

UCC Sign-In Sheet

County: HOKE/SCOTLAND Date: 02 / 22 / 2017

Name	Company	Email	Phone Number
JEFF BARTLEY	NCBH	JBARTLEY@NCBH.ORG	336-707-4528
Trudy McVicker	City of Raeford	trmcker@raefordnc.org	910-303-5132
Ray Quinn	City of Raeford	RQUINN@Raefordnc.org	910-303-4774
Randel Jacobs	City of Raeford	rjacobs@raefordnc.org	910-580-8982
Hilton Villines	Hoke Co Utilities	H.Villines@hokecounty.org	910-878-6555
Randy Wright	Hoke Co Utilities	rwright@hokecounty.org	910-309-0242
JAMIE YOW	NCDOT UTILITY	Jdyow@ncdot.gov	910-944-2344
LEE PARRIS	NCDOT UTILITY	XPARRIS2@NCDOT.GOV	910-417-9411
Doug Browning	Hoke Co Utilities	D.Browning@hokecounty.org	910-551-6070
TONY MLYNSKI	SPECTRUM	STANLEY.MLYNSKI@CHARTER.COM	910-303-2266
MIKE DEAN	HOKE CO. UTILITIES	mdean@hokecounty.org	910-308-0756
KENNY HARRI	PUBLIC WORKS COMMISSION (COP)	KENNY.HARRI@FWPWC.COM	910-263-4911
Doug Ward	Piedmont NAT GAS.	doug.ward@duke-energy.com	910-521-2908
Jennifer Woodard	Piedmont Natural Gas	Jennifer.Woodard@duke-energy.com	910-321-2959

# Hoke/Scotland UCC

## February 22, 2017

# February 2017



*Brown Mountain Overlook*





A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business-related icons. The overall theme is business analytics and data visualization.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

**Year end totals 2016**

**Tickets: 1,949,995**

26.9% increase over 2015

**Transmissions: 10,655,012**

38.5% increase over 2015



# Locate Requests & Transmissions

## Jan. 2017 vs 2016

### Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

### Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

# County Ticket Volume



# County Ticket Volume

2016 Stats Compared with 2015

HOKE	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	3	384	1	49	437	2016	0.0%	0.7%	87.9%	0.2%	11.2%
2017	5	4	333	3	44	389	2017	1.3%	1.0%	85.6%	0.8%	11.3%
+/- Var	400%	33.3%	-13.3%	200.0%	-10.2%	-11.0%	Diff +/-	1.3%	0.3%	-2.3%	0.6%	0.1%

Work Days	Total Tickets	Average Locates Per Day
20	389	19



# County Ticket Volume

2016 Stats Compared with 2015

SCOTLAND	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	1	3	219	1	14	238	2016	0.4%	1.3%	92.0%	0.4%	5.9%
2017	4	1	174	4	36	219	2017	1.8%	0.5%	79.5%	1.8%	16.4%
+/- Var	300.0%	-66.7%	-20.5%	300.0%	157.1%	-8.0%	Diff +/-	1.4%	-0.8%	-12.5%	1.4%	10.5%

Work Days	Total Tickets	Average Locates Per Day
20	219	11

# County Ticket Distribution

HOKE	389
ANTIOCH	4
RAEFORD	361
RED SPRINGS	16
ROCKFISH	7
SILVER CITY	1

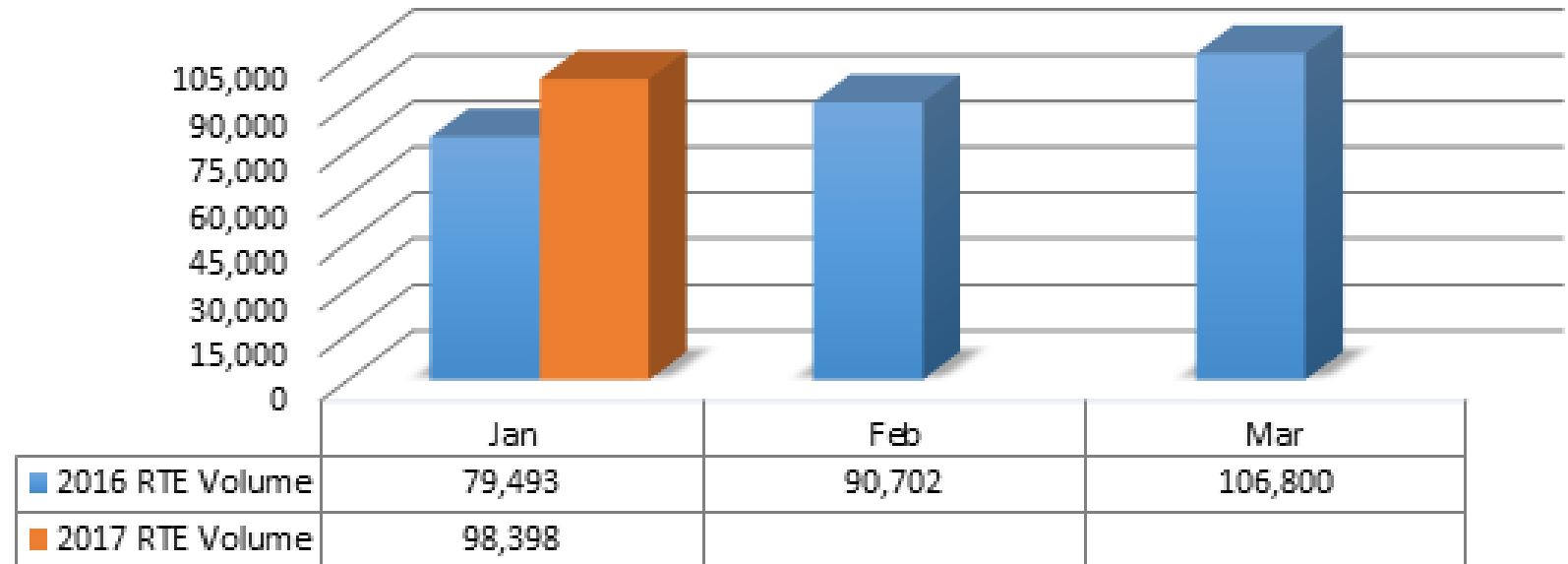
# County Ticket Distribution

<b>SCOTLAND</b>	219
EAST LAURINBURG	1
GIBSON	8
LAUREL HILL	33
LAURINBURG	158
MAXTON	11
SPRING HILL	1
WAGRAM	7

# REMOTE TICKET ENTRY

<b>Total Tkt Summary</b>	<b>147,568</b>
<b>In-House Tkt Summary</b>	<b>49,170</b>
<b>RTE Ticket Summary; incl. UL</b>	<b>98,398</b>
<b>RTE Ticket Summary; excl. UL</b>	<b>84,239</b>
<b>RTE % Volume; excl. UL</b>	<b>57.08%</b>
<b>RTE % Volume</b>	<b>66.68%</b>

### RTE Volume 2017 vs 2016





[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)


# 2017 NC811 Fire Station Marquee Challenge



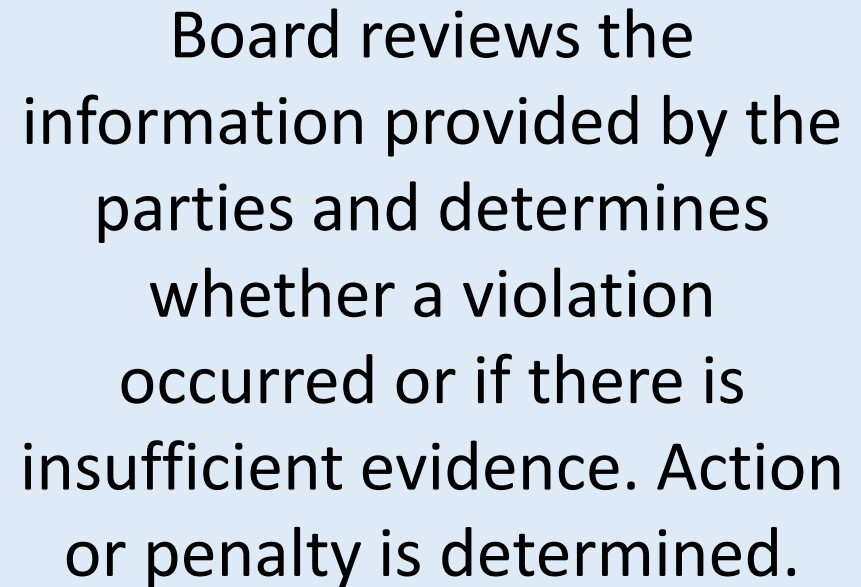
Enter to win **\$1,000**

# NC Underground Damage Prevention Review Board Process

Complaint received,  
response sent within  
10 days, response material  
compiled, case number  
assigned



Board reviews the  
information provided by the  
parties and determines  
whether a violation  
occurred or if there is  
insufficient evidence. Action  
or penalty is determined.



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graph LR; A[Complaint received, response sent within 10 days, response material compiled, case number assigned] --> B[Board reviews the information provided by the parties and determines whether a violation occurred or if there is insufficient evidence. Action or penalty is determined.]
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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
```

Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.





An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

# **NC Underground Damage Prevention Review Board Process**

# NC Underground Damage Prevention Review Board Update

- Some quick stats:
  - Of 65 total complaints received, 54 have been reviewed by the Board
  - 33 were found to be violations
  - Of those, 3 had fines recommended
  - 15 had either the wrong party identified or were missing critical information to make a determination
  - 6 were found to not be violations

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC



- Apr. 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- Oct. 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

## 2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

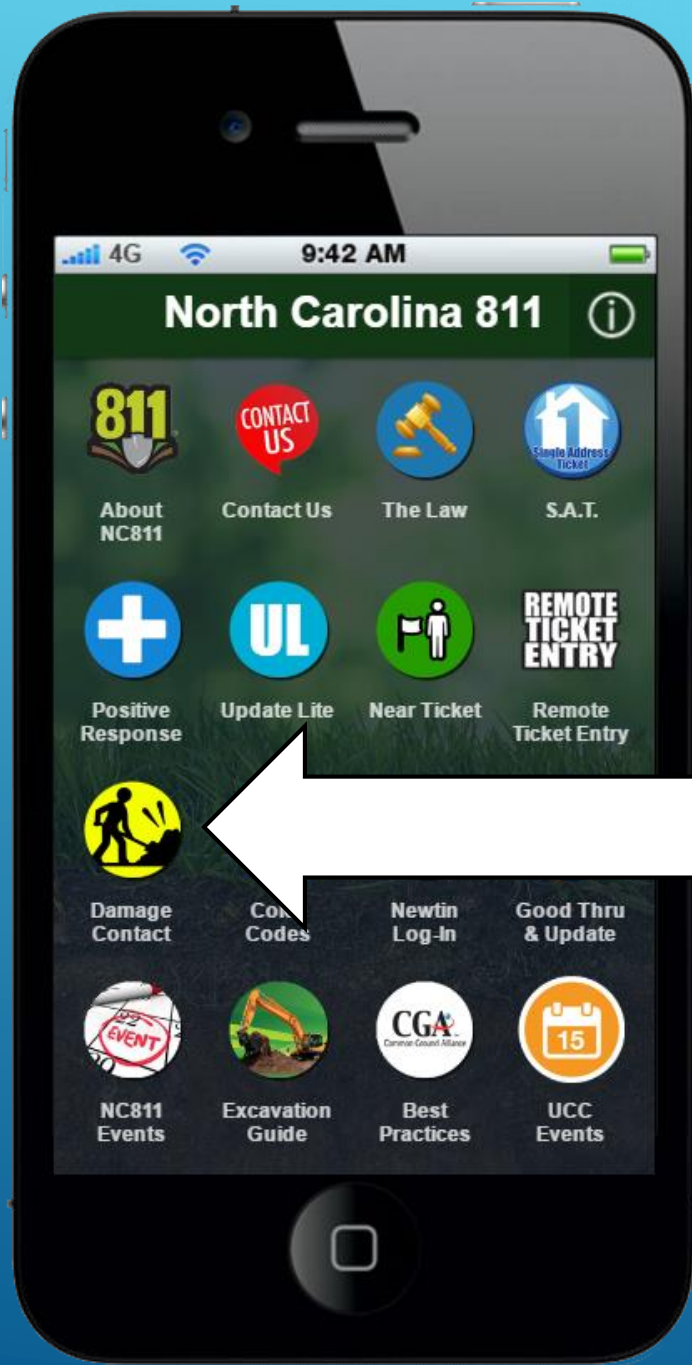
PSNC Energy  
March 14<sup>th</sup>, 2017  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed., April 5, 2017 thru  
Fri., April 7, 2017  
10,000 Beach Club Dr.,  
Myrtle Beach, SC 29572



# Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.





Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.