



April

is National Safe
Digging Month

#NSDM



A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

TRANSMISSIONS

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%



YEAR-TO-DATE

TICKETS

2020: 514,693

2019: 552,227

Difference: -6.8%

TRANSMISSIONS

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	22	6	675	29	476	1208
2020	14	7	571	35	394	1021
+/- Var	-36.4%	16.7%	-15.4%	20.7%	-17.2%	-15.5%
Avg Locates per Day						16

COUNTY TICKET VOLUME

YTD stats compared with previous year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	21	13	816	16	344	1210
2020	10	7	646	28	242	933
+/- Var	-52.4%	-46.2%	-20.8%	75.0%	-29.7%	-22.9%
Avg Locates per Day						15

COUNTY TICKET VOLUME

YTD stats compared with previous year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	18	4	219	20	162	423
2020	3	4	195	13	82	297
+/- Var	-83.3%	0.0%	-11.0%	-35.0%	-49.4%	-29.8%
Avg Locates per Day						5

COUNTY TICKET VOLUME

2020 stats compared with 2019

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	4	1	231	7	118	361
2020	7	0	180	13	175	375
+/- Var	75.0%	-100.0%	-22.1%	85.7%	48.3%	3.9%
				Avg Locates per Day		17

COUNTY TICKET VOLUME

2020 stats compared with 2019

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	14	3	199	7	103	326
2020	1	3	201	6	101	312
+/- Var	-92.9%	0.0%	1.0%	-14.3%	-1.9%	-4.3%
				Avg Locates per Day		14

COUNTY TICKET VOLUME

2020 stats compared with 2019

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1	2	65	7	47	122
2020	3	1	58	8	31	101
+/- Var	200.0%	-50.0%	-10.8%	14.3%	-34.0%	-17.2%
				Avg Locates per Day		5

COUNTY TICKET DISTRIBUTION

JACKSON	375
ADDIE	7
BALSAM	1
CASHIERS	81
CULLOWHEE	77
DILLSBORO	30
GLENVILLE	10
HIGHLANDS	4
QUALLA	13
RUBY CITY	1
SYLVA	106
TUCKASEGEE	17
WEBSTER	7
WHITTIER	21

COUNTY TICKET DISTRIBUTION

MACON	312
AQUONE	2
CARTOOGECHAYE	9
FLATS	1
FRANKLIN	258
HIGHLANDS	33
OTTO	6
SCALY MOUNTAIN	3

COUNTY TICKET DISTRIBUTION

SWAIN	101
ALMOND	1
BRYSON CITY	49
CHEROKEE	36
ELA	1
NEEDMORE	10
WHITTIER	4

2020

CALENDAR OF EVENTS





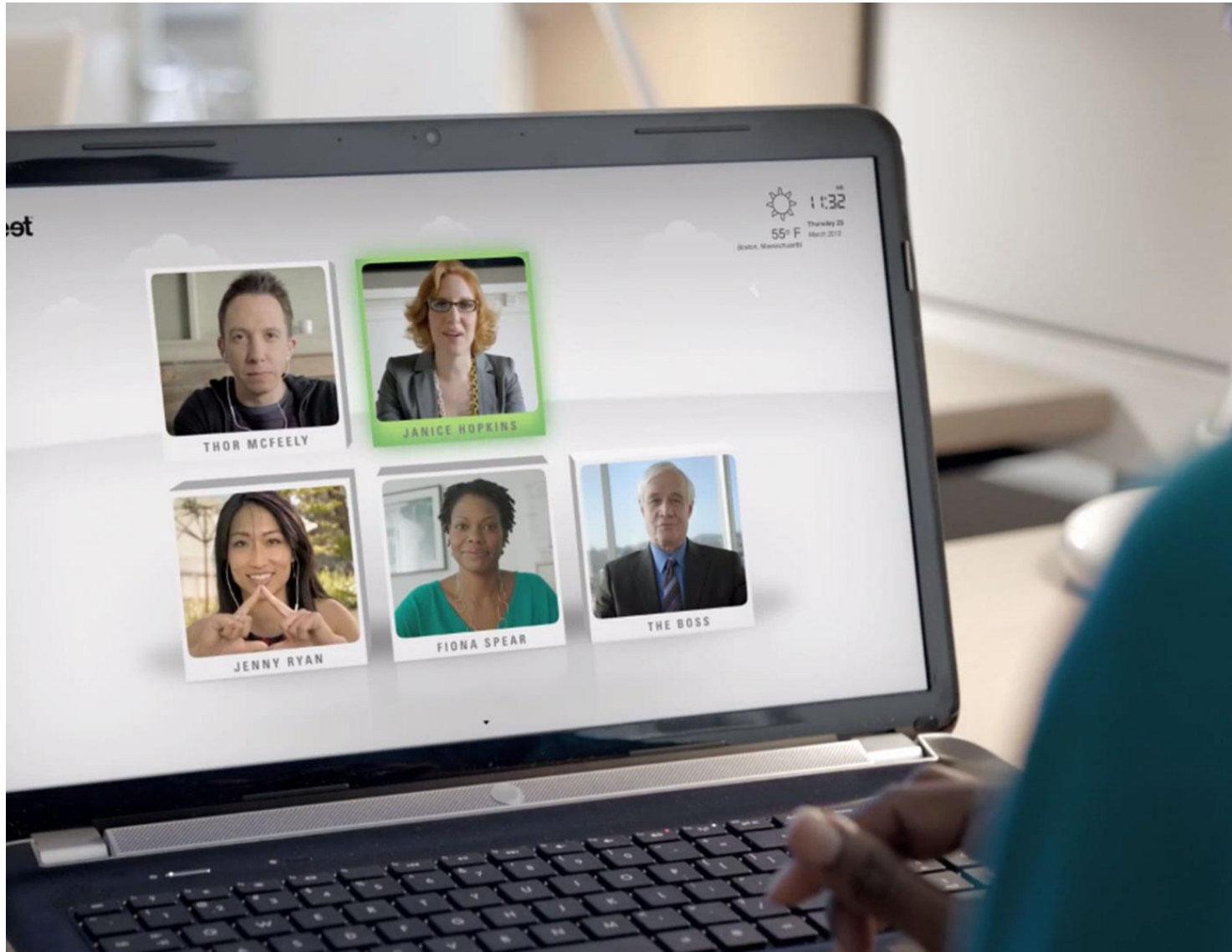
All April UCC onsite meetings are canceled. Other online options are being explored at this time.

April 20 - 26, 2020



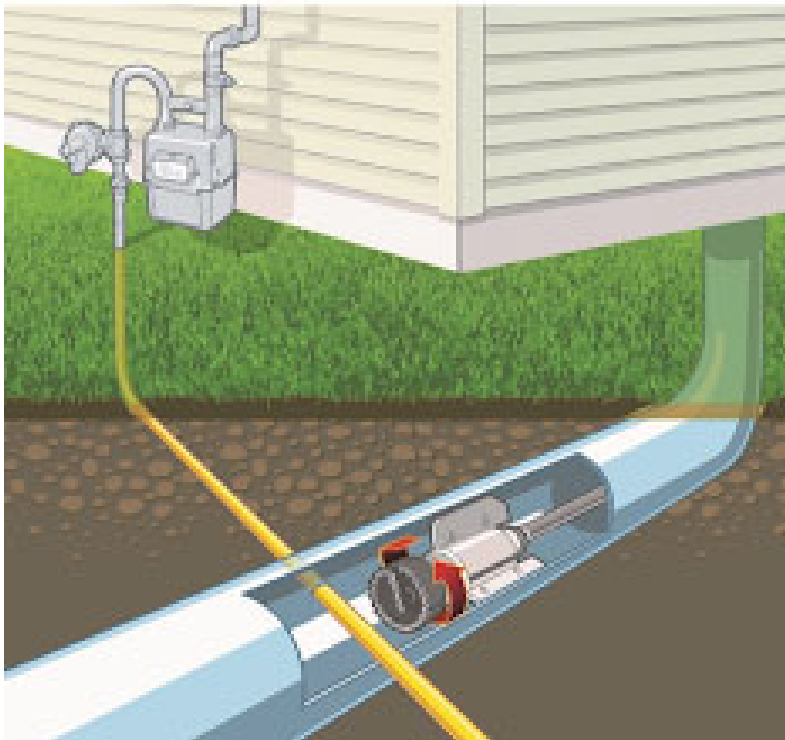
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

NC811 Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in its place.

Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools “activates” the risk from cross bores. We need to get the word out to the public ASAP.

JOIN US at the
**2020 Joint NC/SC
UCC Conference**

May 6th thru 8th in Cherokee



CANCELLED

Joint NC/SC Utilities



Coordinating Committee Conference

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.