

Iredell UCC

February 2017



Brown Mountain Overlook



A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons, some containing faint icons like a pie chart, a person silhouette, a globe, a bar chart, a clock, a gear, a presentation board, and a hierarchy diagram.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2017 vs 2016

YTD Totals 2017

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 806,459

2016: 651,388

Difference: +23.8%

County Ticket Volume



County Ticket Volume



Jan. & YTD	Type Ticket						% Measured against Total Tickets						
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT		
2016	13	18	1508	21	390	1950	2016	3.3%	0.9%	77.3%	1.1%	20.0%	
2017	11	13	1949	36	488	2497	2017	0.4%	0.5%	78.1%	1.4%	19.5%	
+/- Var	-15.4%	-27.8%	29.2%	71.4%	25.1%	28.1%	Diff +/-	-2.9%	-0.4%	0.7%	0.4%	-0.5%	
-	-	-	Locates per day			125							

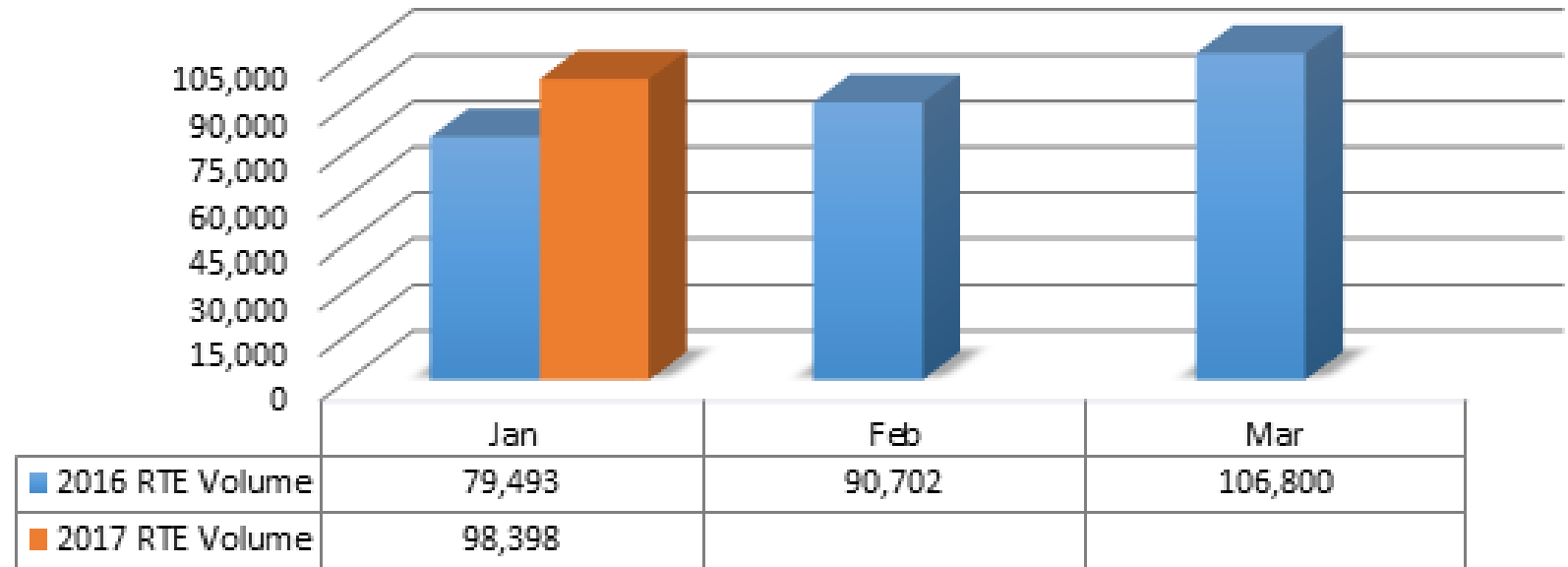
County Ticket Distribution

IREDELL	2497
CELESTE HINKEL	1
COOL SPRINGS	8
DAVIDSON	34
ELMWOOD	1
EUFOLA	1
HARMONY	49
HOUSTONVILLE	4
LORAY	1
LOVE VALLEY	3
MONTICELLO	1
MOORESVILLE	1430
NORTHMONT	1
OLIN	16
OSTWALT	2
SCOTTS	2
STARMOUNT	1
STATESVILLE	754
STATESVILLE WEST	5
TROUTMAN	163
TURNERSBURG	6
UNION GROVE	14

REMOTE TICKET ENTRY

Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016





www.nc811.org/safe-digging-partner.html

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr.
Myrtle Beach, SC 29572





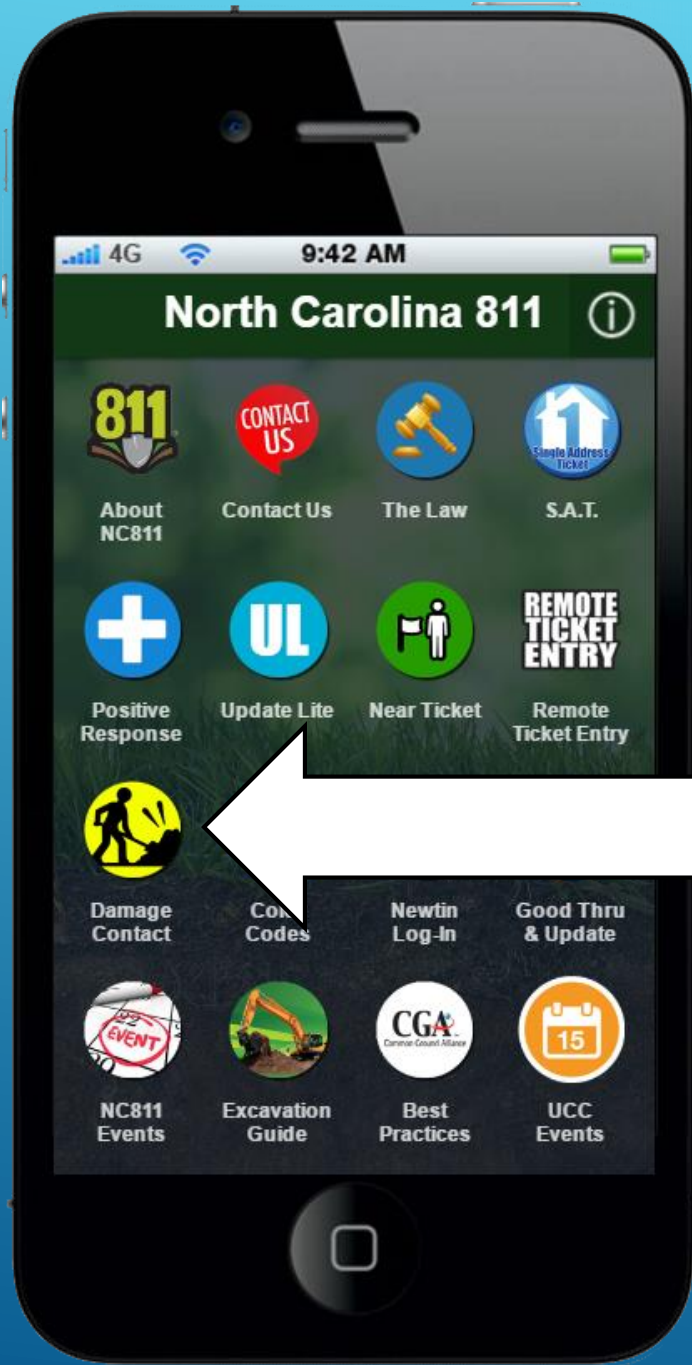
Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454