



Hoke/Scotland UCC

February 2018



**North 811**  
**Carolina**  
[www.nc811.org](http://www.nc811.org)



**Welcome to  
the Team!**



NC811 has 2  
new liaisons  
working hard  
for you!



John Conner  
Piedmont Triad  
Region



Brian Morehouse  
Western Region



**business  
analytics**



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# Locate Requests & Transmissions

## Jan. 2018 vs 2017 (Statewide)

### Tickets

2018: 152,459

2017: 147,568

Difference: +3.3%

### Transmissions

2018: 864,096

2017: 834,883

Difference: +3.5%

# County Ticket Volume



# County Ticket Volume

2018 Stats Compared with 2017

	Type Ticket					
HOKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	5	4	333	3	44	389
2018	0	6	500	4	19	529
+/- Var	-100.0%	50.0%	50.2%	33.3%	-56.8%	36.0%

Work Days	Total Tickets	Locates per Day
22	529	24

# County Ticket Volume

2018 Stats Compared with 2017

	Type Ticket					
SCOTLAND	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	4	1	174	4	36	219
2018	1	3	222	2	12	240
+/- Var	-75.0%	200.0%	27.6%	-50.0%	-66.7%	9.6%

Work Days	Total Tickets	Locates per Day
22	240	11



# County Ticket Distribution

<b>HOKE</b>	<b>529</b>
ANTIOCH	3
ARABIA	4
ASHLEY HEIGHTS	2
DUNDARRACH	24

FIVE POINTS	37
RAEFORD	442
RED SPRINGS	8
ROCKFISH	8
SILVER CITY	1

# County Ticket Distribution

<b>SCOTLAND</b>	<b>240</b>
GIBSON	31
LAUREL HILL	25
LAURINBURG	153
MAXTON	5
SPRING HILL	20
WAGRAM	6

# Hoke County Top Callers

RANK	NAME	TOTALS	WORKING FOR	WORK BY TYPE
1	A & L CABLE SERVICES, INC	192	SPECTRUM	INSTALL COAX
2	SOUTHEASTERN CABLE	75	CHARTER	INSTALL UG CABLE
3	STAY ALERT SAFETY SERVICES	58	HUDSON PAVING	SIGN INSTALL
4	MCLEANS ENTERPRISE	29	CENTURYLINK	PHONE DROP
5	LUMBEE RIVER EMC	16	LUMBEE RIVER EMC	UG ELECTRIC

# Scotland County Top Callers

RANK	NAME	TOTALS	WORKING FOR	WORK BY TYPE
1	STAY ALERT SAFETY SERVICES	87	CITY OF LAURINBURG	UG SERVICE
2	CABLE INSTALLATION SERVICES	43	TWC	INSTALL CABLE
3	CITY OF LAURINBURG	39	CITY OF LAURINBURG	UG SERVICE
4	GRAYCLIFF ENTERPRISES	4	CHARTER	INSTALL FIBER
5	PEE DEE ELECTRIC	4	GREY OUTDOOR	URD TO SIGN

# **Destroyed Marks & 3 Hour Tickets**

When to properly use each

A series of several parallel white lines of varying lengths, slanted diagonally from the bottom-left towards the top-right, located in the lower right quadrant of the slide.

## **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket.

A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# 2018 NC811 Board Meetings



## 1Q18

April 20, 2018  
Harrah's  
Cherokee, NC

## 2Q18

July 20, 2018  
Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# 2018 State UCC Meetings

March 13<sup>th</sup>, 2018  
4211 Global Street  
Raleigh, NC

**NC/SC Joint Utility  
Coordinating  
Committee Conference**  
Wed., May 2nd, 2018  
thru Fri, May 4, 2018  
Harrah's Cherokee Casino Resort,  
777 Casino Dr, Cherokee, NC



# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# How can an NC811 liaison help you today?



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)

Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.

