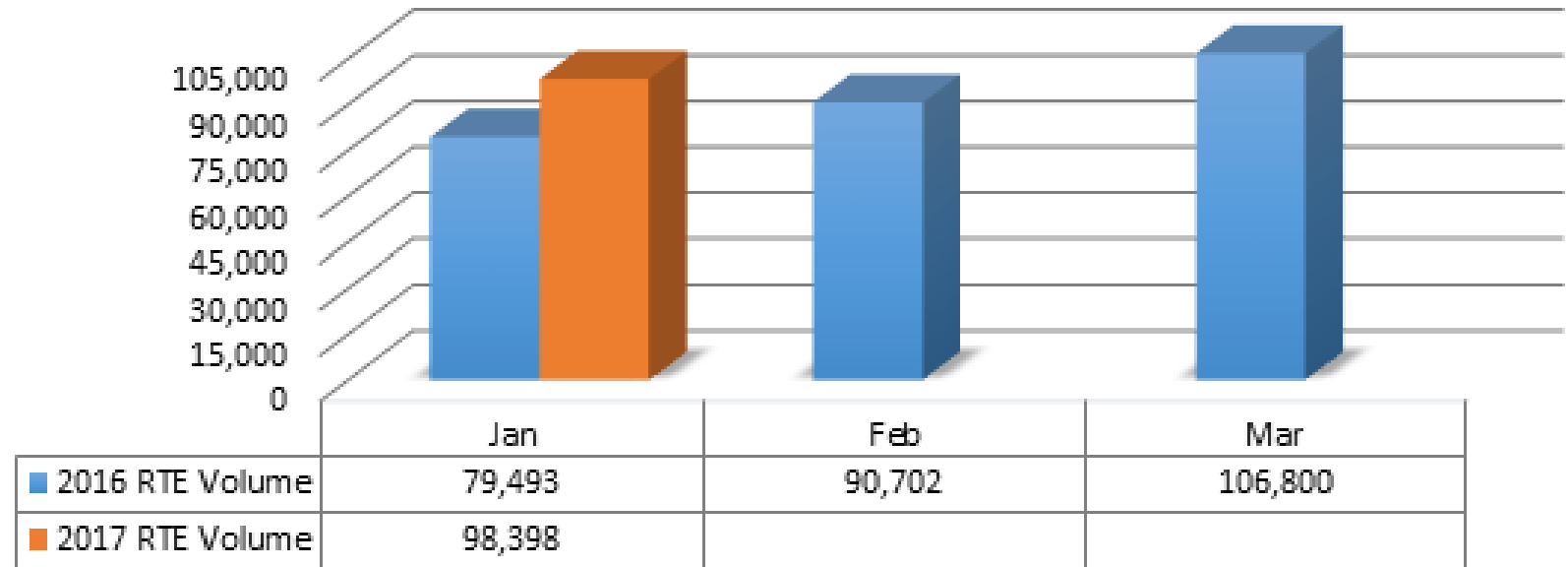


GUILFORD	7586
ARCHDALE	5
BROWNS SUMMIT	81
BURLINGTON	176
CLIMAX	24
COLFAX	30
DEEP RIVER	1
FOREST OAKS	14
GIBSONVILLE	70
GREENSBORO	4986
GROOMETOWN	1
GUILFORD	23
HIGH POINT	987
JAMESTOWN	244
JULIAN	70
KERNERSVILLE	54
KIMESVILLE	18
MCLEANSVILLE	212
MONTICELLO	1
OAK RIDGE	92
PLEASANT GARDEN	47
SEDALIA	4
STOKESDALE	117
SUMMERFIELD	197
WHITSETT	132

REMOTE TICKET ENTRY

Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016





www.nc811.org/safe-digging-partner.html

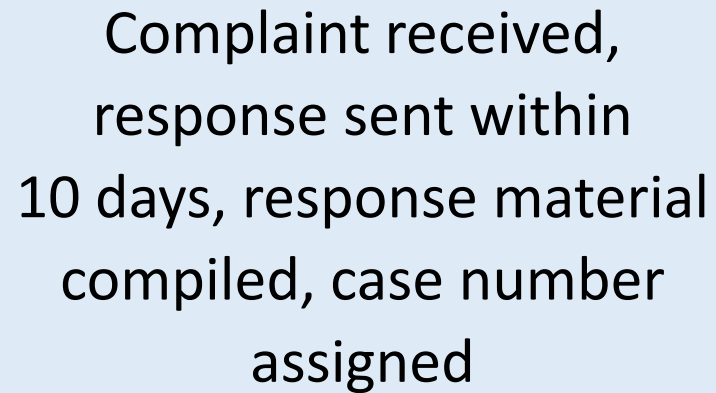
2017 NC811 Fire Station Marquee Challenge



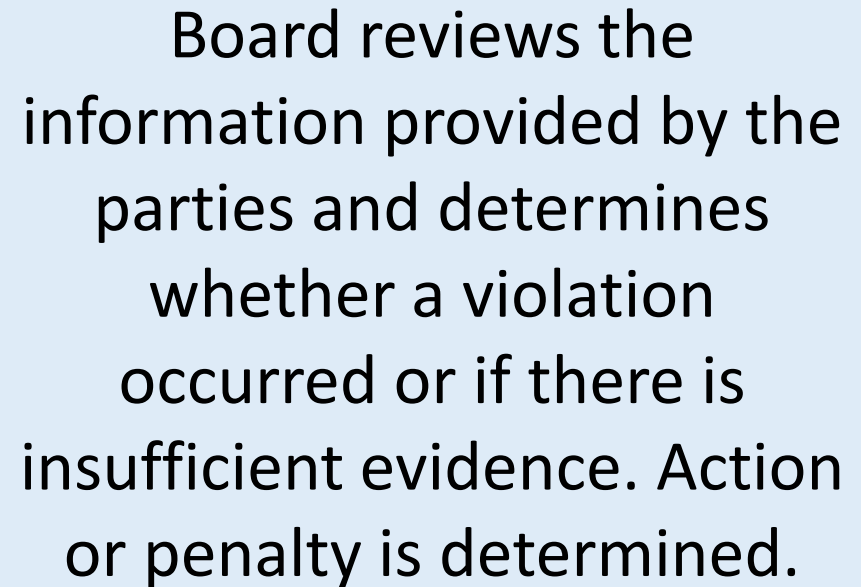
Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.



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graph LR; A[Complaint received, response sent within 10 days, response material compiled, case number assigned] --> B[Board reviews the information provided by the parties and determines whether a violation occurred or if there is insufficient evidence. Action or penalty is determined.]
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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
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Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Update

- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those, 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to not be violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- Apr. 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- Oct. 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

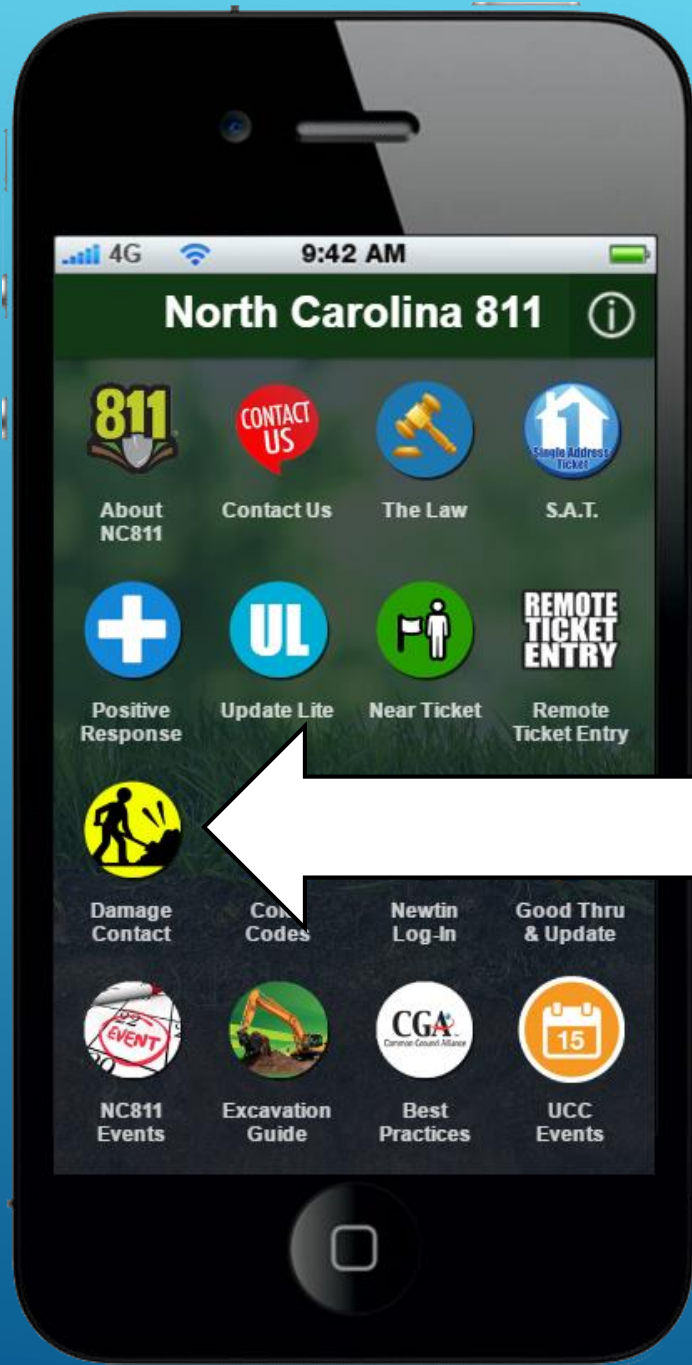
PSNC Energy
March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed., April 5, 2017 thru
Fri., April 7, 2017
10,000 Beach Club Dr.,
Myrtle Beach, SC 29572



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.





Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.