

High Point UCC

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A photograph of a sunset over a mountain range. The sun is low on the horizon, casting a warm glow across the sky. The mountains are silhouetted against the bright sky. The text '2018' is overlaid in large, white, sans-serif font, centered horizontally. The sun is positioned behind the '0' in '2018'.

2018

what a great year!

A man in a dark suit and red tie is pointing his right index finger towards a blue hexagon. The background is a dark blue grid of hexagons, some containing icons: a hierarchy chart, a pie chart, a person silhouette, a globe, a bar chart with an upward arrow, a clock, and a presentation board. The text 'business analytics' is written in white inside the blue hexagon.

**business
analytics**

North Carolina 811
www.nc811.org





Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878
2018: 152,459
Difference: 23.2%

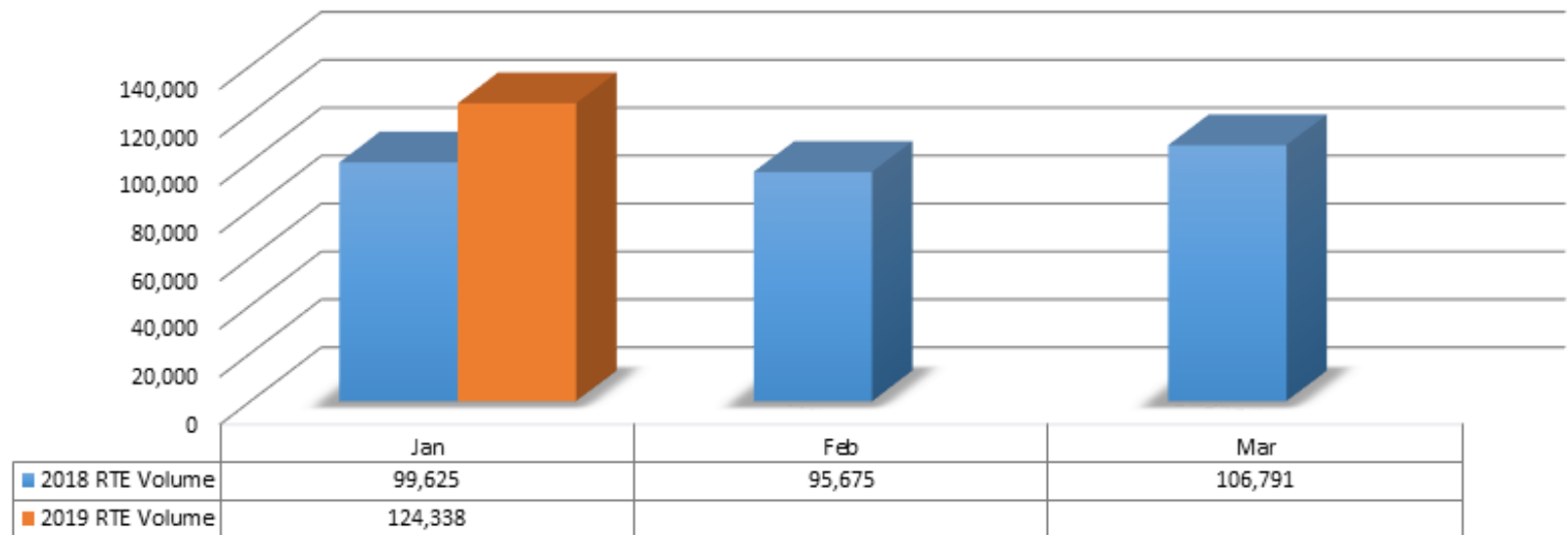
Transmissions

2019: 1,037,905
2018: 864,096
Difference: 23.3%

REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018





County Ticket Volume

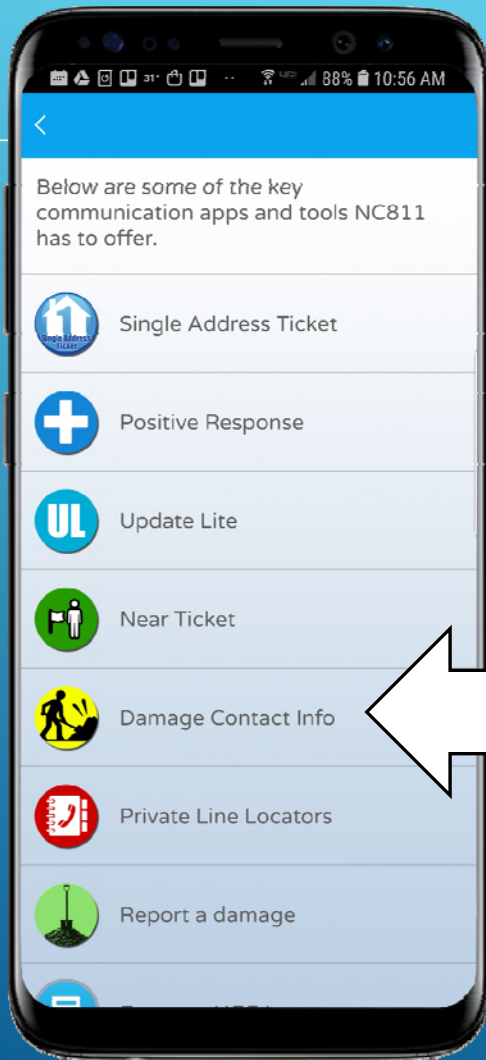
YTD stats compared with previous year

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	187	109	5,583	207	2,130	8,216
2019	280	207	6,755	348	3,454	11,044
+/- Var	49.7%	89.9%	21.0%	68.1%	62.2%	34.4%
-				Locates per day		581

County Ticket Distribution

GUILFORD	11,044	KERNERSVILLE	123
ARCHDALE	12	KIMESVILLE	3
BROWNS SUMMIT	402	MCLEANSVILLE	103
BURLINGTON	126	OAK RIDGE	178
CLIMAX	44	OSCEOLA	1
COLFAX	286	PLEASANT GARDEN	38
FOREST OAKS	5	SEDALIA	23
GIBSONVILLE	74	STOKESDALE	98
GREENSBORO	6,900	SUMMERFIELD	345
HIGH POINT	1,707	WHITSETT	153
HILLTOP	1		
JAMESTOWN	388		
JULIAN	34		

Damage Contact Info



When a utility is damaged, know who to contact in your area with the **Damage Contact** section of the app.

County Member Damage Notification Information

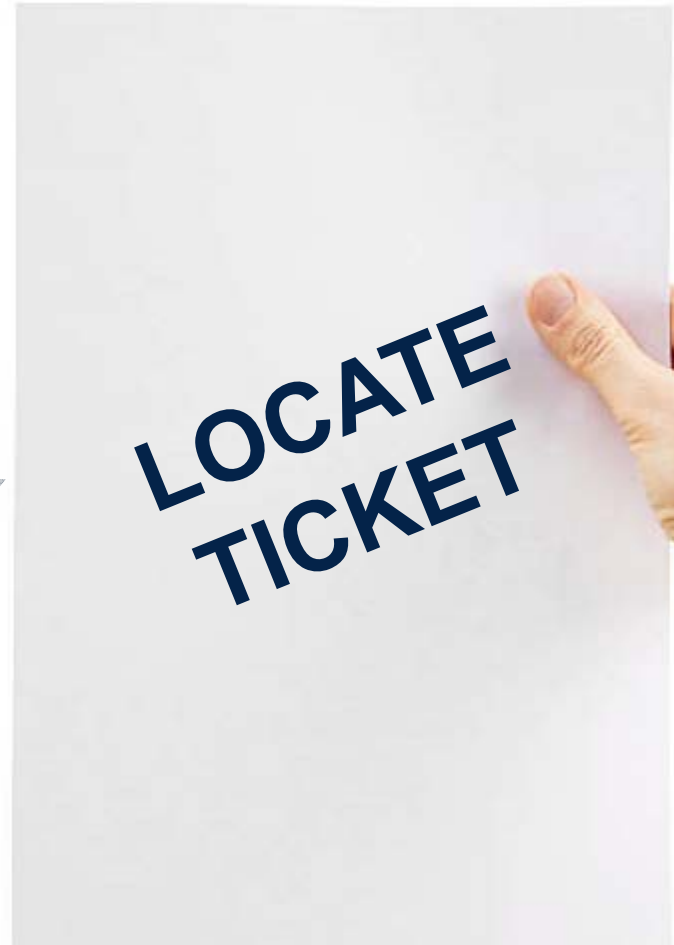
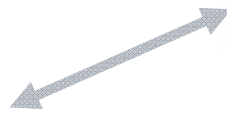
NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS



Meetings



- ▶ **NC811 Board Meeting 1Q19**
April 26th, 2019
8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage
Prevention Review Board**
April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership
Committee**
The 3rd Wednesday,
Feb, April, June, August, Oct, Dec
11:00 am - 1:00 pm
5009 High Point Rd., Greensboro, NC
- **State UCC**
March 12, 2019 from 10 am to noon
Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org

National Safe Digging Month T-Shirts are here!



For more information, visit www.nc811.org

All t-shirt orders must be placed by Feb. 28, 2019



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

February 28, 2019

High Point UCC Meeting
901 N Main Street (public library)
High Point, NC

Meeting Time: The meeting was called to order by Ricky Maynard at 11:35 a.m.

Total Members Present: There were Eight members.

Recent Damages: Ricky Maynard, Chairman, Duke Energy, stated there were two damages recently to their gas lines. One damage involved a six-inch line that occurred on Hickory Tree road and Highway 150. Contractor had excavated a pot hole that was five feet deep, however, drilled at eight feet with a directional boring machine and hit the line. They started to do the right thing in exposing the line, however, failed to continue in excavating to physically see the line. Second damage occurred with an eight- inch gas line, when the contractor hit and knocked the "Tee" off of the line with a mini excavator in High Point.

NC811 Presentation:

Kevin Smith gave the NC811 presentation and reviewed the importance of contractors and locators working together. NC has the second largest call volume center in the country and we must all work together to lessen the burden of influx of locate tickets to make the system work at the most efficient level possible. Kevin, stressed the importance of contractors communicating with one another and sharing their work load.

General Discussion:

Mike Pratt, with USIC, stated that they are having difficulty in working with so many out of state contractors. He went on to state, there are several out of state contractors, that have been hired by Lambert's Cable, to do their fiber installation. He stated his group currently has around two-thousand open tickets.

Meeting concluded after the general discussion. (above)

MEETING ATTENDANCE SHEET

Description: *UCC.*

Meeting Date: *2.28.2019.*

Facilitator: *Kevin Smith.*

Location: *High Point Library*



	Name	Title	Company	Phone	E-Mail
1	<i>Ernie Wilson</i>	<i>Sr. Assist Dist.</i>	<i>NC DOT</i>	<i>336-487-0100</i>	<i>ewilson@ncdot.gov</i>
2	<i>Keith Pugh</i>	<i>CITY ENGINEER</i>	<i>CHP</i>	<i>336-906-5500</i>	<i>Keith.pugh@highpointnc.gov</i>
3	<i>Zac Harris</i>	<i>Inspector</i>	<i>PNG</i>	<i>336-442-7023</i>	<i>Zac.harris@duke-energy.com</i>
4	<i>Jackie Huerta</i>	<i>Admin.</i>	<i>PNG</i>	<i>336-726-7798</i>	<i>jackie.huerta@duke-energy.com</i>
5	<i>Ricky Maynard</i>	<i>Supv. PNG WS</i>	<i>PNG</i>	<i>336-726-7816</i>	<i>ricky.maynard@duke-energy.com</i>
6	<i>Kevin Smith</i>	<i>NC 811-ED</i>		<i>336-227-4528</i>	<i>KSMITH@NC811.ORG</i>
7	<i>Michael Pratt</i>	<i>Supervisor</i>	<i>USIC</i>	<i>336-215-3697</i>	<i>michaelpratt@usiellc.com</i>
8	<i>Don Langley</i>	<i>NC DOT PUC</i>	<i>NC DOT</i>	<i>336-213-0907</i>	<i>dlangley@ncdot.gov</i>
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